

## **Wilmette Public Library Director's Report – May 20, 2025**

### **Library Activities for April-May 2025**

Anthony Auston, Director

#### **Welcome Desk & Shelving (Manager Patsy deVuono)**

The library saw 22,253 visitors in April, averaging over 740 unique users each day.

The Welcome Desk answered the phone a total of 356 times in April. Of those, 274 were direct transfers, 10 were directional questions, and 72 were reference questions. The morning hours continue to be the busiest part of the day, with 141 phone calls between 9am and 1pm. That is almost 40% of all the calls. The evenings are much slower, with only 25 calls between 5pm and 9pm, only about 7% of the total calls that were answered.

In April, the Welcome Desk staff answered 545 directional questions in person at the desk. We also answered 262 reference questions in person.

Each morning, the Shelving team empties the interlibrary loan RAILS delivery bins. There were 259 blue ILL bins that were emptied onto the AMH in April.

62,978 items were put through the AMH in April, up almost 3,000 items. Of those items, 24,529 (roughly 38%) were sent to Circulation as exceptions. Mondays continue to be the busiest day of the week, averaging a little over 3,000 items checked in. Sunday was the slowest, averaging a little under 800 items. The hour between 8:00 and 9:00 is the busiest time of day for the AMH. The evenings are the slowest time of day.

In April, the shelving staff checked out 331 items for mending. In April, 670 WonderBooks and Vox Books were charged, up considerably from March. 32 discs were cleaned in April.

The 700s through the 900s have had their shelves read and organized. The 800s through the 920s have been shifted. Instead of just having a few shelves full, the last section at the west end of that collection is now empty. All the endcap signage has been updated.

On April 28, Patsy attended a remote workshop Autism Awareness for Library Workers, moderated by Sally Stieglitz of the Long Island Library Resource Council. The participants were ALA president Cindy Hohl, Dr. Temple Grandin, and Library Advocate Mychal Threets. Their advice for working with people on the spectrum is just get to know them – every person is different with different skills and can do different things. All of them agreed that you can set high expectations for everyone, but that they should be allowed accommodations that help with their particular issue. If they are working a lot with people for instance, they may need time behind the scenes more often.

## **Collections / Technical Services (Manager Jessica Thomson)**

### **Physical Collections**

For the month of February, 2,314 new items were added to the physical collection while 3,895 were withdrawn.

Since May of 2024, when the project to right size the collection began, the collection has been reduced from 229,273 to 190,838 items as of the end March 2025. This is an overall reduction of the collection by 16.7%, and represents significant progress to the targeted goal of an initial 20% reduction of physical items due primarily to condition, lack of demand, obsolescence, and physical limitations of space.

The collection managers' working group began meeting regularly to discuss broad topics around the collection, including space planning for enhanced presentation and display.

Carly Stauss, Cataloging Librarian, cataloged the new Neurodiversity titles for the parent-teacher collection in the Youth Department ahead of their forthcoming Let's Learn Together programming.

The Library of Things working group has put together display cases for the front lobby shelves for patrons to visually see what is available in the Library of Things. We hope to complete the project soon.

Megan Brown, Acquisitions Assistant, continues to work with Playway to receive low-cost replacements for the popular youth Wonderbooks and Playaway collections. Through this program, we can receive discounted replacement copies, some at nearly 50% off.

Jessica Thomson and Emma Standard worked closely with Cathleen Blair, Adult Services Manager, to evaluate the usage and cost of titles in the Periodicals Collection in order to make sound decisions about that collection for FY 2025/26.

Jessica Thomson revised the procedure for sharing patron request reports, which CCS calls Purchase Alerts. These documents record each item that was requested by a Wilmette patron that is not in the collection, nor has it been placed on order by a Wilmette selector. The documents are now available for every selector to review. It is the hope that over time, these documents will provide some insights into the types of materials patrons are interested in, and that collectively we will become more responsive to these types of requests.

## Digital Collections (Digital & Maker Services Manager Lauren Kelly)

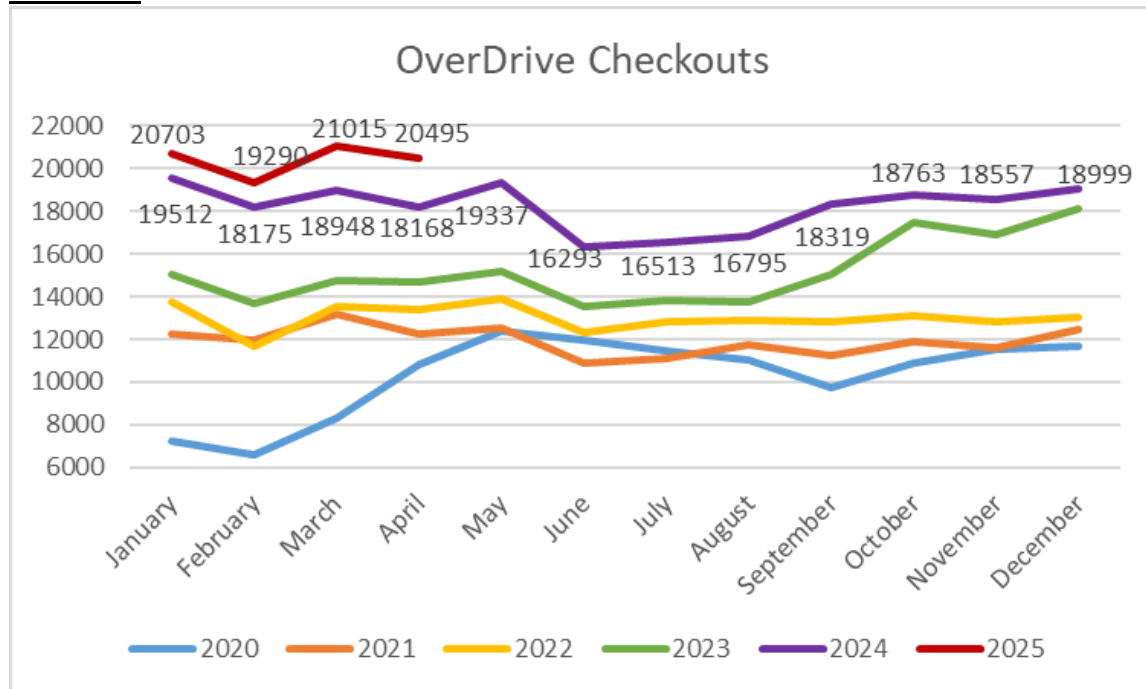
In April, Digital & Maker Services Manager Lauren Kelly obtained access to the back end of the Google Play Developer Console for the library's Android app update.

Lauren also facilitated the annual online resources meeting with Adult Services Manager Cathleen Blair, Youth Services Manager Andrea Vaughn Johnson, and Director Anthony Auston. They discussed budget, renewals, trends, and performance of online resources as we look ahead to FY25-26.

### Digital Collections Highlights

- New York Times Online again saw the highest usage so far this fiscal year, with 3603 usage sessions, up from an average of 1759 issues per month. It is apparent our patrons are excited about the addition of All Access! Beyond news articles, NYT provides detailed usage information. We can see our patrons accessed 390 recipes, 1509 games, and 101 Wirecutter articles. Wow!
- Ancestry saw higher than average usage with 1711 documents accessed, up from an average of 400 per month. This coincides with an "Intro to Ancestry" program that Genealogy and Local History Librarian EvaAnne Johnson ran this month. Other Genealogy databases saw higher than average usage as well.
- Other resources have been aligned with the annual average, performing steadily throughout the fiscal year. We continue to monitor monthly usage statistics and the associated cost per use.

### OverDrive



April – 20,495 checkouts

- 10,904 ebooks (53.2%)
- 6,489 digital audiobooks (31.6%)
- 3,102 digital magazines (15.1%)

Top eBook titles by checkout:

1. Big Nate Makes a Splash by Lincoln Peirce – 39
2. The Wedding People by Alison Espach – 38
3. The God of the Woods by Liz Moore – 37
4. Big Nate & Friends by Lincoln Peirce – 35
5. Great Big Beautiful Life by Emily Henry – 33
6. Onyx Storm by Rebecca Yarros – 33

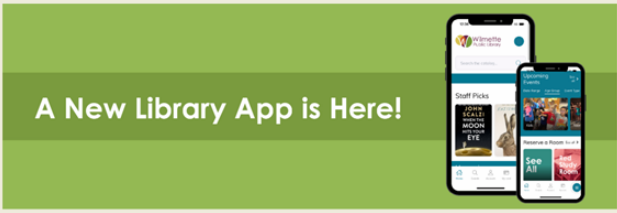
Top digital audio titles by checkout:

1. The Wedding People by Alison Espach – 35
2. Onyx Storm by Rebecca Yarros – 31
3. Say You'll Remember Me by Abby Jimenez – 30
4. The Anxious Generation by Jonathan Haidt – 27
5. Broken Country by Clare Leslie Hall – 26
6. James by Percival Everett – 26

The most popular magazines:

1. The New Yorker - 579
2. Us Weekly - 165
3. The Week - 145

The complete July to-date FY2024-25 digital resource statistics are appended to this report.



**A New Library App is Here!**

**A New Way to Library**

We're excited to introduce a major update to our library app. With a brand-new interface, updated graphics, and a wider variety of resources, the app makes it easier than ever to find what you're looking for.

**Highlights**

- Store your library card in the app or in your phone's wallet
- Find and register for upcoming events
- Place holds on items in the catalog and Libby
- Reserve a study room
- Quickly access your account, including checked out items and holds
- And more!

## Circulation (Manager Matthew Hoffman)

We welcomed 137 new cardholders in April.

On 4/17, the Community Engagement Committee met with the Park District's Superintendent of Recreation, Dave Merrill. It was a productive meeting in which we identified our target audience as well as programming overlap between the library and the park district. We inquired about getting advance notice to events, building upon cross-promotion opportunities and finding ways to address childcare needs, such as offering afterschool recreation/learning options. Our conversation also centered on how to reach patrons in different areas of our shared district.

Circulation worked with Jessica Thomson to better identify department holds and keep them separate from the patron holds. Assistant Manager Mark Cegielski tested new names for this in-house account, which has now been implemented.

We added a new Book Club: Harper Moms.

Finally, we were able to display the Library of Things collection in a new area by the front entrance. This is a work in progress in need of signage from Marketing.

## Current and Past Physical Circulation by Fiscal Year

	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
<b>July</b>	33,804	59,462	59,742	60,736	58,994
<b>Aug</b>	50,795	21,368	59,932	62,545	56,891
<b>Sept</b>	55,261	64,184	53,587	49,229	44,457
<b>Oct</b>	55,820	50,538	53,994	55,226	59,304
<b>Nov</b>	46,631	53,720	54,850	52,926	53,810
<b>Dec</b>	35,822	51,141	51,452	53,499	51,956
<b>Jan</b>	31,822	53,798	57,424	56,360	55,437
<b>Feb</b>	32,640	49,767	52,127	54,534	51,350
<b>March</b>	52,239	55,073	61,616	58,430	55,098
<b>April</b>	52,875	53,537	54,517	54,773	52,102
<b>May</b>	54,781	51,235	53,990	51,671	
<b>June</b>	56,560	55,012	56,630	56,941	
<b>Total YTD</b>	559,050	618,835	669,861	666,870	539,399

Wilmette Public Library Monthly Statistics as a Whole For 4/2025	
Total Checkins	29,541
Checkout Stations	17,083
Leap Checkout and Renewal	9,430
Total Checkouts	26,517
Auto-renewal	24,758
Power PAC Renewal	370
Leap Checkout and Renewal	215
Checkout Stations	147
Total Renewals	25,585
Number of your Library's items checked out system-wide	26,000
Holds Placed through your interface	5,890
Holds placed for/by your patrons	6,114
Holds Held	6,878
Holds Checked out	5,763
Holds Cancelled	1,291
Holds Unclaimed	903
Number Of Items Currently Out	32,723
Unexpired Patrons on file	17,507

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 4/2025	
Total Checkouts	353
Wilmette Cardholder	101
CCS and/or Reciprocal Borrower Cardholder	34
Holds Held	430
Holds Unclaimed	38

## Adult and Teen Services (Manager Cathleen Blair)

### Progress on goals

*Explore and facilitate opportunities to grow and strengthen strategic partnerships.*

- Teen Services Librarian Krista Hutley partnered with School Engagement Librarian Eti Berland to participate in **New Trier High School's** annual Take Your Kid to Work Day by hosting a variety of all-ages stations. NTHS library department chair Erika Immel expressed her appreciation for the commitment of time, creativity, and enthusiasm:

*On behalf of the New Trier Library, I would like to extend heartfelt thanks to Eti and Krista for their outstanding effort in planning activities for this year's Take Your Kid to Work Day at New Trier High School. The children who visited the library were delighted by the fun stickers, creative crafts, and the memorable mascots, Minty and Marshmallow! It was truly a job well done. We deeply value your partnership and eagerly anticipate future opportunities to collaborate in serving our community.*

- Additionally, Krista formally accepted the role of project advisor for New Trier HS student Marie M.'s **Girl Scout Gold Award**. In an ambitious multi-year project, Marie is planning to develop an interlibrary teen advisory board for the three public libraries that make up the bulk of the New Trier High School community – Wilmette, Winnetka, and Glencoe. This school-sponsored, student-led club will meet at New Trier to plan programs and services for teens and children at the three libraries, working with sponsors representing each library.
- Senior Services Librarian Jillian McKeown has successfully grown a vibrant partnership with **Mather Place Senior Living** communities, and she continues to serve the residents not only in orchestrating deliveries but also in offering personal interactions with library services. The newly regular "Literary Lounge" events promote engagement with books, book culture, and each other, and Jill offers enhancement by sharing follow-up documentation of mentioned titles and advisory insights. Also, though the formal technology drop-ins have been paused, she makes herself available to residents to promote and assist with digital collection access, especially that of Libby.

*Develop and present valuable, outcome-oriented programs and events.*

- Business Librarian John Amundsen welcomed back retired North Shore educator, lifelong coin collector, and American Numismatic Association member Dave Ekstrom for **Valuing Your Coin Collection and Precious Metals**. Though a program of consistent appeal, this instance was enhanced by a heartwarming development: despite it being directed to adults, several attendees brought their children, inspiring them to learn about coin collecting as a hobby from a dedicated expert.

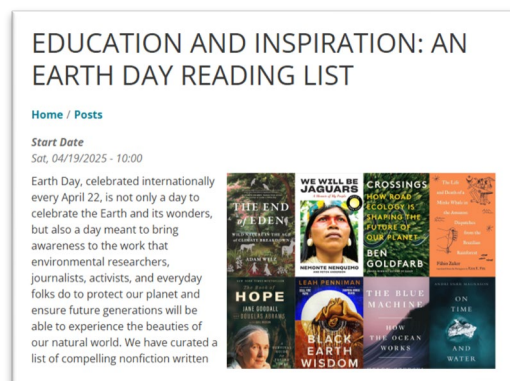
- Genealogy and Local History Librarian EvaAnne Johnson led a **beginner's tutorial for Ancestry**, one of the most requested genealogy databases. The virtual program was well attended by beginners and a few intermediate researchers, all of whom left eager to start researching their family tree. While monthly usage statistics for Ancestry are consistently strong, this month evidenced a sharp increase in usage, likely as a direct result of this accessible and practical presentation.

*Increase awareness and use of the library and its programs, resources, and services.*

- Librarian Rachel Rothe curated a counter display in a high-traffic area to amplify “All Brains Are Beautiful” resources in partnership both with an April program of the same name and with this year’s Let’s Learn Together celebration of neurodiversity. Incorporating the 2025 Let’s Learn Together resource guide and information on the upcoming program successfully introduced new facets to those who originally were simply browsing a collection spotlight.



- We also strive to partner in amplifying official days of recognition, even more so when in concert with library values. Rachel Rothe authored a blog post entitled “[Education and Inspiration: An Earth Day Reading List](#)”, one which offered a sampling of resources on conservation, sustainability, activism, and ecological responsibility.





*Prepare staff with professional development resources and leadership opportunities and support individual paths for career growth.*

- Staff Development Day provided multiple opportunities to engage with professional topics and to increase understanding of colleagues' skills and roles.
  - Keynote speaker Michael Stephens' topic of "Serving with Heart" sparked departmental discussions of strengths, successes, challenges, and aspirations.
  - Assistant Manager Rachel Garcia and Senior Services Librarian Jillian McKeown led a fireside book chat in which staff shared favorite titles and offered recommendations to one another. Not only was this of personal interest to many, the session served as opportunity to model both facilitation skills and advisory strategies.
  - To supplement a breakout session on one of the most popular sections of the adult nonfiction collection led by colleagues in another department, Genealogy and Local History Librarian EvaAnne Johnson created an appealing handout of the top-circulating cookbooks.
  - Teen Services Librarian Krista Hutley served as the department representative on the Staff Day Committee, contributing not only to the planning but also to the support structure and practicalities of the day itself.
- Training opportunities completed by Adult Services staff this month include
  - Genealogy and local history resources orientation (Rachel Rothe)
  - Community book group service foundations (Rachel Garcia, Rachel Rothe)
  - "Researching Women in the American Revolution," North Suburban Genealogical Society (EvaAnne Johnson)
  - "Community Cookbooks as Local History and Genealogy Resources," IFLA Local History and Genealogy Section (EvaAnne Johnson)
  - "From 'I Do' to 'I Don't': Exploring Indiana's Marriage and Divorce History," APG Chicago Region (EvaAnne Johnson)

### **Additional Spotlight Activities**

#### Public Desk Service

The Adult Services desk answered 2500 questions in April, over 1000 of which were related to library collections. Aside from more complex research assistance, common ready reference topics included tax form assistance and re-establishing account access in support of the new WPL app.

The move to centralize Study Room facilitation at (only) the Adult Services desk has proven effective, both in establishing consistency of service and in positioning staff to ensure room access is maximized as well as equitable. The formal opening of the lower level project rooms has expanded options and offered additional agency to users regarding which areas might best support their individual needs. Staff reported 580 study room-related interactions in April.

Desk statistics provide one window into contemporary public desk service, but we also delight in offering examples of individual interactions that speak to the value of personalized attention. This month a patron sought assistance in identifying a documentary he had seen on TV and wanted to share with a friend. He had already spent several hours investigating himself, even calling the History Channel to see if they could help. Librarians Rachel Garcia and EvaAnne Johnson took up the challenge with the information he had, conducting multiple searches over the course of their shift, eventually locating the correct release. Though the patron had approached staff feeling defeated and skeptical, he reportedly left not only thankful, but “in a jubilant mood!”

#### Genealogy and Local History Services

The spring Genealogy & Local History newsletter, sharing April, May, and June programs and news, was issued this month. The newsletter highlighted information in our Local History Digital Collection about the Wilmette War Memorial, introduced the 8mm/Super8 film converter at the digitization station, and showcased new genealogy & local history books and programs.

In addition to formal presentations, much of the work of Genealogy and Local History services takes place via private appointments. EvaAnne Johnson partnered with a mother and daughter preparing to make an overseas trip to their ancestral hometown. A collaborative review and organization of the information they had collected served as foundation for further discoveries, including their ancestor’s home address and workplace, which happened to be just blocks away from their planned trip accommodation! Eva also suggested places to visit in that area that may have additional genealogical records and historical information, equipping the family to have an even more meaningful and enriching experience on their travels.

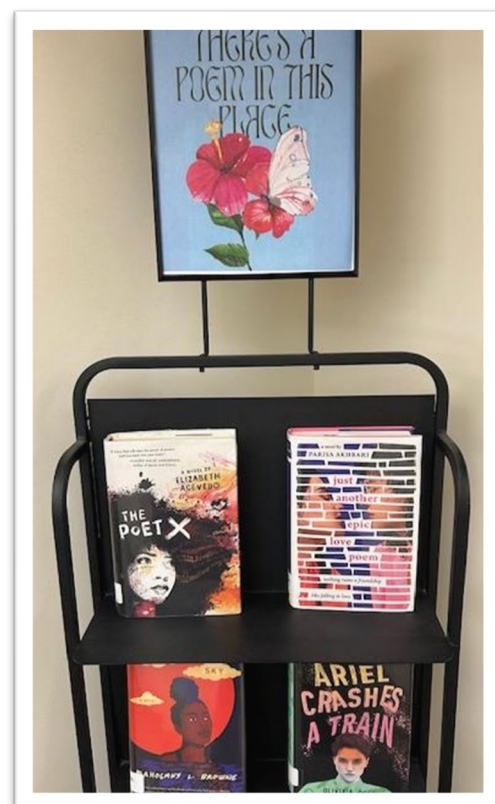
#### Business and Finance Services

April 2025 marked the second annual iteration of Financial Fitness month, a financial literacy initiative of the Business Interest Group of Librarians (BIG). Wilmette joined twenty-six other libraries to host three virtual personal finance programs on topics including saving for retirement, managing student loans, and budgeting. Not only did the network collaboration make possible the featuring of prestigious experts such as nationally syndicated Terry Savage, the shared sponsorship made possible high-yield impact at low cost, as evidenced when each library’s contribution was determined to be only \$8 per session.

#### Collection and Advisory Services

Though collection management is a regular duty for any Adult Services librarian, all selectors are working on a heightened project of assessment as part of a strategic rightsizing of collection offerings to support reallocating space for other growing library needs. This analysis asks collection librarians to delve beyond general circulation statistics to identify which subject areas may be under- or overstocked on niche or ephemeral interests, as demonstrated when EvaAnne Johnson discovered five discrete titles on spiralized vegetables and took initiative to choose only the most valuable.

April collection spotlights included Arab American Heritage Month, Road Tripping Reads, and, to correspond with current art exhibition opportunities, a much-browsed feature of materials on Frida Kahlo. In media, a display of Movies about Families proved one of the most popular in recent months, primarily attributed to the wit and range of included titles. April is also Poetry Month, a theme that often inspires visitor conversations about discovering (or re-discovering) the genre, and this was supported with eye-catching displays in both the adult and teen areas.



Additional program details and statistics are appended to this report.

## Youth Services (Manager Andrea Vaughn Johnson)

### Staff Activities and Special Projects

In April, Youth Services offered 63 programs that were attended by 2248 patrons. Here are some highlights:

#### Eid al-Fitr Celebration

On Sunday, April 6, School Engagement Librarian Eti Berland hosted our annual Eid al-Fitr Celebration in collaboration with the South Asian Families of Wilmette. More than 100 people joined us for crafts, origami, storytime, henna, an original scavenger hunt, delicious treats provided by our community partners, and more. We displayed books about Ramadan and Eid al-Fitr that attendees could check out. Kind volunteers staffed the many activity stations and helped everyone participate. You can learn more on our staff blog:

<https://www.wilmettelibrary.info/posts/eid-al-fitr-celebration-2025>.



#### National Library Week

The Youth Services department celebrated National Library Week with a variety of programs to engage our community about what draws them into the library. On April 9, we hosted a book release party for *The Cartoonists Club* by Raina Telgemeier and Scott McCloud, the honorary chairs of National Library Week. Kids made original zines to tell their own stories. On April 10, we hosted *Story Your Story* with Minty and Marshmallow, our library mascots, where patrons shared what they love about the library, made their own bookmarks, and took pictures with Minty and Marshmallow. From access to just-right books, a place to stay warm/cool, the Studio, and so much more, patrons shared what makes our library so special to them.

On April 11, we hosted a visit with award-winning author, Kate Hannigan, who previously visited Wilmette's schools in the fall – and returned to share an engaging, insightful, interactive

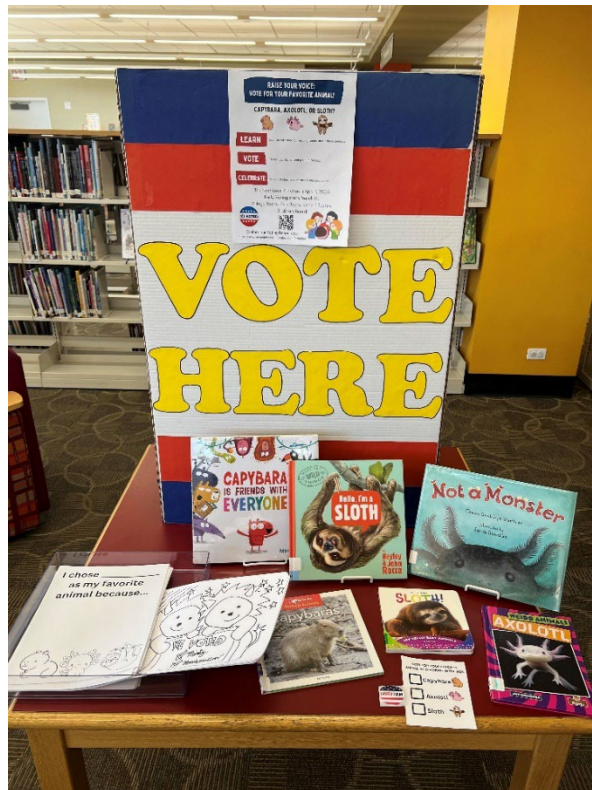


presentation about her new book, *Rachel Carson's Wonder-Filled World: How the Scientist, Writer, and Nature Lover Changed the Environmental Movement*. From toddlers to teens, the audience was engaged in this powerful conversation about the wonders of nature, the importance of getting outside, and the difference one person can make. Afterwards, our youth volunteers helped patrons plant seeds to take home and nurture. The Book Stall joined us to sell books and host a book signing.



## Games Collection

Our in-house circulating board games collection continues to draw in new patrons and regular super-users. 93 tabletop games were checked out in April. “Spot It” is one of the most popular games, pictured here.



## Voting Booth

In order to help engage kids and caregivers in conversations about voting in the local/municipal elections – and encourage voter participation, Youth Services created a passive voting booth program throughout March. Children were invited to learn about the voting process by learning about capybaras, axolotls, and sloths and then casting a ballot for their favorite animal, of course, taking their “I Voted” sticker, and explore other voting activities and coloring pages.

And the results are in: 560 ballots were cast. 174 votes were cast for sloths; 179 votes were cast for capybaras; 207 votes were cast for axolotls. The winner is .... axolotls! Staff often noticed caregivers talking with their children about their voting plans at the booth, sharing how the child gets to vote for their favorite animal and their grown-up will be going to their polling place. (These efforts are inspired by research on young voters from Tufts University’s Center for Information and Research on Civic Engagement shows that weaving civic engagement throughout childhood experiences increases participation in voting. Recently, the Sandra Day O’Connor Institute found that civic engagement has both a trickle down and trickle up effect. Parents who vote tend to raise children who vote, but interestingly, civic engagement programs for children have been found to result in an increased level of parent voter participation.) Libraries are the hearts of civic engagement in their communities.



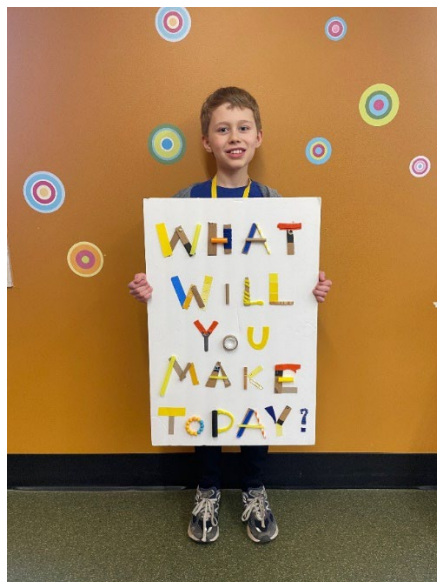
## Bookmark Design Contest

87 artists in grades K-8 submitted designs for our annual bookmark design contest. The winning bookmarks are professionally printed and distributed in the library, and all submissions are on display in Youth Services in celebration of National Library Week in April.



## Building with Bits and Bobs

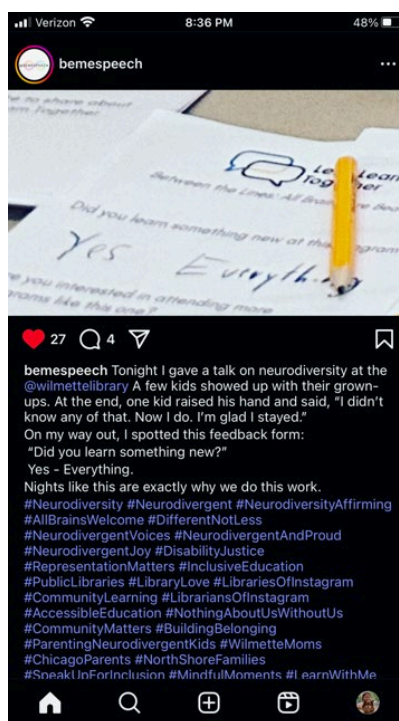
Our monthly family program, Building with Bits and Bobs, just concluded for the school year. For the last seven months, over 264 people of all ages joined us on Sunday afternoons for open building with discarded materials. Bottles caps, 3d printer rolls, cardboard, and more were transformed into amazing creations.



## Between the Lines: All Brains Are Beautiful

On April 25, speech pathologist Stephanie Boron led an illuminating parent/educator presentation on autism. The event kicks off the 2025 Let's Learn Together topic of neurodiversity. Audience response was overwhelmingly positive, with several requests for more programming on the subject. Comments were collected via short surveys and included:

- "Stephanie is fabulous."
- "Lots of detailed info AND resources on neurodiversity! So much information in one hour. Love the small group opportunity to interact with the speaker. Great to have this and all the other programming at the Wilmette Library."
- "I just really loved it and I'm going to try to spread it and I really thought it was amazing." - Henry, age 10
- "You are making a difference!"



## Wings of Fire

Youth Services Assistant Manager Lisa Bigelow led our final Wings of Fire Club meeting of the school year, with 11 tweens in attendance to paint wooden dragon models and pore over the "fanzine" consisting of their quizzes, drawings, top 10 lists, and more. Many parents took the opportunity to express gratitude for the program, verbally and in email. Lisa found this email particularly touching:

- "I want to thank you for making such an amazing book club for the kids. It was truly the highlight of [child's] month and she felt so connected to the group. Thank you for putting such heart and effort into creating an amazing experience for the kids."



## STEAM Lab

STEAM Lab program has ended this year and will resume in the new school year. The program focused on STEAM including using upcycled materials, creating fun activities, and encouraging kids to learn and explore (snow fort, cup stacking challenge, light-up critters, and more).

Jennifer Lee has received wonderful comments from caregivers:

- "This program always have fun and educational contents my kids like!"
- "My kids love this program! Thank you for having this!"
- "Can I get a kit for this activity? My son registered and couldn't make it. My daughter was able to. My son would love this and it would be nice to bring it to him at home."
- "Where do you get ideas for this program? You always have great ideas!"



## Hungry Crafters

Our tween program, Hungry Crafters, has ended for this school year and resumes in this Summer with special summer edible crafts. The program gained popularity and regular participation from tweens, and they had so much fun creating tasty treats and learning about different topics (facts about birds, making rice paper, and more). Comments from caregivers:

- "My daughter loved this event so much! My kids love all your events. Thank you!"
- "This is so cool! Thank you for having this program."



## Outreach

### **2<sup>nd</sup> Grade Visit**

As a result of the K-2 staff meeting hosted by Youth Services at the library, the 2<sup>nd</sup> grade team at Central School requested a library visit for the entire 2<sup>nd</sup> grade on April 1 during their state testing week to offer a relaxing, supportive literacy experience. School Engagement Librarian Eti Berland (along with library mascots, Minty and Marshmallow) shared resources about National Library Week, read several stories about the power of libraries, and answered many questions about library work, book recommendations, and librarians. The students shared thank you notes about their appreciation for the library and library workers. As one student wrote, “Dear Librarians, Thank you for finding us awesome books. You make me feel awesome. I want to go to the library every day. And thank you for giving us book recommendations. I also feel very safe in the library. Sincerely, M.”

### **Harper Kindergarten Visit**

On April 7, after months of anticipation, all four Harper Elementary School Kindergartens visited the library for a storytime and tour. Youth Services Librarian Diane dos Santos provided a storytime for the visit and Eti Berland led classes on a tour of the library. All staff helped ensure a successful and smooth visit – and helped our young visitors and their caregivers feel welcome. The kindergarten classes showed their appreciation by making “We Love the Library” books of thank you notes for library staff.







### Take Your Kid to Work Day at New Trier



On April 25, Teen Librarian Krista Hutley & School Engagement Librarian, Eti Berland, participated in New Trier High School's highly anticipated annual event, Take Your Kid to Work Day. They provided a variety of engaging all-ages stations, from bookmark-making, coloring pages, board games, and more. Erika Immel, Library Department Chair, shared: "On behalf of the New Trier Library, I would like to extend heartfelt thanks to Eti and Krista for their outstanding effort in planning activities for this year's Take Your Kid to Work Day at New Trier High School. The children who visited the library were delighted by the fun stickers, creative crafts, and the memorable mascots, Minty and Marshmallow! It was truly a job well done. We deeply value your partnership and eagerly anticipate future opportunities to collaborate in serving our community."



## Romona Multicultural Festival

For the first time, the library tabled at Romona Elementary School's annual Multicultural Festival on Sunday, April 27, a vibrant celebration of our incredible community. School Engagement Librarian, Eti Berland, shared library resources, giveaways, an interactive game, and provided opportunities to explore picture books inspired by the district's theme, "Our Foods are Important." Patrons were even able to check out books! More than 80 people stopped by the library table.



## Teacher Pick-Ups

Our Teacher Pick-up service at the Welcome Desk has become an established service for our outreach efforts. 18 teacher bags were picked up from the Welcome Desk in April.

## Book Displays

In late March, we shared books about Voting, Raising Your Voice, and Civic Engagement in the leadup to the April 1 local elections. In April, we promoted National Poetry Month and National Library Week.

## Special projects

Youth Services manager Andrea Vaughn Johnson and Community Engagement librarian Sarah Jo Zaharako presented at the Lead the Way: Community Engagement at the Heart of Librarianship conference in Madison, WI on April 21. Their presentation *Let's Learn Together: Creating Infrastructure to Support Safe and Meaningful Programming* provided comprehensive guidelines for planning events that address complex topics and social issues. The session reflected the development of the Let's Learn Together initiative and celebrated three successful years of programming that invites curiosity and challenges bias. The presentation was well received and 37 sets of Let's Learn Together booklets were distributed to public library workers across six states.



## Let's Learn Together 2025: Neurodiversity

Community Engagement Librarian Sarah Jo Zaharako and Communications Manager Sarah Beth Brown published the 2025 Let's Learn Together booklet on neurodiversity. The free booklet is available to patrons both in print and [digitally](#) on the Let's Learn Together landing page. Special thanks to Sarah Rose for graphic design and Stephanie Boron for content consultation.



Let's Learn Together is a practical framework for engaging in complex topics. This booklet is yours to keep. Write in it, read it with family, pass it along to a friend. Make it yours.  
Learn more about Let's Learn Together at [www.wilmettelibrary.info/learn-together](https://www.wilmettelibrary.info/learn-together)



### **Any additional comments, news, patron feedback, or other items to share**

Feedback from 2nd grade Teacher, Lindsay Shea, about chapter books for book clubs: “We picked up the books and just wanted to thank you again for quickly pulling so many great options. The process was super easy, and you are an incredible resource for teachers. We appreciate you!”

Feedback from our Eid al-Fitr Celebration community partner, Javaeria: “Thanks so much for spearheading the Eid celebration. We are so happy that you and everyone at the library are so supportive of this community program. It was a joy to work with you as always.”

Patron Feedback from Emily Abraham, from her teen daughter, Alita, who is also a regular volunteer: “[Alita has] been talking a lot about what a huge part of her childhood was spent in public libraries (Evanston, then Wilmette when we moved here when she was 4) and how that shaped her into the person she is today. I think her record was to check out 60 books in one day. As a young child and elementary school student, she read for hours and hours every day.... Thanks for all YOU do. Public libraries certainly change lives.”

Additional program details and statistics are appended to this report.



## Digital & Maker Services (Manager Lauren Kelly)

### Programs

Digital & Maker Services Librarian Janet Piehl ran the **Maker Garden** in April. The theme was “Tree Cookie Poetry” in honor of National Poetry Month. Patrons arranged words written on tree branch slices to form phrases and poems.

### Program Updates

- Digital Services Assistant Doug McGillivray led a Makey + Scratch Controller program in the Studio. Two were in attendance and both were highly engaged in making their own games and trying out the Makey equipment to control their creations.
- Digital & Maker Services Associate Ethan Herdrich ran a Minecraft club this month, with 11 patrons! Two friends (one from the wait list) worked together on a creation. For the activity this month the kids were challenged to find a “chicken jockey”, a very rare enemy spawn in the game. It became a huge meme in the wake of the recently released “A Minecraft Movie”, so Ethan thought that’d be a fun tie in. The kids know more about Minecraft than he ever could, so they knew where to go looking. They also chatted a bit about the movie, most of them had already seen it or were planning to see it soon.



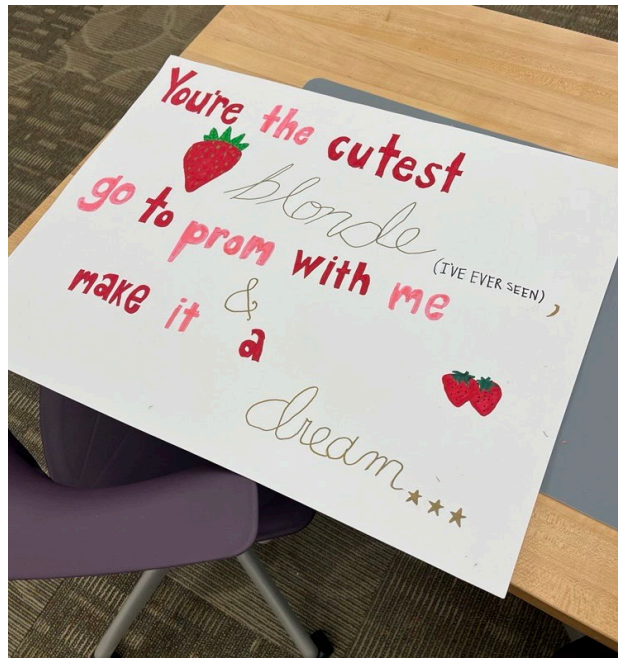


## The Studio

In April, the Studio team had 517 interactions in the space.

### Studio Projects and Patron Stories

- We all helped a patron cut out paper keys on the Silhouette Cameo. The keys were table decorations for a benefit dinner for the Shorefront Legacy Center, an Evanston-based archive for Black history on the North Shore.
- Janet helped a patron used the Silhouette Cameo to cut tiny stickers to apply to postcards. She is participating in a project to exchange postcards with people all over the world. Not only was Janet excited to imagine Studio products flying around the globe, she was glad to discover that it is possible to make very small stickers on the Silhouette. [Full disclosure: it was the wife of a board member.]
- A patron made buttons for the Alliance for Early Childhood, a local organization that frequently partners with WPL.
- A patron made buttons for an Evanston open water swimming group. They swim all winter!
- A young patron created a printable heat transfer vinyl for her favorite shirt. She was awed at the result and has many more ideas for projects.



- A young child made buttons on her birthday with her parents, sister, and grandparents.
- A patron brought in family visiting from out of town to do crafts in the Studio. "I think it's fantastic that the library offers these resources."
- A teen boy used the Studio to create a "Will you go to Prom with me?" poster.
- The laminator continues to inspire surprising creativity: a patron laminated a potato chip bag to make a purse.



## Studio Updates

- A service technician came to the library to fix our embroidery machine and gave us tips to avoid future problems. It's great to have the machine up and running again!
- We deployed the serger, "Sergio," in the space this month. This machine cuts and finishes edges of fabric. We've already had some patrons use it!
- Teen volunteers have applied to work in the Studio this summer. Janet is working with Eti and Krista to make this happen and is trying to coordinate Studio volunteer efforts with SRC volunteer efforts. We are aiming to have more volunteers covering more Studio time this summer.
- Ethan has started making miniature scenes using Studio equipment to show what's possible in the space and give patrons a sense of whimsy as well. He finished the first display he had been working on, the iconic lamppost scene from *Lion the Witch and the Wardrobe* featuring Mr. Tumnus the faun and Lucy. He will refresh the display quarterly.



- Studio staff collaborated on this month's Silhouette Cameo display with the theme "Sustainability / Nature / Earth Day."
- This month Janet worked to rehome our old (but functioning) Silhouette Cameo 2 machines. One has already been given away, to a teacher from Vernon Hills. The second one is going to the Messenger Public Library in June.
- We established a new procedure for dealing with unclaimed 3D prints (older than 30 days), including a patron communication process.

### 3D Printing

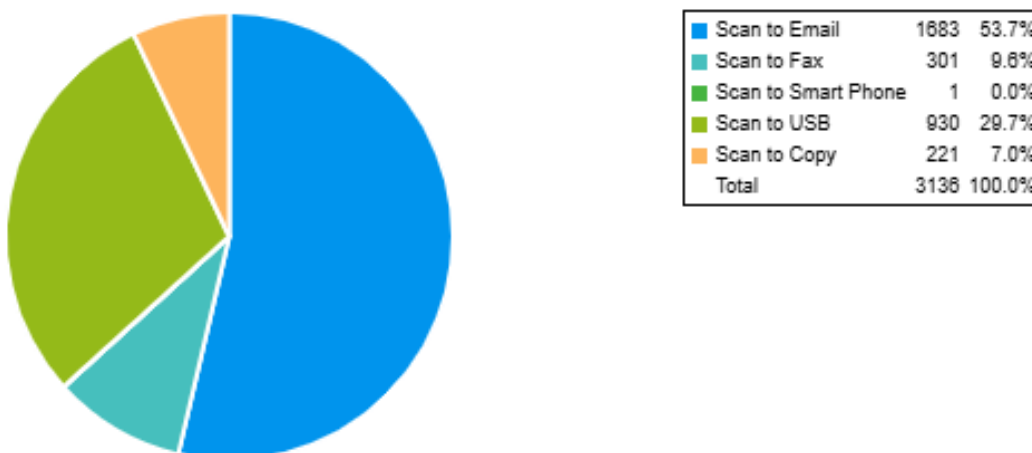
April Patron Prints: 88

One of our four printers has been shipped back to the manufacturer for repair.

### **Technology Desk + DMS Department**

#### Updates

- In April, DMS Staff had 775 interactions at the Technology Desk. Help topics included: recover disabled Gmail account, uninstall game apps on Android, converting Pages file to PDF, pairing bluetooth headphones to phone, Scan to Print, archived vs deleted emails, printing Excel spreadsheets from email, and more.
- In April, 3136 pages were scanned at the Scan Station.



- The TBS computer management system also allows for usage reports. In April we had 1505 computer bookings (all locations).
- IT Assistant Christine Hightower ran the Board of Trustees livestream in April, with assistance from Digital & Maker Services Associate Ethan Herdrich.
- We were thrilled to have had our new Digital & Maker Services Assistant Manager Lydia Hanchett start with us this month! Lydia has hit the ground running, both in training and identifying ways to streamline and improve our services.
- Digital & Maker Services Associate Ethan Herdrich served on the Staff Day Committee this year and contributed to running a wonderful event, including a breakout session.
- Digital Services Assistant Alex Barzallo ran a breakout session on Staff Day, "What is AI?" The room was as full as it could get. He made it a point that the presentation was to be like an open discussion. After the presentation was over, several staff members thanked Alex for leading the session.
- Ethan Herdrich is updating the Library of Things VR Headset turnaround procedure to better reflect what software should be on the device.
- Ethan also updated the Board Meeting Livestream documentation, including OBS specific instructions.
- During this month's IDEA Committee Meeting, Ethan participated in an "Accessibility Features Refresh Tour" where different committee members went around the library to

remind us of what the library currently offers in terms of accessibility.

- DMS worked with Teen Librarian Krista Hutley to move the Nintendo Switch controllers to the Technology Desk. This will eliminate much back and forth between the Teen Room and the Tech Desk, streamlining service.
- The Library of Things display was deployed this month. Digital Services Assistant Finn Dos Santos assembled all the item DVD cases for this project.



Additional program details and statistics are appended to this report.

## Communications and Events (Manager Sarah Beth Brown)

### April Programs

Programming coordinator Jennifer Bartel put together a feature series in April focusing on Architecture. One of the most-requested topics for series by patrons, programming was both in-person and virtual on a range of architecture-focused topics.

The Architecture Series programs featured:

*Frank Lloyd Wright: Organic Architect* with Jeff Mishur of Art Excursions was presented virtually with 42 attendees. Patron comments from the post-program survey included:

- Get the word out about these programs. I have been interested Wright for years. Jeff's presentation was truly excellent! No, actually the best. He took topics into unexpected directions.. Bravo!
- Love the programs featuring art and architecture.

Laurie Peterson, editor of the latest *AIA Guide to Chicago* presented *Chicago Architecture: The Latest and Greatest* in person with 31 in attendance.

In-person patron feedback:

- Patron from Morton Grove attended first 2 in series and is looking forward to the rest as well. Series was unexpected pleasure from a public library and was highly praised.
- Another patron pleased as well and thanked us for offering both in person and virtual options.

Author Lee Bey presented virtually about his book, *Southern Exposure: The Overlooked Architecture of Chicago's South Side* with 92 patrons attending. There was a robust Q&A at the end of the program and 31 patrons completed the post-program survey. Comments included: Presenter was engaging and knew his subject well. He was kind enough to answer all the questions - look for to hearing a presentation when he completes his West Side book

- I really enjoy this series and the speakers, and the organizers/moderators skills as well!
- great program!!
- Excellent program and great to have time for questions.
- I like that it was virtual. More of the same! I wish the program on Thursday (re: Sears and other kit homes) would be presented on zoom as well.
- Have Lee Bey back for more programs.

In addition to the Architecture series, we celebrated National Poetry Month with a concert with The Dickinson Ensemble performing music set to texts of Emily Dickinson with 45 patrons attending. The Shakespeare Project of Chicago came to perform a staged reading of *The Tempest*, and on a beautiful sunny day, 86 patrons came to enjoy it. To help promote the Creativebug resource available to Wilmette Public Library cardholders, we distributed Make a Friendship Bracelet kits to 80 patrons with instructions to access Creativebug and 4 skeins of colorful embroidery floss. On Earth Day, we hosted The Climate Crisis and Mental Health:

Understanding and Coping with Climate Anxiety and Despair with therapist Marilee Feldman, who offered concrete ideas to relieve feelings of despair related to climate anxiety, and ways to be more involved in sustainability practices.

In addition to running these programs, Jennifer worked on summer reading events, helping to coordinate some of the activities between departments for an exciting kick-off event in June.

## **April Communications**

April was a busy month for our communications team, with the culmination of several projects right as other projects were ramping up. Major initiatives this month included:

- Summer Reading Clubs! We were quite busy in April putting together a custom graphic suite to be used by our youth, teen, and adult summer reading clubs. Graphic designer Sarah Rose came up with a punchy, retro package that will support and enforce this year's "Level Up" theme. This is an enormous project for Sarah each year, and a huge outpouring of real creativity. A highlight of our summer reading branding is always custom tshirts that Sarah designs, which are available to all staff members and help create a cohesive, fun, enveloping spirit of SRC. Supporting our SRC efforts is a highlight of our year and we always look forward to seeing how departments roll out the theme to patrons.
- Staff Day: C&E contributed to this year's Staff Day with a custom logo and giveaway gift for all staff, as well as custom anniversary certificates for staff celebrating milestone years of work at the library. Per usual, Sarah did great work supporting this team. Additionally, C&E took an all-staff photo, taking advantage of near total staff attendance to snap a photo of the team for posterity. This year's great weather made this our best photo yet!
- Library App: After months of work and back and forth with the design team at Communico, the app rolled out to patrons in early April. We encourage everyone to download the new app, which has more features, provides easier access to your account and digital library card, and is exceptionally faster than the previous version of the app. While it is technically an update to the old Communico app (and has the benefit of patrons not having to download a new product), the utility and design are so different and superior that it truly feels like an entirely new product.
- Summer Newsletter: Communications & Events manager Sarah Beth Brown got started in April on the summer newsletter, a 16-page booklet that highlights programs as well as promoting summer reading clubs. It will mail to homes at the end of May, but is a major focus of the department throughout April.

In addition to these larger projects, quite a lot of regular work for the library continued to happen in the department. Sarah Rose was quite busy—in addition to the above projects, Sarah Rose:

- Produced graphics for our new app



- Created branding labels for Jill's senior outreach and Jennifer's French class series
- Created new posters for display in the vestibule and the bulletin board, with accompanying digital images as needed
- Provided graphics, files, and design consulting as needed across departments
- Created signage and graphics for various needs such as for the Easter closure
- Created new name badges for new staff and replacements
- Worked with Sarah Jo to create a template for Let's Learn Together programs
- Produced, updated and/or replenished a number of printed materials including our comment and suggestion cards
- Designed and ordered new branded SWAG items for summer
- Updated our tax exempt status with various vendors
- Worked with Laura Krimsin-Morales to design new and improved damage slips to be used library-wide.

Content coordinator Lydia Fair also had quite a busy month in April! Lydia does a wonderful job of keeping the extremely busy and frequent communications trains moving. Her efforts ensure that our communications are consistent, interesting, and always on time. Her primary activities from April include:

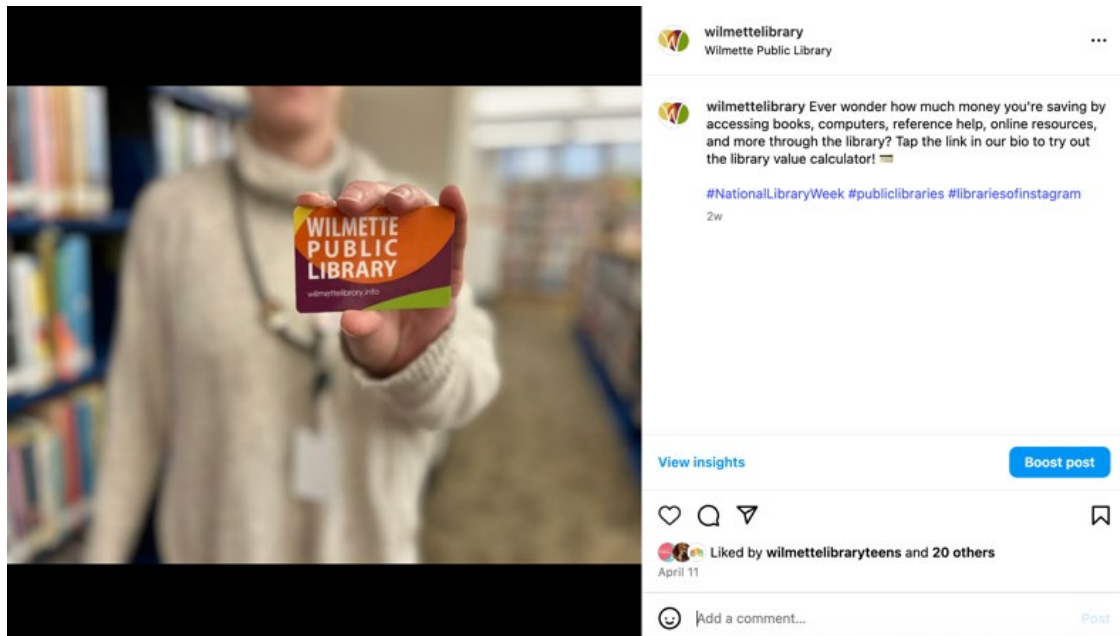
- Sent weekly newsletters, biweekly Youth Services family e-news, a genealogy newsletter in conjunction with Eva on 4/15, a business newsletter in conjunction with John on 4/18, and a newsletter promoting the new library app on 4/22.
- Posted for the ALA celebration days during National Library Week (April 6-12),: Right to Read Day, National Library Workers Day, National Library Outreach Day, and Take Action for Libraries Day. We received supportive comments, especially on the National Library Workers Day post. "Our library in Wilmette is one of the jewels of the community. Thank you for all you do, library team!" & "Lovely photo. Thank you Wilmette librarians. We have your back."
- Promoted the Library Crawl with Glencoe Public Library & Winnetka-Northfield Public Library District on social media and in the newsletters.
- Took photos at the 4/7 Harper School Kindergarten Visit and 4/11 Share Your Library Story with Minty and Marshmallow.
- Updated the AAPI Heritage Month webpage.
- Coordinated May blog content with Adult and Youth Services and published 3 posts to the blog
- Shared our May book discussion with The Book Stall
- Brainstormed service/collection promotion ideas for the June-August newsletter

## **Email, Social Media, and Communications**


Email newsletter statistics from April:


- 79,780 Sends
- Open rate: 62%
- 1,296 clicks


## Highlights from our social media:






**wilmettelibrary**  
 Wilmette Public Library





**wilmettelibrary** • Next stop: The Book Stall to receive a free annual membership in their 10% Discount Club!



 There's still plenty of time to participate in our Library Crawl with Glencoe Public Library and Winnetka-Northfield Public Library District. Pick up a bookmark at our Welcome desk to get started!

[#librarycrawl](#) [#northshore](#) [#librariesofinstagram](#)


Tw

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[Post](#)


**Wilmette Public Library** is at **Wilmette Public Library**.  
 Published by Lydia Wpl



April 8 at 10:00 AM · Wilmette ·

Happy National Library Workers Day! We're grateful for our dedicated team who work together to support our communities' curiosity, exploration, and discovery throughout the year. 🌱

[#NationalLibraryWorkersDay](#) [#NLWD25](#)



[See insights and ads](#)
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 93

8 comments   3 shares



## Facilities and Safety (Manager Marcos Levy)

### Progress on goals

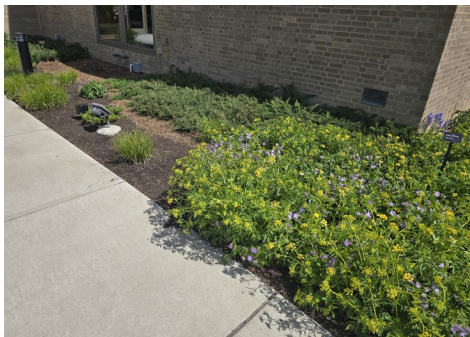
The village has started a new program for composting, and as partners with the village we are trying new paper products in the public and staff areas. We are placing three sample paper towel units throughout the building to monitor the reduction of waste using these towels. Currently we are at an average of 25-30% waste in both the public and staff lounge using brown paper towels, and we are confident we can meet a higher standard.



The sample paper towel units we are experimenting with were designed in Europe by those who have been pioneers in developing green consumer products. As part of our current strategic plan, we are planning to compost our paper towels and food waste. It's an experiment that will eventually become a reality at our library, further demonstrating our organization's commitment to sustainability.

### Facilities/Grounds

Chalet offered two different mulching products to improve our property. All beds labeled Shrub Massing and Perennials & Groundcover will receive hardwood mulch. Beds labeled Native Plantings will receive Leaf Compost. The two-tone appearance enhanced the landscape. All weekly services are done with all **electric equipment** to help reduce our ozone footprint and to reduce noise levels during weekly service.



In March, the library approved the selection of a new cleaning service. I could not be more pleased with our selection. The overall improvement and consistency have made a positive impact on our facility. The team shared with me they enjoyed coming to our library.



## **Human Resources (Manager Michael Boone)**

### **Recruiting Activities & Personnel**

#### Digital and Maker Services

HR Manager and Digital & Maker Services Manager, Lauren Kelly have started interviews for two Digital Services Assistant openings. These part-time positions will mainly cover 3 4-hour shifts weekly and a monthly weekend rotation. The Digital Services Assistants are responsible for providing technology assistance to patrons at the Tech Desk, and also providing guidance and assistance in the Maker Space.

### **Special projects**

In our current search for a new HR/Payroll provider, Director Anthony Auston, Finance Manager Sandra Discepolo, Finance Assistant Marti Bellefontaine, and HR Manager Michael Boone met with three different vendors the week of April 28 for product demos. Reps. from ADP, Paylocity, and our current provider, B2E, demonstrate their latest payroll, HR, and recruiting software product. They all provided bid proposals and we are in the process of reviewing each proposal and will reach back out to those vendors we are interested in moving forward with in this process.

### **Annual HR All Together Conference**

HR Manager Michael Boone attended the 2025 All Together HR Conference held in Naperville on Thursday, April 10, 2025. The theme of this year's conference focused on enhancing relationships in the workplace. Keynote Speaker, Elise Powers spoke on communication techniques to transform your relationships, where she talked about embracing the generational dynamics of your workforce, over communication and the power of one more sentence, active listening, and building trust.

Another key speaker was Amy Sneirson from the Illinois Department of Labor, who discussed the main components of the new Pay Transparency Act regulations:

- For all job postings, companies must post the exact amount they are willing to pay for a position, or a reasonable hiring range.
- Job postings must also contain all benefits offered that are associated with the position. Mainly benefits that can potentially impact an individual's taxes.
- You must notify existing staff of a new position within 14 days of posting for that position. Posting on an agency website officially covers this requirement but always best to send a notification or have a specific location for internal postings.
- Must keep all postings for 5 years.

## Staff Work Anniversaries in April

Name	Dept	Date of Hire	Service Years
Ed Crabbe	Facilities & Safety	4/15/2011	13
Nora Reese	Shelving	4/17/2017	8
Angela McCarver	Circulation	4/12/2022	3
Cathleen Blair	Adult Services	4/17/2023	2
Sandra Discepolo	Administration	4/15/2024	1

## Staff Development Day, April 4, 2025

Each spring, the library closes for one day to focus on staff development. It's a day to bring the entire staff together to celebrate our team, accomplishments over the past year, review statistics and trends, reflect on our progress on goals, establish new priorities for the year ahead, and learn about industry trends. In addition to this keynote presentation by the Director, staff from across the library plan breakout sessions throughout the day to help staff better understand their roles in the context of the broader work of the organization. These sessions range from informational overviews of departments and functions like interlibrary loan, as well as opportunities to learn about artificial intelligence, or even self-care activities like art therapy and chair yoga.

This year, our theme for the day was "Serving with Heart." We were thrilled to host our keynote speaker Dr. Michael Stephens, Professor in the School of Information at San Jose State University. Dr. Stephens speaks throughout the US and internationally on topics related to creative and open uses of technology to support and drive library services and learning. He is inspired by libraries and library workers that support user curiosity, nurture the creation of new knowledge, and encourage the heart. ALA Editions has published two collections of his writings: *The Heart of Librarianship* (2016) and *Wholehearted Librarianship* (2019). Our Staff Day theme "Serving with Heart" is inspired by Dr. Stephens's work. He shared with us how we can cultivate a practice of wholehearted service to create an atmosphere in which others feel welcome, empowered, and supported. Learn more about Michael Stephens on his site [Tame the Web](#).

### The Staff Day 2025 Planning Committee

- June Bowe, Circulation
- Ethan Herdrich, Digital and Maker Services
- Krista Hutley, Adult Services
- Emma Standard, Technical Services
- Andrea Vaughn Johnson, Youth Services (Chair)
- Rebecca Vrana-Naquin, Circulation







## Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

4/1: FAN Liaison Meeting (Sarah Beth Brown)  
4/1: Partner Meeting: Tim Fox, neurodivergent careers program presenter (John Amundsen)  
4/2: Annual Online Resources Meeting (Cathleen Blair, Andrea Vaughn Johnson, Lauren Kelly, Anthony Auston)  
4/3: Partner Meeting: Lorenza Amiga, Pink Couch Books (Rachel Garcia)  
4/4: Staff Day  
4/8: Book Group Services (Cathleen Blair, Rachel Garcia, Rachel Rothe)  
4/10: Selectors Quarterly Meeting  
4/10: ILA Reporter Advisory Committee (Suzanne Arist)  
4/10: Library Love With Mychal Threets, Oak Park Public Library (virtual) (Susan Kaplan-Toch)  
4/15: Wilmette Public Library Board of Trustees  
4/16: RAILS Genealogy & Local History Librarians (EvaAnne Johnson)  
4/17: Community Engagement Committee Meeting  
4/17: IDEA Committee Meeting  
4/17: Library Journal: Patron Engagement Tools (Matthew Hoffman)  
4/18: RAILS Technical Services networking group (Jessica Thomson)  
4/21: Lead the Way: Community Engagement at the Heart of Librarianship, UW Madison iSchool (Sarah Jo Zaharako, Andrea V Johnson)  
4/21: Public Services Managers Meeting  
4/23: Person-In-Charge Team Meeting  
4/24: Baker and Taylor CATS Title Talk book preview, Northbrook Public Library (Sheri Reda, Jennifer Lee)  
4/24: Kenilworth Public Library District Board Meeting  
4/25: Between the Lines: All Brains Are Beautiful (Krista Hutley)  
4/27: Partner Meeting: Girl Scout Gold Award Student Project (Krista Hutley)  
4/28: Association of Professional Genealogists (APG) Chicago Region (EvaAnne Johnson)  
4/28: Autism Awareness for Library Workers (Patsy de Vuono)  
4/28: RUSA BRASS Business Reference in Public Libraries Committee (John Amundsen)  
4/29: CORE Metadata Schema Assessment Framework webinar (Carly Stauss)  
4/29: CCS Acquisitions Training (Megan Brown)

## Attachments

- Articles: Wilmette Public Library Named “Advocate of the Year” by NSSRA
- April circulation statistics by item and material collections
- April/FYTD online resource statistics by title and category
- April/FYTD program statistics

## WILMETTE PUBLIC LIBRARY NAMED ADVOCATE OF THE YEAR

### Start Date

Mon, 05/05/2025 - 12:00



The Northern Suburban Special Recreation Association has honored Wilmette Public Library with their Advocate of the Year award. The award recognizes individuals and organizations who have demonstrated a strong commitment to advocating for the inclusion and well-being of people with disabilities within the community. Community engagement librarian Sarah Jo Zaharako developed our partnership with the NSSRA and coordinates field trips to the library for participants throughout the year, providing behind-the-scenes tours and activities tailored to their interests. Sarah Jo, shelving manager Patsy De Vuono, welcome desk staffer Mary Dormin, and facilities and safety manager Marcos Levy received the award at the organization's Shining Stars Awards and Recognition banquet on May 2.

Recreation Specialist Nick Falter, CPRP, presented the award with these generous words:

*This award is given to an organization that not only understands the importance of inclusion—but actively lives it. It recognizes a partner who has made intentional, thoughtful efforts to ensure that individuals of all abilities feel welcomed, respected, and empowered.*

*This year's recipient has truly redefined what it means to be an inclusive community space. From the very beginning, Wilmette Public Library approached NSSRA with a clear purpose: to do better, to serve more inclusively, and to make their space accessible for everyone.*

*What followed was a model of partnership. Together, we've created social stories for both youth and adult participants, designed to help them navigate the library with confidence. They've worked with our ELA program to offer volunteer opportunities and have hosted tailored programming during community outings—making each visit meaningful, educational, and fun.*

*But what really stands out is how they care. The Wilmette Library staff go above and beyond in their preparation—reserving parking spots for our bus, planning ahead for sensory needs, and warmly greeting our groups with genuine excitement. They think through every detail to make sure our participants feel safe and supported, never like an afterthought.*

*Their leadership and staff have created a culture where inclusion isn't just a goal—it's the standard. And it shows. Every time we walk through their doors, we are reminded of what's possible when accessibility is built into the foundation of a place.*

*For their outstanding partnership, advocacy, and heart, we are proud to honor Wilmette Public Library as the 2025 Advocate of the Year.*

<https://www.therecordnorthshore.org/2025/05/12/news-briefs-cop-on-a-rooftop-is-friday-wilmette-library-celebrated-for-inclusivity-northfields-arbor-day-festivities/>



### **NSSRA recognizes Wilmette library for commitment to inclusivity**

The Wilmette Public Library received the Advocate of the Year award on May 2 at The Northern Suburban Special Recreation Association's annual awards banquet.

According to a library press release, the award goes to individuals and organizations that have demonstrated a commitment to advocating for the inclusion and well-being of people with disabilities within the community.

Community engagement librarian Sarah Jo Zaharako developed the Wilmette library's partnership with the NSSRA, the release says, and she coordinates field trips to the library for NSSRA participants throughout the year.

Zaharako, as well as shelving manager Patsy De Vuono, welcome desk staffer Mary Dormin and facilities and safety manager Marcos Levy, received the award.

In presenting the award, NSSRA Recreation Specialist Nick Falter said, "This award is given to an organization that not only understands the importance of inclusion but actively lives it. It recognizes a partner who has made intentional, thoughtful efforts to ensure that individuals of all abilities feel welcomed, respected, and empowered.

"This year's recipient has truly redefined what it means to be an inclusive community space. From the very beginning, Wilmette Public Library approached NSSRA with a clear purpose: to do better, to serve more inclusively, and to make their space accessible for everyone."

Falter also said that the library staffers "go above and beyond in their preparation — reserving parking spots for our bus, planning ahead for sensory needs, and warmly greeting our groups with genuine excitement. ... Every time we walk through their doors, we are reminded of what's possible when accessibility is built into the foundation of a place."

##

05/01/2025

**Wilmette Public Library District  
Activity At Wilmette Library Stations  
Monthly Statistics For 04/2025**

Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
AV equipment	4	17	1	18	18	0	0	4.50
Bag	544	308	278	586	586	0	0	1.08
Blu-ray	1,553	203	154	357	403	46	81	0.23
Blu-ray New	113	133	2	135	148	13	8	1.19
Book	141,916	17,444	19,787	37,231	38,890	1,659	2,455	0.26
Book Hot	793	1,025	0	1,025	1,028	3	0	1.29
Book New	5,190	2,646	1,828	4,474	4,968	494	351	0.86
Boxset	0	11	4	15	15	0	11	0.00
Boxset New	0	3	2	5	5	0	3	0.00
Cassette	60	0	0	0	0	0	0	0.00
CD	8,301	419	259	678	866	188	91	0.08
CD Audiobook	3,552	153	147	300	335	35	34	0.08
CD Audiobook New	150	54	51	105	112	7	1	0.70
CD New	199	53	37	90	115	25	8	0.45
DVD	11,816	1,549	1,096	2,645	2,884	239	275	0.22
DVD New	243	296	23	319	324	5	12	1.31
eAudiobook	69,468	0	0	0	0	0	0	0.00
eBook	95,932	0	0	0	0	0	0	0.00
eMagazine	5,681	0	0	0	0	0	0	0.00
ILL Material	0	68	2	70	70	0	0	0.00
Kit	11	7	3	10	10	0	2	0.91
Large Print	5,513	362	304	666	764	98	49	0.12
Large Print New	455	130	85	215	277	62	12	0.47
Magazine	3,325	287	634	921	921	0	0	0.28
Magazine New	181	0	0	0	0	0	0	0.00
Mobile Hotspot	20	35	0	35	35	0	0	1.75
MP3 Audiobook	0	2	3	5	5	0	2	0.00
Multimedia Kit	0	6	1	7	7	0	6	0.00
Newspaper	896	0	0	0	0	0	0	0.00
Online Resource	16	1	0	1	1	0	1	0.06
Other	28	442	4	446	446	0	1	15.93
Other Audiobook	0	7	2	9	9	0	7	0.00
Playaway	2,000	181	450	631	648	17	5	0.32
Playaway Audio Hot	0	1	1	2	2	0	1	0.00
Playaway Audio New	54	14	13	27	33	6	0	0.50
Record	0	3	0	3	3	0	3	0.00
Scores / sheet music	0	1	2	3	3	0	1	0.00
Seasonal AV	130	4	0	4	4	0	0	0.03
Seasonal Book	2,251	238	10	248	249	1	1	0.11
Special Collection	164	73	0	73	73	0	0	0.45
VHS	148	0	0	0	0	0	0	0.00
Videogame	1,085	261	396	657	670	13	18	0.61
Videogame New	143	80	6	86	99	13	2	0.60
Totals	361,935	26,517	25,585	52,102	55,026	2,924	3,441	0.14

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station\_Library = YOUR LIBRARY

Local Renewal is where the Station\_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station\_Library not = Item\_Library

Borrower is where the Station\_Library = YOUR LIBRARY and Item Owning Library not = Station\_Library



05/01/2025

**Wilmette Public Library District  
Activity At Wilmette Library Stations  
Monthly Statistics For 04/2025**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	43,933	4,867	3,339	8,206	9,075	869	813	0.19	3,205
Magazines	3,734	224	472	696	696	0	0	0.19	461
Multimedia	23,833	2,537	1,517	4,054	4,598	544	509	0.17	1,446
Nonfiction	51,174	3,664	4,516	8,180	8,922	742	878	0.16	4,288
Online	163,747	0	0	0	0	0	0	0.00	0
Other	737	935	285	1,220	1,220	0	0	1.66	258
Teen Fiction	2,656	238	441	679	721	42	85	0.26	406
Teen Multimedia	99	12	16	28	33	5	1	0.28	13
Teen Nonfiction	287	34	61	95	107	12	13	0.33	60
Teen Online	2,907	0	0	0	0	0	0	0.00	0
Youth Fiction	42,432	10,902	11,066	21,968	22,499	531	813	0.52	10,836
Youth Magazines	668	63	162	225	225	0	0	0.34	162
Youth Multimedia	5,629	884	1,116	2,000	2,058	58	62	0.36	1,087
Youth Nonfiction	15,622	2,143	2,593	4,736	4,857	121	265	0.30	2,535
Youth Online	4,443	0	0	0	0	0	0	0.00	0
Youth Other	34	14	1	15	15	0	2	0.44	1
Totals	361,935	26,517	25,585	52,102	55,026	2,924	3,441	0.14	24,758

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station\_Library = YOUR LIBRARY

Local Renewal is where the Station\_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station\_Library not = Item\_Library

Borrower is where the Station\_Library = YOUR LIBRARY and Item Owing Library not = Station\_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

# April 2025 Program Statistics

Dept	Contact	Title	Virtual/In-	Date	Start time	Reg. #	Attend #
AS	John Amundsen	Valuing Your Coins and Precious Metals	In-Person	4/2/25	6:00 PM	Yes	24
AS	John Amundsen	Planning for Retirement (Virtual)	Virtual	4/3/25	7:00 PM	Yes	13
AS	John Amundsen	Navigating Student Loans: Understand Your Options (Virtual)	Virtual	4/7/25	7:00 PM	Yes	8
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-Person	4/8/25	10:30 AM	Yes	11
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	4/14/25	7:00 PM	Yes	12
AS	EvaAnne Johnson	<a href="#">Introduction to Ancestry.com Library Edition (Virtual)</a>	Virtual	4/18/25	3:00 PM	Yes	24
AS	John Amundsen	Terry Savage Talks Money (Virtual)	Virtual	4/23/25	7:00 PM	Yes	53
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	4/8/25	7:00 PM	Yes	2
CE	Jennifer Bartel	Col. Tim McCoy's Real Wild West	In-Person	4/10/25	7:00 PM	No	40
CE	Jennifer Bartel	The Art of Foraging with Alexis Nikole Nelson (Virtual)	Virtual	4/10/25	7:00 PM	Yes	20
CE	Jennifer Bartel	Shakespeare Project of Chicago	In-Person	4/12/25	2:00 PM	No	86
CE	Jennifer Bartel	Friendship Bracelets using Creativebug	In-Person	4/15/25	12:00 AM	No	80
CE	Jennifer Bartel	Frank Lloyd Wright: Organic Architect (Virtual)	Virtual	4/15/25	7:00 PM	Yes	42
CE	Jennifer Bartel	Chicago Architecture: The Latest and Greatest	In-Person	4/17/25	1:00 PM	No	31
CE	Jennifer Bartel	The Climate Crisis and Mental Health (Virtual)	Virtual	4/22/25	6:30 PM	Yes	14
CE	Jennifer Bartel	The Dickinson Ensemble: An Evening with Emily	In-Person	4/24/25	6:30 PM	No	45
CE	Jennifer Bartel	Lee Bey: Southern Exposure (Virtual)	Virtual	4/28/25	7:00 PM	Yes	92
CE	Jennifer Bartel	Mostly Martha (2001)	In-Person	4/29/25	10:00 AM	No	5
DMS	Doug McGillivray	Coding a Controller in Scratch	In-Person	4/8/25	5:30 PM	Yes	2
DMS	Lauren Kelly	What is the Cloud? (Virtual)	Virtual	4/9/25	6:00 PM	Yes	10
DMS	Ethan Herdrich	Minecraft Club	In-Person	4/14/25	4:30 PM	Yes	11
DMS	Janet Piehl	Making Connections: 3D Printing	In-Person	4/14/25	6:30 PM	Yes	4
DMS	James Newman	Google-Fu: Search Engine Tips and Tricks	In-Person	4/16/25	7:00 PM	Yes	5
DMS	Janet Piehl	Silhouette Cameo Coasters	In-Person	4/21/25	6:30 PM	Yes	5
DMS	Ethan Herdrich	Intro to Windows PC	In-Person	4/22/25	6:00 PM	Yes	3
DMS	Alejandro Barzallo	Cyber Security (Virtual)	Virtual	4/25/25	5:00 PM	Yes	15
TEEN	Krista Hutley	Tournament of Snacks	In-Person	4/17/25	7:00 PM	Yes	3
TEEN	Krista Hutley	Dungeons & Dragons	In-Person	4/26/25	1:00 PM	Yes	7
TEEN	Krista Hutley	Crochet Club	In-Person	4/28/25	4:30 PM	No	1
YS	Andrea Vaughn Johnson	Imagination Playground	In-Person	4/1/25	9:30 AM	No	100
YS	Andrea Vaughn Johnson	Imagination Playground	In-Person	4/2/25	9:30 AM	No	100
YS	Andrea Vaughn Johnson	Pajama Storytime	In-Person	4/2/25	6:30 PM	No	10
YS	Eti Berland	K9 Reading Buddies of the North Shore	In-Person	4/3/25	6:00 PM	No	14
YS	Jennifer Lee	Little Play Cafe	In-Person	4/5/25	10:00 AM	No	47
YS	Eti Berland	Eid al-Fitr Celebration	In-Person	4/6/25	2:00 PM	No	100
YS	Jennifer Lee	Drop-In Free Play	In-Person	4/7/25	9:30 AM	No	0
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-Person	4/7/25	4:30 PM	No	20
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/8/25	9:30 AM	No	49
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/8/25	10:00 AM	No	57
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	4/8/25	4:00 PM	No	12
YS	Andrea Vaughn Johnson	Poetry Comics	In-Person	4/8/25	7:00 PM	Yes	2
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/9/25	9:30 AM	No	44
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/9/25	10:00 AM	No	49
YS	Eti Berland	The Cartoonists Club Book Release Party	In-Person	4/9/25	4:30 PM	Yes	3
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/10/25	9:15 AM	No	42
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/10/25	9:45 AM	No	44

## April 2025 Program Statistics

		Share your Library Story with Minty and Marshmallow!					
YS	Eti Berland		In-Person	4/10/25	4:00 PM	No	37
YS	Jennifer Lee	Hungry Crafters: Edible Letter	In-Person	4/10/25	7:00 PM	Yes	8
YS	Lisa Bigelow	Little Dabblers	In-Person	4/11/25	9:30 AM	No	66
YS	Eti Berland	Meet Kate Hannigan	In-Person	4/11/25	4:30 PM	Yes	27
YS	Sarah Zaharako	Magnificent Minds	In-Person	4/12/25	10:00 AM	No	11
YS	Ruth Bell	Building with Bits and Bobs	In-Person	4/13/25	2:00 PM	No	24
YS	Jennifer Lee	Drop-In Free Play	In-Person	4/14/25	9:30 AM	No	36
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/15/25	9:30 AM	No	47
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/15/25	10:00 AM	No	43
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	4/15/25	4:00 PM	No	8
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/16/25	9:30 AM	No	40
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/16/25	10:00 AM	No	53
YS	Jennifer Lee	STEAM Lab: Imaginary Playground	In-Person	4/16/25	4:30 PM	Yes	9
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/17/25	9:15 AM	No	32
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/17/25	9:45 AM	No	47
YS	Sarah Zaharako	Art for Big Feelings	In-Person	4/17/25	4:00 PM	Yes	11
YS	Lisa Bigelow	Little Dabblers	In-Person	4/18/25	9:30 AM	No	71
YS	Lisa Bigelow	Family Lego Drop-In	In-Person	4/18/25	1:30 PM	No	22
YS	Lisa Bigelow	Lego Club	In-Person	4/18/25	4:00 PM	Yes	8
YS	Andrea Vaughn Johnson	Mandarin Storytime	In-Person	4/19/25	10:00 AM	No	18
YS	Jennifer Lee	Drop-In Free Play	In-Person	4/21/25	9:30 AM	No	50
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/22/25	9:30 AM	No	57
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/22/25	10:00 AM	No	49
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	4/22/25	4:00 PM	No	13
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/23/25	9:30 AM	No	54
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/23/25	10:00 AM	No	50
YS	Lisa Bigelow	Wings of Fire Club	In-Person	4/23/25	7:00 PM	Yes	11
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/24/25	9:15 AM	No	31
YS	Andrea Vaughn Johnson	Babytime	In-Person	4/24/25	9:45 AM	No	27
YS	Lisa Bigelow	Little Dabblers	In-Person	4/25/25	9:30 AM	No	37
		Between the Lines: All Brains Are Beautiful					
YS	Sarah Zaharako		In-Person	4/25/25	4:30 PM	Yes	24
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/26/25	10:00 AM	No	22
YS	Andrea Vaughn Johnson	The Mighty Pawns Chess Club	In-Person	4/27/25	2:00 PM	No	9
YS	Jennifer Lee	Drop-In Free Play	In-Person	4/28/25	9:30 AM	No	25
YS	Eti Berland	Dan Santat Fandom Celebration	In-Person	4/28/25	4:00 PM	Yes	4
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/29/25	9:30 AM	No	48
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/29/25	10:00 AM	No	41
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	4/29/25	4:00 PM	No	14
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/30/25	9:30 AM	No	42
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	4/30/25	10:00 AM	No	57
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/8/25	10:30 AM	No	42
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/9/25	10:30 AM	No	50
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/15/25	10:30 AM	No	40
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/16/25	10:30 AM	No	40
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/22/25	10:30 AM	No	45
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/23/25	10:30 AM	No	50
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/29/25	10:30 AM	No	20
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	4/29/25	10:30 AM	No	50

Product	Metric Captured	Category	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Apr-24	FY24-25 FYTD	FY 24-25 Avg	FY 23-24 FYTD	FY23-24 Total	Cost per Use
AP Stylebook	Page Views	General Reference	6	30	0	0	0	0	23	5	0	0	6	64	6	98	152	\$ 2.40
Brainfuse	Database Usage	Online Learning	30	27	43	64	108	19	24	12	6	8	21	341	34	624	659	\$ 18.06
CLCD: Children's Literature	Results	General Reference	0	180	0	81	0	0	50	0	78	0	355	389	39	995	995	\$ 2.79
Consumer Reports	Page Views	General Reference	1414	1193	1131	1289	1673	985	1448	1184	1354	720	1223	12391	1239	13264	16507	\$ 0.17
Consumers' Checkbook	Logins	General Reference	3	6	1	7	9	0	1	1	5	6	3	39	4	29	39	\$ 9.18
CreativeBug	Total Views	Online Learning	83	58	66	14	37	46	31	42	44	41	21	462	46	634	1125	\$ 0.87
DLIL eBooks	Checkouts	eBooks / AV	7988	8586	9630	9841	9451	9965	10981	10241	10926	10904	10419	98513	9851	92276	110816	\$ 2.26
DLIL audiobooks	Checkouts	eBooks / AV	6412	6335	6301	6551	6329	6385	6670	6205	6981	6489	5975	64658	6466	56833	69106	\$ -
DLIL magazines	Checkouts	Periodicals	2113	1874	2388	2371	2777	2649	3052	2844	3108	3102	1774	26278	2628	20735	25552	\$ 0.03
EBSCO State Database Package	Total Requests	General Reference	10	56	44	35	149	117	173	158	66	172	63	980	98	306	378	\$ -
Encyclopedia Britannica	Documents + Media	General Reference	42	24	51	64	65	80	788	178	120	107	633	1519	152	1339	1847	\$ 0.49
Explore More Illinois	Uses	General Reference	8	14	3	1	11	11	4	6	3	18	3	79	8	46	53	\$ -
Facts on File (Infobase)	Total Views	General Reference	5	16	13	26	24	25	135	120	57	16	161	437	44	274	346	\$ 7.46
Find My Past	Total Views	Genealogy	14	32	132	68	116	41	13	11	142	387	268	956	96	519	869	\$ 0.76
FirstSearch (OCLC)	Total Searches	General Reference	100	104	164	170	159	56	129	123	83	329	217	1417	142	2948	3189	\$ -
Gale Courses	Course Logins	Online Learning	1	2	7	10	17	20	8	13	4	0	12	82	8	93	117	\$ 52.49
Gale Business Insights	Searches	Business / Finance	0	0	0	2	24	0	17	4	10	4	24	61	6	42	60	\$ 79.00
Gale Business: Demographics Now	Retrievals	Business / Finance	0	0	2	0	0	0	0	0	0	0	0	2	0	13	13	\$ -
Gale Business: Entrepreneurship	Searches	Business / Finance	6	0	0	4	0	14	0	0	0	0	1	24	2	30	34	\$ 167.03
Gale Business: Plan Builder	Searches	Business / Finance	44	0	0	15	0	21	0	0	0	0	0	80	8	86	106	\$ 25.00
Gale Directory Library	Searches	General Reference	15	0	1	0	7	2	1	0	4	29	11	59	6	20	37	\$ 49.56
Gale eBooks	Retrievals	General Reference	14	1	16	6	13	0	1	11	12	22	38	96	10	97	126	\$ 30.14
Gale General One File	Retrievals	General Reference	1	10	59	25	34	38	3	29	15	259	64	473	47	281	350	\$ 21.35
Gale Peterson's Career & Test Prep	Sessions	Online Learning	13	13	0	0	7	5	2	3	0	0	0	43	4	0	0	\$ -
Gale UDemý	Lectures Completed	Online Learning	73	71	118	70	79	118	141	55	28	119	73	872	87	1325	1641	\$ 2.15
Hoopla	Circulations	eBooks / AV	1553	1645	1538	1548	1567	1590	1728	1528	1636	1700	1687	16033	1603	14985	18269	\$ 1.82
Kanopy	Plays	eBooks / AV	1097	951	1019	887	907	1214	914	1014	959	929	778	9891	989	9087	10731	\$ 0.90
LexisNexis (NexisUni)	Documents Accessed	Periodicals	114	65	7	94	92	6	60	47	272	142	80	899	90	1348	1423	\$ 5.33
LinkedIn Learning	Total Videos Viewed	Online Learning	164	70	182	235	202	68	580	656	335	330	197	2822	282	1334	2176	\$ 1.91
Local History Digital Collection	Page Views	Genealogy	3560	1456	2648	6514	3042	6147	10629	4359	2952	13961	1944	55268	5527	56735	62852	\$ 0.06
Mango Languages	Total Sessions	Online Learning	87	150	178	140	98	73	103	80	106	89	70	1104	110	795	871	\$ 2.89
Mergent Archives	Pages Viewed	Business / Finance	3	3	0	9	3	0	3	2	2		6	25	3	32	57	\$ 24.70
Mergent Intellect	Pages Viewed	Business / Finance	40	33	134	62	35	35	41	26	89	9	63	504	50	601	736	\$ 14.49
Morningstar	Record Views	Business / Finance	91	298	126	37	84	54	304	274	54	219	243	1541	154	2270	2542	\$ 4.51
Newsbank Chicago Community Collection	Full Text Views	Periodicals	35	28	6	70	29	30	125	121	140	128	31	712	71	232	311	\$ 6.83
Newsbank Heritage Hub	Full Text Views	Genealogy	28	25	101	18	31	2	21	19	18	13	8	276	28	106	246	\$ 4.86
Newpaper Archive	Total Page Views	Periodicals	118	38	66	99	102	99	334	47	115	34	87	1052	105	544	836	\$ 3.59
New York Times Digital Edition	Usage Sessions	Periodicals	1678	1549	1630	1824	1503	1596	1972	1783	2297	3603	1070	19435	1944	7709	10046	\$ 0.17
Niche Academy	Total Views	Online Learning	22	40	22	23	23	35	41	36	39	84	43	365	37	338	393	\$ 4.02
Novelist	Total Requests	General Reference	58	158	289	175	270	279	301	242	170	92	112	2034	203	1406	1848	\$ -
Oxford English Dictionary	Total Item Investigations	General Reference	41	14	6	47	35	107	60	23	30		24	363	36	370	406	\$ 4.28
Pebblego and Pebble Go Next	Article Views	General Reference	55	0	1	1794	208	74	1806	287	213	1310	346	5748	575	368	387	\$ 0.36
PressReader	Issues Opened	Periodicals	645	611	492	586	558	701	989	1011	790	850	909	7233	723	9014	10711	\$ 0.60
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	244	1075	412	253	411	365	171	230	447	1711	365	5319	532	6782	7566	\$ 0.30
ProQuest: Chicago Tribune	Total Documents	Periodicals	135	204	228	249	227	69	80	86	49	100	151	1427	143	2576	2824	\$ 3.68
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	134	116	300	338	345	197	205	221	283	314	535	2453	245	2493	3023	\$ 1.50
ProQuest: CultureGrams	Total Pages Viewed	General Reference	23	30	5	0	68	18	26	45	22	3	1881	240	24	1988	2209	\$ 3.11
ProQuest: Fold3	Total Documents	Genealogy	19	172	9	0	45	38	7	6	19	0	67	315	32	295	537	\$ 2.36
ProQuest: Heritage Quest	Total Documents	Genealogy	37	11	5	14	12	5	32	0	41	54	162	211	21	2243	2252	\$ 3.37
ProQuest: Newspapers.com	Total Documents	Periodicals	122	105	244	118	65	186	56	68	286	250	196	1500	150	1709	1888	\$ 3.87
ProQuest: New York Times	Total Documents	Periodicals	615	605	80	121	108	62	58	55	118	207	77	2029	203	651	753	\$ 2.52
ProQuest: New York Times Historical	Total Documents	Periodicals	13	18	16	119	22	14	21	3	18	56	98	300	30	293	318	\$ 13.00
ProQuest: Research Library	Total Documents	Periodicals	57	87	55	116	137	161	147	97	154	38	83	1049	105	1152	1315	\$ 4.53
ProQuest: Wall Street Journal	Total Documents	Periodicals	639	650	703	734	725	919	368	341	490	566	588	6135	614	5209	6090	\$ 0.15
Record Information Service (Public Record)	Total Visitors	General Reference	169	161	163	168	159	144	151	164	140	150	168	1569	157	1845	2169	\$ 0.30
Reference Solutions (Reference USA)	Total Searches	Business / Finance	38	25	133	105	123	55	211	30	96	103	71	919	92	653	859	\$ 7.52
Scholastic Teachables	Documents	General Reference	381	105	16	55	152	289	411	245	497	337	22	2488	249	726	1065	\$ 0.34
S&P Net Advantage	Total Usage	Business / Finance	207	200	130	195	95	91	183	359	169	175	199	1804	180	2502	2935	\$ 6.08
Statista	Result Clicks	Business / Finance	21	221	106	11	23	11	26	37	12	2	7	470	47	155	222	\$ 12.66
Tumblebooks	Book Views	eBooks / AV	8	19	20	9	30	37	67	46	39	25	51	300	30	522	565	\$ 1.86
Value Line	Logins	Business / Finance	480	456	497	477	506	546	524	556	517	548	560	5107	511	5212	6234	\$ 0.57
Weiss Ratings	Page Views	Business / Finance	13	4	4	4	4	4	14	5	17	4	11	73	7	223	237	\$ 32.13
World Book	Content Views	General Reference	34	8	13	77	17	45	907	358	164	45	249	1668	167	342	460	\$ 1.19
Library Infrastructure																		
Apple App Store	Sessions	Library Technology	1545	1286	1382	1410	1575	1370	1565	1315	1543	2047	1369	15038	3008	7178		
Website	Sessions	Library Technology	17343	16826	16051	17564	17358	16812	20640	17098	18559	18071	17871	176322	35264	85201		
Scan EZ Scan Station	Pages Scanned	Library Technology	2058	2684	3399	2500	3715	3940	6229	5079	5029	3136	1882	37769	7554	10320		
Patron Computer Use	Sessions	Library Technology	1526	1652	1550	1519	1421	1304	1534	1394	1576	1505	1133	14981	2996	3182		



Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	Total
<b>General Reference</b>												
AP Stylebook	Page Views	6	30	0	0	0	0	23	5	0	0	64
CLCD: Children's Literature	Results	0	180	0	81	0	0	50	0	78	0	389
Consumer Reports	Page Views	1414	1193	1131	1289	1673	985	1448	1184	1354	720	12391
Consumers' Checkbook	Logins	3	6	1	7	9	0	1	1	5	6	39
EBSCO Database Package	Total Requests	10	56	44	35	149	117	173	158	66	172	980
Encyclopedia Britannica	Documents + Media	42	24	51	64	65	80	788	178	120	107	1519
Explore More Illinois	Uses	8	14	3	1	11	11	4	6	3	18	79
Facts on File (Infobase)	Total Views	5	16	13	26	24	25	135	120	57	16	437
FirstSearch (OCLC)	Total Searches	100	104	164	170	159	56	129	123	83	329	1417
Gale Directory Library	Retrievals	15	0	1	0	7	2	1	0	4	29	59
Gale eBooks	Retrievals	14	1	16	6	13	0	1	11	12	22	96
Gale General One File	Retrievals	1	10	59	25	34	38	3	29	15	259	473
Novelist	Total Requests	58	158	289	175	270	279	301	242	170	92	2034
Oxford English Dictionary	Total Item Investigations	41	14	6	47	35	107	60	23	30	0	363
Pebblego and Pebble Go Next	Article Views	55	0	1	1794	208	74	1806	287	213	1310	5748
ProQuest: CultureGrams	Total Pages Viewed	23	30	5	0	68	18	26	45	22	3	240
Public Records / Check Illinois	Total Visitors	169	161	163	168	159	144	151	164	140	150	1569
Scholastic Teachables	Documents	381	105	16	55	152	289	411	245	497	337	2488
World Book	Content Views	34	8	13	77	17	45	907	358	164	45	1668
<b>Periodicals</b>												
DLIL magazines	Checkouts	2113	1874	2388	2371	2777	2649	3052	2844	3108	3102	26278
LexisNexis - NexisUni	Retrievals	114	65	7	94	92	6	60	47	272	142	899
Newsbank Chicago Community Collection	Full Text Views	35	28	6	70	29	30	125	121	140	128	712
Newspaper Archive	Total Page Views	118	38	66	99	102	99	334	47	115	34	1052
New York Times Digital Edition	Usage Sessions	1678	1549	1630	1824	1503	1596	1972	1783	2297	3603	19435
PressReader	Issues Opened	645	611	492	586	558	701	989	1011	790	850	7233
ProQuest: Chicago Tribune	Total Documents	135	204	443	249	227	69	80	86	49	100	1642
ProQuest: Chicago Tribune Historical	Total Documents	134	116	519	338	345	197	205	221	283	314	2672
ProQuest: Newspapers.com	Total Documents	122	105	481	118	65	186	56	68	286	250	1737
ProQuest: New York Times	Total Documents	615	605	53	121	108	62	58	55	118	207	2002
ProQuest: New York Times Historical	Total Documents	13	18	20	119	22	14	21	3	18	56	304
ProQuest: Research Library	Total Documents	57	87	84	116	137	161	147	97	154	38	1078
ProQuest: Wall Street Journal	Total Documents	639	650	524	734	725	919	368	341	490	566	5956
<b>Genealogy &amp; Local History</b>												
Find My Past	Total Views	14	32	132	68	116	41	13	11	142	387	956
Local History Digital Collection	Page Views	3560	1456	2648	6514	3042	6147	10629	4359	2952	13961	55268
Newsbank Heritage Hub	Full Text Views	28	25	101	18	31	2	21	19	18	13	276
ProQuest: Ancestry Library Edition	Total Documents	244	1075	412	253	411	365	171	230	447	1711	5319
ProQuest: Fold3	Total Documents	19	172	9	0	45	38	7	6	19	0	315
ProQuest: HeritageQuest	Total Documents	37	11	5	14	12	5	32	0	41	54	211
<b>Online Learning</b>												
Brainfuse	Database Usage	30	27	43	64	108	19	24	12	6	8	341
CreativeBug	Total Views	83	58	66	14	37	46	31	42	44	41	462
Gale Courses	Enrollments	1	2	7	10	17	20	8	13	4	0	82
Gale Peterson's Career & Test Prep	Sessions	13	13	0	0	7	5	2	3	0	0	43
Gale UDeMy	Total Videos Viewed	73	71	118	70	79	118	141	55	28	119	872

LinkedIn Learning	Total Videos Viewed	164	70	182	235	202	68	580	656	335	330	2822
Mango Languages	Total Sessions	87	150	178	140	98	73	103	80	106	89	1104
Niche Academy	Total Views	22	40	22	23	23	35	41	36	39	84	365
<b>Business / Finance</b>												
Gale Business Insights	Full Text Retrievals	0	0	0	2	24	0	17	4	10	4	61
Gale Business: Demographics Now	Retrievals	0	0	2	0	0	0	0	0	0	0	2
Gale Business: Entrepreneurship	Full Text Retrievals	6	0	0	4	0	14	0	0	0	0	24
Gale Business: Plan Builder	Retrievals	44	0	0	15	0	21	0	0	0	0	80
Mergent Archives	Pages Viewed	3	3	0	9	3	0	3	2	2	0	25
Mergent Intellect	Pages Viewed	40	33	134	62	35	35	41	26	89	9	504
Morningstar	Record Views	91	298	126	37	84	54	304	274	54	219	1541
Reference Solutions	Total Searches	38	25	133	105	123	55	211	30	96	103	919
S & P Net Advantage	Total Usage	207	200	130	195	95	91	183	359	169	175	1804
Statista	Searches	21	221	106	11	23	11	26	37	12	2	470
Value Line	Logins	480	456	497	477	506	546	524	556	517	548	5107
Weiss Ratings	Page Views	13	4	4	4	4	4	14	5	17	4	73
<b>eBooks / AV</b>												
DLIL eBooks	Checkouts	7988	8586	9630	9841	9451	9965	10981	10241	10926	10904	98513
DLIL audiobooks	Checkouts	6412	6335	6301	6551	6329	6385	6670	6205	6981	6489	64658
Hoopla	Circulations	1553	1645	1538	1548	1567	1590	1728	1528	1636	1700	16033
Kanopy	Plays	1097	951	1019	887	907	1214	914	1014	959	929	9891
Tumblebooks	Book Views	8	19	20	9	30	37	67	46	39	25	300
												371494
<b>OTHER</b>												
App	Sessions	1545	1286	1382	1410	1575	1370	1565	1315	1543	2047	15038
Website	Sessions	17343	16826	16051	17564	17358	16812	20640	17098	18559	18071	176322
Scan EZ Scan Station	Pages Scanned	2058	2684	3399	2500	3715	3940	6229	5079	5029	3136	37769
Patron Computer Use	Sessions	1526	1652	1550	1519	1421	1304	1534	1394	1576	1505	14981