

Wilmette Public Library Director's Report – February 18, 2025

Library Activities for January - February 2025

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The library saw 21,701 visitors in January, averaging over 700 users each day.

The Welcome Desk answered the phone a total of 442 times. Of those, 305 were direct transfers, 28 were directional questions, and 109 were reference questions. The Welcome Desk gets a lot of in-person questions as well. Staff answered 478 directional questions in person at the desk, and 272 reference questions.

Each morning, the Shelving team empties the interlibrary loan RAILS delivery bins. There were 339 blue ILL bins that were processed by the Automated Materials Handling system (AMH) in January.

We put 66,072 items through the AMH in January. Of those, roughly 25,000 were exceptions. Exceptions are items from other libraries, materials that are on hold for patrons, and items that cannot go through the machine. They are put on a cart and brought to the Circulation Desk for further processing.

When they are sorted on the AMH, media has its own bin. Each item is opened and checked to be sure all items are in the case, and that there are quality check slips in each one. We also check to see if patrons have written anything on these slips. Occasionally someone will write something like "great movie!," but usually the slips alert us to a problem with a disc. In January, there were 34 discs that needed to be cleaned. Sometimes cleaning doesn't help, and those items get sent to repair.

We have a mending shelf that staff put materials that are in bad shape. That may range from needing a new label, to looking "grubby", to having a broken spine. Staff then checks these items out to repair and brings them to the various selectors to evaluate. In January, there were 172 items that Shelving staff brought to repair.

In January, 474 WonderBooks and Vox Books were charged. Each morning, we check those items to see if they are charged, then either sort them onto a cart or plug them in to be charged. Thirteen books can be charged at a time, and they take a few hours to charge, so there is often a number stacked and waiting for their turn.

The Shelving team continues to pull items from the shelves for Adult Services in fiction, the media room, and the lower level 900s area. Staff has finished pulling items with no circulation.

All this weeding has made space for us to shift things around to improve findability and better promote/merchandise the collections. A lot of shifting was done in the Fiction Room. The Science Fiction/Fantasy books were consolidated. We were able to shift enough to move the romance paperbacks off the large carousel onto the bookcase at the end of the fiction collection. We were also able to move all the books off the bottom shelves and lower the shelving for better visibility and access. This area had 786 shelves last month and now it is down to 732. The endcap signs have all been updated.

The Media Room was also shifted. The CDs have been consolidated, and the Adult/Teen video games were moved to new shelving near the beginning of the CD area. The end of the CD collection was also shifted, and now the Box Set CDs have been moved to that space. The room looks better organized as a result, and has the added benefit of opening up the hallway across from the Adult Services offices. Signage is in the works.

Collections / Technical Services (Manager Jessica Thomson)

Physical Collections

Technical Services manager Jessica Thomson continues to mentor two iCamp cataloging mentees. This program runs until August 2025. The program's goal is to promote professional development, enhance cataloging skills, and foster networking.

Cataloging librarian Carly Stauss accomplished a variety of database clean-up tasks including review of the lost items report and items listed as "repair" for over 6 months.

TS assistant Emma Standard, in charge of the periodicals collection, revised the master list of adult periodicals subscriptions. This is a dynamic collection constantly in flux. Due to the nature of the multitude of vendors we work with to acquire our periodicals, this document is essential to managing the collection.

Technical Services manager Jessica Thomson worked with CCS to create a report which provided data for usage of the Hot Picks collection. Jessica also created reports of top circulating titles for the physical collection in 2024.

Processing assistant Laura Krimsin-Morales and Emma Standard have been working with Diane Dos Santos (Youth Services), to present a Lunch and Learn informational meeting for staff on mending in February.

TS assistant manager Shanti D'Costa continues to monitor the cancelled book titles ordered from Baker & Taylor and re-order undelivered titles from other vendors. For the month of January, Shanti cancelled and re-ordered 80 adult book titles.

Digital Collections (Digital & Maker Services Manager Lauren Kelly)

In January, Digital & Maker Services Manager Lauren Kelly worked on database renewals, including getting pricing for New York Times Online All Access, which would include The Athletic, Wirecutter, Games, and more. Lauren also got a direct link to The Atlantic for patron access. This magazine was a bit buried in our NewsBank product, but is now front and center.

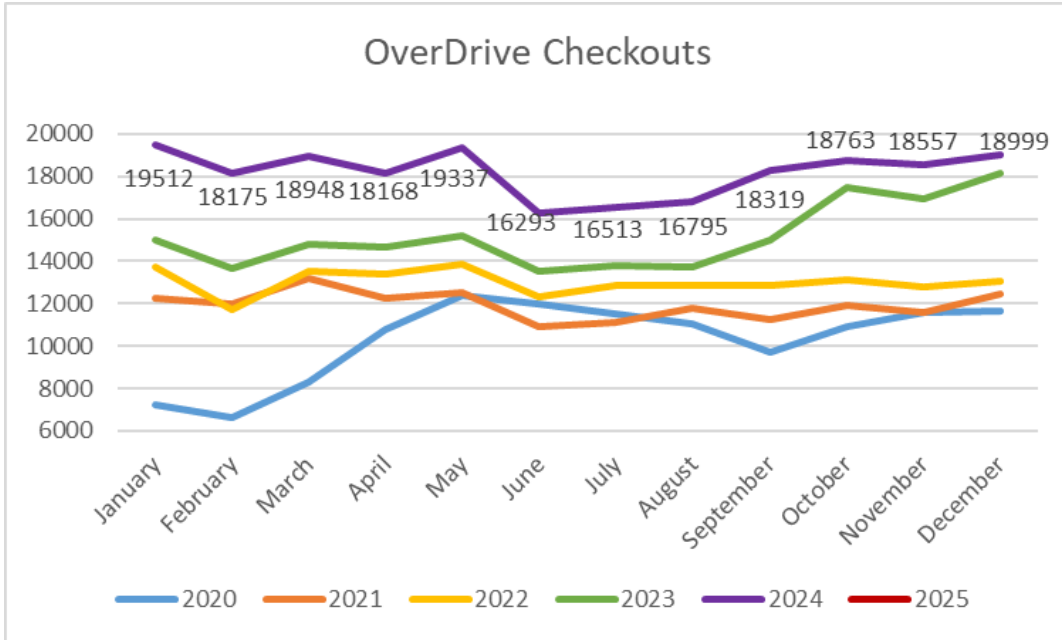
They also worked with Communications & Events Manager Sarah Beth Brown to get API integration for Libby in our forthcoming refreshed library app, and contributed digital collections numbers for the annual report.

Digital Collections Highlights

- Many of our youth-focused resources including Encyclopedia Britannica, Facts on File, Pebble Go, CultureGrams, and World Book saw massive spikes in usage. The increase came after Youth Services hosted meetings for District 39 teachers and promoted the K-8 databases and the digital card numbers they can use to demo them for their classes.
- LinkedIn Learning saw higher than average usage with 580 videos viewed, up from an average of 153 per month. Learning topics included: Print Production: Packaging, WordPress: eCommerce, Digital Marketing Foundations, QuickBooks Pro Essential Training, and Prompt Engineering for Generative AI.
- Our Local History Digital Collection also higher than average usage with 10,629 page views, up from an average of 3895.
- New York Times Online usage increased in January, likely due to the rapidly changing political landscape. We saw 1972 usage sessions, up from an average of 1630 per month.

OverDrive

January 2025 saw a new all-time high record of checkouts through OverDrive / Libby app at Wilmette Library with 20,703 total checkouts. Of the 10,981 eBook checkouts, District 39 Schools checked out 2,394 of them. This is a notable uptick in D39 usage, which typically averages 1,500 eBook checkouts. The increase may be related to the work Youth Services has been doing to promote the library's OverDrive partnership with D39 via SORA, and Circulation's partnership with D39 to help families register students for library cards when enrolling for school.



January 2025 – 20,703 checkouts:

- 10,981 ebooks (53.1%)
- 6,670 digital audiobooks (32.2%)
- 3,052 digital magazines (14.7%)

Top eBook titles by checkout:

1. The Women by Kristin Hannah - 59
2. James by Percival Everett – 38
3. Big Nate Makes a Splash by Lincoln Peirce – 38
4. Big Nate Pray for a Fire Drill by Lincoln Peirce – 38
5. Funny Story by Emily Henry – 37

Top digital audio titles by checkout:

1. Onyx Storm by Rebecca Yarros – 55
2. The Women by Kristin Hannah - 47
3. Funny Story by Emily Henry – 35
4. The Wedding People by Alison Espach
5. James by Percival Everett – 32

The most popular magazines:

1. The New Yorker - 558
2. Us Weekly - 130
3. The Week – 116

Full summary of digital items added in the past three months:

Collection	November	December	January
eAudiobooks	756	1465	1165
eBooks	2859	2823	3492
eMagazines	37	5	106
Hoopla items	947	947	950
Total:	4599	5240	5713

Full summary of digital items withdrawn in the past three months:

Collection	November	December	January
Hoopla	428	349	743

The complete July to-date FY2024-25 digital resource statistics are appended to this report.

Technical Services Statistics

Full summary of materials added in the past three months:

Collection	November	December	January
Adult Fiction	297	231	391
Adult Non-fiction	304	263	234
Teen Fiction	23	6	34
Teen Non-fiction	8	3	0
Youth Fiction	303	208	321
Youth Non-fiction	72	63	43
Adult Magazines	359	409	384
Youth Magazines	42	39	37
Adult Multimedia	76	107	73
Youth Multimedia	22	40	78
Other (Library of Things, etc.)	25	27	49
Monthly total:	1531	1396	1644

Full summary of items withdrawn in the past three months:

Collection	November	December	January
Adult Fiction	161	404	900
Adult Non-fiction	557	1037	1200
Teen Fiction	53	197	17
Teen Non-fiction	0	38	57

Youth Fiction	53	544	464
Youth Non-fiction	1768	845	479
Adult Magazines	561	423	646
Youth Magazines	0	202	88
Adult Multimedia	8	236	2978
Youth Multimedia	89	311	34
Other	3	2	3
Monthly total:	3253	4239	6866

Circulation (Manager Matthew Hoffman)

January was a slightly busier month for Circulation with our monthly physical circulation stats again reaching 55,000+.

The library welcomed 172 new patrons in January.

Circulation Assistant Kate Jordan helped us complete the D39 library cards that we mail out to students. In this most recent batch from the school district, there were 58 new student library card accounts that we processed.

We have reached exactly 200 completed association form requests, which authorize Wilmette cardholders to pick up holds for another patron.

In an effort to study trending and plan options for addressing the substantial linear footprint of our holds shelving, we initiated an email survey of our peers to learn how long they hold reserve materials. Of the 19 libraries who responded, we found that 12 libraries hold them for 7 days, and 7 hold them for 5 days. We currently offer our patrons 7 days to pick up their holds.

Matthew and ILL Coordinator Amy Jung completed the annual ILLINET survey.

Circulation Assistant Rebecca Vrana-Naquin assisted Shelving by cross-training and working the Welcome Desk this month.

Assistant Manager Mark Cegielski and staff helped Technical Services on a report of OTF items. These “on the fly” materials are items that patrons bring to the desk for checkout, but which may have incomplete records. We flag these items at check out so patrons can enjoy them, but also so that staff can address the incomplete data upon return. Some of these items make it back onto the shelves after return and need to be retrieved. There were several dozen that were pulled this month. In addition, Circulation assisted Shelving and Technical Services in an ongoing project in which we have been collecting all the new Y and J comic books. Each needs to have their status changed in the catalog and their sticker removed; we placed holds on all the items in the record sets that Jessica in Technical Services had created.

All the Circulation staff monitors and computers have been upgraded. Thanks to Mike Pocrnich and Christine Hightower in IT, there was no disruption in service at the front desk. IT was also instrumental in getting our Bibliotheca software updated. Additionally, we have piloted and update to the software on one of the self-checkout stations (outside the Studio), and plan to perform the updates on the remaining six units in February.

Circulation staff provided orientations and welcome tours of the department and our services for students with special needs on a planned tour of the library as well as for our “Librarian for the Day.”

Current and Past Physical Circulation by Fiscal Year

	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
July	33,804	59,462	59,742	60,736	58,994
Aug	50,795	21,368	59,932	62,545	56,891
Sept	55,261	64,184	53,587	49,229	44,457
Oct	55,820	50,538	53,994	55,226	59,304
Nov	46,631	53,720	54,850	52,926	53,810
Dec	35,822	51,141	51,452	53,499	51,956
Jan	31,822	53,798	57,424	56,360	55,437
Feb	32,640	49,767	52,127	54,534	
March	52,239	55,073	61,616	58,430	
April	52,875	53,537	54,517	54,773	
May	54,781	51,235	53,990	51,671	
June	56,560	55,012	56,630	56,941	
Total YTD	559,050	618,835	669,861	666,870	380,489

January to-date FY2024-25 circulation statistics are appended to this report.

Wilmette Public Library Monthly Statistics as a Whole For 1/2025	
Total Checkins	31,460
Checkout Stations	18,746
Leap Checkout and Renewal	11,208
Total Checkouts	29,959
Auto-renewal	24,509
Power PAC Renewal	401
Leap Checkout and Renewal	249
Checkout Stations	165
Total Renewals	25,478
Number of your Library's items checked out system-wide	29,178
Holds Placed through your interface	7,624
Holds placed for/by your patrons	7,956
Holds Held	8,810
Holds Checked out	7,295
Holds Cancelled	1,407
Holds Unclaimed	1,041
Number Of Items Currently Out	33,577
Unexpired Patrons on file	17,096

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 1/2025	
Total Checkouts	358
Wilmette Cardholder	96
CCS and/or Reciprocal Borrower Cardholder	43
Holds Held	450
Holds Unclaimed	46

Adult and Teen Services (Manager Cathleen Blair)

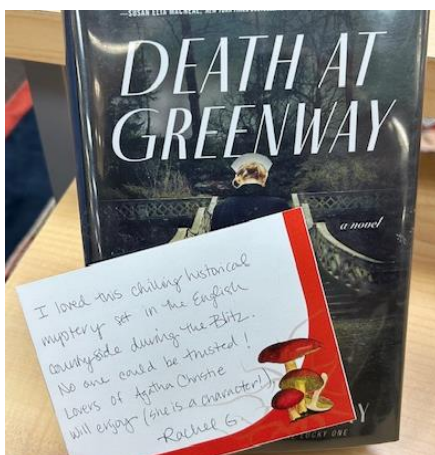
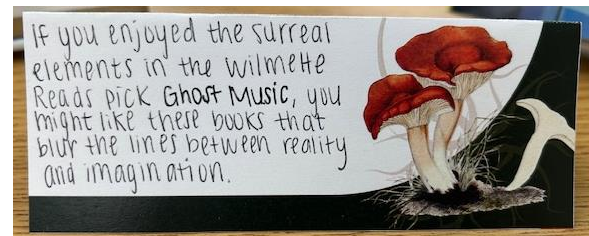
Progress on Goals

Participate in community events, committees, and service organizations to demonstrate and promote the library's role in the community.

- Teen Services Librarian Krista Hutley is periodically meeting with a New Trier High School student regarding her Girl Scout Gold Award project. In January they finalized a formal proposal for submission to the student's Girl Scout advisor.

Highlight the wealth of resources offered in our building and collections in more accessible and visually appealing ways.

- In conjunction with Wilmette Reads, pop-up displays were embedded in new locations to invite opportunities for spontaneous engagement throughout the building. Librarian Rachel Rothe curated several mini-spotlights to feature at eye-level on top of the lower fiction shelves, and Assistant Manager Rachel Garcia launched a branded Staff Picks table display on the lower level, with the added enhancement of personalized endorsements tucked into the titles.



Activities for month

Senior Services Librarian Jillian McKeown hosted a new “Literary Lounge” program at Mather Senior Living: an interactive program in which residents share books they’ve recently loved. A great success in both participation and energy, the inaugural meeting welcomed fourteen reading enthusiasts. As added service, Jill recorded each title mentioned for later sharing with the group, as well as collecting requests to be placed on behalf of those whose interest was piqued. Always eager to welcome additional patrons, Jill also facilitated a new library card account for one of the participants.

Collection advocacy and advisory expansion continued this month. Librarian Rachel Rothe composed a blog featuring “Wintry Reads Across the Genres” that celebrated cold-weather settings in fiction, nonfiction, thriller, mystery, historical fiction, science fiction, fantasy, romance and poetry. Popular display spotlights included International Holocaust Remembrance Day, Take Care of Yourself, and media support to Get Inspired!



Special projects

Wilmette Reads, a combination Winter Reading Club and community read program for adults and teens, started in earnest. As reported previously, the program was given an early December launch to accommodate holiday reading, but January marked heightened engagement and program opportunities. We continued to welcome new participants, promote our featured titles, and dialogue with readers about which books in their own reading they might recommend to us.

As part of Wilmette Reads, Adult Services has received nine “Book Picks” form submissions, an opportunity to ask for expert recommendations for books that match specific criteria, and this number exceeds those received in the last two years combined. As this was an optional activity, the fact that so many patrons took advantage of this personalized service was a heartening achievement. Under the coordination of Assistant Manager Rachel Garcia, Librarian Rachel

Rothe has taken lead on fulfilling these requests, and we celebrate the creative and knowledgeable work that has reinvigorated the service.

This month we hosted the first of two Wilmette Reads book discussions featuring expert scholars. On January 11, Creative Writing Professor Nami Mun led a fascinating discussion on An Yu's *Ghost Music* for nineteen attendees. In addition to an insightful examining of the motifs of the novel, Mun introduced an unconventional writing exercise to spark curiosity about why as readers we connect to fiction. Along with WPL discussion "regulars", there were new faces in the audience, which illustrates the success of this year's Wilmette Reads in attracting fresh interest.



A full reporting of Wilmette Reads will be shared after its conclusion in February.

Statistics of note

30 deliveries were made in January to Mather, Mallinckrodt, and independent living residents.

Any additional comments, news, patron feedback, or other items to share

Business Librarian John Amundsen was named Chair of the RUSA Business Reference and Services Section (BRASS) Business Reference in Public Libraries Committee. The committee studies and fosters the role of business reference in public libraries, addresses issues facing business reference, and liaises with relevant Public Library Association groups.

Senior Services Librarian Jillian McKeown was honored with an invitation to consult on the organization of the Mather Place residential library.

Jillian McKeown received a phone call from an Oklahoma resident who had purchased a used WPL book from Thrift Books, one of the library's partners in finding new life for collection items no longer in local demand. The caller wanted to know why it had been discarded, which opened an opportunity for Jill to share about library processes in collection management and our sustainable practices in connecting materials to those newly ready to appreciate them.



Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Collections



Youth Services hosted our second Mock Caldecott discussion, which was open to all staff. They met for an hour to discuss 6 picture books from the shortlist of the youth Caldecott Club program. They had an engaging conversation about art and storytelling and celebrating the stories we've shared with young people. They selected one Mock Caldecott winner: *I'm Sorry You Got Mad*, illustrated by Julie Kwon and written by Kyle Lukoff, which was also the youth winner. Their results were shared on the ALSC Mock Elections page [here](#).

After these results were shared in the weekly e-news, a patron stopped by specifically to check out *I'm Sorry You Got Mad*!

Board Game Collection

The in-house circulating board game collection continues to be a big draw for patrons, especially during breaks as the weather gets colder. 55 games were checked out in January.

Winter Reading Club Scavenger Hunt

In January Youth Services Associate Hannah Stenback created a Winter Reading Club Scavenger Hunt. Each day, dozens of children have been exploring winter vocabulary, different library collections, and practicing teamwork while searching for adorable penguins in the children's room.



It's been one year since the Youth Services library mascots Minty and Marshmallow joined our community! They now have new winter coats (made by Sarah Jo) to wear when they join staff on school outreach visits.

Lunar New Year Celebration

Youth Services School Engagement Librarian Eti Berland collaborated with D39 teacher Brenda Hsu and New Trier teacher Sara Chao on our annual Lunar New Year celebration on Saturday, January 25. Highcrest Middle School students shared the story of the Chinese zodiac. New Trier students shared a piano and violin duet, Lunar New Year traditions and greetings, a calligraphy demonstration, a song, and more! Afterwards, children created their own snake puppets. IT Assistant Christine Hightower also provided technical support and ensured that all of the complex tech-setups ran smoothly. More than 130 people attended this highly anticipated event.



Gracie Atlan Photography, LLC also attended the Lunar New Year Celebration and shared photos with us. She also shared this feedback: “Thanks to all of you for your efforts in organizing and putting on such a fun event for our community.”

The Lunar New Year Celebration was also shared on the New Trier High School’s Facebook page.

District 39 Wilmette Junior High Field Trip

After hearing about the accessibility resources available to them at Wilmette Library (from teachers who attended the District 39 staff meeting in December), Wilmette Junior High’s Learning Behavior Specialists arranged a field trip to the library with their 7th and 8th grade students and staff. Community Engagement Librarian Sarah Jo Zaharako, assisted by School Engagement Librarian Eti Berland, led these visits, which included two tours (including Circulation, shelving and the highly popular AMH, the Junior High room) and a variety of activities in the Teen Room. Teachers shared this feedback afterwards: “We all had a great time. Thank you so much for planning and leading an awesome trip. We appreciate the resources that you shared!”



Wilmette School District 39 3rd & 4th Grade Staff Meetings

The Youth Services department continued their collaboration with District 39, led by Tony DeMonte, Assistant Superintendent for Technology and Safety, to host teacher staff meetings at the library, accompanied by library information sessions. The 3rd and 4th grade teacher meeting was held on January 22, with more than 50 teachers.

Youth Services Manager Andrea Vaughn Johnson, School Engagement Librarian Eti Berland, Community Engagement Librarian Sarah Jo Zaharako, and Youth Services Librarian Jennifer Lee shared engaging, information-rich presentations about the resources available to teachers, their students, and families, based on survey feedback they received from teachers. They shared curated collections of the district’s monthly Diversity, Equity, Inclusion, and Belonging themes, as well as books connected to upcoming learning units. The library will continue to offer staff meetings this spring for the remaining elementary school teachers.



Rose Hall Workshop: Felt Stories as an Early Literacy Tool 1/9

Preschool Engagement librarian Ruth Bell and Youth Services associate Diane Dos Santos hosted nine teachers from Rose Hall Montessori School for a hands-on workshop about creating and using felt stories as an early literacy tool. Librarians demonstrated storytime literacy techniques and teachers collaborated to create felt story kits for their classrooms. Teachers also learned about related library resources, such as a die cut machine and the database Creativebug.



Book Displays

Jennifer Lee displayed winter stories and books to celebrate grandmothers (national grandmother days is in January) in the Junior High area. In the hallway display we highlighted picture books and nonfiction about winter and mythology.



Statistics of note

In January, Youth Services presented 57 events with a total attendance of 2,162 patrons. School Engagement Librarian Eti Berland made two visits to K-8 schools which were attended by 74 students and teachers.

Preschool Engagement Librarian Ruth Bell led 26 events for Wilmette preschools that were attended by 377 children and teachers. Ruth also prepared 13 teacher bags for delivery to our partner preschools.

Our Teacher Pick-up service continues to be a successful addition to outreach efforts. 22 teacher bags of books were provided in January.

Winter Reading Club: Slide Into Reading



As of February 10, 238 children have brought us a completed Winter Reading Club log and chose a prize book. We are on track to surpass last year's total of 262 finishers.

Children have until February 15 to turn in their completed reading logs. Full statistics of this year's program will be included in next month's wrap-up report.

Any additional comments, news, patron feedback, or other items to share

From a mom on a cold Monday night, "We just love this library. You all are UNBELIEVABLY PHENOMONAL."

A caregiver from Dog Man Movie Party (Eti and Jennifer's program) send us an email comment, "Thanks so much for sending (photos). She had a blast!!"

A regular attendee of the Wings of Fire Club asked YS Assistant Manager Lisa Bigelow what craft she would have for them next month. She said, "I don't know, but I'll try to make sure it's cool and fun. I always try to make it cool and fun." The child replied, "Okay, good! And it always is cool and fun."

Sarah Jo reports, "A teacher called requesting recommendations for her second grade students. I emailed her PDFs of a couple of our bibliographies. She was surprised and very grateful to have so many recommendations in such a short period of time, with just a phone call."

On January 12, Youth Services Librarian Amanda Jacover reported, "We had a patron in today saying how much she appreciates our Grab and Go collection. She said our taste is 'spot on' and that she doesn't even need to research picture books because she always finds great titles in that collection."

Digital & Maker Services (Manager Lauren Kelly)

Programs

Digital & Maker Services Librarian Janet Piehl ran the Maker Garden in January. She “extinguished” the Solstice Log in mid-January and put out a “Freezing and Melting” installation during the cold snap. Janet put water in ice cube trays of varying shapes and sizes. Needless to say, the water froze very quickly! She collected the ice in tubs for patrons to play with.



Program Highlights

- In January, Janet Piehl ran the inaugural “Making Connections” program in The Studio and was pleasantly surprised to see all the chairs in the Studio filled! Janet hopes that this series will provide opportunities for community makers to share questions and ideas. Patrons of varying ages had lots of questions about 3D printing.
- Digital & Maker Services Associate Ethan Herdrich ran a “Exploring the Internet Archive” with 7 attendees. Ethan talked about the recent cyber-attacks the Archive received at the end of 2024 as well as how to use and navigate the website. Ethan demonstrated the Wayback Machine in a live demo at the end.
- Digital Services Assistant Alex Barzallo led the program “Google Drive and Docs” virtually in January, with 21 patrons attending. This high attendance shows patrons are very interested in understanding cloud storage.
- Digital Services Assistant Doug McGillivray has started getting more attendance at his coding programs. This past month he taught 7 attendees to create a text-based version of the game “Rock, Paper, Scissors”. Many of them were curious to continue experimenting and Doug encouraged them to login to their accounts and try altering their projects in the future.

The Studio

In January the Studio team had 613 reference interactions in the space. This month marked the 1st birthday of the Studio! We celebrated with a themed display which included a paper craft 3D cupcake and party hat, stickers, and more.

In its first year, the Studio recorded 5971 patron interactions. The space has been a source of joy, exploration, and discovery for our patrons, whose creations have continually wowed staff. We're excited to see what year two brings!

Studio Projects and Patron Stories

- A family came in to make Dog Man bookmarks. During winter break, the kids had drawn bookmarks featuring characters of the Dav Pilkey comic series. In the Studio, they laminated and cut the bookmarks. Note that one of the kids is wearing a sweatshirt he embroidered in the Studio!



- Janet conversed with a patron who was trying to figure out how to print a model railroad scale Japanese castle.
- A patron using the laminator commented the Studio is “more fun than going to Office Depot!”

Studio Updates

- Studio Staff practiced using the serger in January, making a birthday banner for the Studio to practice our skills. We're excited to show it off in February and deploy the serger to patrons soon after.
- The Studio hosted our “Librarian for a Day” Caleb. Caleb spent 30 minutes in the Studio learning about what we offer and participating in the Winter Reading Club craft, creating a penguin bookmark to take home with him.
- Our digital embroidery machine has been on the fritz, so Digital & Maker Services Librarian Janet Piehl took it to Linda Z's for maintenance and repair. As the Studio ages, more of our machines will need servicing and replacement parts.
- This month Doug made a new poster for the Studio as a quick reference guide to show patrons the order in which materials are placed in the button maker.
- Digital Services Assistant James Newman has started working in the Studio once a week. He's learning a lot and helping patrons complete their projects.
- Studio staff collaborated on this month's Silhouette Cameo display with the theme “Happy Birthday!”

3D Printing

January Patron Prints: 86

After 130-150 prints in November and December, we had a more typical month in January with 86 print jobs. Interesting prints that came through were a chess set, Apple remote holder, espresso machine tamper stand, and storm window replacement part.

Technology Desk + DMS Department

Updates

- In January, DMS Staff had 865 interactions at the Technology Desk. Help topics included: joining a Zoom call, emailing an Excel table, viewing a downloaded file, update an email inbox, how to get a driver's license replaced, printing a booklet, and more.
- In January, 6,229 pages were scanned at the Scan Station. This is up from an average of 2,600 pages in other months this fiscal year.
- The TBS computer management system also allows for usage reports. In January we had 1,534 computer bookings (all locations). This is right in line with average usage.
- Linnea Lundberg ran the Board of Trustees livestream in January.
- Digital Services Assistant Manager Linnea Lundberg resigned from her position in January. We wish her all the best in her next endeavors!
- Digital & Maker Services welcomed a new staff member, Molly French, in the role of Digital Services Assistant. We're happy to have her join our team!
- Throughout January Linnea Lundberg recorded and edited a video on the topic of Microsoft 365, which was then distributed to staff via Talent portal.
- This month Digital & Maker Services Manager Lauren Kelly developed an in-person workshop for staff getting the upgraded Microsoft 365 subscription. They ran the workshop for Leadership Team managers on January 30 and they will run 6 workshops for staff in February.
- Digital Services Assistant Finn Dos Santos continues to work on Library of Things processing and is currently getting a chess set prepared for circulation.
- Digital Services Assistant Alex Barzallo completed the 8mm film reel digitization instructions this month and also trained all DMS staff on how to use the machine. We will deploy this to patrons in early February.
- Alex is also training on running the monthly Board of Trustees meeting livestream. He shadowed Linnea this month and will run his first stream in March.
- January saw the Tech Desk staff adjusting to being the only department staffing the desk in the Technology Area, having the copy machine in the same space, and the new and reconfigured patron PCs. Though we have made some minor tweaks, all is going well for both patrons and staff.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

Progress on Goals

At the January all staff meeting, Communications & Events manager Sarah Beth Brown formally introduced the Branding and Communications Manual to library staff. This tool, which has been in use in the C&E department for some time, will now be able to help all staff produce high-quality, consistent written communications for library patrons. This tool provides guidance on our house style and an overview of how the library uses language in speaking to patrons. We are glad to have this up and running and will be able to continue to expand our communications output with even more staff contribution.

January Programs

It was a busy month with Wilmette Reads programs!

Mushroom Mania with Chef Susan Maddox featured three recipes with 71 patrons on the Zoom program. Chef Maddox is a returning favorite presenter and patrons loved having her be a part of our 2025 Wilmette Reads programming. Comments included:

- *This was perfect to have Susan in her own kitchen!*
- *It was perfect!*
- *Thank you for sending out the handouts/recipes ahead of time*

Our **How to Paint Watercolor Mushrooms** class with Audrey Ra Design was a fun afternoon with 28 adult patrons ranging from 20s through seniors creating their masterpieces together. The class was a combination of painting technique instruction, demonstration, and time for patrons to work on their paintings and chat with their neighbors, contributing to our goal of offering opportunities for patrons to make connections and build community.



We had 55 patrons attend **Introduction to Mushroom Identification** virtually with mushroom expert Hunter LeDuc. In addition to becoming more familiar with the major mushroom groups, registrants learned basic characteristics of fungi, including cap and stipe features.

In addition to the Wilmette Reads events, we hosted a number of other programs of interest to the Wilmette community.

Jeff Mishur from Art Excursions returned to present **Fire, Form and Color: The Art of Dale Chihuly**. Our 69 Zoom viewers included people as far as California and Ontario,

Canada. This program was a patron request, and in the post-Zoom survey, patrons indicated they would like more programs on individual artists.

Post-election Update with WGN-TV's Paul Lisnek This program was presented by The League of Women Voters of the Palatine Area and the Schaumburg Library's Civic Awareness Series, co-sponsored by Wilmette Public Library and other area libraries to provide patrons his view of the next four years from a non-partisan political analyst.

January Communications

Annual Report

In late January, we published our 2024 annual report, a statistical overview of the previous year (appended to this report). Though we have been doing annual reports for ten years, they have been very narrative without a level of comparison to previous years. This year, we endeavored to separate our narrative from our statistical story. We sent out a Year in Review in December, highlighting fun programs, big accomplishments, and revealing our top circulating books of the year. This was sent as an email blast to our entire mailing list. We completed the story of our year with a formal Annual Report in January, which had financial information, a thank you to our community partners, and a statistical comparison to the previous year. The information was presented attractively, primarily using infographics, and available both in print in the library and via pdf on our website. We think that this was an effective, efficient way to tell the library's story, and we look forward to continuing to perfect this storytelling pairing in future years.

The rest of January was spent looking forward to 2025. Sarah Beth began planning for major projects for the year from the C&E department, and getting a head start on several projects that will be rolling out in late winter and early spring.

Graphic designer Sarah Rose took advantage of the slightly quieter period, and put a pause on new graphic and design requests for a couple weeks in order to focus on the large task of creating the numerous display inserts for our Library of Things. This will be a continuing project as items are regularly being added and updated. This has been a long-term goal in conjunction with the LOT team, and we are excited to have made headway this past month.

Sarah also focused on a number of Wilmette Reads projects, including designing and producing the Reader's Guide with copy from Adult Services librarian Rachel Garcia, creating a full bulletin board display, and helping manage the Wilmette Reads giveaway items, printables, and supplies.

In addition to these larger project, Sarah also procured SWAG samples for Youth Services; produced, created, updated and/or replenished printed materials as needed; created new name badges, door signs, and more for new staff and replacements, including a name badge for our student Librarian for a Day; and provided graphics, files, and design consulting as needed across departments

Communications coordinator Lydia Fair had a very productive January, continuing our steady stream of patron communications. She sent weekly email newsletters, biweekly Youth Services family e-news, a Genealogy and Local History Newsletter in collaboration with Eva, and a winter reading newsletter to remind patrons at the halfway point on 1/15. She took photos at a variety of events, including How to Paint Watercolor Mushrooms (1/16), D39 Teacher Visits (1/22), Art for Big Feelings (1/23) & Dog Man Movie Party (1/31). With Black History Month on the horizon, Lydia worked to coordinate library communications, including updated the Black History Month webpage and working with staff to ensure that we could feature themed blog posts throughout the month.

- On the Facebook post highlighting *Wilmette Reads: How to Paint Watercolor Mushrooms* one patron commented, “Thank you so much for this activity! I learned so much and successfully painted two mushrooms! I loved learning how to paint the leaves! What an easy technique!”. On the Facebook post recapping our Lunar New Year festivities another patron commented, “Thank you for continuously providing high quality, enriching and culturally responsiveness pro-grams for our youth and families - we love WPL!”

Email, Social Media, and Communications

Lydia has been doing a great job recently in making exciting, timely posts related to pop culture moments, whether that’s the Children’s Youth Media Awards or the Oscar nominations. These have been a great, relevant way to tie our collection into our social media presence.

Email newsletter statistics from January:

- 78,297 Sends
- Open rate: 61%
- 1,861 clicks



Highlights from our social media:



wilmettelibrary
Wilmette Public Library

wilmettelibrary It was a full house for our Wilmette Reads watercolor mushroom workshop led by Audrey Ra Design! After learning basic watercolor techniques, attendees created a variety of whimsical mushrooms. Check it out! 🍄

#wilmettereads

Tw

jrhyme2 This was so much fun! Please do it again some time.

Tw 1 like Reply

View insights Boost post

👍👍 Liked by winnlib and 50 others
January 21

Add a comment...

Wilmette Public Library is at Wilmette Public Library.
Published by Lydia Wpl
- 6 days ago · Wilmette · 🌐

Kids still have time to earn a prize book this winter! Visit the Youth Services desk to pick up a reading log, or print one from our website to get started. 📖 🖨️

Learn More: wilmettelibrary.info/WRC



See insights and ads Boost post

👍👍 8

Wilmette Public Library is at Wilmette Public Library.
Published by Lydia Wpl
- January 22 at 7:00 PM · Wilmette · 🌐

Big thanks to Caleb, our awesome librarian for a day! From learning how new books are added to our collection and shelving, to helping out at the Youth Services desk and in The Studio — we're so glad you joined us! 🙌 📖



See insights and ads Boost post

👍👍 15

Information Technology (Manager Michael Pocrnich)

We recently implemented our new Zendesk ticketing system for IT and Facilities support requests from staff. Since its launch in January, 107 tickets have been created, with only 8 open tickets remaining at the end of the month. Most of the tickets this month were associated with the new computer replacement customizations and troubleshooting. Feedback from staff has validated the purpose of the system: to enhance internal communications, address routine maintenance across departments, and better document and track issues to help our teams work more effectively and efficiently. The system ensures no issues will fall through the cracks, and both departments are able to respond in a timely manner, setting clear expectations and outcomes for stakeholders. Staff appreciate being able to check the status of open tickets on an individual basis, which also allows for more transparency to keep all staff updated so they are never wondering about the current status of an issue.

In addition to the internal ticketing system, we also implemented asset management software for both IT and Facilities that ties into the new Zendesk ticketing system. This way, in addition to tracking and organizing assets, we can attach tickets to these assets which will help identify and document any recurring issues. Both departments are also able to manage vendors through this software and plan for regular maintenance on assets as well.

Computer Replacement Project

Over the course of the past two months, the library has implemented its first major computing systems replacement project in over 8 years. The patron PCs and catalogs were all replaced with the new systems in mid-December. Staff computers were installed in late January, complete with a new profile management system that makes our systems faster and more responsive. The results have been remarkable. Concurrent with the deployment of the new hardware, staff began training on a set of staff-led video and in-person courses in support of our new Microsoft 365 cloud-based office productivity software. Developed by DMS staff and deployed through our Talent training platform, we expect to have staff complete this series by the middle of February. We're excited to see staff begin to apply and take advantage of the benefits of our new resources this winter.

Human Resources (Manager Michael Boone)

Recruiting Activities & Personnel

Circulation

HR Manager Michael Boone, Circulation Assistant Manager Mark Cegielski, and Circulation Manager Matthew Hoffman interviewed 4 strong candidates for the part-time Circulation Assistant position. We fortunately had a very hard decision to make as all candidates were very strong. We hired Janet Creevy-Avery, a retired law professor at Loyola University, for the position. Janet was also an Associate Attorney for Neal, Gerber & Eisenberg in Chicago as well as a legal Associate for Chicago Board Operations Exchange. Janet's first day was January 28.

Digital & Maker Services

HR Manager Michael Boone and Digital & Maker Services Manager Lauren Kelly interviewed candidates for the Digital Services Assistant position and finally selected Molly French as the successful candidate for the role. Molly comes to us with a diverse work background that includes teaching, research, and technology. Molly has taught introductory coding at Northwestern University and was also a computer science teacher for Techstars in Wilmette. Molly also worked at the University of Wisconsin, Madison as a Project Technician. Molly's first day at the library was January 27.

HR Manager Michael Boone posted for a Digital & Maker Services Assistant Manager position after the former assistant manager, Linnea Lundberg, resigned to accept a new supervisory role at Northbrook Public Library. Lauren Kelly worked with Executive Director Anthony Auston to update the job description. The revised role will not only serve as an assistant manager to the department but also provide digital librarian services. We've already received 8 candidates for the position and will be selecting those applicants that we would like to prescreen in the next week.

Youth Services

HR Manager Michael Boone recently posted for a part-time Youth Services Associate position. So far, we have received 13 applications for this position. The hiring team, which consists of Youth Services Manager Andrea Vaughn-Johnson, Youth Services Assistant Manager Lisa Bigelow and Youth Services Librarian Jennifer Lee, will complete the interview process by the end of this week, and hopefully a hiring decision will be made.

Special Projects

AED/CPR Training

In an effort to raise the awareness and importance of Cardiopulmonary Resuscitation (CPR) and Automated External Defibrillators (AED), we hosted two voluntary 2 hour training sessions for staff in the library Auditorium on January 9 and 21.

Administered by Wilmette Fire Department, the Village of Wilmette CPR/AED certification program teaches residents how to effectively deliver CPR and how to correctly use an AED in accordance with current American Heart Association guidelines using the American Heart Association Heartsaver instructional course. Nearly 30 staff participated. We'll be offering another round of this training later this year.

Payroll System Research

Executive Director Anthony Auston, HR Manager Michael Boone, and Finance Manager Sandra Discepolo are in the process of researching vendors for an updated payroll and HR management system. The administrative team had commenced this process prior to the turnover of the Finance Manager position last year, recognizing challenges with our current provider, and is hoping to select a new and enhanced vendor solution to begin fiscal year 2025-26 in July. The team met with representatives from ADP to learn more about their systems in January and is looking forward to previewing their proposed solutions in the coming weeks.

Holiday Gathering

The Hospitality Committee coordinated a belated 2024 Holiday Celebration for staff on January 23. This year's theme was Winter Wonderland, and staff got to enjoy New York style pizza from DeSalvos in Evanston and soup, salad, and the infamous breadsticks from Olive Garden. Everyone was invited to bring a dessert to share, and there were plenty of sweet treats to go around that lasted for a few days.

January Work Anniversaries

<u>Name</u>	<u>Department</u>	<u>Date of Hire</u>	<u>Years</u>
Suzanne Arist	Adult Services	1/08/1999	26
Marti Bellefontaine	Administration	1/18/2001	24
Amy Jung	Circulation	1/15/2007	18
Laura Florian	Youth Services	1/30/2014	11
Amanda Jacover	Youth Services	1/13/2015	10
Peter Sandstrom	Shelving	1/03/2020	5
Doug McGillivray	DMS	1/08/2024	1

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

Microsoft 365 Video Training (over 50 staff)

Select Staff Meetings and Trainings

- 1/7: FAN Liaison Meeting (Cathleen Blair, Sarah Beth Brown)
- 1/7: Hospitality Committee
- 1/8: Amanda Jones, That Librarian: The Fight Against Book Banning in America, Iowa City Book Festival (Susan Kaplan-Toch)
- 1/8: "Genealogy Meets AI: Panel Discussion" [Legacy Family Tree] (EvaAnne Johnson)
- 1/8: Summer Reading Club Steering Group (Rachel Garcia)
- 1/8: RUSA Membership meeting (John Amundsen)
- 1/8: The Magic of Raina Telgemeier, Illinois Libraries Presents (Susan Kaplan-Toch, Eti Berland)
- 1/8: Storytime Training Create an Inclusive Environment, Rails (Susan Kaplan-Toch)
- 1/9: Community Engagement Committee Meeting
- 1/9: Young Adult Services Forum (Krista Hutley)
- 1/10: Let's Learn Together Managers (Cathleen Blair)
- 1/10: LACONI Recharge monthly meeting (Sarah Jo Zaharako)
- 1/13: LinkedIn Learning: Pivot Tables (John Amundsen)
- 1/14: All Staff Meeting
- 1/14: Autism Acceptance and Inclusion training, University of Washington iSchool (Sarah Jo Zaharako)
- 1/14: Wilmette Mental Health Committee meeting (Sarah Beth Brown)
- 1/15: CCS SCRAP Meeting (Jessica Thomson)
- 1/15: Genealogy and Local History Librarian Networking Meeting (EvaAnne Johnson)
- 1/15: Library Signage: The Good, the Bad, and the Ugly webinar (Sarah Beth Brown)
- 1/16: Caldecott Club Book discussion, Youth Services
- 1/16: "Data Storytelling 101" & "Libraries Foster Social Connection: Responding to the Epidemic of Loneliness and Isolation" WebJunction webinars (Lydia Fair)
- 1/16: IDEA Committee Meeting
- 1/16: Jewell Parker Rhodes author visit, Skokie Public Library (Diane dos Santos)
- 1/17: RAILS Technical Services round table (Jessica Thomson)
- 1/20: Librarian for the Day (staff from all departments oriented our special guest)
- 1/22: LACONI Governing Board meeting (Sarah Jo Zaharako)
- 1/23: Library of Things Committee Meeting
- 1/23: Webinar: "25 Signs Anyone Can Do" [RAILS] (Krista Hutley)
- 1/27: Youth Media Award Livestream watch party, ALA/Youth Services (Eti Berland, Diane dos Santos, Jennifer Lee)
- 1/29: Electronic Content Consortium Executive Board Monthly Meeting (Lauren Kelly)
- 1/29: APG Chicago Region meeting and presentation: "Using Indirect Evidence" (EvaAnne Johnson)
- 1/30: Chicago Death Doula Collective collaboration (Jillian McKeown)
- 1/30: Leadership Team M365 Staff Training led by Lauren Kelly
- 1/31: "An Exploration of Collection Moves, Genealogy Services, and a Memory Lab" [International Federation of Library Associations and Institutions (IFLA) Local History and Genealogy Section] (EvaAnne Johnson)
- 1/31: Library of Congress webinar: Bibframe Updated (Jessica Thomson)

Attachments

- FY2023-24 Annual Report
- January circulation statistics by item and material collections
- January/FYTD online resource statistics by title and category
- January/FYTD program statistics



Wilmette Public Library Annual Report FY 2023-24

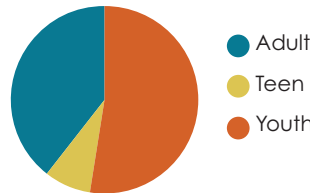
Highlights of Our Year

- The Studio, a do-it-yourself maker space where patrons of all ages can learn and collaborate on projects using creative equipment, opened in January
- More than 700 people attended February's Maker Fest, a day-long celebration of makers and making and a formal introduction of The Studio to Wilmette
- Community members joined together on the lawn to view the April total solar eclipse
- Reading series remained perennially popular, with Summer Reading Clubs for all ages, and our first year of our adult and teen community reading series, Wilmette Reads, all funded by the Friends of the Wilmette Public Library
- A major capital improvement was the replacement of all patron computers, improving our public-facing technology resources

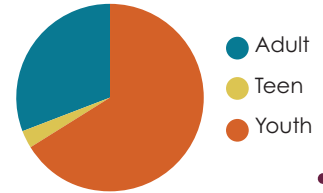
1,100 Total Programs + Outreach Visits

33,000 Attendees to Outreach & Programs

890
Total Programs



23,400
Program Attendance



Programming increased 8% and attendance increased 10%

Library staff made **220** outreach visits and reached **9,600** community members at schools, festivals, parks, and more.



207,100 Website Visits ↑5%

789,700 WiFi sessions ↓8%

Digital Collection Circulation

402,600

Kanopy Accessed

10,700

hoopla Accessed

18,200



Learn more about online resources at wilmettelibrary.info/streaming

Digital collection circulation increased 33%



242,700 Library Visits ↑12%

43,700 Reference Questions Answered

5,100

Study Room Bookings

110

Room Rentals



664,200 Items Circulated ↑4%

Interlibrary Loan

43,600 Items to Wilmette

42,900 Items from Wilmette

The library collection has 222,500 physical items and 348,000 downloadable and streaming items.



↑ indicates percentage increase since 2023

2024 was a productive year at Wilmette Public Library. Our staff maximized resources to bring the community new services, growing collections and educational and cultural programs. At a time of increasing costs, staff completed the year on budget.

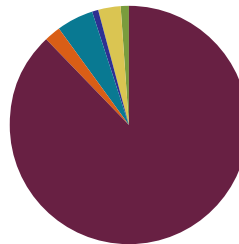
This past fall, the library conducted a long-range financial study, projecting trends for general operations as well as planned capital reserve projects. The board also identified challenges presented by the recent inflationary market and the changing and competitive labor market. To ensure the ongoing financial health of the library, we plan to strengthen partnerships, evaluate new revenue streams, and work with our community to sustain the library for years to come.

Your 2023 Property Tax Dollar



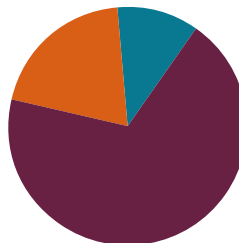
- 39%: School District 39
- 26.6%: New Trier High School District 203
- 11.8%: Village of Wilmette
- 6.6%: Cook County
- 4.6%: Metropolitan Water Reclamation District
- 4.6%: Wilmette Park District
- 3.4%: **Wilmette Public Library District**
- 3%: Oakton Community College District 535
- 1%: New Trier Township

2024 Revenues: \$6,214,925



- 88% Property Taxes
- 2% Replacement Taxes
- 5% Interest
- 1% Miscellaneous
- 3% Charges for Services
- 1% Operating Grants/Contributions

2024 Expenditures: \$6,239,151



- 69% Personnel Services
- 20% Patron Material/Services
- 11% Operations

Learn more about library finances at wilmettelibrary.info/budget

The library is open 73 hours each week and 353 days a year.



As part of the Decennial Local Government Efficiency Act, we took stock of the many ways that we work with partner organizations, and have been gratified to have strong community relationships.

2024 Partners: The Friends of the Wilmette Public Library, the League of Women Voters of Wilmette & Kenilworth, New Trier High School, School District 39, School District 37, the Village of Wilmette, Wilmette/Kenilworth Chamber of Commerce, and Wilmette Park District.



There are 16,200 active Wilmette library cards held by Wilmette and Kenilworth residents.



02/01/2025

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 01/2025**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	4	17	0	17	17	0	0	4.25
Bag	541	335	294	629	629	0	0	1.16
Blu-ray	1,550	265	206	471	549	78	76	0.30
Blu-ray New	123	143	8	151	161	10	13	1.23
Book	144,438	19,476	19,077	38,553	40,594	2,041	3,076	0.27
Book Hot	792	1,071	5	1,076	1,076	0	1	1.36
Book New	5,145	3,070	1,887	4,957	5,553	596	436	0.96
Boxset	0	20	11	31	31	0	20	0.00
Boxset New	0	1	0	1	1	0	1	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	9,872	495	416	911	1,172	261	103	0.09
CD Audiobook	3,635	150	187	337	373	36	27	0.09
CD Audiobook New	151	72	40	112	128	16	7	0.74
CD New	181	87	30	117	150	33	6	0.65
DVD	12,011	2,072	1,301	3,373	3,638	265	456	0.28
DVD New	239	331	28	359	371	12	32	1.50
eAudiobook	68,219	0	0	0	0	0	0	0.00
eBook	89,509	0	0	0	0	0	0	0.00
eMagazine	5,525	0	0	0	0	0	0	0.00
ILL Material	0	57	9	66	67	1	0	0.00
Kit	11	11	3	14	14	0	3	1.27
Large Print	5,536	444	309	753	875	122	64	0.14
Large Print New	400	128	67	195	283	88	21	0.49
Magazine	3,079	283	696	979	979	0	0	0.32
Magazine New	180	0	0	0	0	0	0	0.00
Mobile Hotspot	20	35	0	35	35	0	0	1.75
MP3 Audiobook	0	1	2	3	3	0	1	0.00
Multimedia Kit	25	6	2	8	8	0	5	0.32
Newspaper	1,030	0	0	0	0	0	0	0.00
Online Resource	16	0	0	0	0	0	0	0.00
Other	21	351	3	354	354	0	0	16.86
Other Audiobook	0	2	1	3	3	0	2	0.00
Playaway	2,012	229	394	623	649	26	17	0.31
Playaway Audio Hot	0	1	0	1	1	0	1	0.00
Playaway Audio New	46	36	30	66	71	5	2	1.43
Scores / sheet music	0	3	2	5	5	0	3	0.00
Seasonal AV	132	5	4	9	9	0	1	0.07
Seasonal Book	2,251	306	27	333	336	3	3	0.15
Special Collection	160	74	5	79	79	0	4	0.49
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,073	312	424	736	768	32	28	0.69
Videogame New	131	70	10	80	86	6	3	0.61
Totals	358,266	29,959	25,478	55,437	59,068	3,631	4,412	0.15

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

02/01/2025

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 01/2025**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	44,261	5,660	3,249	8,909	9,978	1,069	1,082	0.20	3,083
Magazines	3,725	221	508	729	729	0	0	0.20	478
Multimedia	25,483	3,264	1,895	5,159	5,852	693	723	0.20	1,781
Nonfiction	52,815	4,326	4,411	8,737	9,780	1,043	995	0.17	4,207
Online	155,910	0	0	0	0	0	0	0.00	0
Other	722	861	306	1,167	1,168	1	2	1.62	286
Teen Fiction	2,621	296	432	728	776	48	127	0.28	403
Teen Multimedia	96	23	21	44	50	6	4	0.46	21
Teen Nonfiction	315	76	70	146	153	7	45	0.46	64
Teen Online	2,909	0	0	0	0	0	0	0.00	0
Youth Fiction	42,280	11,556	10,835	22,391	22,928	537	1,029	0.53	10,524
Youth Magazines	564	62	188	250	250	0	0	0.44	188
Youth Multimedia	5,795	1,008	1,179	2,187	2,268	81	75	0.38	1,158
Youth Nonfiction	16,285	2,590	2,383	4,973	5,119	146	328	0.31	2,316
Youth Online	4,450	0	0	0	0	0	0	0.00	0
Youth Other	35	16	1	17	17	0	2	0.49	0
Totals	358,266	29,959	25,478	55,437	59,068	3,631	4,412	0.15	24,509

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Product	Metric Captured	Category	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	FY24-25 YTD	FY 24-25 Avg	FY 23-24 YTD	FY23-24 Total	Cost per Use	
AP Stylebook	Page Views	General Reference	6	30	0	0	0	0	23	59	8	82	152	\$ 2.19	
Brainfuse	Database Usage	Online Learning	30	27	43	64	108	19	24	315	45	534	659	\$ 15.43	
CLCD: Children's Literature	Results	General Reference	0	180	0	81	0	0	50	311	44	360	995	\$ 1.15	
Consumer Reports	Page Views	General Reference	1414	1193	1131	1289	1673	985	1448	9133	1305	9659	16507	\$ 0.16	
Consumers' Checkbook	Logins	General Reference	3	6	1	7	9	0	1	27	4	13	39	\$ 8.49	
CreativeBug	Total Views	Online Learning	83	58	66	14	37	46	31	335	48	427	1125	\$ 0.80	
DLIL eBooks	Checkouts	eBooks / AV	7988	8586	9630	9841	9451	9965	10981	66442	9492	62291	110816	\$ 2.31	
DLIL audiobooks	Checkouts	eBooks / AV	6412	6335	6301	6551	6329	6385	6670	44983	6426	38941	69106	\$ -	
DLIL magazines	Checkouts	Periodicals	2113	1874	2388	2371	2777	2649	3052	17224	2461	13321	25552	\$ 0.03	
EBSCO Database Package	Total Requests	General Reference	10	56	44	35	149	117	173	584	83	163	378	\$ -	
Encyclopedia Britannica	Documents + Media	General Reference	42	24	51	64	65	80	788	1114	159	523	1847	\$ 0.41	
Explore More Illinois	Uses	General Reference	4	13	0	0	9	4	2	32	5	35	53	\$ -	
Facts on File (Infobase)	Total Views	General Reference	5	16	13	26	24	25	135	244	35	84	346	\$ 7.50	
Find My Past	Total Views	Genealogy	14	32	132	68	116	41	13	416	59	215	869	\$ 0.93	
FirstSearch (OCLC)	Total Searches	General Reference	100	104	164	170	159	56	129	882	126	2072	3189	\$ -	
Gale Courses	Course Logins	Online Learning	1	2	7	10	17	20	8	65	9	67	117	\$ 48.38	
Gale Business Insights	Searches	Business / Finance	0	0	0	2	24	0		26	4	15	60	\$ 87.90	
Gale Business: Demographics Now	Retrievals	Business / Finance	0	0	2	0	0	0		2	0	13	13	\$ -	
Gale Business: Entrepreneurship	Searches	Business / Finance	6	0	0	4	0	14		24	3	23	34	\$ 133.62	
Gale Business: Plan Builder	Searches	Business / Finance	44	0	0	15	0	21		80	11	18	106	\$ 12.50	
Gale Directory Library	Searches	General Reference	15	0	1	0	7	2		25	4	9	37	\$ 71.07	
Gale eBooks	Retrievals	General Reference	14	1	16	6	13	0		50	7	44	126	\$ 28.54	
Gale General One File	Searches	General Reference	1	10	59	25	34	38		167	24	149	350	\$ 31.45	
Gale Peterson's Career & Test Prep	Sessions	Online Learning	13	13	0	0	7	5		38	5	0	0	\$ 96.05	
Gale UDemoy	Lectures Completed	Online Learning	73	71	118	70	79	118		529	76	904	1641	\$ 2.02	
Hoopla	Circulations	eBooks / AV	1553	1645	1538	1548	1567	1590	1728	11169	1596	10332	18269	\$ 1.29	
Kanopy	Plays	eBooks / AV	1097	951	1019	887	907	1214	914	6989	998	6349	10731	\$ 0.63	
LexisNexis (NexisUni)	Documents Accessed	Periodicals	114	65	7	94	92	6		60	438	63	867	1423	\$ 5.22
LinkedIn Learning	Total Videos Viewed	Online Learning	164	70	182	235	202	68	580	1501	214	893	2176	\$ 2.51	
Local History Digital Collection	Page Views	Genealogy	3560	1456	2648	6514	3042	6147	10629	33996	4857	47095	62852	\$ 0.07	
Mango Languages	Total Sessions	Online Learning	87	150	178	140	98	73	103	829	118	571	871	\$ 3.02	
Mergent Archives	Pages Viewed	Business / Finance	3	3	0	9	3	0		3	21	3	22	57	\$ 22.05
Mergent Intellect	Pages Viewed	Business / Finance	40	33	134	62	35	35	41	380	54	406	736	\$ 13.04	
Morningstar	Record Views	Business / Finance	91	298	126	37	84	54	304	994	142	1419	2542	\$ 3.86	
Newsbank Chicago Community Collection	Full Text Views	Periodicals	35	28	6	70	29	30	125	323	46	157	311	\$ 11.32	
Newsbank Heritage Hub	Full Text Views	Genealogy	28	25	101	18	31	2	21	226	32	62	246	\$ 4.93	
Newspaper Archive	Total Page Views	Periodicals	118	38	66	99	102	99	334	856	122	224	836	\$ 3.29	
New York Times Digital Edition	Usage Sessions	Periodicals	1678	1549	1630	1824	1503	1596	1972	11752	1679	5231	10046	\$ 0.15	
Niche Academy	Total Views	Online Learning	22	40	22	23	23	35	41	206	29	251	393	\$ 4.86	
Novelist	Total Requests	General Reference	58	158	289	175	270	279	301	1530	219	949	1848	\$ -	
Oxford English Dictionary	Total Item Investigations	General Reference	41	14	6	47	35	107		250	36	253	382	\$ 4.50	
Pebblego and Pebble Go Next	Article Views	General Reference	55	0	1	1794	208	74	1806	3938	563	11	387	\$ 0.48	
PressReader	Issues Opened	Periodicals	645	611	492	586	558	701	989	4582	655	6428	10711	\$ 0.60	
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	244	1075	412	253	411	365	171	2931	419	5842	7566	\$ 0.39	
ProQuest: Chicago Tribune	Total Documents	Periodicals	135	204	228	249	227	69	80	1192	170	2244	2824	\$ 3.48	
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	134	116	300	338	345	197	205	1635	234	1503	3023	\$ 1.42	
ProQuest: CultureGrams	Total Pages Viewed	General Reference	23	30	5	0	68	18	26	170	24	83	2209	\$ 0.62	
ProQuest: Fold3	Total Documents	Genealogy	19	172	9	0	45	38	7	290	41	148	537	\$ 1.94	
ProQuest: Heritage Quest	Total Documents	Genealogy	37	11	5	14	12	5	32	116	17	276	2252	\$ 0.35	
ProQuest: Newspapers.com	Total Documents	Periodicals	122	105	244	118	65	186	56	896	128	1181	1888	\$ 4.05	
ProQuest: New York Times	Total Documents	Periodicals	615	605	80	121	108	62	58	1649	236	514	753	\$ 2.84	
ProQuest: New York Times Historical	Total Documents	Periodicals	13	18	16	119	22	14	21	223	32	163	318	\$ 11.18	
ProQuest: Research Library	Total Documents	Periodicals	57	87	55	116	137	161	147	760	109	774	1315	\$ 4.22	

ProQuest: Wall Street Journal	Total Documents	Periodicals	639	650	703	734	725	919	368	4738	677	4029	6090	\$ 0.15
Record Information Service (Public Record)	Total Visitors	General Reference	169	161	163	168	159	144	151	1115	159	1335	2169	\$ 0.30
Reference Solutions (Reference USA)	Total Searches	Business / Finance	38	25	133	105	123	55	211	690	99	414	859	\$ 7.45
Scholastic Teachables	Documents	General Reference	381	105	16	55	152	289	411	1409	201	580	1065	\$ 0.51
S&P Net Advantage	Total Usage	Business / Finance	207	200	130	195	95	91	183	1101	157	1709	2935	\$ 5.85
Statista	Result Clicks	Business / Finance	21	221	106	11	23	11	26	419	60	110	222	\$ 12.80
Tumblebooks	Book Views	eBooks / AV	8	19	20	9	30	37	67	190	27	409	565	\$ 1.85
Value Line	Logins	Business / Finance	480	456	497	477	506	546	524	3486	498	3582	6234	\$ 0.57
Weiss Ratings	Page Views	Business / Finance	13	4	4	4	4	4	14	47	7	191	237	\$ 30.05
World Book	Content Views	General Reference	34	8	13	77	17	45	907	1101	157	79	460	\$ 1.44
											0	0		
OTHER														
App	Sessions	Library Technology	1545	1286	1382	1410	1575	1370	1565	10133	2027	7178		
Website	Sessions	Library Technology	17343	16826	16051	17564	17358	16812	20640	122594	24519	85201		
Scan EZ Scan Station	Pages Scanned	Library Technology	2058	2684	3399	2500	3715	3940	6229	24525	4905	10320		
Patron Computer Use	Sessions	Library Technology	1526	1652	1550	1519	1421	1304	1534	10506	2101	3182		

Category and Product	Metric Captured	July	August	September	October	November	December	January	Total
General Reference									
AP Stylebook	Page Views	6	30	0	0	0	0	23	59
CLCD: Children's Literature	Results	0	180	0	81	0	0	50	311
Consumer Reports	Page Views	1414	1193	1131	1289	1673	985	1448	9133
Consumers' Checkbook	Logins	3	6	1	7	9	0	1	27
EBSCO Database Package	Total Requests	10	56	44	35	149	117	173	584
Encyclopedia Britannica	Documents + Media	42	24	51	64	65	80	788	1114
Explore More Illinois	Uses	4	13	0	0	9	4	2	32
Facts on File (Infobase)	Total Views	5	16	13	26	24	25	135	244
FirstSearch (OCLC)	Total Searches	100	104	164	170	159	56	129	882
Gale Directory Library	Retrievals	15	0	1	0	7	2	0	25
Gale eBooks	Retrievals	14	1	16	6	13	0	0	50
Gale General One File	Retrievals	1	10	59	25	34	38	0	167
Novelist	Total Requests	58	158	289	175	270	279	301	1530
Oxford English Dictionary	Total Item Investigations	41	14	6	47	35	107	0	250
Pebblego and Pebble Go Next	Article Views	55	0	1	1794	208	74	1806	3938
ProQuest: CultureGrams	Total Pages Viewed	23	30	5	0	68	18	26	170
Public Records / Check Illinois	Total Visitors	169	161	163	168	159	144	151	1115
Scholastic Teachables	Documents	381	105	16	55	152	289	411	1409
World Book	Content Views	34	8	13	77	17	45	907	1101
Periodicals									
DLIL magazines	Checkouts	2113	1874	2388	2371	2777	2649	3052	17224
LexisNexis - NexisUni	Retrievals	114	65	7	94	92	6	60	438
Newsbank Chicago Community Collection	Full Text Views	35	28	6	70	29	30	125	323
Newspaper Archive	Total Page Views	118	38	66	99	102	99	334	856
New York Times Digital Edition	Usage Sessions	1678	1549	1630	1824	1503	1596	1972	11752
PressReader	Issues Opened	645	611	492	586	558	701	989	4582
ProQuest: Chicago Tribune	Total Documents	135	204	443	249	227	69	80	1407
ProQuest: Chicago Tribune Historical	Total Documents	134	116	519	338	345	197	205	1854
ProQuest: Newspapers.com	Total Documents	122	105	481	118	65	186	56	1133
ProQuest: New York Times	Total Documents	615	605	53	121	108	62	58	1622
ProQuest: New York Times Historical	Total Documents	13	18	20	119	22	14	21	227
ProQuest: Research Library	Total Documents	57	87	84	116	137	161	147	789
ProQuest: Wall Street Journal	Total Documents	639	650	524	734	725	919	368	4559
Genealogy									
Find My Past	Total Views	14	32	132	68	116	41	13	416
Local History Digital Collection	Page Views	3560	1456	2648	6514	3042	6147	10629	33996
Newsbank Heritage Hub	Full Text Views	28	25	101	18	31	2	21	226

ProQuest: Ancestry Library Edition	Total Documents	244	1075	412	253	411	365	171	2931
ProQuest: Fold3	Total Documents	19	172	9	0	45	38	7	290
ProQuest: HeritageQuest	Total Documents	37	11	5	14	12	5	32	116
Online Learning									
Brainfuse	Database Usage	30	27	43	64	108	19	24	315
CreativeBug	Total Views	83	58	66	14	37	46	31	335
Gale Courses	Enrollments	1	2	7	10	17	20	8	65
Gale Peterson's Career & Test Prep	Sessions	13	13	0	0	7	5	0	
Gale UDeMy	Total Videos Viewed	73	71	118	70	79	118	0	529
LinkedIn Learning	Total Videos Viewed	164	70	182	235	202	68	580	1501
Mango Languages	Total Sessions	87	150	178	140	98	73	103	829
Niche Academy	Total Views	22	40	22	23	23	35	41	206
Business / Finance									
Gale Business Insights	Full Text Retrievals	0	0	0	2	24	0	0	26
Gale Business: Demographics Now	Retrievals	0	0	2	0	0	0	0	2
Gale Business: Entrepreneurship	Full Text Retrievals	6	0	0	4	0	14	0	24
Gale Business: Plan Builder	Retrievals	44	0	0	15	0	21	0	80
Mergent Archives	Pages Viewed	3	3	0	9	3	0	3	21
Mergent Intellect	Pages Viewed	40	33	134	62	35	35	41	380
Morningstar	Record Views	91	298	126	37	84	54	304	994
Reference Solutions	Total Searches	38	25	133	105	123	55	211	690
S & P Net Advantage	Total Usage	207	200	130	195	95	91	183	1101
Statista	Searches	21	221	106	11	23	11	26	419
Value Line	Logins	480	456	497	477	506	546	524	3486
Weiss Ratings	Page Views	13	4	4	4	4	4	14	47
eBooks / AV									
DLIL eBooks	Checkouts	7988	8586	9630	9841	9451	9965	10981	66442
DLIL audiobooks	Checkouts	6412	6335	6301	6551	6329	6385	6670	44983
Hoopla	Circulations	1553	1645	1538	1548	1567	1590	1728	11169
Kanopy	Plays	1097	951	1019	887	907	1214	914	6989
Tumblebooks	Book Views	8	19	20	9	30	37	67	190
OTHER									
App	Sessions	1545	1286	1382	1410	1575	1370	1565	10133
Website	Sessions	17343	16826	16051	17564	17358	16812	20640	122594
Scan EZ Scan Station	Pages Scanned	2058	2684	3399	2500	3715	3940	6229	24525
Patron Computer Use	Sessions	1526	1652	1550	1519	1421	1304	1534	10506

January 2025 Program Statistics

DEPT.	CONTACT	TITLE	VIRTUAL ?	DATE	TIME	REG.	ATTE ND
AS	Rachel Garcia	Wilmette Reads-Ghost Music Book Discussion	In-person	1/11/25	11:00 AM	21	19
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	1/13/25	7:00 PM	13	12
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	1/14/25	10:30 AM	5	14
CE	Jennifer Bartel	Armchair Travels	In-person	1/2/25	1:00 PM	NA	21
CE	Jennifer Bartel	Mushroom Mania Cooking Program (Virtual)	Virtual	1/6/25	7:00 PM	83	71
CE	Jennifer Bartel	Chicago Pizza with Steve Dolinsky (Virtual)	Virtual	1/9/25	7:00 PM	0	37
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	1/14/25	7:00 PM	11	9
CE	Jennifer Bartel	Armchair Travels	In-person	1/16/25	1:00 PM	NA	17
CE	Jennifer Bartel	How to Paint Watercolor Mushrooms	In-person	1/17/25	1:30 PM	30	28
CE	Jennifer Bartel	Introduction to Mushroom Identification (Virtual)	Virtual	1/23/25	7:00 PM	70	55
CE	Jennifer Bartel	Love and Laughs with Michelle Buteau (Virtual)	Virtual	1/23/25	7:00 PM	NA	9
CE	Jennifer Bartel	Post-election Update with WGN-TV's Paul Lisnek (Virtual)	Virtual	1/28/25	7:00 PM	NA	17
CE	Jennifer Bartel	Fire, Form and Color: The Art of Dale Chihuly (Virtual)	Virtual	1/30/25	7:00 PM	79	74
DMS	Janet Piehl	LEGO WeDo	In-person	1/3/25	10:30 AM	8	8
DMS	Doug McGillivray	Code Rock, Paper, Scissors in Python	In-person	1/10/25	5:30 PM	7	7
DMS	Ethan Herdrich	Exploring the Internet Archive	In-person	1/14/25	6:00 PM	8	7
DMS	Linnea Lundberg	Remixing the Public Domain	In-person	1/16/25	6:30 PM	3	3
DMS	Alejandro Barzallo	Google Docs and Drive (Virtual)	Virtual	1/24/25	5:00 PM	30	21
DMS	Ethan Herdrich	Minecraft Club	In-person	1/27/25	4:30 PM	9	7
DMS	Janet Piehl	Making Connections: 3D Printing	In-person	1/27/25	6:30 PM	7	13
TEEN	Krista Hutley	Teen Take & Make: Needle-Felted Mushrooms (Take-Home Kit)	In-person	1/10/25	12:00 AM	31	31
TEEN	Krista Hutley	Know Your Rights (Virtual): A Let's Learn Together Program	Virtual	1/15/25	7:00 PM	13	8
TEEN	Krista Hutley	Dungeons & Dragons	In-person	1/18/25	1:00 PM	4	6
TEEN	Krista Hutley	Crochet Club	In-person	1/27/25	4:30 PM	NA	3
YS	Lisa Bigelow	Family Movie: 101 Dalmatians	In-person	1/2/25	10:00 AM	NA	60
YS	Andrea Vaughn Johnson	Introduction to the XRP Robotics	In-person	1/2/25	2:00 PM	NA	30
YS	Andrea Vaughn Johnson	Family Sing-Along with Rachel Brumfield	In-person	1/4/25	2:00 PM	NA	0
YS	Andrea Vaughn Johnson	Family Sing-Along with Rachel Brumfield	In-person	1/4/25	3:30 PM	NA	100
YS	Ruth Bell	Building with Bits and Bobs	In-person	1/5/25	2:00 PM	NA	46
YS	Andrea Vaughn Johnson	Winter Storytime	In-person	1/7/25	9:30 AM	NA	0
YS	Andrea Vaughn Johnson	Winter Storytime	In-person	1/7/25	10:00 AM	NA	0

January 2025 Program Statistics

YS	Andrea Vaughn Johnson	Pajama Storytime	In-person	1/8/25	6:30 PM	NA		5
YS	Jennifer Lee	Hungry Crafters: Colorful S'mores Pops	In-person	1/9/25	7:00 PM		12	12
YS	Jennifer Lee	Coloring Party	In-person	1/10/25	9:30 AM	NA		35
YS	Lisa Bigelow	Lego Club	In-person	1/10/25	4:00 PM		12	10
YS	Jennifer Lee	Little Play Cafe	In-person	1/11/25	10:00 AM	NA		31
YS	Andrea Vaughn Johnson	Chess Drop-In	In-person	1/12/25	2:00 PM	NA		10
YS	Jennifer Lee	Drop-In Free Play	In-person	1/13/25	9:30 AM	NA		57
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/14/25	9:30 AM	NA		51
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/14/25	10:00 AM	NA		42
YS	Andrea Vaughn Johnson	Story Explorers	In-person	1/14/25	4:00 PM	NA		24
YS	Andrea Vaughn Johnson	Envision Your Future	In-person	1/14/25	7:00 PM		8	5
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/15/25	9:30 AM	NA		26
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/15/25	10:00 AM	NA		36
YS	Jennifer Lee	STEAM Lab: Snow Fort	In-person	1/15/25	4:30 PM		17	15
YS	Andrea Vaughn Johnson	Babytime	In-person	1/16/25	9:15 AM	NA		26
YS	Andrea Vaughn Johnson	Babytime	In-person	1/16/25	9:45 AM	NA		28
YS	Eti Berland	Shore	In-person	1/16/25	6:00 PM	NA		12
YS	Lisa Bigelow	Little Dabblers	In-person	1/17/25	9:30 AM	NA		66
YS	Andrea Vaughn Johnson	Mandarin Storytime	In-person	1/18/25	10:00 AM	NA		17
YS	Andrea Vaughn Johnson	Stories in Russian	In-person	1/18/25	2:00 PM		10	12
YS	Jennifer Lee	Drop-In Free Play	In-person	1/20/25	9:30 AM	NA		40
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/21/25	9:30 AM	NA		30
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/21/25	10:00 AM	NA		29
YS	Andrea Vaughn Johnson	Story Explorers	In-person	1/21/25	4:00 PM	NA		19
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/22/25	9:30 AM	NA		35
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/22/25	10:00 AM	NA		29
YS	Lisa Bigelow	Wings of Fire Club	In-person	1/22/25	7:00 PM		10	10
YS	Andrea Vaughn Johnson	Babytime	In-person	1/23/25	9:15 AM	NA		50
YS	Andrea Vaughn Johnson	Babytime	In-person	1/23/25	9:45 AM	NA		43
YS	Sarah Zaharako	Art for Big Feelings	In-person	1/23/25	4:00 PM		13	10
YS	Lisa Bigelow	Little Dabblers	In-person	1/24/25	9:30 AM	NA		50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/25/25	10:00 AM	NA		35

January 2025 Program Statistics

YS	Eti Berland	Lunar New Year Celebration	In-person	1/25/25	2:00 PM	NA	130
YS	Jennifer Lee	Drop-In Free Play	In-person	1/27/25	9:30 AM	NA	40
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/28/25	9:30 AM	NA	45
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/28/25	10:00 AM	NA	48
YS	Andrea Vaughn Johnson	Story Explorers	In-person	1/28/25	4:00 PM	NA	18
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/29/25	9:30 AM	NA	51
YS	Andrea Vaughn Johnson	Family Storytime	In-person	1/29/25	10:00 AM	NA	41
YS	Andrea Vaughn Johnson	Babytime	In-person	1/30/25	9:15 AM	NA	31
YS	Andrea Vaughn Johnson	Babytime	In-person	1/30/25	9:45 AM	NA	44
YS	Lisa Bigelow	Little Dabblers	In-person	1/31/25	9:30 AM	NA	82
YS	Eti Berland	Dog Man Movie Party	In-person	1/31/25	4:00 PM	30	30
YS	Jennifer Lee	Drop-In Free Play	In-person	1/22/25	10:30 AM	NA	50
YS	Jennifer Lee	Drop-In Free Play	In-person	1/28/25	10:30 AM	NA	50