Wilmette Public Library Director's Report – April 15, 2025
Library Activities for March-April 2025
Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The library saw 21,997 visitors in March, averaging over 710 users each day.

The Welcome Desk answered the phone a total of 363 times in March. Of those, 256 were direct transfers, 15 were directional questions, and 92 were reference questions. The morning hours continue to be the busiest part of the day, with 125 phone calls between 9:00am and 1:00pm. The evenings are much slower, with only 27 calls between 5:00pm and 9:00pm, and only 9 calls after 8:00pm the whole month.

Many patrons stop at the Welcome Desk to ask questions. In March, the Welcome Desk staff answered 411 directional questions in person at the desk. We also answered 262 reference questions in person. Mornings and afternoons are roughly the same for in-person questions, but there is a large drop-off in the evenings, with an average of only 5 directional and 2 reference questions asked of us after 8:00pm.

Each morning, the Shelving team empties the interlibrary loan RAILS delivery bins. There were 274 blue ILL bins that were emptied onto the AMH in March. The count was down slightly from February, which was already lower than earlier months.

60,288 items were put through the AMH in March. Of those, 23,345 were sent to Circulation as exceptions. Mondays are busiest day of the week, averaging a little over 2,000 items checked in. Sunday was the slowest, averaging a little under 900 items. The mornings are the busiest time of day for the AMH, with midday being a close second.

In March, the shelving staff checked out 521 items for mending. Many of these are books that have faded labels. We have a hard time reading many of the labels and do not want them to be mis-shelved, so they are sent to the selectors to decide whether to keep the materials.

40 discs were cleaned in March, almost triple February's count. In March, 532 WonderBooks and Vox Books were charged.

Thanks to all recent activity with weeding, we have been able to do some shifting. Genealogy has been shifted, and new endcap signs have been made to reflect the changes. The Adult Reference area has been shifted to make room for the Business Reference and Test Prep books that were recently relocated to that area. The signage has been updated.

The Teen Non-Fiction books have been interfiled with the Adult Non-Fiction books. There was no problem with this as there were only a few books for each area of non-fiction.

The lower level Oversize collection is now housed on one wall and the other wall is being used for oversize displays. These books now seem to be getting more attention, as a number of the display items have been circulating.

Shifting has also taken place in the Compact Shelving storage area, and the room has been cleaned and organized.

The 900s are being consolidated as we pull them. We have gained around thirty shelves so far.

Patsy has been keeping a count of the shelves, to see where we have opportunities to shift. We have 60 shelves in the main area of the lower level that are completely empty and roughly another 90 that could be emptied by shifting. This is a great start, but there are still 378 shelves of books in the 900s room, so we still need around 230 shelves of books to be weeded in order to relocate the collections from that space.

When it is slower in shelving, the staff "reads" the shelves. We make sure that the materials are in order. We straighten the shelves as we go along evening them out and neatening them. We also pull books that are in bad shape and give them to the selector who decides their fate. In March, we were able to read the Graphic Novels, Teen Fiction, the Recent Arrivals area, and the Large Type room. We also read the 000s through the 600s on the lower level.

On March 27, Patsy and Mary Dormin worked with a representative from our insurance training team to explore cart safety. Director Auston had been requesting training materials for staff from LIRA, and they decided to partner with Wilmette Library to develop the training materials for all LIRA members. The trainer took pictures of various scenarios we encounter while handling the shelving carts. We addressed the right and wrong way to do tasks, such as going through doorways, getting on and off elevators, and how to handle blind intersections. We also went over pushing vs. pulling carts.

Collections / Technical Services (Manager Jessica Thomson)

Physical Collections

For the month of March, 1,549 new items were added to the physical collection while 2,288 were withdrawn.

Since May of 2024, when the project to right-size the collection began, the collection has been reduced from 229,273 to 192,544 items as of the end March 2025. This is an

overall reduction of the collection by 16%, and represents significant progress to the targeted goal of an initial 20% reduction of physical items due primarily to condition, lack of demand, obsolescence, and physical limitations of space.

The collection managers' working group began meeting regularly to discuss broad topics around the collection, including space planning for enhanced presentation and display.

Carly Stauss, Cataloging Librarian, continues to update Youth non-fiction dewey numbers to improve searching and discover for staff and patrons. Carly also created record sets of award winners for the Caudill, Monarch, and Bluestem awards for Youth Services librarians to access.

The Library of Things working group is meeting regularly again. We are working on finishing the display cases so that patrons will have a visual representation of every item that is in the collection and what is available for check-out.

After feedback from the February Lunch and Learn on mending, Technical Services Assistants Laura Krimsin-Morales and Emma Standard, have begun work on redesigning the damage slips for staff to use on items from the collection when there is a problem with the item.


Digital Collections (Digital & Maker Services Manager Lauren Kelly)

In March, Digital & Maker Services Manager Lauren Kelly deployed the upgrade to New York Times Online All Access, which will include The Athletic, Wirecutter, Games, and more.
Lauren also planned the annual online resources meeting with Adult Services Manager Cathleen Blair, Youth Services Manager Andrea Vaughn Johnson, and Director Anthony Auston, for early April.

Digital Collections Highlights
- New York Times Online saw the highest usage so far this fiscal year, with 2293 usage sessions, up from an average of 1759 issues per month. It is apparent our patrons are excited about the addition of All Access!
- Scholastic Teachables saw higher than average usage with 497 documents accessed, up from an average of 206 per month.
- Other resources have been aligned with the annual average, performing steadily throughout the fiscal year. We continue to monitor monthly usage statistics and the associated cost per use.

OverDrive Checkouts
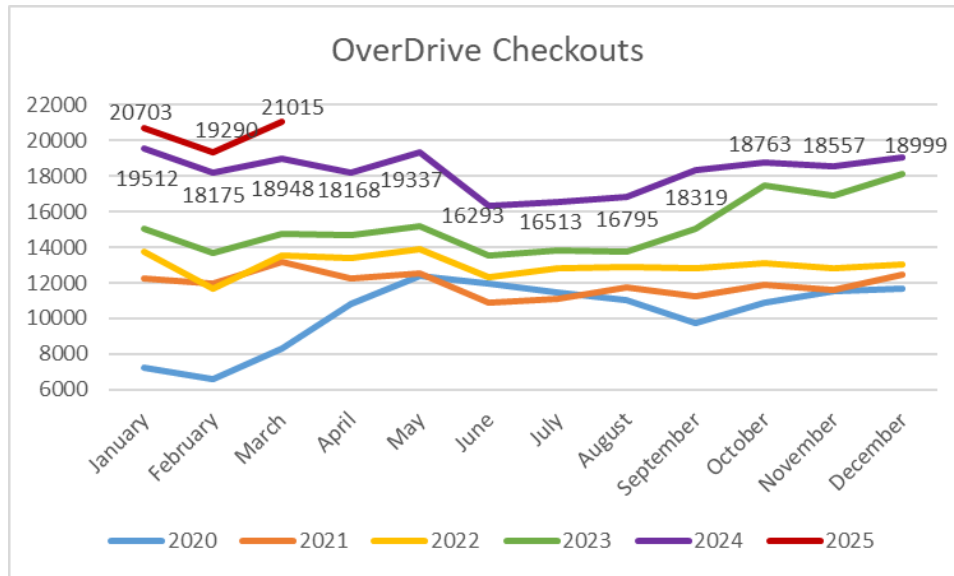
March – 21,015 checkouts
- 10,926 ebooks (52%)
- 6,981 digital audiobooks (33.2%)
- 3,108 digital magazines (14.8%)

Top eBook titles by checkout:
1. The Wedding People by Alison Espach – 39
2. The Women by Kristin Hannah – 38
3. Onyx Storm by Rebecca Yarros – 36
4. The God of the Woods by Liz Moore – 35
5. The Let Them Theory by Mel Robbins – 34

Top digital audio titles by checkout:
1. The Wedding People by Alison Espach – 37
2. James by Percival Everett – 34
3. The Women by Kristin Hannah – 33
4. Funny Story by Emily Henry – 29
5. All the Colors of the Dark by Chris Whitaker – 27
6. The Anxious Generation by Jonathan Haidt – 27

The most popular magazines:
1. The New Yorker - 632
2. The Week - 150
3. Us Weekly - 144

The complete July to-date FY2024-25 digital resource statistics are appended to this report.

Circulation (Manager Matthew Hoffman)

March's monthly physical circulation statistics continue to average over 1,800 items checked out each day, with over 55,000 circulating this month.

The library welcomed 207 new patrons in March. Our registered users total received a bump thanks to the D39 applicants we processed. The district sent us 110 student names, many of which did not have an existing card in the system.

In addition to their support of local Book Clubs, Amy Jung and Megan Noone have been busy writing the ILL Manual, which we hope to digitize in the foreseeable future.

We are in the process of preparing for our new Library of Things display. DMS has been working with Circulation and Communications to design and label these special cases, which will be on display to promote the collection. Once checked out, the cases will be held behind the front desk. As soon as we have at least half of the collection represented by these cases, we will work on launching the new display space.

Current and Past Physical Circulation by Fiscal Year

	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
July	33,804	59,462	59,742	60,736	58,994
Aug	50,795	21,368	59,932	62,545	56,891
Sept	55,261	64,184	53,587	49,229	44,457
Oct	55,820	50,538	53,994	55,226	59,304
Nov	46,631	53,720	54,850	52,926	53,810
Dec	35,822	51,141	51,452	53,499	51,956
Jan	31,822	53,798	57,424	56,360	55,437
Feb	32,640	49,767	52,127	54,534	51,350
March	52,239	55,073	61,616	58,430	55,098
April	52,875	53,537	54,517	54,773	
May	54,781	51,235	53,990	51,671	
June	56,560	55,012	56,630	56,941	
Total YTD	559,050	618,835	669,861	666,870	487,297

Wilmette Public Library Monthly Statistics as a Whole For 3/2025	
Total Checkins	**31,106**
Checkout Stations	19,079
Leap Checkout and Renewal	10,575
Total Checkouts	**29,656**
Auto-renewal	24,304
Power PAC Renewal	481
Leap Checkout and Renewal	208
Checkout Stations	232
Total Renewals	**25,442**
Number of your Library's items checked out system-wide	29,199
Holds Placed through your interface	6,314
Holds placed for/by your patrons	6,775
Holds Held	7,051
Holds Checked out	6,164
Holds Cancelled	1,274
Holds Unclaimed	867
Number Of Items Currently Out	34,360
Unexpired Patrons on file	17,385

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 3/2025	
Total Checkouts	355
Wilmette Cardholder	94
CCS and/or Reciprocal Borrower Cardholder	30
Holds Held	361
Holds Unclaimed	21

March to-date FY2024-25 circulation statistics are appended to this report.

**Adult and Teen Services (Manager Cathleen Blair)**

Progress on goals

Explore and facilitate opportunities to grow and strengthen strategic partnerships.

- **New Local Business**: Assistant Manager Rachel Garcia established an initial connection with Lorenza Amiga, the owner of Pink Couch Books, a new romance bookstore opening this spring in downtown Wilmette. They discussed potential partnered programming and other collaborations of mutual benefit, and enthusiasm is high.

- **Wilmette/Kenilworth Chamber of Commerce**: Coffee & Business Connections recorded its highest attended networking and learning event since launching the series in 2024. In addition to the connections made among participants, Business Librarian John Amundsen offered instruction outlining best practices for prospective library presenters.

- **New Trier High School:** Teen Services Librarian Krista Hutley deepened her connections with both New Trier High School book clubs: the early morning (7:15AM!) Breakfast and Books and the afternoon Bookworks meetings. In addition to investing in developing relationships, Krista promoted the Summer Reading Club teen volunteer program opportunity.

Increase awareness and use of the library and its programs, resources, and services.

- Senior Services Librarian Jillian McKeown created new information packets for distribution to current and potential delivery patrons. The folder includes a welcome letter explaining delivery services, staff business card, 2025 delivery dates, the current WPL newsletter, an issue of reader resource Book Page, and information on digital resources. Recipients were charmed, expressing sentiments such as, "I just wanted to thank you for delivering the book and all the library information to me today. It's really great to have you in my community. I love it. Thank you."

- In another exciting testament to the impact of Wilmette Reads' promotion of the Book Picks service, an extremely satisfied patron shared her public Goodreads review of a suggested title with librarian Rachel Rothe, who had curated a personalized set of reading possibilities. In addition to expressing her delight with the book, the reader testified to the process of receiving her book pick, encouraging others to engage with their library in a similar way:
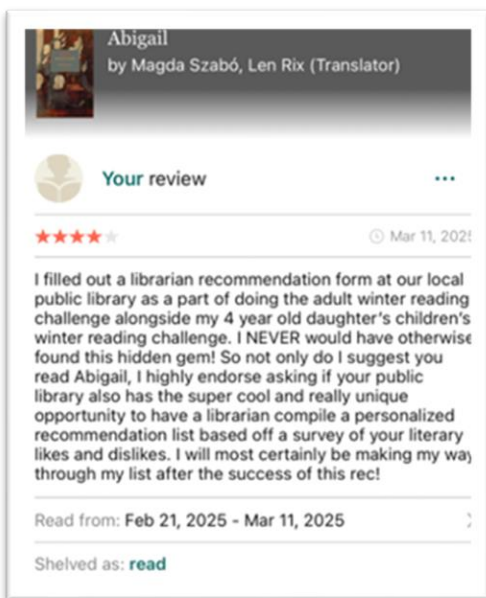
Text of review: "I filled out a librarian recommendation form at our local public library as a part of doing the adult winter reading challenge alongside my 4-year-old daughter's winter reading challenge. I NEVER would have otherwise found this hidden gem! So not only do I suggest you read *Abigail*, **I highly endorse asking if your public library also has the super cool and really unique opportunity to have a librarian compile a personalized recommendation list based off a survey of your literary likes and dislikes.** I will most certainly be making my way through my list after the success of this rec!"

Digitize, preserve, and enhance access to rare and unique local history resources.

- In addition to the grand-scale project of digitization undertaken in 2024, specialty trained staff regularly invest time and care in scanning and checking *Wilmette Life* obituaries for enhanced access. As example, librarian Ted Remus completed 25 such additions and 5 corrections this month.

Develop and present valuable, outcome-oriented programs and events.

- Genealogy and Local History Librarian EvaAnne Johnson partnered with the North Suburban Genealogical Society (NSGS) to host **All About the Mayflower Society**, a program in which participants learned specialty skills in researching Mayflower ancestors and preparing documentation to apply for membership. NSGS recently started a special interest group about lineage societies, and the presenter was the leader of that group as well as a contributing historian for the Mayflower Society.

- Teen Services Librarian Krista Hutley worked with New Trier High School student Emmersyn Schwab to develop **Stitching Our Stories: A Community Quilt Project** to support her Integrated Global Studies School class project. Emmersyn is designing and sewing a quilt out of thrifted baby clothes that will bring attention to gender norms and the role gender plays in society. The class welcomed eleven high school students who together created 15 quilt squares during the session.

Prepare staff with professional development resources and leadership opportunities and support individual paths for career growth.

- Training opportunities completed by Adult Services staff this month include
    - Advanced Schedule 3W Remote Desktop Access (Rachel Garcia)
    - "Newspaper Memory Project: 150 Years of Evanston History at Your Fingertips" presented by Evanston History Center and Evanston Public Library (EvaAnne Johnson)
    - "Recognizing Genealogy Scams" presented as part of the March APG Chicago Region meeting (EvaAnne Johnson)

Additional Spotlight Activities

Services to Older Adults
The Literary Lounge, an opportunity for a facilitated conversation about recent participant reads and literature at large, continues its strong start at Mather Senior Living. In addition to the real-time engagement, Senior Services Librarian Jillian McKeown records all title mentions for distribution as an advisory list following the meeting.

Teen Services
This year Teen Services Librarian Krista Hutley is assuming additional responsibility in facilitating the Summer Reading Club teen volunteer program. School Engagement Librarian Eti Berland, who has not only taken lead in recent years but also introduced significant enhancements, remains a key partner, and the two have collaborated on publishing the online application, promoting the opportunity both to service desks and through public channels, and preparing for multiple training session options.

<u>Genealogy and Local History Services</u>
In one very successful Local History Room appointment, a patron asked to review several maps and atlases, and Genealogy and Local History Librarian EvaAnne Johnson facilitated a larger dedicated space to support easier perusal and review of the library's map collection. The visitor found exactly what they needed and more, as the library offered several detailed maps relevant to their research.

<u>Business and Finance Services</u>
Preparations for two upcoming initiatives are nearing completion: Financial Fitness 2025, a free financial literacy series presented by the Business Interest Group of Librarians in April, and Small Business Month 2025 to be spotlighted in May, including a feature keynote by executive coach Tom Chowaniec of Focal Point Coaching during the spring Lunch & Learn program.

<u>Advisory Services</u>
Though we take pride in anticipating reader and viewer interests, as well as proactively promoting less visible gems in Wilmette Public Library's rich collection, we also take note of trends in visitor inquiries, allowing patterns or opportunities to inform new resources and displays.

- With warmer weather and Spring Break plans on the minds of many, staff noted a rise in requests for relaxing and escapist reads to enjoy on various vacations.
- Staff also fielded a number of inquiries for printed book lists, ready recommendations on timely or evergreen topics. The revival of such offerings is one of the department's long-term goals, and the awareness that visitors are actively seeking will enable us to give the development greater priority.
- Several visitors expressed feeling overwhelmed and struggling with current events, the season, or personal burdens. They came to the library to seek distraction and to rediscover balance or even hope, such as might be offered in a DVD display facilitated by Senior Services Librarian Jillian McKeown entitled "Uplifting Movies for Trying Times"

Additional March collection spotlights with ties to timely topics include Women's History Month, Irish Authors, Municipal Elections, Spring Florals, Time Travel Stories (inspired by Daylight Savings Time), and a sporting combination of March Madness (basketball) and Opening Day (baseball season).

For our teen-interest readers, we offered green books for St. Patrick's Day, a guide to favorite romance tropes, and suggestions of similar reads to the highly anticipated release of a new installment in the *Hunger Games* series.

Special Projects

Relocating Technology Area Collections

- The Genealogy Reference collection was relocated from near the computers and Technology desk to a short range in the southwest corner of the Large Type room. This move allows more comfortable use of patron computers near the Technology desk but still provides ready access to relevant materials during Genealogy 1-on-1 appointments or when patrons conduct independent genealogy research on the computers. This reference area also includes brochures about our local history and genealogy resources and blank worksheets to help with genealogy research and house history research.
- Teen Services Librarian Krista Hutley assessed and refined the teen nonfiction collections in preparation for re-cataloging and interfiling with adult nonfiction, with T stickers to differentiate them on the shelves, as mirrors a precedent in Graphic Novels and Videogame collections. She also initiated the same process for the College Corner books, and the resulting move should be completed next month.

Assessment of Fiction Storage

Librarian Rachel Rothe is conducting a deep assessment of supplemental circulating copies currently assigned to storage shelves. Items are evaluated for condition, relevance, and need, and recommendations are proposed for what should be removed or restored to active status.

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Staff Activities and Special Projects

In March, Youth Services offered 61 programs which were attended by 2,222 patrons. From March 24 to April 4 our weekday early childhood programs, Family Storytime, Babytime, and Little Dabblers paused so our librarians can perform other duties and plan their spring and summer programs. During the storytime break, we kept the little ones busy with drop-in play time, a family movie, the big blue blocks, and a coloring party.

Outreach and Community Engagement

On Wednesday, March 12, Youth Services hosted another teacher meeting for Wilmette District 39 classroom teachers. 70 Kindergarten, first, and second grade teachers met in the Auditorium to collaborate and hear a presentation from YS staff on the many library services that support their work and students.

Preschool Engagement Librarian Ruth Bell led prepared 15 teacher bags of books and activity kits for delivery to our partner preschools.

On Sunday, April 6, 2025, we hosted our annual Eid al-Fitr Celebration in collaboration with the South Asian Families of Wilmette. More than 100 people joined us for crafts, origami, storytime, henna, and a scavenger hunt. Eti wrote a blog post with photos to document this celebratory event. https://www.wilmettelibrary.info/posts/eid-al-fitr-celebration-2025

<u>Special Projects</u>

Community Engagement Librarian Sarah Jo Zaharako created a giant communication board to raise awareness about alternative and augmentative communication methods, which are sometimes used by nonverbal or verbally impaired people. Patrons could try their hand at "talking" using the symbols on the board.
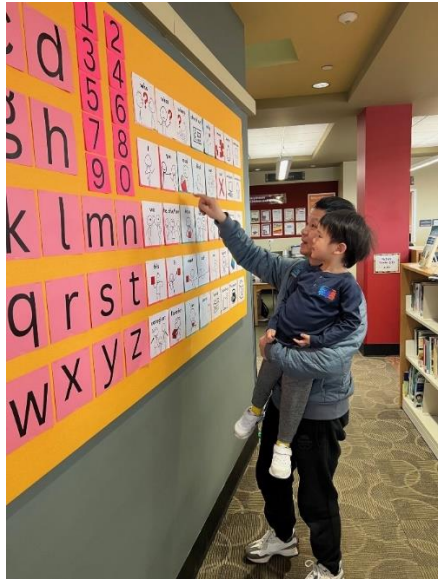
87 artists in grades K-8 submitted designs for our annual bookmark design contest. The winning bookmarks are professionally printed and distributed in the library, and all submissions are on display in Youth Services in celebration of National Library Week in April.

Summer Reading Club Teen Volunteer recruitment began on March 15 and applications are due by April 15. Our Summer Reading Club booth is staffed daily by high school students in grades 9-12. On the library blog we shared 5 reasons why teens should volunteer at the library this summer, taken directly from the source: teens who have volunteered with us in the past. Teens can learn more and apply at https://www.wilmettelibrary.info/services/teens.

Book Displays

In March, we displayed books to celebrate Women's History Month, books around the District 39 DEIB theme, "Our Foods are Important," and resources on voting.
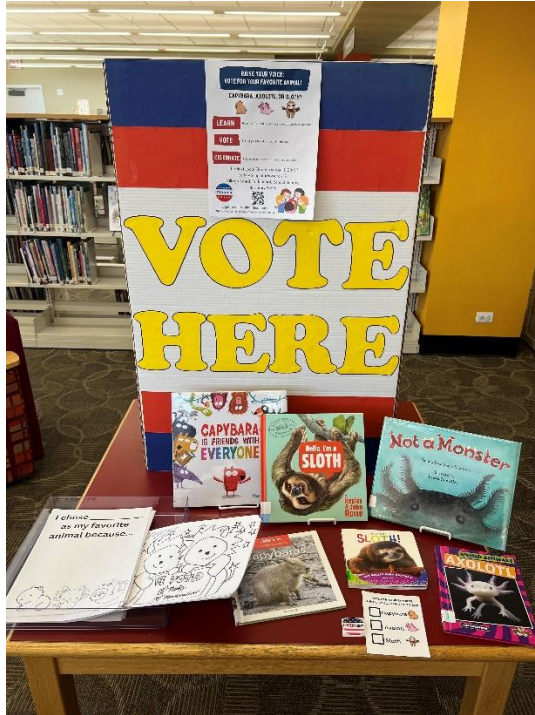
Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

Program Highlights
- Digital Services Assistant Doug McGillivray led a Python coding program this month, where attendees worked on an activity to create a number guessing game in Python. Afterwards they had time to customize our projects and make them their own by adjusting the code.
- Digital & Maker Services Associate Ethan Herdrich ran a Custom Window Clings program in the Studio. Attendees learned how to create a design and cut the material using the Silhouette software and cutter.

Program Updates
- The DMS Team submitted programs for the June / July / August Newsletter in March. As always, we plan to offer a mix of Maker, Digital Literacy, Gaming/Coding, and Productivity programs for all ages.

The Studio
In March, the Studio team had 539 interactions in the space.

Studio Projects and Patron Stories
- A dad and daughter came in to decorate water bottles for party favors. They put name stickers on about twenty water bottles.
- A patron stopping into the Studio for the first time said, "What a wonderful resource!" Another patron who happened to be using the space at the same time chimed in to say, "This is my favorite place in Wilmette."
- Adult Services Assistant Manager Rachel Garcia used the Studio to create a heat transfer design for her daughter's career day at school, transforming her into a Starbucks barista!
- A young patron used the Silhouette Cameo to create stickers to decorate their Leprechaun Trap for St. Patrick's Day.

- A patron who had just learned to sew came in to mend dog toys.
- A tween patron came in with a yard sign she had originally decorated at a Youth Services program. She used the Silhouette to repurpose it.

Studio Updates
- Janet is working with Teen Librarian Krista Hutley and Youth Services School Engagement Librarian Eti Berland to start the process of recruiting teen volunteers for the Studio this summer.
- Digital Services Assistant Molly French has started working in the Studio once a week.
- Janet developed instructions for the new serger, to be deployed with the machine on April 30.
- Studio staff collaborated on this month's Silhouette Cameo display with the theme "Spring Break."

3D Printing

March Patron Prints: 139

One of our four printers has been on the fritz and will need to be shipped back to the manufacturer for an evaluation and repair.

Technology Desk + DMS Department

Updates
- In March DMS Staff had 800 interactions at the Technology Desk. Help topics included: how to purchase an item on Amazon, Find My iPhone feature on Apple, WPL app, NYTimes All Access, printing a Gmail email draft, burning a DVD, using microphone in Zoom, and more.
- In March 5029 pages were scanned at the Scan Station. This is up from an average of 3848 pages in other months this fiscal year.

Scan to Email	2233	44.4%
Scan to Fax	618	12.3%
Scan to Smart Phone	4	0.1%
Scan to USB	1480	29.4%
Scan to Copy	694	13.8%
Total	5029	100.0%
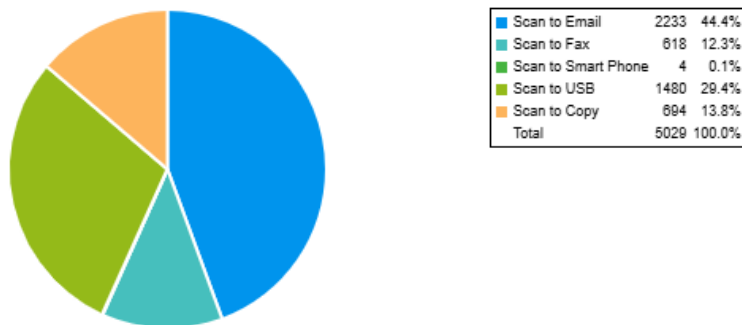
- The TBS computer management system also allows for usage reports. In March we had 1576 computer bookings (all locations).
- Digital Services Assistant Alex Barzallo ran the Board of Trustees livestream in March.
- Digital & Maker Services finished interviewing candidates for the Digital & Maker Services assistant manager position, and has made an offer to a candidate.
- This month Digital & Maker Services Manager Lauren Kelly worked with Communications & Events Manager Sarah Beth Brown to develop a staff-wide intranet site on SharePoint.
- Lauren Kelly also worked to establish back end access for the library's Android App Developer account ahead of the forthcoming app update.
- Digital & Maker Services Associate Ethan Herdrich is serving on the Staff Day Committee this year, and attended meetings in March with the planning group. He is contributing to the development of the event, including making icebreaker conversation hearts and running a breakout session.
- Digital Services Assistant Alex Barzallo is developing a breakout session for Staff Day on the topic of "What is AI?" based on the recent Lunch & Learn he ran.
- Digital Services Assistant Finn Dos Santos continues to work on Library of Things processing. They started preparing the DVD cases for the forthcoming LoT display this month.
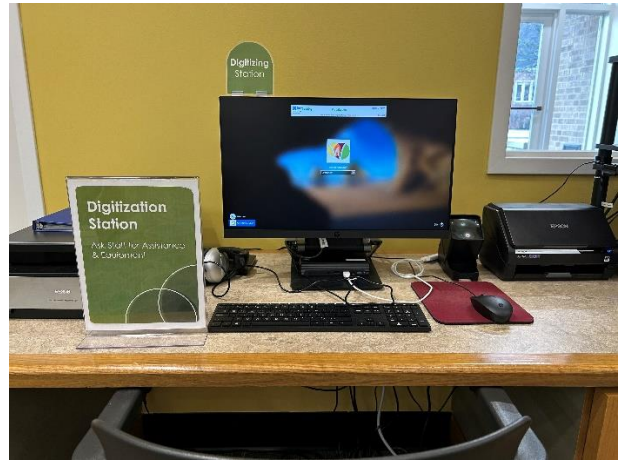
Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

March Programs

This March's programs were a highlight reel of some of the most popular types of programming from the Communications & Events department. Without any major series or celebrations, it was a great month for featuring patron favorites on a variety of topics. Programming Coordinator Jennifer Bartel brought back cooking presenter, Kristyn Slick to offer her *Air Fryer Basics* program virtually with 47 patrons attending. Recipes were sent out ahead of time featuring chicken parmesan and hand pies. We received feedback such as:

- It was a good demonstration!
- This was very good. I enjoy being able to do this via Zoom.
- enjoyed having the recipes before the class.
- Thought hour was perfect time; nicely paced!
- You are all doing a great job offering a good variety of programs. I enjoy the cooking demos, book discussions, musical programs esp.

The National Museum of the American Sailor presented *The Inky Sea: Tattoos and the Navy* virtually for us in an exploration of the history and cultural significance of tattoos in the Navy. 29 patrons joined us and were very engaged, asking a lot of questions at the end of the program. Feedback included:

- Please offer another program from this Navy museum, such as their "Chow Down" program!
- Thank you- Virtual is more convenient for our work and family schedules.

This month we also hosted a jazz concert with The Jeanne Becker Trio with 30 patrons in attendance. Although we try and offer a variety of genres and styles within jazz, our patrons continue to be enthusiastic for traditional jazz like music from The Great American Songbook style.

One of our in-person Armchair Travels programs this month celebrated the start of spring with educator Yvonne Wolf presenting *Celebrating the Japanese Cherry Blossom Festival* with 27 patrons attending. The program featured information about cherry blossoms themselves, their history and cultural significance, and where they can be found. Not only did the program combine aspects of travel and culture of Japan but also shared where to experience the cherry blossoms closer to home.

March Communications

March was an productive month in C&E, with the culmination of four major initiatives, all rolling out in the last week of March or in early April:

April/May Newsletter: The April-May newsletter was mailed to homes the last week of March. This issue came together quite seamlessly, a testament to the many procedural improvements we've been making over the years to ensure the newsletter can be published regularly without interruption.

A special shout-out to Graphic Designer Sarah Rose, who took the lead on finishing the issue when department manager Sarah Beth Brown had to be away from the library on short notice. Sarah kept production moving smoothly and the final product came out on time and looks great.
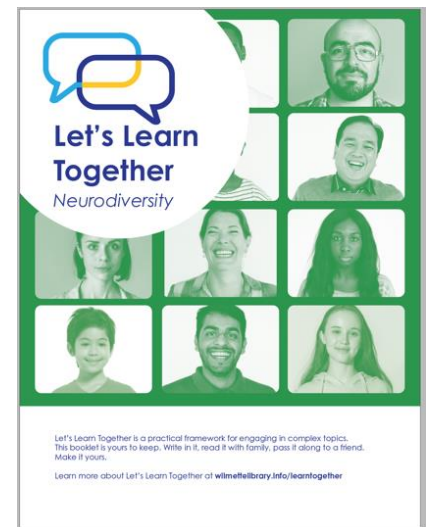
Let's Learn Together Booklet: As part of the new topic each year for Let's Learn Together, Sarah Beth works with Youth Services librarian Sarah Jo Zaharako on creating a custom booklet. This year's theme, Neurodiversity, is a rich well, and Sarah Jo and Sarah Beth met several times in preparation to ensure the topic was fairly covered. As a result, the brochure came together quite easily and will be a great resource to complement the programming series, which kicked off in April.

New Library App: A project long in gestation, Sarah Beth worked over a period of many months with our longstanding app and calendar vendor Communico in updated version of the app. The product is entirely new, with new graphics, infrastructure, and access points for patrons. Sarah and communications coordinator Lydia Fair were integral to the completion of this project, providing in-depth testing and completely new graphics. We are completely thrilled to introduce this product to the community with an early April launch.

Library Intranet: This last major project from March is in an communications platform that helps to fulfill a strategic goal to improve internal communications. Developed entirely for staff, this tool will be a repository of a wealth of information that historically has been stored in a variety of digital spaces. Planning for this tool began in February with several conversations about what staff members are looking for to improve communications and what they feel they do not know. From there, Sarah Beth, Lydia, and Digital and Maker Services manager Lauren Kelly built out the site. We are really proud and excited about this resource and look forward to continue to grow it in the coming months and years.

In addition to her work on the above projects, Sarah Rose had a very busy month. With very little notice she stepped in to help keep production moving on the newsletter, while also contributing to the new app. One other major project was assisting with graphic design for the Staff Day committee. Each year Sarah works to create a new logo for the day, which helps create consistency of message and build excitement for staff with visual branding.

Other work this month included:

- Worked with the Staff Day Committee to design and order staff day swag
- Assisted with the new Let's Learn Together booklet when needed
- Created new posters for display in the vestibule and the bulletin board, with accompanying digital images as needed
- Provided graphics, files, and design consulting as needed across departments
- Created signage and graphics for various needs such as for the staff day closure
- Created new name badges for new staff and replacements
- Produced, updated and/or replenished a number of printed materials such as digital services handouts
- Worked with Jennifer Bartel to create a handout for an upcoming take and make program
- Continued to work on Summer Reading Club branding (ongoing)
- ordered new branded supplies as needs, such as branded envelopes
- updated our tax exempt status with various vendors
- Designed a poster, flyer, and graphics for Eti and Krista to recruit teen volunteers for Summer Reading Club

Lydia was also very productive in March. She was integral to the creation of the app, and did a fantastic job keeping communications moving while Sarah Beth was out of the office. The library helped to launch the village of Wilmette's "Wellmette" Campaign in March, and Lydia was integral in ensuring communications were shared from the committee to the library community. In addition to this work, Lydia focused on:

- Sent weekly email newsletters and biweekly Youth Services family e-news
- Shared our April book discussions with The Book Stall for promotion in their enewsletter & social media
- Took photos for the updated library app & April-May newsletter
- Compiled photos from the past year and highlights from our social media for Staff Day presentations
- Met with Sarah Beth & Lauren on 3/7 to help determine what the staff intranet will look like and how we're going to build out the site. Added links to static content: staff links, help forms, organizational info., info for patrons & professional development resources. Made headers for the site pages in the library's brand colors.
- Took photos at the D39 teacher meetings on 3/12

- Shared Women's History Month booklists from our librarians, and resources in our digital collections on social media and in our enewsletters throughout the month.
- Published 5 posts to the staff blog. I wrote a blog post *10 Book Picks for SNL Fans* on 3/22

Email, Social Media, and Communications

Email newsletter statistics from March:
- 79,328 Sends
- Open rate: 61%
- 1,461 clicks

Highlights from our social media:
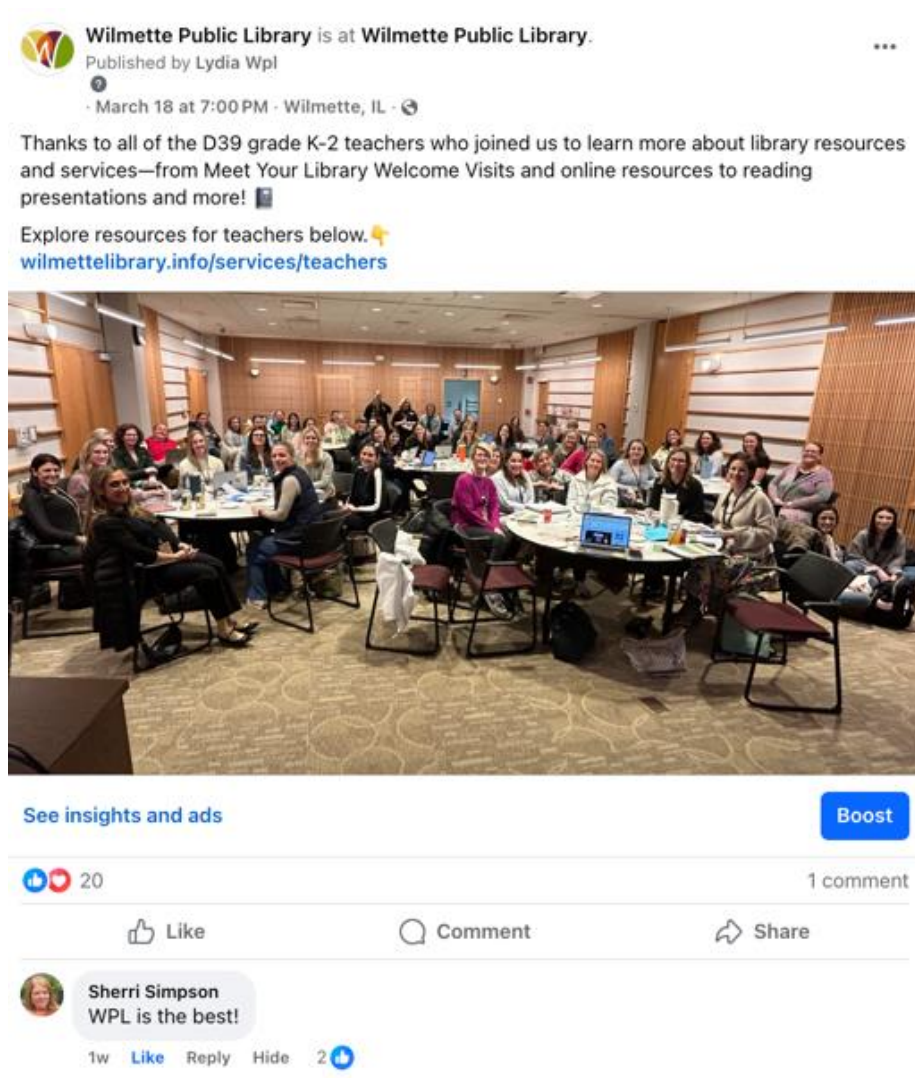
wilmettelibrary
Wilmette Public Library

wilmettelibrary We're marching toward spring by learning all about Japanese cherry blossom festivals with presenter Yvonne Wolf! 🌸🌸 Find upcoming Armchair Travels dates on our event calendar.

#cherryblossomfestival #librariesofinstagram #wilmette
3w

wilmetteparks 🌸❤️
2w 1 like Reply

susansarasota Yvonne did a wonderful presentation on the cherry blossom festival in Japan!
3w 1 like Reply

View insights   Boost post

Liked by winnlib and 32 others
March 10

Add a comment...   Post

wilmettelibrary
Wilmette Public Library

wilmettelibrary We're looking for teens in grades 9-12 to serve as volunteers in our Summer Reading Club booth! The right applicant will enjoy helping younger kids and talking about books. Applications are due by Tuesday, April 15. ★📚

🔗 Visit the link in our bio to learn more & apply!

#wilmette #northshore #northshoreparents #librariesofig
1w

View insights   Boost post

Liked by wilmettelibraryteens and 32 others
March 19

Add a comment...   Post

Instagram post by wilmettelibrary (Wilmette Public Library)

wilmettelibrary Curious what your librarians are reading? Head to the Lower Level to find some of our current picks!

#readersofinstagram #tbrlist #whattoread

3w

If you've ever felt frustrated with short stories that end before they feel complete, look no further! The stories in this collection they feel

Liked by wilmettelibraryteens and 12 others

March 6

Facebook post

Wilmette Public Library is at **Wilmette Public Library.**
Published by Lydia Wpl
· March 5 at 7:00 PM · Wilmette, IL · 🌐

Our Frozen Musical Party was a flurry of fun! 🎭❄️✨

See insights and ads   Boost

👍❤️ 18   2 comments

Human Resources (Manager Michael Boone)

Recruiting Activities & Personnel

Digital and Maker Services
After reviewing 25 applications and going through 2 rounds of interviews we have hired Lydia Hanchett as our new Digital & Maker Services Assistant Manager. Lydia comes to us from the Harold Washington Library where she worked as a Librarian I in their Business, Science, Technology, and Government Documents Department. As a Readers Advisory Assistant at Des Plaines Public Library, Lydia served on the committee to launch their upcoming makerspace, The Canvas. Lydia also honed her maker tool and technology skills as a costumer, props person, milliner, and designer for several Chicago theaters. She transferred those skills into hands-on sewing classes and drop-in maker sessions for the library. Lydia's first day at the library will be April 21.

Youth Services
We hired Allison Blaetz as our new Youth Services Associate. Allison With over 10 years of public library experience, Allison has worked at Batavia Public Library and Highland Park Public Library. In her most recent position as Youth & Teen Services Librarian at Niles-Maine District Library, Allison developed a collection of circulating STEAM kits called Wonder Boxes and created video content for the library blog and Makerfest event. Allison's first day is March 4.

Special projects

On March 17, we received shredding bins for our records disposal project. Per our annual Records Disposal Certificate, we can discard specific work-related documents based on timelines set by the state of Illinois. Finance Assistant Marti Bellefontaine and HR Manager Michael Boone were able to discard several sets of records based on these guidelines and made more room in our file room in the administrative offices.

On March 5, staff celebrated first quarter anniversaries for 2025. The members of the Hospitality Committee put together a celebration that included cakes and various treats for staff to enjoy through the day and weekend.

On March 14, staff celebrated Pi Day! We held our annual Pi Day celebration where we invited staff to bring and enjoy homemade and store-bought pies of all varieties.

Staff Work Anniversaries in February and March

Name	Dept	Date of Hire	Service Years
Mary Dormin	Shelving	2/18/2011	14
Michael Boone	Administration	2/06/2018	7
Aarin Olsen	Facilities & Safety	2/27/2023	2
Cindy Levine	Shelving	2/08/2023	2

Name	Dept	Date of Hire	Service Years
Theres Hightower	Circulation	3/13/1990	35
Ernesto Abonce	Facilities & Safety	3/11/2002	23
Janet Piehl	DMS	3/26/2007	18
Kathy Kraemer	Circulation	3/27/2007	18
Ken Kraemer	Facilities & Safety	3/04/2011	13
Rachel Garcia	Adult Services	3/30/2018	7
Jessica Thomson	Technical Services	3/25/2019	6
Kate Jordan	Circulation	3/07/2022	3
David Powell	Facilities & Safety	3/23/2022	3

Staff Development Day, April 4, 2025

Each spring, the library closes for one day to focus on staff development. It's a day to bring the entire staff together to celebrate our team, accomplishments over the past year, review statistics and trends, reflect on our progress on goals, establish new priorities for the year ahead, and learn about industry trends. In addition to this keynote presentation by the Director, staff from across the library plan breakout sessions throughout the day to help staff better understand their roles in the context of the broader work of the organization. These sessions range from informational overviews of departments and functions like interlibrary loan, as well as opportunities to learn about artificial intelligence, or even self-care activities like art therapy and chair yoga.

This year, our theme for the day was "Serving with Heart." We were thrilled to host our keynote speaker Dr. Michael Stephens, Professor in the School of Information at San Jose State University. Dr. Stephens speaks throughout the US and internationally on topics related to creative and open uses of technology to support and drive library services and learning. He is inspired by libraries and library workers that support user curiosity, nurture the creation of new knowledge, and encourage the heart. ALA Editions has published two collections of his writings: The Heart of Librarianship (2016) and Wholehearted Librarianship (2019). Our Staff Day theme "Serving with Heart" is inspired by Dr. Stephens's work. He shared with us how we can cultivate a practice of wholehearted service to create an atmosphere in which others feel welcome, empowered, and supported. Learn more about Michael Stephens on his site Tame the Web.

The Staff Day 2025 Planning Committee
- June Bowe, Circulation
- Ethan Herdrich, Digital and Maker Services
- Krista Hutley, Adult Services
- Emma Standard, Technical Services
- Andrea Vaughn Johnson, Youth Services (Chair)
- Rebecca Vrana-Naquin, Circulation

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

3/3: Public Services Managers Meeting
3/4: All Staff Meeting
3/4: FAN Liaison Meeting (Sarah Beth Brown)
3/6: "Fighting Fake News through Public Libraries" via ALA e-learning (Lydia Fair)
3/4: RAILS Collection Development Networking Group round table (Jessica Thomson)
3/5: Person In Charge Meeting
3/6: Electronic Content Consortium Annual Meeting (Lauren Kelly)
3/6: ILA Reporter Advisory Committee (Suzanne Arist)
3/6: Leadership Team Meeting
3/6: Staff Day Committee Meeting
3/6: Warming House Staff Introductory Meeting for Outreach (Krista Hutley)
3/7: Intranet Meeting (Sarah Beth Brown, Lauren Kelly)
3/7: RAILS Programming for Seniors in Public Libraries (Jillian McKeown)
3/10: Programmers Meeting
3/13: CMC webinar on cataloging realia (Carly Stauss)
3/13: Community Engagement Committee Meeting
3/13: Young Adult Services Forum (Krista Hutley)
3/17: Keeping Cool Under Pressure with Martina Mathisen at Morton Grove PL (Megan Noone)
3/17: Public Services Managers Meeting
3/18: CCS IR Technical Group Meeting (Christine Hightower, Michael Pocrnich)
3/19: Electronic Content Consortium Executive Board Monthly Meeting (Lauren Kelly)
3/20: CCS Acquisitions Meeting (Megan Brown)
3/20: Leadership Team Meeting
3/20: Staff Day Committee Meeting
3/25: CCS Simply Reports Training (Sheri Reda)
3/27: ALA Town Hall presentation (Eti Berland)
3/28: Microsoft 365 training (Eti Berland)
3/31: Association of Professional Genealogists (APG) Chicago Region Networking Meeting (EvaAnne Johnson)

Attachments

- March circulation statistics by item and material collections
- March/FYTD online resource statistics by title and category
- March /FYTD program statistics

March 2025 Program Statistics

Dept	Contact	Title	Virtual/In-	Date	Start time	Reg. #	Attend #
AS	EvaAnne Johnson	All about The Mayflower Society	In-person	3/8/25	1:00 PM	NA	25
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	3/10/25	7:00 PM	15	12
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-person	3/11/25	10:30 AM	6	19
AS	John Amundsen	Coffee & Business Connections	In-person	3/14/25	9:00 AM	11	14
AS	Jillian McKeown	Wills, Trusts, and Estate Planning Basics	In-person	3/25/25	7:00 PM	28	24
CE	Jennifer Bartel	Air Fryer Basics (Virtual)	Virtual	3/4/25	6:30 PM	76	59
CE	Jennifer Bartel	Exploring Space with Coralie Adam (Virtual)	Virtual	3/4/25	7:00 PM	21	21
CE	Jennifer Bartel	Armchair Travels	In-person	3/6/25	1:00 PM	NA	27
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	3/11/25	7:00 PM	8	5
CE	Jennifer Bartel	Thanks to Her (Virtual)	Virtual	3/12/25	7:00 PM	30	24
CE	Jennifer Bartel	Jeanne Becker Trio	In-person	3/14/25	7:00 PM	NA	30
CE	Jennifer Bartel	The Inky Sea: Tattoos and the Navy (Virtual)	Virtual	3/18/25	6:30 PM	34	29
CE	Jennifer Bartel	Armchair Travels	In-person	3/20/25	1:00 PM	NA	12
CE	Jennifer Bartel	9to5: The Story of a Movement (Virtual)	Virtual	3/21/25	2:00 PM	15	10
CE	Jennifer Bartel	9to5: The Story of a Movement (Virtual)	Virtual	3/22/25	12:00 AM	0	0
CE	Jennifer Bartel	9to5: The Story of a Movement (Virtual)	Virtual	3/23/25	12:00 AM	0	3
CE	Jennifer Bartel	Opera Lovers Lecture Corps (Virtual)	Virtual	3/24/25	7:00 PM	37	25
DMS	Janet Piehl	Mug Etching	In-person	3/3/25	5:30 PM	8	4
DMS	Janet Piehl	Making Connections: Cutting Machines	In-person	3/10/25	6:30 PM	5	8
DMS	Linnea Lundberg	Password Management	In-person	3/11/25	2:00 PM	0	
DMS	Doug McGillivray	Code a Number Guess Game in Python	In-person	3/14/25	5:30 PM	3	2
DMS	Ethan Herdrich	Custom Window Clings	In-person	3/19/25	6:30 PM	4	4
DMS	Ethan Herdrich	Minecraft Club	In-person	3/24/25	4:30 PM	0	
DMS	Alejandro Barzallo	What is the Cloud (Virtual)	Virtual	3/28/25	5:00 PM	23	
TEEN	Krista Hutley	Teen Take & Make: Crochet Fish in a Jar (Take-Home Kit)	In-person	3/14/25	12:00 AM	31	31
TEEN	Krista Hutley	Dungeons & Dragons	In-person	3/15/25	1:00 PM	6	6
TEEN	Krista Hutley	Stitching Our Stories: A Community Quilt Project	In-person	3/17/25	6:30 PM	NA	11
TEEN	Krista Hutley	Crochet Club	In-person	3/24/25	4:30 PM	NA	0
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/1/25	10:00 AM	NA	37
YS	Ruth Bell	Building with Bits and Bobs	In-person	3/2/25	2:00 PM	NA	53
YS	Jennifer Lee	Drop-In Free Play	In-person	3/3/25	9:30 AM	NA	45
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/4/25	9:30 AM	NA	50
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/4/25	10:00 AM	NA	50
YS	Andrea Vaughn Johnson	Story Explorers	In-person	3/4/25	4:00 PM	NA	15
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/5/25	9:30 AM	NA	34
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/5/25	10:00 AM	NA	34
YS	Andrea Vaughn Johnson	Pajama Storytime	In-person	3/5/25	6:30 PM	NA	4
YS	Andrea Vaughn Johnson	Babytime	In-person	3/6/25	9:15 AM	NA	40
YS	Andrea Vaughn Johnson	Babytime	In-person	3/6/25	9:45 AM	NA	39
YS	Eti Berland	K9 Reading Buddies of the North Shore	In-person	3/6/25	6:00 PM	NA	10
YS	Lisa Bigelow	Little Dabblers	In-person	3/7/25	9:30 AM	NA	68
YS	Andrea Vaughn Johnson	Kids' Improv Show	In-person	3/7/25	4:30 PM	NA	12
YS	Jennifer Lee	Little Play Cafe	In-person	3/8/25	10:00 AM	NA	62

March 2025 Program Statistics

YS	Andrea Vaughn Johnson	Chess Drop-In	In-person	3/9/25	2:00 PM	NA	5
YS	Jennifer Lee	Drop-In Free Play	In-person	3/10/25	9:30 AM	NA	45
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-person	3/10/25	4:30 PM	NA	10
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/11/25	9:30 AM	NA	52
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/11/25	10:00 AM	NA	50
YS	Andrea Vaughn Johnson	Story Explorers	In-person	3/11/25	4:00 PM	NA	17
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/12/25	9:30 AM	NA	48
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/12/25	10:00 AM	NA	51
YS	Jennifer Lee	STEAM Lab: Imaginary Playground	In-person	3/12/25	4:30 PM	8	8
YS	Andrea Vaughn Johnson	Babytime	In-person	3/13/25	9:15 AM	NA	33
YS	Andrea Vaughn Johnson	Babytime	In-person	3/13/25	9:45 AM	NA	52
YS	Jennifer Lee	Hungry Crafters: Bird's Nests	In-person	3/13/25	7:00 PM	11	11
YS	Lisa Bigelow	Little Dabblers	In-person	3/14/25	9:30 AM	NA	40
YS	Lisa Bigelow	Lego Club	In-person	3/14/25	4:00 PM	9	4
YS	Sarah Zaharako	Open Books, Open Minds: A Let's Learn Together Program	In-person	3/15/25	10:00 AM	NA	25
YS	Jennifer Lee	Drop-In Free Play	In-person	3/17/25	9:30 AM	NA	55
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/18/25	9:30 AM	NA	49
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/18/25	10:00 AM	NA	58
YS	Andrea Vaughn Johnson	Story Explorers	In-person	3/18/25	4:00 PM	NA	12
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/19/25	9:30 AM	NA	38
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/19/25	10:00 AM	NA	49
YS	Lisa Bigelow	Wings of Fire Club	In-person	3/19/25	7:00 PM	9	9
YS	Andrea Vaughn Johnson	Babytime	In-person	3/20/25	9:15 AM	NA	20
YS	Andrea Vaughn Johnson	Babytime	In-person	3/20/25	9:45 AM	NA	31
YS	Sarah Zaharako	Art for Big Feelings	In-person	3/20/25	4:00 PM	9	6
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	3/21/25	9:30 AM	NA	80
YS	Lisa Bigelow	Little Dabblers	In-person	3/21/25	9:30 AM	NA	0
YS	Andrea Vaughn Johnson	Mandarin Storytime	In-person	3/22/25	10:00 AM	NA	23
YS	Andrea Vaughn Johnson	Storytime in Russian	In-person	3/22/25	2:00 PM	8	11
YS	Andrea Vaughn Johnson	Spring Storytime	In-person	3/25/25	9:30 AM	NA	0
YS	Andrea Vaughn Johnson	Spring Storytime	In-person	3/25/25	10:00 AM	NA	0
YS	Andrea Vaughn Johnson	Andertoons: Dragons, Krakens, and Unicorns, Oh My!	In-person	3/25/25	3:30 PM	13	12
YS	Andrea Vaughn Johnson	Andertoons: Dragons, Krakens, and Unicorns, Oh My!	In-person	3/25/25	4:30 PM	7	4
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	3/26/25	9:30 AM	NA	100
YS	Andrea Vaughn Johnson	Family Movie: The Many Adventures of Winnie the Pooh	In-person	3/26/25	10:00 AM	NA	75
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	3/27/25	9:30 AM	NA	80
YS	Andrea Vaughn Johnson	Crafty Coasters	In-person	3/28/25	2:00 PM	12	10
YS	Andrea Vaughn Johnson	Family Storytime	In-person	3/29/25	10:00 AM	NA	25
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	3/30/25	12:30 PM	NA	37
YS	Andrea Vaughn Johnson	Imagination Playground	In-person	3/31/25	9:30 AM	NA	100
YS	Andrea Vaughn Johnson	Coloring Party	In-person	3/28/25	9:30 AM	NA	34

04/01/2025

Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 03/2025

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	4	16	0	16	16	0	0	4.00
Bag	544	346	304	650	650	0	0	1.19
Blu-ray	1,551	263	164	427	492	65	78	0.28
Blu-ray New	119	129	4	133	140	7	8	1.12
Book	142,889	19,667	19,490	39,157	40,999	1,842	2,559	0.27
Book Hot	772	950	2	952	952	0	0	1.23
Book New	5,119	2,883	1,859	4,742	5,223	481	378	0.93
Boxset	0	9	11	20	20	0	9	0.00
Boxset New	0	2	2	4	4	0	2	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	8,876	385	341	726	923	197	104	0.08
CD Audiobook	3,536	158	169	327	363	36	29	0.09
CD Audiobook New	156	69	41	110	118	8	8	0.71
CD New	186	69	32	101	129	28	3	0.54
DVD	11,813	1,852	1,236	3,088	3,320	232	311	0.26
DVD New	248	311	29	340	355	15	21	1.37
eAudiobook	68,411	0	0	0	0	0	0	0.00
eBook	92,756	0	0	0	0	0	0	0.00
eMagazine	5,553	0	0	0	0	0	0	0.00
ILL Material	0	45	0	45	45	0	0	0.00
Kit	11	7	2	9	9	0	3	0.82
Large Print	5,541	394	327	721	840	119	58	0.13
Large Print New	442	145	74	219	295	76	13	0.50
Magazine	3,280	298	679	977	977	0	1	0.30
Magazine New	181	0	4	4	4	0	0	0.02
Mobile Hotspot	20	33	0	33	33	0	0	1.65
MP3 Audiobook	0	2	2	4	4	0	2	0.00
Multimedia Kit	0	2	2	4	4	0	2	0.00
Newspaper	1,197	0	0	0	0	0	0	0.00
Online Resource	16	0	0	0	0	0	0	0.00
Other	26	370	4	374	374	0	1	14.38
Other Audiobook	0	4	2	6	6	0	4	0.00
Playaway	2,012	447	266	713	753	40	12	0.35
Playaway Audio Hot	0	2	2	4	4	0	2	0.00
Playaway Audio New	54	27	29	56	61	5	1	1.04
Scores / sheet music	0	4	7	11	11	0	4	0.00
Seasonal AV	131	6	0	6	6	0	0	0.05
Seasonal Book	2,246	250	5	255	257	2	3	0.11
Special Collection	164	72	2	74	74	0	0	0.45
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,068	351	347	698	723	25	28	0.65
Videogame New	150	88	4	92	103	11	2	0.61
Totals	359,280	29,656	25,442	55,098	58,287	3,189	3,646	0.15

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item _Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

04/01/2025

Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 03/2025

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	43,988	5,497	3,386	8,883	9,818	935	959	0.20	3,243
Magazines	4,026	219	497	716	716	0	0	0.18	458
Multimedia	24,368	2,822	1,786	4,608	5,185	577	547	0.19	1,689
Nonfiction	51,985	3,934	4,639	8,573	9,455	882	897	0.16	4,415
Online	159,384	0	0	0	0	0	0	0.00	0
Other	734	880	308	1,188	1,188	0	1	1.62	282
Teen Fiction	2,630	391	358	749	790	41	95	0.28	329
Teen Magazines	0	1	0	1	1	0	1	0.00	0
Teen Multimedia	100	26	15	41	46	5	4	0.41	15
Teen Nonfiction	287	40	82	122	133	11	14	0.43	79
Teen Online	2,907	0	0	0	0	0	0	0.00	0
Youth Fiction	42,240	12,009	10,802	22,811	23,312	501	772	0.54	10,364
Youth Magazines	632	78	186	264	264	0	0	0.42	186
Youth Multimedia	5,658	1,330	884	2,214	2,302	88	79	0.39	852
Youth Nonfiction	15,861	2,422	2,498	4,920	5,069	149	276	0.31	2,391
Youth Online	4,445	0	0	0	0	0	0	0.00	0
Youth Other	35	7	1	8	8	0	1	0.23	1
Totals	359,280	29,656	25,442	55,098	58,287	3,189	3,646	0.15	24,304

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item _Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	Total
General Reference											
AP Stylebook	Page Views	6	30	0	0	0	0	23	5	0	64
CLCD: Children's Literature	Results	0	180	0	81	0	0	50	0	78	389
Consumer Reports	Page Views	1414	1193	1131	1289	1673	985	1448	1184	1354	11671
Consumers' Checkbook	Logins	3	6	1	7	9	0	1	1	5	33
EBSCO Database Package	Total Requests	10	56	44	35	149	117	173	158	66	808
Encyclopedia Britannica	Documents + Media	42	24	51	64	65	80	788	178	120	1412
Explore More Illinois	Uses	4	13	0	0	9	4	2	4	1	37
Facts on File (Infobase)	Total Views	5	16	13	26	24	25	135	120	57	421
FirstSearch (OCLC)	Total Searches	100	104	164	170	159	56	129	109	83	1074
Gale Directory Library	Retrievals	15	0	1	0	7	2	1	0	4	30
Gale eBooks	Retrievals	14	1	16	6	13	0	1	11	12	74
Gale General One File	Retrievals	1	10	59	25	34	38	1	29	69	266
Novelist	Total Requests	58	158	289	175	270	279	301	242	170	1942
Oxford English Dictionary	Total Item Investigations	41	14	6	47	35	107	60	23	0	333
Pebblego and Pebble Go Next	Article Views	55	0	1	1794	208	74	1806	287	213	4438
ProQuest: CultureGrams	Total Pages Viewed	23	30	5	0	68	18	26	45	22	237
Public Records / Check Illinois	Total Visitors	169	161	163	168	159	144	151	164	140	1419
Scholastic Teachables	Documents	381	105	16	55	152	289	411	245	497	2151
World Book	Content Views	34	8	13	77	17	45	907	358	164	1623
Periodicals											
DLIL magazines	Checkouts	2113	1874	2388	2371	2777	2649	3052	2844	3108	23176
LexisNexis - NexisUni	Retrievals	114	65	7	94	92	6	60	47	272	757
Newsbank Chicago Community Collection	Full Text Views	35	28	6	70	29	30	125	121	140	584
Newspaper Archive	Total Page Views	118	38	66	99	102	99	334	47	115	1018
New York Times Digital Edition	Usage Sessions	1678	1549	1630	1824	1503	1596	1972	1783	2297	15832
PressReader	Issues Opened	645	611	492	586	558	701	989	1011	790	6383
ProQuest: Chicago Tribune	Total Documents	135	204	443	249	227	69	80	86	49	1542
ProQuest: Chicago Tribune Historical	Total Documents	134	116	519	338	345	197	205	221	283	2358
ProQuest: Newspapers.com	Total Documents	122	105	481	118	65	186	56	68	286	1487
ProQuest: New York Times	Total Documents	615	605	53	121	108	62	58	55	118	1795
ProQuest: New York Times Historical	Total Documents	13	18	20	119	22	14	21	3	18	248
ProQuest: Research Library	Total Documents	57	87	84	116	137	161	147	97	154	1040
ProQuest: Wall Street Journal	Total Documents	639	650	524	734	725	919	368	341	490	5390
Genealogy & Local History											
Find My Past	Total Views	14	32	132	68	116	41	13	11	142	569
Local History Digital Collection	Page Views	3560	1456	2648	6514	3042	6147	10629	4359	2952	41307
Newsbank Heritage Hub	Full Text Views	28	25	101	18	31	2	21	19	18	263
ProQuest: Ancestry Library Edition	Total Documents	244	1075	412	253	411	365	171	230	447	3608
ProQuest: Fold3	Total Documents	19	172	9	0	45	38	7	6	19	315
ProQuest: HeritageQuest	Total Documents	37	11	5	14	12	5	32	0	41	157
Online Learning											
Brainfuse	Database Usage	30	27	43	64	108	19	24	12	6	333

CreativeBug	Total Views	83	58	66	14	37	46	31	42	44	421
Gale Courses	Enrollments	1	2	7	10	17	20	8	13	4	82
Gale Peterson's Career & Test Prep	Sessions	13	13	0	0	7	5	2	3	0	43
Gale UDemy	Total Videos Viewed	73	71	118	70	79	118	141	55	28	753
LinkedIn Learning	Total Videos Viewed	164	70	182	235	202	68	580	656	335	2492
Mango Languages	Total Sessions	87	150	178	140	98	73	103	80	106	1015
Niche Academy	Total Views	22	40	22	23	23	35	41	36	39	281
Business / Finance											
Gale Business Insights	Full Text Retrievals	0	0	0	2	24	0	17	4	10	57
Gale Business: Demographics Now	Retrievals	0	0	2	0	0	0	0	0	0	2
Gale Business: Entrepreneurship	Full Text Retrievals	6	0	0	4	0	14	0	0	0	24
Gale Business: Plan Builder	Retrievals	44	0	0	15	0	21	0	0	0	80
Mergent Archives	Pages Viewed	3	3	0	9	3	0	3	2	2	25
Mergent Intellect	Pages Viewed	40	33	134	62	35	35	41	26	89	495
Morningstar	Record Views	91	298	126	37	84	54	304	274	54	1322
Reference Solutions	Total Searches	38	25	133	105	123	55	211	30	96	816
S & P Net Advantage	Total Usage	207	200	130	195	95	91	183	359	169	1629
Statista	Searches	21	221	106	11	23	11	26	37	12	468
Value Line	Logins	480	456	497	477	506	546	524	556	517	4559
Weiss Ratings	Page Views	13	4	4	4	4	4	14	5	17	69
eBooks / AV											
DLIL eBooks	Checkouts	7988	8586	9630	9841	9451	9965	10981	10241	10926	87609
DLIL audiobooks	Checkouts	6412	6335	6301	6551	6329	6385	6670	6205	6981	58169
Hoopla	Circulations	1553	1645	1538	1548	1567	1590	1728	1528	1636	14333
Kanopy	Plays	1097	951	1019	887	907	1214	914	1014	959	8962
Tumblebooks	Book Views	8	19	20	9	30	37	67	46	39	275
											320565
OTHER											
App	Sessions	1545	1286	1382	1410	1575	1370	1565	1315	1543	12991
Website	Sessions	17343	16826	16051	17564	17358	16812	20640	17098	18559	158251
Scan EZ Scan Station	Pages Scanned	2058	2684	3399	2500	3715	3940	6229	5079	5029	34633
Patron Computer Use	Sessions	1526	1652	1550	1519	1421	1304	1534	1394	1576	13476

Product	Metric Captured	Category	Sep-24	Jan-25	Feb-25	Mar-25	Mar-24	FY24-25 YTD	FY 24-25 Avg	FY 23-24 YTD	FY23-24 Total	Cost per Use
AP Stylebook	Page Views	General Reference	0	23	5	0	6	64	7	92	152	$ 2.28
Brainfuse	Database Usage	Online Learning	43	24	12	6	21	333	37	603	659	$ 17.46
CLCD: Children's Literature	Results	General Reference	0	50	0	78	155	389	43	640	995	$ 1.46
Consumer Reports	Page Views	General Reference	1131	1448	1184	1354	1115	11671	1297	12041	16507	$ 0.16
Consumers' Checkbook	Logins	General Reference	1	1	1	5	7	33	4	26	39	$ 9.78
CreativeBug	Total Views	Online Learning	66	31	42	44	123	421	47	613	1125	$ 0.88
DLIL eBooks	Checkouts	eBooks / AV	9630	10981	10241	10926	9808	87609	9734	81857	110816	$ 2.27
DLIL audiobooks	Checkouts	eBooks / AV	6301	6670	6205	6981	6159	58169	6463	50858	69106	$ -
DLIL magazines	Checkouts	Periodicals	2388	3052	2844	3108	2981	23176	2575	18961	25552	$ 0.03
EBSCO Database Package	Total Requests	General Reference	44	173	158	66	28	808	90	243	378	$ -
Encyclopedia Britannica	Documents + Media	General Reference	51	788	178	120	89	1412	157	706	1847	$ 0.39
Explore More Illinois	Uses	General Reference	0	2	4	1	3	37	4	43	53	$ -
Facts on File (Infobase)	Total Views	General Reference	13	135	120	57	15	421	47	113	346	$ 5.80
Find My Past	Total Views	Genealogy	132	13	11	142	34	569	63	251	869	$ 0.84
FirstSearch (OCLC)	Total Searches	General Reference	164	129	109	83	166	1074	119	2731	3189	$ -
Gale Courses	Course Logins	Online Learning	7	8	13	4	7	82	9	81	117	$ 47.15
Gale Business Insights	Searches	Business / Finance	0	17	4	10	3	57	6	18	60	$ 63.04
Gale Business: Demographics Now	Retrievals	Business / Finance	2	0	0	0	0	2	0	13	13	$ -
Gale Business: Entrepreneurship	Searches	Business / Finance	0	0	0	0	4	24	3	29	34	$ 161.27
Gale Business: Plan Builder	Searches	Business / Finance	0	0	0	0	68	80	9	86	106	$ 25.00
Gale Directory Library	Searches	General Reference	1	1	0	4	0	30	3	9	37	$ 64.95
Gale eBooks	Retrievals	General Reference	16	1	11	12	5	74	8	59	126	$ 26.72
Gale General One File	Searches	General Reference	59	1	29	69	26	266	30	217	350	$ 29.00
Gale Peterson's Career & Test Prep	Sessions	Online Learning	0	2	3	0		43	5	0	0	$ -
Gale UDemy	Lectures Completed	Online Learning	118	141	55	28	57	753	84	1252	1641	$ 2.24
Hoopla	Circulations	eBooks / AV	1538	1728	1528	1636	1483	14333	1593	13298	18269	$ 1.63
Kanopy	Plays	eBooks / AV	1019	914	1014	959	895	8962	996	8309	10731	$ 0.81
LexisNexis (NexisUni)	Documents Accessed	Periodicals	7	60	47	272	138	757	84	1268	1423	$ 5.69
LinkedIn Learning	Total Videos Viewed	Online Learning	182	580	656	335	173	2492	277	1137	2176	$ 1.98
Local History Digital Collection	Page Views	Genealogy	2648	10629	4359	2952	0	41307	4590	54791	62852	$ 0.07
Mango Languages	Total Sessions	Online Learning	178	103	80	106	98	1015	113	725	871	$ 2.94
Mergent Archives	Pages Viewed	Business / Finance	0	3	2	2	4	25	3	26	57	$ 22.05
Mergent Intellect	Pages Viewed	Business / Finance	134	41	26	89	89	495	55	538	736	$ 13.36
Morningstar	Record Views	Business / Finance	126	304	274	54	188	1322	147	2027	2542	$ 4.45
Newsbank Chicago Community Collection	Full Text Views	Periodicals	6	125	121	140	27	584	65	201	311	$ 7.78
Newsbank Heritage Hub	Full Text Views	Genealogy	101	21	19	18	31	263	29	98	246	$ 4.91
Newpaper Archive	Total Page Views	Periodicals	66	334	47	115	93	1018	113	457	836	$ 3.46
New York Times Digital Edition	Usage Sessions	Periodicals	1630	1972	1783	2297	754	15832	1759	6639	10046	$ 0.19
Niche Academy	Total Views	Online Learning	22	41	36	39	39	281	31	295	393	$ 4.46
Novelist	Total Requests	General Reference	289	301	242	170	97	1942	216	1294	1848	$ -
Oxford English Dictionary	Total Item Investigations	General Reference	6	60	23		48	333	37	346	382	$ 4.63
Pebblego and Pebble Go Next	Article Views	General Reference	1	1806	287	213	1	4438	493	22	387	$ 0.43
PressReader	Issues Opened	Periodicals	492	989	1011	790	795	6383	709	8105	10711	$ 0.59
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	412	171	230	447	380	3608	401	6417	7566	$ 0.38
ProQuest: Chicago Tribune	Total Documents	Periodicals	228	80	86	49	74	1327	147	2425	2824	$ 3.57
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	300	205	221	283	178	2139	238	1958	3023	$ 1.40
ProQuest: CultureGrams	Total Pages Viewed	General Reference	5	26	45	22	24	237	26	107	2209	$ 0.61

ProQuest: Fold3	Total Documents	Genealogy	9	7	6	19	78	315	35	228	537	$ 2.11
ProQuest: Heritage Quest	Total Documents	Genealogy	5	32	0	41	1803	157	17	2081	2252	$ 2.26
ProQuest: Newspapers.com	Total Documents	Periodicals	244	56	68	286	308	1250	139	1513	1888	$ 4.00
ProQuest: New York Times	Total Documents	Periodicals	80	58	55	118	47	1822	202	574	753	$ 2.68
ProQuest: New York Times Historical	Total Documents	Periodicals	16	21	3	18	25	244	27	195	318	$ 11.51
ProQuest: Research Library	Total Documents	Periodicals	55	147	97	154	121	1011	112	1069	1315	$ 4.36
ProQuest: Wall Street Journal	Total Documents	Periodicals	703	368	341	490	328	5569	619	4621	6090	$ 0.15
Record Information Service (Public Record)	Total Visitors	General Reference	163	151	164	140	168	1419	158	1677	2169	$ 0.30
Reference Solutions (Reference USA)	Total Searches	Business / Finance	133	211	30	96	44	816	91	582	859	$ 7.74
Scholastic Teachables	Documents	General Reference	16	411	245	497	48	2151	239	704	1065	$ 0.39
S&P Net Advantage	Total Usage	Business / Finance	130	183	359	169	245	1629	181	2303	2935	$ 6.02
Statista	Result Clicks	Business / Finance	106	26	37	12	14	468	52	148	222	$ 12.54
Tumblebooks	Book Views	eBooks / AV	20	67	46	39	20	275	31	471	565	$ 1.73
Value Line	Logins	Business / Finance	497	524	556	517	524	4559	507	4652	6234	$ 0.57
Weiss Ratings	Page Views	Business / Finance	4	14	5	17	13	69	8	212	237	$ 29.73
World Book	Content Views	General Reference	13	907	358	164	4	1623	180	93	460	$ 1.07