

Wilmette Public Library Director's Report – August 19, 2025

Library Activities for July-August 2025

Anthony Auston, Director

Illinois Public Library Annual Report for FY24-25

Having closed our prior fiscal year on June 30, staff compiled and analyzed our 2024-25 statistics in July to file the Illinois Public Library Annual Report (IPLAR) with the state library; the report is appended to this month's board packet for review and approval.

Included in the report are our annual numbers and data, as well as key performance indicators that have historically been a barometer for the library's "Star Rating", a nationally recognized metric that was highly competitive until *Library Journal* quietly sun-set the ratings a couple years ago. We continue to evaluate those data points, and we believe that we're still achieving outputs that would qualify us for maintaining our status as a "5 Star Library", so cheers to our community for continuing to increase their use of the library and elevating its value to our patrons.

In sum, the report includes the following data points:

- The library has over 350,000 books, ebooks, CDs, DVDs, magazines, and newspapers in its collection. If you include our partnership with over 30 other area libraries in the Cooperative Computer Services consortium, that number grows to 4.5 million!
- The library has over 17,700 active library cards in the villages of Wilmette and Kenilworth. Over 2/3 of these cards have been actively used to check out a physical item at the library in the past 6 months, making the library a busy place.
- In FY2024-25, the library welcomed over 262,000 visitors, averaging over 740 visitors each day and over 70 unique visitors each hour the library is open.
- In FY2024-25, the library circulated 642,413 physical items and 259,808 digital titles for a total of 902,221 items.
- In FY2024-25, the library hosted over 1,100 programs, lectures, book discussions, storytimes, workshops, classes, presentations, and information sessions, with nearly 33,000 visitors participating in these programs.
- In FY2024-25, the library recorded almost \$6.9 million in revenue, of which 90% came from the local property tax levy, with the remainder from gifts, donations, grants, and other sources.
- The library has about 90 employees, with their service hours approximating 50 full-time equivalents. Staff participated in over 1,300 hours of training and development in FY2024-25.
- In FY2024-25, library staff answered 69,812 questions – nearly 200 questions each day the library was open.
- In FY2024-25, library visitors connected to the wireless network 842,692 times and used the library's dedicated public computers 18,041 times.

Comparing the performance for Fiscal Year 2024-25 vs. 2023-24, are the following data points:

- Physical library visits rose by 8%
- Total programs offered held flat, while attendance increased by 5%
- Combined physical material circulation and digital circulation increased by 1% (print was down 3%, while digital continued its upward trend and rose 10%)
- Research database usage increased by 5%
- Public computer usage increased by 20% (last year saw a 13% increase as well - this is a remarkable trend and underscores the need for a quality public computer area in any future renovation planning we conduct)
- WiFi sessions were up 6%
- Website visits increased 3%

Welcome Desk & Shelving (Manager Patsy deVuono)

The library saw 24,179 visitors in July, averaging over 806 unique users each day.

The Welcome Desk answered 399 phone calls in July. 228 were direct transfers, 20 were directional questions and 151 were reference questions that the staff could answer. The mornings are still the busiest with the evenings being relatively slow.

Patron interactions are a large part of the work at the Welcome Desk. In July we answered 747 questions for patrons. 460 were directional and 287 were reference.

Each morning, the Shelving team empties the interlibrary loan RAILS delivery bins. There were 304 blue ILL bins that were emptied onto the AMH in July.

In July we sent 64,783 items through the AMH. Of those 25,295 went on the exceptions cart and were sent to Circulation for further review. Tuesdays were the busiest day in July, Sundays the slowest. The hours between 8am and 9am are by far the busiest time with 19,699 items going through the machine. The evening hours are the slowest with only 1,213 items checked in between 8pm and 9pm.

This July we checked out over 200 items to mending. We find many items when we are sorting, a lot have labels that cannot be read and many are in bad shape with torn spines or damage from liquid. We cleaned 18 discs in July. Patrons write when there is a problem with a disc. They also write to tell us that the disc worked wonderfully, or they loved the movie they watched. It is always entertaining to see what you will find. Finally, in July, 366 WonderBooks and Vox Books were charged.

Collection Revitalization Project

I am very happy to report that we have finished shifting the adult non-fiction collections on the Lower Level. It started when we brought the travel guides upstairs to their new home in the Travel Hub.



With all that shelf space free on the lower level, we were able to shift backwards and move the remaining 910 – 919 books into the open shelving. The 800s followed. The 700s were a bit more of a challenge due in part to the variety of sizes of the books and shelving heights. The 780s fit along the south wall, with enough space make a row of display shelving to entice patrons to explore this section. Once those were moved, the shelves had to be repositioned to make room for the larger art books. Once the art books were shifted, the newly emptied shelves also had to be repositioned for the regular sized books. All of the shelves were dusted when the shelves were moved. While shifting, we also removed any shelves that were bent or in bad shape and replaced them with nicer ones that were taken from the empty shelving in the north room.

The 300s – 600s books were consolidated onto the shelving in the main corridor, leaving the small area on the north side open. This area now holds the 000 – 299 books. We were even able to leave open the shelving along the adjacent south wall, which currently remains open for a variety of options. Finally, the 921 – 999 books were moved into the main area, formerly the 000 - 320. We had room for displays in all areas.



In the midst of all of the rearranging downstairs, we also moved collections upstairs. A large portion of the 400s (World Language Fiction) were brought upstairs, relabeled, and have a new home in the lower mezzanine area. Now all of the adult fiction collection is housed on the same floor.

The English Language Learning materials that were previously located by the Technology desk were relabeled and are now housed on the lower level in the 400s with the rest of the non-fiction. Test Prep books that were once in the Teen or Reference areas of the first floor have also been relabeled and moved into the 300s on the lower level.

Temporary directional signage is up as well as all new endcap signs. All old signage in the former 900s area was removed.



We are also making time to read the shelves in the Mystery/Suspense room; that area is very tight and gets a lot of use, so the books are sometimes misplaced.

Collections / Technical Services (Manager Jessica Thomson)

In service of the Collection Revitalization Project, Technical Services Manager Jessica Thomson reclassified 323 World Language titles making the call number formulation the same as all other fiction titles in the collection moving away from the non-fiction Dewey numbers these collections had previously. This project included the relocation of this boutique collection to the first floor, uniting World Language fiction with the rest of the fiction collection.

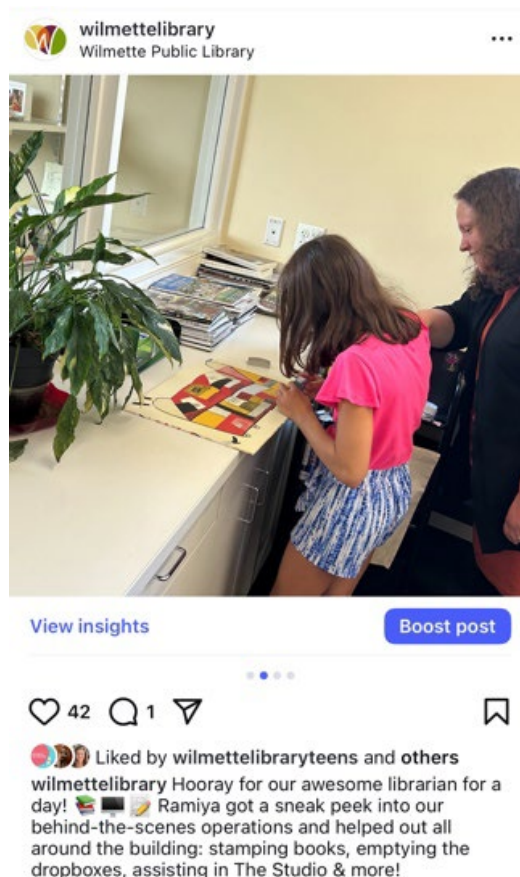
Additionally, Jessica also reclassified the Teen Test Preparation collection, creating Dewey numbers for each, and uniting these titles with all the other non-fiction colleges and testing resources in the non-fiction collection in the lower level.

Finally, Jessica reclassified the Literacy collection, creating Dewey numbers for each and uniting this collection with the other language and literacy titles in the lower-level non-fiction collection.

Another significant project completed toward the goal of the Collection Revitalization Project was the review and relabeling of 1,671 books for the newly created Travel Hub. Jessica reviewed call numbers and added publication years to item records and spine labels. Technical Services Assistant Emma Standard and Acquisitions Assistant Megan Brown added purple “Travel” spine stickers that were created by Communications and Events graphic artist Sarah Rose. These spine stickers easily identify the items in this boutique collection for patrons as well as staff.

The Library of Things working group continued its assessment of the collection, and added several puzzles, board games, and outdoor games to circulation. Cataloging librarian Carly Stauss officially joined the committee in July.

The entire TS team participated in significant cross-training and coordination of duties in July as they prepared for the TS manager vacancy in August, including work distribution and specific training related to department operations and reporting, as well as compilation of updated steps for the department processing manual.



TS Assistant Emma Standard works with our Librarian for a Day, Ramiya

Digital Collections (Digital & Maker Services Manager Lauren Kelly)

In July, Lauren Kelly and Lydia Hanchett worked with many vendors regarding start of fiscal year renewals, processing invoices and ensuring uninterrupted access to our online resources. They also worked to provide digital content statistics to Director Auston for the IPLAR. Many of the categories had changed this year.

Lydia worked with Hoopla rep Mark Hobrath to suppress AI content on the platform, which mostly includes AI-generated summaries.

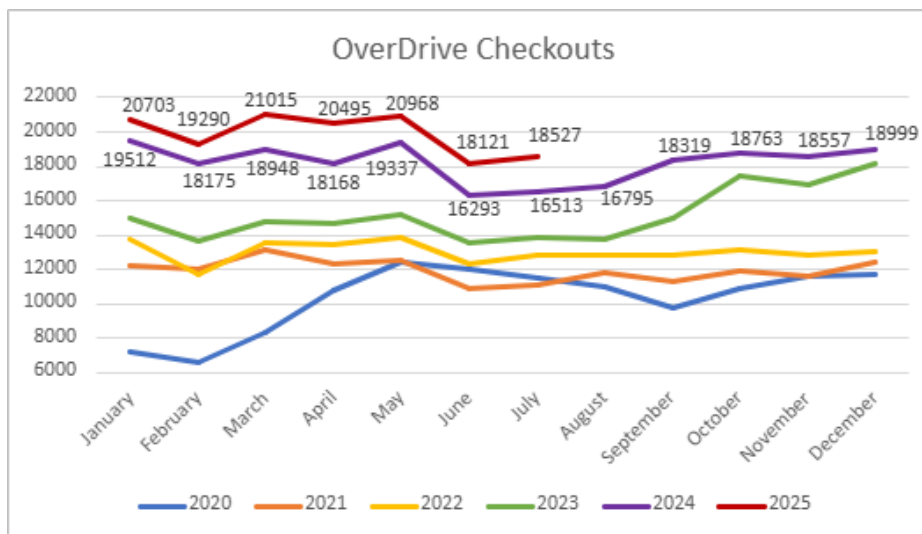
Lydia also spearheaded the first implementation of a cost-per-circ model on OverDrive to tackle 350 “zombie holds” without having to buy a metered access license.

- During the first 48 hours, all holds were filled for 95 titles at a cost of \$529.64 (a total of 104 holds at an average of \$5.10 per hold filled) and access to those titles was revoked to prevent overspending. During the same period, our average wait period for an Overdrive hold dropped from 53.18 days to 52.83 days.
- On 7/24, the average wait time was 52.78 days. 134 titles had been checked out at least once, and 33 patrons had suspended their holds.
- As of 7/31, 150 of the zombie holds had been filled.

Digital Collections Highlights

- Hoopla saw its highest usage ever this month with 1,805 checkouts. The most popular item was a Hallmark+ BingePass, which was checked out 14 times.
- OverDrive digital audiobooks had the highest circulation we’ve seen at 7,041 monthly checkouts.
- Newsbank Chicago Community Collection registered 266 full text views in July, by far a record.

OverDrive



- 18,527 checkouts
 - 8,760 eBooks (47.3%)
 - 7,041 digital audiobooks (38.0%)
 - 2,726 digital magazines (14.71%)

Top eBook titles by checkout:

1. Great Big Beautiful Life by Emily Henry – 48
2. The Wedding People by Alison Espach – 39
3. Atmosphere by Taylor Jenkins Reid – 38
4. Broken Country by Clare Leslie Hall - 33
5. My Friends by Fredrik Backman - 31

Top digital audio titles by checkout:

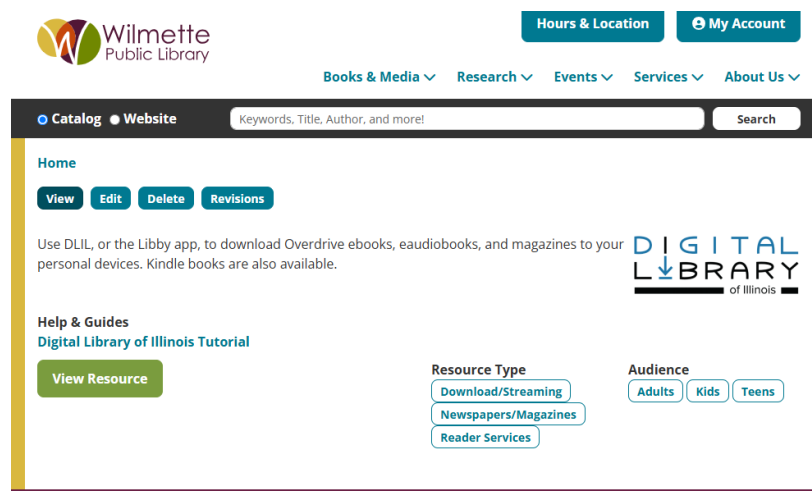
1. Great Big Beautiful Life by Emily Henry – 41
2. Atmosphere by Taylor Jenkins Reid – 34
3. The Wedding People by Alison Espach – 39
4. James by Percival Everett – 28
5. Say You'll Remember Me by Abby Jimenez – 28

The most popular digital magazines:

1. The New Yorker – 457
2. Us Weekly – 115
3. The Week Magazine – 110
4. Guardian Weekly – 105

Learn more about our OverDrive/Libby digital collections on our website:

<https://www.wilmettelibrary.info/databases/digital-library-illinois>



Circulation (Manager Matthew Hoffman)

We welcomed 207 new cardholders in July. We processed 46 library cards for D39 students. Winnetka Library reached out to Matthew to inquire about Wilmette's procedure for processing student cards and how it's initiated by the school district.

On 7/14, Matthew represented the library at Food Truck Mondays in Kenilworth. We issued 3 cards and had 29 visitors at the Wilmette Library table. Matthew also facilitated the 7/31 meeting between the Wilmette Park District and Youth Services. We initiated this partnership at a recent Community Engagement Committee meeting. Matthew also reached out to Alice Chow of the Human Relations Commission, who will be a special guest at the August meeting.

On 7/27, Matthew tested all the front desk stations and checkout stations to make sure they worked properly in offline mode in preparation for the August 29-September 2 CCS offline period when Vernon Area Library is officially added to our consortium catalog.

Matthew worked with Bibliotheca to have our RFID pads updated with the tag configurations for CCS member libraries Warren Newport and Indian Trails. With critical assistance from Christine Hightower in IT, we were able to update our workstations and ensure compatibility with these two libraries.

Current and Past Physical Circulation by Fiscal Year

	2021/2022	2022/2023	2023/2024	2024/2025	2025/2026
July	59,462	59,742	60,736	58,994	58,004
Aug	21,368	59,932	62,545	56,891	
Sept	64,184	53,587	49,229	44,457	
Oct	50,538	53,994	55,226	59,304	
Nov	53,720	54,850	52,926	53,810	
Dec	51,141	51,452	53,499	51,956	
Jan	53,798	57,424	56,360	55,437	
Feb	49,767	52,127	54,534	51,350	
March	55,073	61,616	58,430	55,098	
April	53,537	54,517	54,773	52,102	
May	51,235	53,990	51,671	51,007	
June	55,012	56,630	56,941	54,569	
Total YTD	618,835	669,861	666,870	644,975	58,004

Wilmette Public Library Monthly Statistics as a Whole For 7/2025	
Total Checkins	32,935
Checkout Stations	20,382
Leap Checkout and Renewal	11,020
Total Checkouts	31,404
Auto-renewal	25,434
Power PAC Renewal	357
Leap Checkout and Renewal	216
Checkout Stations	259
Total Renewals	26.600
Number of your Library's items checked out system-wide	30,843
Holds Placed through your interface	6,259
Holds placed for/by your patrons	6,994
Holds Held	7,892
Holds Checked out	6,672
Holds Cancelled	1,449
Holds Unclaimed	1,108
Number Of Items Currently Out	34,889
Unexpired Patrons on file	17,907

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 7/2025	
Total Checkouts	301
Wilmette Cardholder	101
CCS and/or Reciprocal Borrower Cardholder	32
Holds Held	329
Holds Unclaimed	42

Adult and Teen Services (Manager Cathleen Blair)

Progress on Goals

Explore and facilitate opportunities to grow and strengthen strategic partnerships.

This month staff and patrons were delighted with the return of the Ravinia outreach partnership, through which lawn passes for Chicago Symphony Orchestra concerts are made available to local nonprofit organizations for distribution. Though the arrival of tickets was unexpected, the team deftly implemented a structure to share equitably with interested members of the community, and all 48 tickets were in eager hands within less than a week.

Revitalize and reimagine the first floor and lower level of the library.

One of the first major collection transformations of the Collection Revitalization Project was introduced in early July: the creation of the Travel Hub on the first floor. This self-contained 'nook' sets apart, celebrates, and increases accessibility to travel guides, one of the most popular sections of nonfiction. Area selector EvaAnne Johnson worked with managers Cathleen Blair and Jessica Thomson to facilitate this newly boutique collection area, and the public response has been overwhelmingly affirming.

Another significant development is the creation of a World Languages area in the Lower Mezzanine. Books in nine languages have been lifted out of general nonfiction and given a spotlight both for easier locating and for enhanced browsing. Call numbers now reflect the language in which the text appears as well as the author's name (for fiction).

Highlight the wealth of resources offered in our building and collections.

Print collection spotlights in July included Disability Pride Month, "Murder, Mayhem, Shock, and Scandal," "Fifty Years of Jaws," and, to tie in with a virtual event, fiction and nonfiction related to the Titanic.

Librarian Joan Blecher curated a display on modern Ireland that was installed in the Auditorium during an Armchair Travel program. Attendees selected several to take with them at the close.



Senior Services Librarian Jillian McKeown has been creating fresh in-roads to our media collection, spotlighting curated cinephile lists while also making room for playful themes. Displays in July featured “*The New York Times’ Best 100 Movies of the 21st Century*” and a side-by-side mixed media display of singleness and coupledness.



Digitize, preserve, and enhance access to rare and unique local history resources

The library’s newly expanded collection of newspapers was highlighted in the monthly newsletter of OurDigitalWorld, the company that hosts our Local History Digital Collection. See the newsletter here: <https://mailchi.mp/ourdigitalworld/ourdigitalworld-news-april-17439846?e=00c810c74e>.

Develop and present valuable, outcome-oriented programs and events.

Adult Summer Reading Club is building to a strong finish. As of July 31, over 100 participant forms had been completed, and 20 Level-Up prizes have been awarded. Though this year is the first time Wilmette Library has experimented with an additional

advisory element and bonus prize model, the staff have been pleasantly surprised both by those with interest in the Level-Up bookmarks and in the number of patrons participating. Finishers also seem very happy with the prize book choices.

Additionally, the featured SRC discussion of *Tomorrow, and Tomorrow, and Tomorrow* by Gabrielle Zevin was very successful. Facilitators welcomed new faces and had a lively discussion of the novel, all agreeing they could talk about the book for hours. Based on the encouraging attendance, Assistant Manager Rachel Garcia and Librarian Rachel Rothe are considering offering more evening discussions of popular titles in the future. Though attendance had dropped during the pandemic, numbers are beginning to rebound, and the evidence of interest from younger participants and new program attendees is prompting exploration.

Teen Services Librarian Krista Hutley and Digital & Maker Services Associate Ethan Herdrich co-hosted a Mario Kart tournament for grades 3-8, and it was a big hit. Nineteen kids competed for three 3D printed trophies, with two large projection screens set up in the auditorium running the game, and a large crowd of family and friends gathered to watch. Three excellent teen volunteers helped with check in, answered questions, and kept the tournament bracket easy to manage.



Prepare staff with professional development resources and leadership opportunities and support individual paths for career growth.

John Amundsen attended the ALA Annual Conference in Philadelphia, during which most of his time was invested in meeting with various groups of the RUSA Business and Reference Services Section (BRASS) in his capacity as Chair of its Business Reference in Public Libraries Committee. John updated attendees of the BRASS Executive Board, the BRASS New Librarians group, and the General BRASS Membership Meeting, and the RUSA Coffee & Conversations discussion group on his committee's activities, including:

- Preparation and launch of a survey of public library workers who serve business patrons
- Development of free and revenue-generating RUSA resources and programs to promote business reference services
- Assumption of the administration of the annual Morningstar Public Librarian Support Award, a travel grant of \$1,250 in funds in support of attending ALA Annual Conference, including coordination of nominations and winner selection. John received this award in 2023, which was the catalyst for his future involvement in BRASS, and as a result he views the opportunity of a role in future awards to be an honor.

John's participation in BRASS has given him a front-row seat and a leadership role in shaping national business reference trends and is looking forward to working with his colleagues on the committee over the next year through the end of his term in July 2026.

While at Annual, John had opportunity to meet with representatives of government agencies, vendors, and publishers including the Library of Congress, NOLO, Morningstar, and others to discuss initiatives, publications, and resources. He also attended multiple sessions highlighting the use of AI in reference work, noting trends in coverage and observation of the technology in libraries, particularly in attitudes towards its adoption (it's better to understand than dismiss out of hand) and increasing integration in common online resources (e.g., Statista utilizing its datasets as the source for its own LLM).

Later in the month, John traveled to Purdue University in West Lafayette, Indiana to attend the Midwest Business Librarians Summit, a free day-long conference of academic, public, and corporate librarians from across the region. John delivered a lightning talk to attendees on the work of his BRASS committee and attended presentations on a variety of business services topics from librarians and vendors in public, academic, and corporate libraries.

Other Professional Development Completions:

- "Introducing the New NoveList Experience" (Suzanne Arist)

- “The Six-Folder Genealogy Organizing System,” Legacy Family Tree (EvaAnne Johnson)
- “The U.S. Federal Government: Underutilized Resources,” Cook Memorial Library, (EvaAnne Johnson)
- “Let's Discuss Book Discussions,” RAILS Learning Lab (EvaAnne Johnson)

Additional Spotlight Activities

Public Desk Service

Adult Services staff answered 3,197 questions in July, marking the second month in a row we evidenced a 9% rise over the previous period. Collection assistance comprised 44% of interactions, reference inquiries contributed 27%, and 21% of transactions were in service of study room facilitation. Notably, staff charted over 130 interactions about the current Summer Reading Club, which nearly doubles the amount of reading club questions reported in July, the middle month of the program, in 2024.

Genealogy and Local History Services

The summer edition of Genealogy & Local History Newsletter highlighted the newly expanded collection of *Wilmette Life* and *Wilmette Beacon*, as well as the opportunity to use library museum passes at Illinois historical sites this summer.

Genealogy and Local History Librarian EvaAnne Johnson hosted a research appointment exploring a unique aspect of the comparatively recent history of Wilmette. On Saturday, July 19, seven members of the Fall Out Boy Archive Team, a team of archivists dedicated to locating FOB lost media, transcribing FOB's early history, and more, visited the library's Local History Room. The enthusiastic young team researched Wilmette Library's yearbooks, local history files, and newspaper collection. Eva took advantage of the opportunity to mention the library's potential interest in hosting a program about the history of the punk rock scene on the North Shore, and the group may be creating a presentation for this purpose.

Collection and Advisory Services

Assistant Manager Rachel Garcia reported an increase in advisory questions, including three book pick submissions, and others have made similar observations. This affirms the vision for expanded readers' advisory offerings through collection enhancements, displays, lists, and other services. It's clear that our patrons see the library as a source of reading inspiration. They also strive to see themselves in our offerings, as when Librarian Rachel Rothe observed pre-teen visitors reviewing each of the Level Up bookmarks to determine which 'player profile' best described them.

In another example of librarians connecting books effectively with visitors, Rachel R. shared that a regular visitor who had no interest in receiving book recommendations finally accepted one from her: *Stoner* by John Williams. The patron later returned to exclaim that the book was in his top ten best fiction books he had ever read!

Another takeaway from the community's response to Summer Reading Club experimentation this year is the engagement in the Level Up reading challenge. The advisory team is planning to both serve and grow this interest by establishing a year-round reading challenge that can be promoted in the new Recent Arrivals area.

Teen Services

Teen Services Librarian Krista Hutley is working with two New Trier students, Sunny Y. and Katelyn F., who are volunteering this summer to make content for the teen Instagram account and the blog on the Teen page of the website. As of this reporting, they have provided engaging book recommendations and a lively recap of a Studio program.

Notary Services

Notary patrons continue to give overwhelmingly positive feedback on the service, and interest in it continues to be strong. John Amundsen will be discussing enhancement options with management, including the possibility of recruiting additional notaries and adjusting some of the service hours into a walk-in model, if practicable.

John has also invested time in revising the Notary Services form, adding a calendar selection tool, dropdowns for appointment selection, and check boxes in which patrons need to affirm their acceptance of the library's terms of service. These changes were introduced to smooth the process for patrons and offer an easier scheduling experience.

Learn more about our notary services on our website:

<https://www.wilmettelibrary.info/notary-services>

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Youth Services Programs

In July, Youth Services offered 55 events to the community with a total attendance of 1,833. Our weekly storytimes and early childhood programs continued to be a big draw. School age children enjoyed a Build Your Own Game program, chess club, a math puzzles workshop, edible crafts in Hungry Crafters, Wings of Fire book club, Lego Club movies in the Auditorium, and a visit from Scales & Tales Traveling Zoo.



In the Build Your Own Game program, Youth Services Assistant Manager Lisa Bigelow gave 4th-8th grade participants an assortment of recyclables and craft materials and an hour to design and build a game. Among their projects were DIY foosball, Skee-Ball, basketball, a marble obstacle course, and other label-defying games and creations.



Our in-house tabletop game collection has been an invaluable resource during the hot summer months. Families borrowed 61 games in June and 70 games in July.

Summer Reading Club 2025

SRC booth volunteers saw a steady flow of visitors in July. To start their visit, children spin a colorful wheel to select a question which starts a conversation about their favorite books. Summer reading clubs end on Friday, August 15, so participants have until that date to receive a prize book of their choice.

Outreach

Families enjoyed StoryWalks in Hibbard Park and Vattmann Park throughout July.



Preschool Outreach Librarian Ruth Bell arranged for the library to present several outreach story times to the Wilmette Park District summer camps. Youth Services Librarian Sheri Reda led six presentations which captivated 240 campers ages 4 to 7.

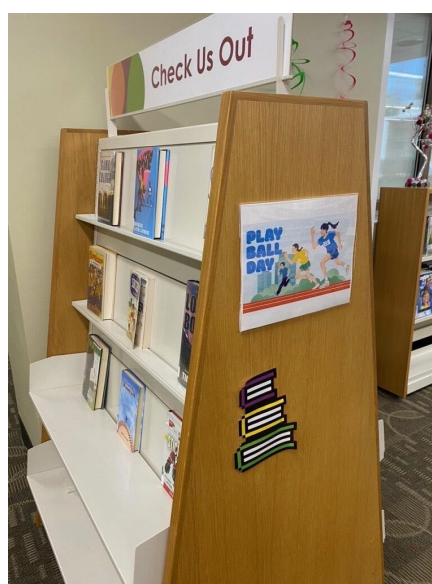


Camp Innovation staff commented, “Thank you so much for scheduling these informative reading sessions to enrich our camp innovation this year. Ms. Sheri was so impressive with her unique way of reading books to engage all our active campers this morning.”

Youth Services staff also led four storytimes at Kickstart’s therapeutic preschool for 34 children. Kickstart Preschool staff continued to make use of our Teacher Pick-Up resources. We circulated five Teacher bags in July.

Book Displays

Youth Services Librarian Jennifer Lee highlighted fun summer reads for tweens and sports fiction books to celebrate “Play Ball Day,” observed annually on August 1. Staff also honored Disability Pride Month with a display of picture books.



Special projects

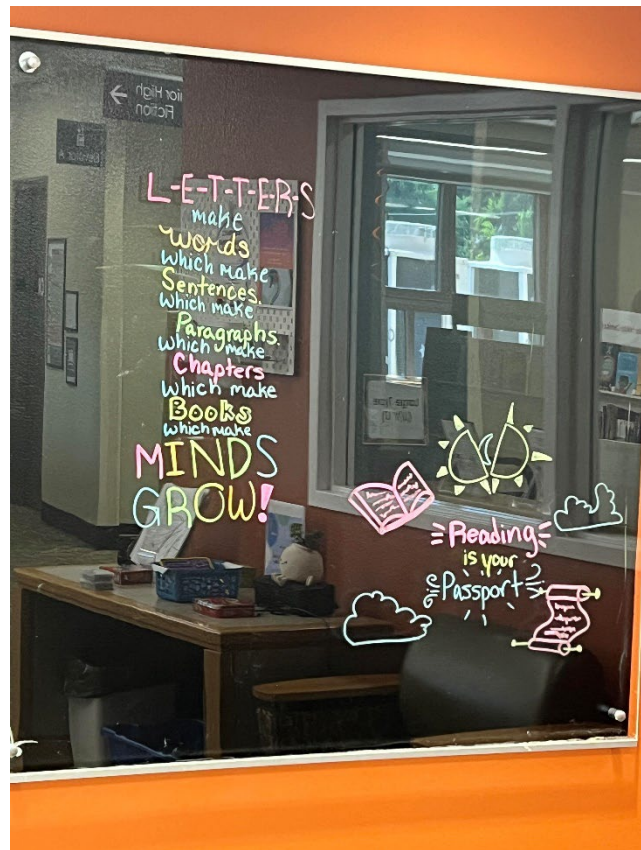
Youth Services Manager Andrea Vaughn Johnson and Finance Manager Sandra led a budget management training for Youth Services selectors on July 16 to prepare them for fiscal year 2026. The Youth Services Books line has been divided among the YS book selectors and Andrea and Sandra created a budgeting spreadsheet for them to track their orders.

Youth Services staff devoted most of their July department meeting to reviewing and updating the Code Adam procedure. Staff had asked for clarification on steps leading up to calling a Code Adam emergency and how the procedure is implemented. An updated version was submitted to Director for approval.

Any additional comments, news, patron feedback, or other items to share

- Digital and Maker Services Librarian Janet Piehl reported in July that a patron said that her daughter “loves Playaways from the library so much that she checked out many Wings of Fire Playaways for herself, and then insisted on getting some Stars Wars Playaways for her father!”
- One of our long-time patrons, a parent in the community, complimented our Pride bulletin board activity, saying it's a great way to "bridge the gap." She also said she is proud of our librarians!
- A caregiver shared that her child was able to sit still for a half-hour at the coloring table, which was a huge milestone for her. She told us, "We love the library. Thank you for facilitating these great experiences."
- A regular parent patron approached staff to thank us for finding picture books for her child about divorce. She said it's been a hard time but the books are helping.

Patrons celebrated the value of reading on our lightboard:



Additional program details and statistics are appended to this report.

Digital & Maker Services (Manager Lauren Kelly)

Programs

Digital & Maker Services Librarian Janet Piehl ran the Maker Garden in July, with the theme of “Pied Piping.” The installation was the so-crazy-it-works combination of PVC plumbing scraps and giant lite brites. The plastic pegs happen to be just the right size to fit into the piping, making for some interesting play and structures. This month marked the return of sand to the Maker Garden. Thanks to Aarin for getting the sand and putting it in the garden.



Program Highlights

- Originally scheduled for July 25, the Mario Kart 8 Switch Tournament took place on Friday, August 1. Digital & Maker Services Associate Ethan Herdrich ran the event for 19 tournament participants, with many more people in attendance watching the competition; 40+ people were there! Janet helped Ethan put the call out to volunteers and we had three teens show up to help. Ethan created a bracket for the tournament and 3D printed some trophies for the winners and sanded and painted the first-place trophy. Teen Librarian Krista Hutley brought snacks, a backup Switch and extra controllers. It was a blast!



- This month Digital Services Assistant Doug McGillivray led the 3D Fidget Design program, with full attendance. All attendees were able to complete and submit their designs to be printed in the Studio.
- Digital & Maker Services Assistant Manager Lydia Hanchett ran a Canva Basics program, with 8 attendees out of 7 spaces (a mother and teenage daughter who popped in after the start time happily shared a laptop).

Patrons made flyers in Canva. They had the option to print them out to take home and could also send themselves a link to their flyer for later. She walked through a yard sale flyer as an example but gave participants the choice to make whatever design they liked.

Patrons made the flyers below:



The Studio

In July, the Studio team had 727 interactions in the space.

Studio Projects and Patron Stories

- A family came into the Studio last week who just moved to Wilmette. The kids were so excited about making buttons and coming back for 3D printing. The mom kept saying how grateful she was to have something like this in their new neighborhood!
- A patron attended the Making Connections: 3D Printing program so he could understand what his tween daughter was learning in her 3D Design summer camp. Later that week, father and daughter came in to talk more about 3D printing and do some post-printing processing.
- A young patron made a lot of buttons. That's not news, but here's a cute picture of her wearing the buttons like armor.



- A young adult came in to make tiny print-and-cut pictures for a Lego camera for an anniversary present. The patron created stickers of family photos to stick over the Lego film stickers. He was excited that the library offered this service and said it saved him a lot of money.



- Volunteer Yumeng helped a young patron and her grandfather do a Tinkercad project in Chinese! The patrons spoke very little English and were having trouble finishing the project and submitting it to the library. Yumeng speaks Chinese and was able to guide them, with a bit of translating my comments in English to Chinese. Yumeng learned Tinkercad on the fly, in two languages. Janet was grateful to Yumeng for turning a frustrating situation into a positive interaction and was also impressed with her language skills.
- A patron came to The Studio to repair a child's Ronaldo soccer jersey. The vinyl name lettering had come detached from the back of the jersey. Lydia showed the patron the heat press to try a reattachment with no luck, then helped her use the Silhouette to make new text. She was able to remove almost all of the original lettering and headed home to finish that step before she came back to heat press the new letters onto the jersey.

Studio Updates

- Volunteers are in full swing in The Studio! We have a total of 9 teens assisting patrons assisting patrons with the button maker, doing routine Studio tasks, and working on their own projects. Pictured is volunteer Amelia, our most frequent volunteer!



- Volunteer Katelyn helped with this month's Wine Glass Etching program. Not only did she help patrons with their projects, she took photos for the teen Instagram account. Here she is taking pictures of the project, as well as the Instagram post she made.



- Janet Piehl wrote a staff blog post about the “maker mindset” and the Studio that she has been thinking about and drafting for more than a year. It finally came together as [“How to Studio.”](#) The post is a narrative supplement to our rules and guidelines, and an explanation of the Studio’s learning philosophy. Janet received lots of nice comments about the post, including a comment from Studio patron and New Trier Supervisor Gail Schnitzer Eisenberg.

- Lydia Hanchett showed around our “Librarian for a Day” in the Studio. The kiddo had a blast learning how to make stuff in the space.
- Janet visited Evanston Public Library's makerspace, the Innovation Station. She made a sublimation printed puzzle during a program.
- Ethan finished a deployed a new Studio project for an embroidered patch. “Projects” are things patrons can do in the Studio if they didn’t come in with an idea beforehand. We provide the materials and instructions, and they can leave with a finished product.
- Lydia Hanchett unpacked, tested, and set up contents of the new class set sewing cart in anticipation of running a test sewing class for DMS staff during the upcoming August Studio closure.

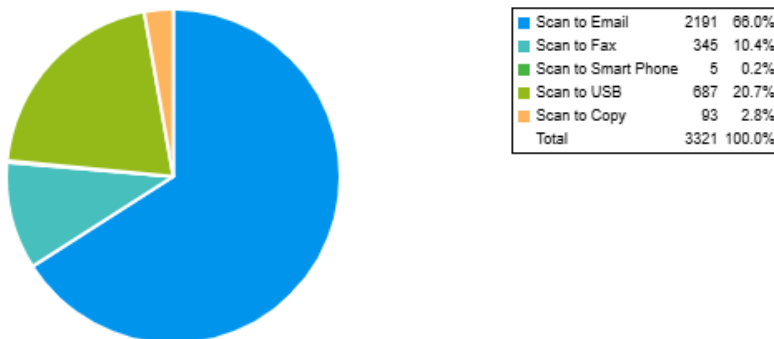
3D Printing

July Patron Prints: 211

Technology Desk + DMS Department

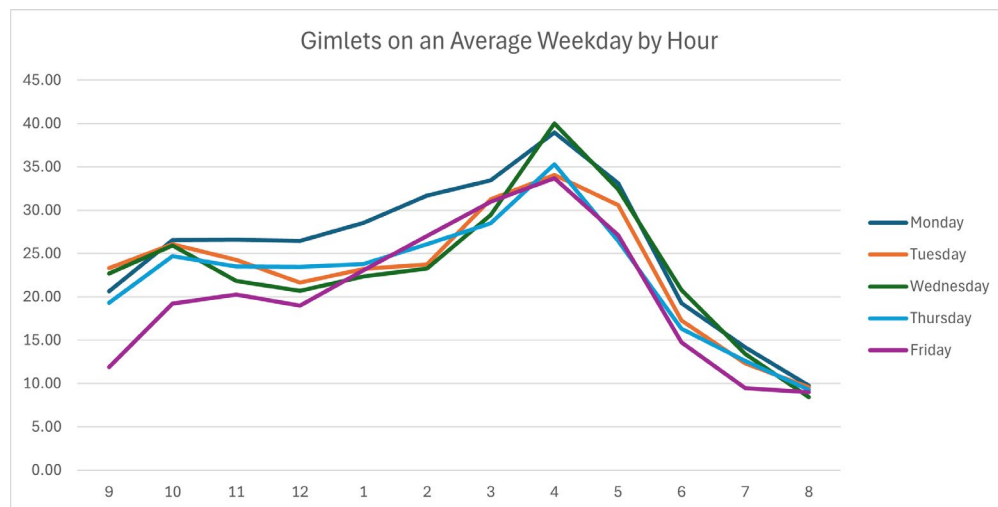
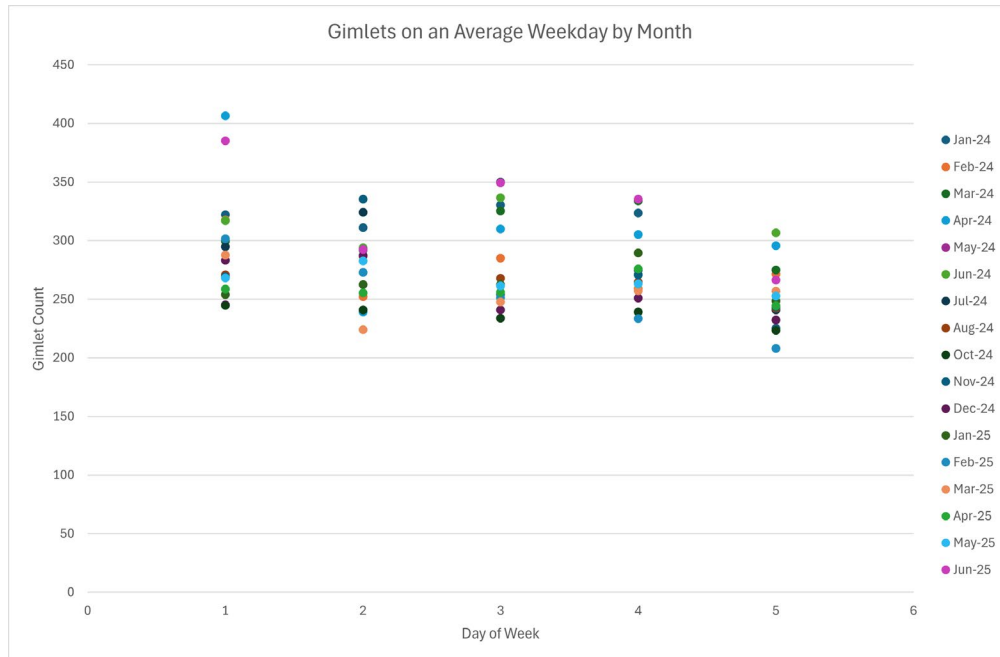
Updates

- In July DMS Staff had 819 interactions at the Technology Desk. Help topics included: making a business card from a template, opting out of text messages using a flip phone, explaining email drafts and other options for word processing, extensive help with online court case searches, unzipping files, using a QR code to submit a photo for a visa application, and more.
- In July 3321 pages were scanned at the Scan Station.



- The TBS computer management system also allows for usage reports. In July we had 1610 computer bookings (all locations).
- Digital & Maker Services Assistant Alejandro Barzallo ran the Board of Trustees livestream in July.
- Digital & Maker Services welcomed DS Assistant Beth Hafter to the team this month. Welcome, Beth!
- Lydia Hanchett and Finn Dos Santos continued to facilitate the rollout of new board games, yard games, and puzzles for the Library of Things. Lydia created new website tiles and updated existing ones.

- Public service desk staff use a tool called Gimlet to track patron interactions and trends. Lydia analyzed library-wide Gimlet data spanning from January 1, 2024 to June 30, 2025 to learn about weekday usage patterns over the course of an average day and throughout the full 17-month span. She also created data visualizations to show these patterns.



- Doug McGillivray has been diligently studying Python in order to provide more relevant programs for patrons and to prepare for his CompTIA A+ exam which will properly certify him as an IT professional. Studying those topics keeps him up to date with Tech Desk issues and proper problem solving procedures.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

July Programming

July was a vibrant and engaging month at the library celebrating a wide variety of interests from music and movement to travel and cultural history. Both in-person and virtual offerings were well-received, with strong attendance and enthusiastic feedback across the board.

Elvis Presley Tribute Concert

We were thrilled to welcome performer Hugo Colin for an Elvis Presley Tribute concert, which brought in 80 patrons. While our music series typically features classical, jazz, or folk artists, this addition of classic rock/pop proved to be a crowd-pleaser. Hugo's high-energy performance was not only entertaining but also drew in a slightly different demographic, showing there is an appetite for broader musical offerings. Several attendees remarked on the fun and nostalgia of the evening.

Dance Workshop on the Lawn: The Cha Cha!

Desueño Dance returned to lead an energetic and inclusive Cha Cha workshop on the library lawn. Patrons appreciate the welcoming environment of these workshops with no partner required, and the outdoor setting added to the festive atmosphere. The class even caught the attention of commuters passing by, some of whom honked, waved, and cheered in support. These dance workshops continue to be a popular, fostering community and joyful movement.

Make a Multi-Purpose Essential Oil Spritz

Soapy Roads of Lombard hosted a hands-on DIY workshop where patrons created their own essential oil spritzes using a witch hazel base. The program began with an introductory aromatherapy session, during which attendees explored more than 20 essential oils and learned about the holistic benefits of plant-based fragrances. The combination of education and creativity made this a relaxing and enriching experience for participants.

Virtual Program Highlights

- **Magical Morocco:** Brian Michalski made a virtual return with his richly detailed and visually stunning presentation on Morocco. The program attracted a large audience and generated glowing feedback.
- **Monuments Men with Art Historian Mary Woodward:** Mary Woodward captivated the audience with her in-depth exploration of The Monuments Men, the group tasked with protecting cultural treasures during WWII. Survey responses included:
 - "Your programs are all worthwhile, interesting, and appreciated."
 - "We'd like to see more of this kind of program."
 - "I think it was great. The Wilmette hosts are always conscious of leaving time for questions and generally know how to move things along."
- **Ruth Bader Ginsburg with Dr. William Thierfelder:** Dr. Thierfelder returned to present a thoughtful and illuminating virtual lecture on the life and legacy of Ruth Bader Ginsburg. A retired professor and former docent at the American Museum of Natural History, Dr. Thierfelder brought a wealth of knowledge and engaging storytelling to the program.

Audience members were full of praise, including “You can't improve this presentation but can only aim to provide similar high quality lectures like this one,” and “Thank you for having this program virtually. Great program.”

In addition to delivering strong summer programming, programming coordinator Jennifer Bartel spent time preparing for the upcoming fall season. This included program scheduling, data collection, and interdepartmental collaboration. Jennifer provided support in troubleshooting registration and event listing issues across Communico and Zoom.

July Communications

Planning the communications needs for our Collection Revitalization Project began this month. As part of the planning team, Communications & Events manager Sarah Beth Brown created a planning tool using our project management software, Monday. This powerful tool can help keep our whole team on track, and gives a framework for the rest of the team to build upon and jointly manage the project. Additionally, it has helped our team to prioritize the project appropriately, and be able to plan how our work will be able to best support the project.

Additionally, Sarah Beth began work on the September-October newsletter, which will be mailed to homes in late August. We also spent a large portion of July promoting Summer Reading Clubs. While the bulk of our work in this arena is done with the launch of the clubs, we provide ongoing support online and in our email newsletters. Content coordinator Lydia Fair has done a wonderful job ensuring the content has been consistent and engaging, and well-balanced with other ongoing promotions. She shared social media posts with tie-ins to online resources and photos from the reporting booth, as well as librarian-curated booklists and ways to “level up” in the newsletters. We also ran a mini-campaign to promote the library app, to assist the Circulation department in encouraging patrons to store library cards on their phones. Graphic designer Sarah Rose designed a poster and quarter sheet handout that directs patrons to app store/google play, to simplify the steps needed to get the app. We’re hoping this will increase use of this great resource!

In addition to these major projects, our team managed a range of communications and design needs. Sarah worked on a range of inter-departmental efforts, including:

- Researched and assisted in planning for new compliance/safety signs
- Provided graphics, files, and design consulting as needed, items across many departments including a Riddle Walk logo for Sheri
- Distributed SRC T shirts to new staff and continued to coordinate our all staff SRC T-shirt Days (one to go!)
- Produced additional BDU coupons for YS SRC Volunteers
- Worked with Janet on reimagining and updating the instructions for the button maker in The Studio (ongoing)
- Updated and produced items for The Studio including an updated Supply Limits file

Lydia did great work this past month ensuring the flow of our regular communications, in addition to leading the charge on Summer Reading Club promotions:

- Sent weekly newsletters, biweekly Youth Services family e-news, a July RA email in collaboration with Rachel R. on 7/8, and a genealogy & local history newsletter in collaboration with Eva on 7/10.
- Additional highlights from social media included a post about our newly expanded online collection of *Wilmette Life* and *The Wilmette Beacon*. Comments included, “The best library I know.” and “The best library and most wonderful staff...thank you WPL”
- A Facebook post spotlighting Janet’s blog about how to get the most out of The Studio received the comment, “Love the studio, and Janet is so helpful!”
- Created a webpage in collaboration with Jennifer B. for her fall programming series, *House and Home*
- Took photos at the 7/1 Librarian for the day visit, 7/9 Scales & Tales Traveling Zoo, and 7/11 Ageless Grace Chair Exercise Class.
- Published 9 posts to the staff blog.

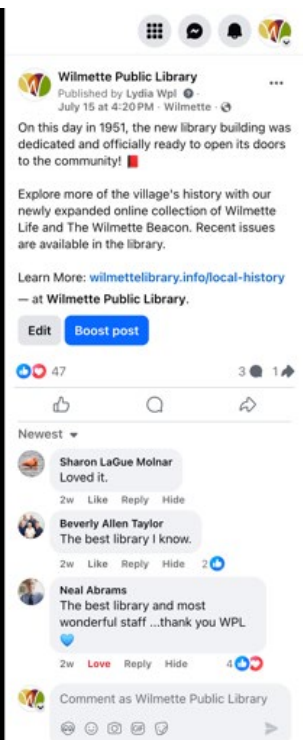
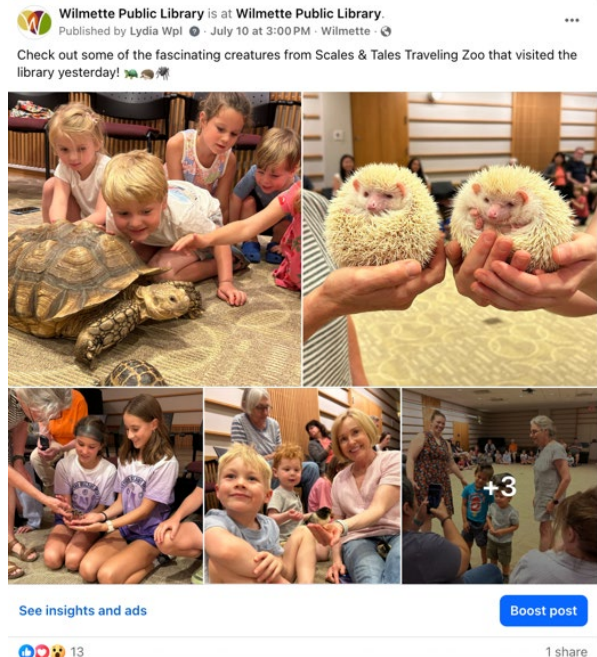
Email, Social Media, and Communications

Email newsletter statistics from July:

- 76,938 sends
- 1,657 clicks

Highlights from our social media:





Connect with us!

- <https://www.facebook.com/wilmettelibrary/>
- <https://www.instagram.com/wilmettelibrary/>

Information Technology (Manager Michael Pocrnich)

In support of our strategic plan goal to enhance communication and foster a positive, collaborative work environment for all employees, Michael worked with CVI and the Leadership Team to set up an All Staff Team in Microsoft Teams to facilitate communication among library staff. The new All Staff Team contains the following channels: From Leadership, Staff Lounge, and Work Discussion. Reception from staff so far has been positive, with increased engagement, collaboration, and celebration of our accomplishments and progress on goals.

Facilities and Safety (Manager Marcos Levy)

The library completed and passed its annual fire inspection in July. Several contractors coordinated with staff to test all fire related systems and components, including:

- Smoke detectors, strobes, horns
- Fire extinguishers
- Sprinkler system / Backflow

Planning and coordination continued for the September revitalization project work in the north room of the lower level. With the collections reorganized and unified on the south side of the building, the north room is now prepared for its contract work. Shelving will be demoed and stored in August in preparation for the carpet removal and asbestos abatement work in mid-September. The space will remain closed through that portion of the project, as well as the subsequent painting and re-carpeting of the space. We expect the north room to re-open in October. Details will be posted on our website.



Human Resources (Manager Michael Boone)

Recruiting Activities & Personnel

It is with mixed emotions that we share the news that Jessica Thomson has resigned from her Technical Services Manager position. Jessica joined us in March of 2019 as a full-time Cataloging Librarian, and over the past 6.5 years, she has grown with us, following the progressive path from Cataloging Librarian to TS Manager, and we greatly benefitted from her expertise and leadership. During her time here, Jessica demonstrated commitment to our value of continuous improvement through a variety of updated and enhanced processes, including catalog record maintenance, collection processing, planning, and alignment, and advocating for data-driven decision-making by leading our engagement with Collection HQ and partnering with CCS in facilitating reporting for selectors. Jessica also brought stability and growth to the Technical Services team following a series of retirements and helped ensure continuity of operations during the pandemic years, including partnership in our implementation of RFID. Over the past several months, Jessica worked with staff across multiple departments to support coordination of moving parts with our Collection Revitalization Project. Jessica accepted a new position at Northbrook Public Library, and while we are very happy for her new opportunity, we are sad to see her leave. Jessica's last day at the library was Friday, August 1, 2025. We're [currently recruiting](#) for her replacement, and hope to see a new manager in place in October.

Special projects

On July 11, HR Manager Michael Boone, along with Director Anthony Auston, Finance Manager Sandra Discepolo, and Finance Assistant Marti Bellefontaine participated on a zoom call with our reps from Paylocity to kick-off our implementation as we transition to a new HR/Payroll system. During this call we were introduced to key resource players, and were provided with a the transition schedule that included data extraction, and training. The implementation will be broken down into sections, payroll, time & labor, and HR. It's a significant time commitment to plan, train, and launch such a critical element of our operational infrastructure, but definitely worth it for a smooth transition. We expect to go-live the end of September.

Staff Work Anniversaries in June

Name	Dept	Date of Hire	Service Years
Laura Krimsin-Morales	Technical Services	7/21/2006	19
Jenny Klein	Adult Services	7/31/2014	11
Anne Prohov	Shelving	7/15/2015	8
Carly Stauss	Technical Services	7/05/2018	7
Ethan Herdrich	Digital Services	7/05/2022	3
Finn dos Santos	Digital Services	7/22/2022	3

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

7/1: Presenter Collaboration: C. Swibel, Little Free Art Gallery (Krista Hutley)
7/2: Library of Things working group
7/7: Presenter Collaboration: E. He, New Trier student author (Krista Hutley)
7/7: Public Service Managers
7/10: CCS ILL/Tech Group Orientation (Amy Jung)
7/10: OCLC ILL Lending Configurations for Lenders (Amy Jung)
7/10: Mentoring Collaboration: L. Alexander, Girl Scout Gold Award (Krista Hutley)
7/10: Community Engagement Committee (Krista Hutley)
7/14: ALSC Mentor Meeting, Association for Library Service to Children (Eti Berland)
7/15: All Staff Meeting
7/16: RAILS Genealogy & Local History Librarians Networking (EvaAnne Johnson)
7/17: IDEA Committee
7/17: Librarian for a Day (multiple staff/departments)
7/17: OCLC ILL Lending: Manage & Respond to Requests (Amy Jung)
7/18: ALA: Meeting Rooms, Programs, Displays, and the U.S. Constitution (Eti Berland)
7/21: RUSA BRASS Business Reference in Public Libraries Committee
7/22: Monthly PIC Meeting
7/24: Support and Strategies for Stressed Parents and Caregivers, Child Mind Institute (Andrea V. Johnson)
7/24: Library Support Staff Round Table Board Meeting (Patsy DeVuono)
7/24: LITapalooza, Anderson's Bookshop (Jennifer Lee)
7/25: Building Voter Support for Libraries with Patrick "PC" Sweeney, EveryLibrary and Consultants for Libraries (Andrea V. Johnson)
7/30: ILA Marketing Forum Roundtable: Engagement: Attracting New Patrons to the Library (Lydia Fair)
7/31: Association of Professional Genealogists (APG) Chicago Region (EvaAnne Johnson)
7/31: Wilmette Park District networking meeting (Ruth Bell, Andrea V. Johnson, Sarah Jo Zaharako)

Attachments

- July circulation statistics by item and material collections
- July and FY24-25 online resource statistics by title and category
- July program statistics

July 2025 Program Statistics

Dept	Staff	Title	Virtual?	Date	Tim	Reg	Attend
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-Person	7/8/25	10:30 AM	Yes	15
AS	Jillian McKeown	Ageless Grace Chair Exercise Class	In-Person	7/11/25	11:00 AM	Yes	24
AS	EvaAnne Johnson	Germans to America's Midwest, 1848-1900	In-Person	7/12/25	1:00 PM	No	52
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	7/14/25	7:00 PM	Yes	15
AS	Jillian McKeown	Death Cafe	In-Person	7/22/25	7:00 PM	Yes	15
AS	Rachel Garcia	Summer Reading Club Book Discussion	In-Person	7/24/25	7:00 PM	Yes	10
CE	Jennifer Bartel	Armchair Travels	In-Person	7/3/25	1:00 PM	No	14
CE	Jennifer Bartel	Magical Morocco (Virtual)	Virtual	7/8/25	7:00 PM	Yes	53
CE	Jennifer Bartel	Wilmette Walk & Talk	In-Person	7/10/25	9:30 AM	No	4
CE	Sarah Beth Brown	Elvis Presley Tribute Concert	In-Person	7/11/25	7:00 PM	No	80
CE	Sarah Beth Brown	Make a Multi-Purpose Essential Oil Spritz	In-Person	7/15/25	10:00 AM	Yes	20
CE	Sarah Beth Brown	Armchair Travels	In-Person	7/17/25	1:00 PM	No	25
CE	Jennifer Bartel	Ruth Bader Ginsberg: Profile in Courage (Virtual)	Virtual	7/21/25	6:30 PM	Yes	37
CE	Sarah Beth Brown	Dance Workshop on the Lawn: The Cha Cha!	In-Person	7/22/25	5:00 PM	No	25
CE	Jennifer Bartel	Wilmette Walk & Talk	In-Person	7/25/25	9:30 AM	No	3
CE	Jennifer Bartel	Monuments Men (Virtual)	Virtual	7/28/25	7:00 PM	Yes	69
DMS	Doug McGillivray	3D Design a Fidget Toy in Tinkercad	In-Person	7/1/25	5:30 PM	Yes	7
DMS	Lauren Kelly	Canva Basics	In-Person	7/10/25	6:30 PM	Yes	8
DMS	Ethan Herdrich	Minecraft Club	In-Person	7/14/25	4:30 PM	Yes	8
DMS	Janet Piehl	Making Connections: 3D Printing	In-Person	7/14/25	6:30 PM	Yes	8
DMS	Molly French	Managing iPhone Apps: Tips & Tricks	In-Person	7/17/25	6:00 PM	Yes	5
DMS	Janet Piehl	Wine Glass Etching	In-Person	7/21/25	6:30 PM	Yes	5
DMS	Alejandro Barzallo	Intro to Android Phones	Virtual	7/25/25	1:00 PM	Yes	5
TEEN	Krista Hutley	Dungeons & Dragons Summer of Adventure	In-Person	7/10/25	3:00 PM	Yes	10
TEEN	Krista Hutley	Anime Fandom Party	In-Person	7/22/25	3:00 PM	No	3
YS	Andrea Vaughn	Family Storytime	In-Person	7/1/25	9:30 AM	No	49
YS	Andrea Vaughn	Family Storytime	In-Person	7/1/25	10:00 AM	No	37
YS	Andrea Vaughn	Family Storytime	In-Person	7/2/25	9:30 AM	No	36
YS	Andrea Vaughn	Family Storytime	In-Person	7/2/25	10:00 AM	No	24
YS	Andrea Vaughn	Family Movie: The Wild Robot	In-Person	7/2/25	3:30 PM	No	30
YS	Andrea Vaughn	Babytime	In-Person	7/3/25	9:15 AM	No	33
YS	Andrea Vaughn	Babytime	In-Person	7/3/25	9:45 AM	No	27
YS	Lisa Bigelow	Build Your Own Game	In-Person	7/7/25	4:00 PM	Yes	9
YS	Andrea Vaughn	Family Storytime	In-Person	7/8/25	9:30 AM	No	45
YS	Andrea Vaughn	Family Storytime	In-Person	7/8/25	10:00 AM	No	33
YS	Andrea Vaughn	Math Games with IDEATE	In-Person	7/8/25	4:00 PM	Yes	8
YS	Andrea Vaughn	Family Storytime	In-Person	7/9/25	9:30 AM	No	26
YS	Andrea Vaughn	Family Storytime	In-Person	7/9/25	10:00 AM	No	18
YS	Andrea Vaughn	Scales & Tales Traveling Zoo	In-Person	7/9/25	4:00 PM	No	83
YS	Andrea Vaughn	Scales & Tales Traveling Zoo	In-Person	7/9/25	5:30 PM	No	81
YS	Andrea Vaughn	Babytime	In-Person	7/10/25	9:15 AM	No	28
YS	Andrea Vaughn	Babytime	In-Person	7/10/25	9:45 AM	No	19
YS	Andrea Vaughn	The Mighty Pawns Chess Club	In-Person	7/10/25	6:30 PM	No	18
YS	Andrea Vaughn	Storytime in Mandarin Chinese	In-Person	7/12/25	10:00 AM	No	4
YS	Andrea Vaughn	Family Storytime	In-Person	7/15/25	9:30 AM	No	52
YS	Andrea Vaughn	Family Storytime	In-Person	7/15/25	10:00 AM	No	40
YS	Jennifer Lee	Hungry Crafters: Candy Camp	In-Person	7/15/25	4:00 PM	Yes	15
YS	Andrea Vaughn	Family Storytime	In-Person	7/16/25	9:30 AM	No	32

July 2025 Program Statistics

YS	Andrea Vaughn	Family Storytime	In-Person	7/16/25	10:00 AM	No	23
YS	Andrea Vaughn	Family Movie: Dog Man	In-Person	7/16/25	3:30 PM	No	36
YS	Andrea Vaughn	Babytime	In-Person	7/17/25	9:15 AM	No	32
YS	Andrea Vaughn	Babytime	In-Person	7/17/25	9:45 AM	No	23
YS	Andrea Vaughn	Family Storytime	In-Person	7/22/25	9:30 AM	No	44
YS	Andrea Vaughn	Family Storytime	In-Person	7/22/25	10:00 AM	No	36
YS	Andrea Vaughn	Family Storytime	In-Person	7/23/25	9:30 AM	No	40
YS	Andrea Vaughn	Family Storytime	In-Person	7/23/25	10:00 AM	No	35
YS	Andrea Vaughn	Family Movie: Paddington in Peru	In-Person	7/23/25	3:30 PM	No	35
YS	Andrea Vaughn	Babytime	In-Person	7/24/25	9:15 AM	No	32
YS	Andrea Vaughn	Babytime	In-Person	7/24/25	9:45 AM	No	38
YS	Lisa Bigelow	Lego Club	In-Person	7/25/25	4:00 PM	Yes	13
YS	Lisa Bigelow	Wings of Fire Club	In-Person	7/28/25	4:00 PM	Yes	13
YS	Andrea Vaughn	Family Storytime	In-Person	7/29/25	9:30 AM	No	51
YS	Andrea Vaughn	Family Storytime	In-Person	7/29/25	10:00 AM	No	54
YS	Andrea Vaughn	Family Storytime	In-Person	7/30/25	9:30 AM	No	50
YS	Andrea Vaughn	Family Storytime	In-Person	7/30/25	10:00 AM	No	18
YS	Andrea Vaughn	Spanish-English Bilingual Storytime	In-Person	7/30/25	4:30 PM	No	53
YS	Andrea Vaughn	Babytime	In-Person	7/31/25	9:15 AM	No	30
YS	Andrea Vaughn	Babytime	In-Person	7/31/25	9:45 AM	No	17
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/7/25	9:30 AM	No	18
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/8/25	10:30 AM	No	40
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/11/25	9:30 AM	No	45
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/14/25	9:30 AM	No	35
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/15/25	10:30 AM	No	30
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/16/25	10:30	No	20
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/18/25	9:30 AM	No	30
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/22/25	10:30 AM	No	30
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/23/25	10:30 AM	No	25
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/29/25	10:30 AM	No	60
YS	Andrea Vaughn	Drop-In Free Play	In-Person	7/30/25	10:30 AM	No	20

08/01/2025

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 07/2025**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	43,634	6,423	3,583	10,006	11,123	1,117	1,075	0.23	3,414
Magazines	3,357	256	587	843	843	0	0	0.25	583
Multimedia	22,272	2,857	1,610	4,467	5,144	677	626	0.20	1,524
Nonfiction	46,765	4,083	4,238	8,321	9,196	875	923	0.18	3,997
Online	167,989	0	0	0	0	0	0	0.00	0
Other	736	1,018	310	1,328	1,328	0	0	1.80	285
Teen Fiction	2,707	530	530	1,060	1,110	50	135	0.39	497
Teen Multimedia	107	20	17	37	45	8	3	0.35	16
Teen Nonfiction	279	45	65	110	117	7	28	0.39	61
Teen Online	2,903	0	0	0	0	0	0	0.00	0
Youth Fiction	42,422	12,403	11,793	24,196	24,701	505	886	0.57	11,309
Youth Magazines	772	91	217	308	308	0	0	0.40	217
Youth Multimedia	4,879	1,391	1,198	2,589	2,670	81	100	0.53	1,156
Youth Nonfiction	15,713	2,269	2,443	4,712	4,813	101	202	0.30	2,370
Youth Online	4,436	0	0	0	0	0	0	0.00	0
Youth Other	34	18	9	27	27	0	4	0.79	5
Totals	359,005	31,404	26,600	58,004	61,425	3,421	3,982	0.16	25,434

Item Count is where the Item Owing Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owing Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owing Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

08/01/2025

Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 07/2025

Collection	Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
Fiction	Book	36,530	3,501	2,798	6,299	6,924	625	811	0.17
Fiction	Book Hot	716	1,086	3	1,089	1,089	0	0	1.52
Fiction	Book New	1,612	1,322	486	1,808	2,116	308	189	1.12
Fiction	CD	6	1	0	1	1	0	0	0.17
Fiction	DVD	7	0	3	3	3	0	0	0.43
Fiction	Large Print	4,386	346	232	578	691	113	53	0.13
Fiction	Large Print New	377	167	61	228	299	71	22	0.60
Magazines	Magazine	2,077	256	585	841	841	0	0	0.40
Magazines	Magazine New	122	0	2	2	2	0	0	0.02
Magazines	Newspaper	1,158	0	0	0	0	0	0	0.00
Multimedia	Blu-ray	1,332	251	150	401	473	72	115	0.30
Multimedia	Blu-ray New	93	122	2	124	135	11	11	1.33
Multimedia	Book	2	0	2	2	2	0	0	1.00
Multimedia	Boxset	0	10	5	15	15	0	10	0.00
Multimedia	Boxset New	0	1	0	1	1	0	1	0.00
Multimedia	CD	6,812	358	242	600	827	227	116	0.09
Multimedia	CD Audiobook	2,885	154	119	273	305	32	26	0.09
Multimedia	CD Audiobook New	167	59	51	110	126	16	2	0.66
Multimedia	CD New	250	65	38	103	140	37	7	0.41
Multimedia	DVD	9,450	1,465	871	2,336	2,591	255	292	0.25
Multimedia	DVD New	193	230	19	249	259	10	13	1.29
Multimedia	Multimedia Kit	0	1	0	1	1	0	1	0.00
Multimedia	Playaway	652	60	42	102	114	12	8	0.16
Multimedia	Playaway Audio New	54	23	12	35	39	4	2	0.65
Multimedia	VHS	148	0	0	0	0	0	0	0.00
Multimedia	Videogame	211	44	53	97	98	1	18	0.46
Multimedia	Videogame New	23	14	4	18	18	0	4	0.78
Nonfiction	Book	43,945	2,928	3,651	6,579	7,184	605	767	0.15
Nonfiction	Book Hot	284	335	1	336	336	0	0	1.18
Nonfiction	Book New	1,611	740	524	1,264	1,515	251	152	0.78
Nonfiction	Large Print	863	60	45	105	119	14	3	0.12
Nonfiction	Large Print New	62	20	15	35	40	5	1	0.56
Nonfiction	Scores / sheet music	0	0	2	2	2	0	0	0.00
Online	eAudiobook	67,450	0	0	0	0	0	0	0.00
Online	eBook	94,678	0	0	0	0	0	0	0.00
Online	eMagazine	5,852	0	0	0	0	0	0	0.00
Online	Online Resource	9	0	0	0	0	0	0	0.00
Other	AV equipment	4	24	1	25	25	0	0	6.25
Other	Bag	542	321	286	607	607	0	0	1.12
Other	Equipment	0	0	9	9	9	0	0	0.00
Other	ILL Material	0	45	7	52	52	0	0	0.00
Other	Mobile Hotspot	20	33	0	33	33	0	0	1.65
Other	Other	28	476	5	481	481	0	0	17.18
Other	Scores / sheet music	0	0	1	1	1	0	0	0.00
Other	Special Collection	142	119	1	120	120	0	0	0.85
Teen Fiction	Book	2,529	468	494	962	1,006	44	123	0.38
Teen Fiction	Book Hot	6	9	0	9	9	0	0	1.50
Teen Fiction	Book New	172	50	32	82	88	6	9	0.48
Teen Fiction	Large Print	0	3	4	7	7	0	3	0.00
Teen Multimedia	Blu-ray	0	1	0	1	1	0	1	0.00
Teen Multimedia	CD	0	1	0	1	1	0	1	0.00
Teen Multimedia	CD Audiobook	4	0	0	0	0	0	0	0.00
Teen Multimedia	DVD	0	0	1	1	1	0	0	0.00
Teen Multimedia	Playaway	1	0	0	0	0	0	0	0.00
Teen Multimedia	Videogame	88	12	16	28	33	5	1	0.32
Teen Multimedia	Videogame New	14	6	0	6	9	3	0	0.43
Teen Nonfiction	Book	270	41	57	98	101	3	24	0.36
Teen Nonfiction	Book New	9	4	8	12	16	4	4	1.33
Teen Online	eAudiobook	1,086	0	0	0	0	0	0	0.00
Teen Online	eBook	1,817	0	0	0	0	0	0	0.00

Youth Fiction	Book	38,880	11,419	11,062	22,481	22,949	468	799	0.58
Youth Fiction	Book Hot	0	1	0	1	1	0	1	0.00
Youth Fiction	Book New	1,294	878	661	1,539	1,572	33	83	1.19
Youth Fiction	Large Print	175	41	68	109	111	2	2	0.62
Youth Fiction	Seasonal Book	2,072	64	0	64	65	1	1	0.03
Youth Fiction	Special Collection	0	0	2	2	2	0	0	0.00
Youth Fiction	Videogame	1	0	0	0	1	1	0	0.00
Youth Magazines	Magazine	772	91	217	308	308	0	0	0.40
Youth Multimedia	Blu-ray	195	41	34	75	79	4	5	0.38
Youth Multimedia	Blu-ray New	11	9	0	9	9	0	2	0.82
Youth Multimedia	Book	30	7	8	15	15	0	4	0.50
Youth Multimedia	CD	390	45	24	69	71	2	6	0.18
Youth Multimedia	CD Audiobook	408	23	29	52	54	2	2	0.13
Youth Multimedia	DVD	1,398	416	282	698	712	14	33	0.50
Youth Multimedia	DVD New	47	49	0	49	49	0	1	1.04
Youth Multimedia	Kit	0	1	0	1	1	0	1	0.00
Youth Multimedia	MP3 Audiobook	0	1	1	2	2	0	1	0.00
Youth Multimedia	Multimedia Kit	0	6	1	7	7	0	6	0.00
Youth Multimedia	Other	0	4	0	4	4	0	4	0.00
Youth Multimedia	Other Audiobook	0	1	10	11	11	0	1	0.00
Youth Multimedia	Playaway	1,321	380	442	822	844	22	23	0.62
Youth Multimedia	Playaway Audio Hot	0	0	1	1	1	0	0	0.00
Youth Multimedia	Seasonal AV	127	0	0	0	0	0	0	0.00
Youth Multimedia	Seasonal Book	1	0	0	0	0	0	0	0.00
Youth Multimedia	Videogame	802	299	363	662	683	21	10	0.83
Youth Multimedia	Videogame New	149	109	3	112	128	16	1	0.75
Youth Nonfiction	Book	15,100	2,092	2,272	4,364	4,457	93	192	0.29
Youth Nonfiction	Book New	411	174	169	343	351	8	10	0.83
Youth Nonfiction	Large Print	7	1	2	3	3	0	0	0.43
Youth Nonfiction	Seasonal Book	195	2	0	2	2	0	0	0.01
Youth Online	eAudiobook	1,532	0	0	0	0	0	0	0.00
Youth Online	eBook	2,897	0	0	0	0	0	0	0.00
Youth Online	Online Resource	7	0	0	0	0	0	0	0.00
Youth Other	Game	0	3	4	7	7	0	3	0.00
Youth Other	Kit	11	6	0	6	6	0	0	0.55
Youth Other	Other Audiobook	0	1	5	6	6	0	1	0.00
Youth Other	Special Collection	23	8	0	8	8	0	0	0.35
Totals		359,005	31,404	26,600	58,004	61,425	3,421	3,982	0.16

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

Product	Metric Captured	Category	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jun-24	FY24-25 FYTD	FY 24-25 Avg	FY23-24 Total	Cost per Use
AP Stylebook	Page Views	General Reference	6	30	0	0	0	0	23	5	0	0	32	20	38	116	10	152	\$ 2.44
Brainfuse	Database Usage	Online Learning	30	27	43	64	108	19	24	12	6	8	22	5	25	368	31	659	\$ 18.45
CLCD: Children's Literature	Results	General Reference	0	180	0	81	0	0	50	0	78	0	28	7	0	424	35	995	\$ 2.56
Consumer Reports	Page Views	General Reference	1414	1193	1131	1289	1673	985	1448	1184	1354	720	816	1160	1989	14367	1197	16507	\$ 0.18
Consumers' Checkbook	Logins	General Reference	3	6	1	7	9	0	1	1	5	6	3	5	2	47	4	39	\$ 9.57
CreativeBug	Total Views	Online Learning	83	58	66	14	37	46	31	42	44	41	28	19	183	509	42	1125	\$ 1.62
DLIL eBooks	Checkouts	eBooks / AV	7988	8586	9630	9841	9451	9965	10981	10241	10926	10904	11173	8432	8008	118118	9843	110816	\$ 2.24
DLIL audiobooks	Checkouts	eBooks / AV	6412	6335	6301	6551	6329	6385	6670	6205	6981	6489	6825	6627	6048	78110	6509	69106	\$ -
DLIL magazines	Checkouts	Periodicals	2113	1874	2388	2371	2777	2649	3052	2844	3108	3102	2970	3062	2237	32310	2693	25552	\$ 0.03
EBSCO State Database Package	Total Requests	General Reference	10	56	44	35	149	117	173	158	66	172	105	6	23	1091	91	378	\$ -
Encyclopedia Britannica	Documents + Media	General Reference	42	24	51	64	65	80	788	178	120	107	52	68	185	1639	137	1847	\$ 0.61
Explore More Illinois	Uses	General Reference	8	14	3	1	11	11	4	6	3	18	82	73	3	234	20	53	\$ -
Facts on File (Infobase)	Total Views	General Reference	5	16	13	26	24	25	135	120	57	16	4	1	4	442	37	346	\$ 8.59
Find My Past	Total Views	Genealogy	14	32	132	68	116	41	13	11	142	387	24	82	26	1062	89	869	\$ 0.94
FirstSearch (OCLC)	Total Searches	General Reference	100	104	164	170	159	56	129	123	83	329	71	29	139	1517	126	3189	\$ -
Gale Courses	Course Logins	Online Learning	1	2	7	10	17	20	8	13	4	0	0	0	12	82	7	117	\$ 67.85
Gale Business Insights	Searches	Business / Finance	0	0	0	2	24	0	17	4	10	4	8	12	18	81	7	60	\$ 77.05
Gale Business: Demographics Now	Retrievals	Business / Finance	0	0	2	0	0	0	0	0	0	0	0	0	0	2	0	13	\$ -
Gale Business: Entrepreneurship	Searches	Business / Finance	6	0	0	4	0	14	0	0	0	0	0	0	3	24	2	34	\$ 194.87
Gale Business: Plan Builder	Searches	Business / Finance	44	0	0	15	0	21	0	0	0	0	0	0	0	80	7	106	\$ 31.25
Gale Directory Library	Searches	General Reference	15	0	1	0	7	2	1	0	4	29	0	0	15	59	5	37	\$ 63.85
Gale eBooks	Retrievals	General Reference	14	1	16	6	13	0	1	11	12	22	8	13	7	117	10	126	\$ 32.20
Gale General One File	Retrievals	General Reference	1	10	59	25	34	38	3	29	15	259	2586	32	34	3091	258	350	\$ 3.74
Gale Peterson's Career & Test Prep	Sessions	Online Learning	13	13	0	0	7	5	2	3	0	0	0	0		43	4	0	\$ -
Gale UDeMy	Lectures Completed	Online Learning	73	71	118	70	79	118	141	55	28	119	145	50	145	1067	89	1641	\$ 2.39
Hoopla	Circulations	eBooks / AV	1553	1645	1538	1548	1567	1590	1728	1528	1636	1700	1755	1651	1611	19439	1620	18269	\$ 2.06
Kanopy	Plays	eBooks / AV	1097	951	1019	887	907	1214	914	1014	959	929	1157	873	834	11921	993	10731	\$ 0.98
LexisNexis (NexisUni)	Documents Accessed	Periodicals	114	65	7	94	92	6	60	47	272	142	57	23	20	979	82	1423	\$ 5.30
LinkedIn Learning	Total Videos Viewed	Online Learning	164	70	182	235	202	68	580	656	335	330	289	63	560	3174	265	2176	\$ 2.21
Local History Digital Collection	Page Views	Genealogy	3560	1456	2648	6514	3042	6147	10629	4359	2952	13961	4015	14534	3086	73817	6151	62852	\$ 0.05
Mango Languages	Total Sessions	Online Learning	87	150	178	140	98	73	103	80	106	89	109	136	39	1349	112	871	\$ 2.53
Mergent Archives	Pages Viewed	Business / Finance	3	3	0	9	3	0	3	2	2	0	0	4	6	29	2	57	\$ 42.59
Mergent Intellect	Pages Viewed	Business / Finance	40	33	134	62	35	35	41	26	89	9	61	83	71	648	54	736	\$ 14.28
Morningstar	Record Views	Business / Finance	91	298	126	37	84	54	304	274	54	219	142	204	40	1887	157	2542	\$ 4.33
Newsbank Chicago Community Collection	Full Text Views	Periodicals	35	28	6	70	29	30	125	121	140	128	189	157		1058	88	311	\$ 5.10
Newsbank Heritage Hub	Full Text Views	Genealogy	28	25	101	18	31	2	21	19	18	13	22	25		323	27	246	\$ 6.25
Newspaper Archive	Total Page Views	Periodicals	118	38	66	99	102	99	334	47	115	34	66	155	68	1273	106	836	\$ 3.79
New York Times Digital Edition	Usage Sessions	Periodicals	1678	1549	1630	1824	1503	1596	1972	1783	2297	3603	2785	4044	1084	26264	2189	10046	\$ 0.14
Niche Academy	Total Views	Online Learning	22	40	22	23	23	35	41	36	39	84	8	42	33	415	35	393	\$ 4.07
Novelist	Total Requests	General Reference	58	158	289	175	270	279	301	242	170	92	374	152	221	2560	213	1848	\$ -
Oxford English Dictionary	Total Item Investigations	General Reference	15	7	5	31	17	64	24	12	50	6	21	13	17	265	22	406	\$ 6.44
Pebblego and Pebble Go Next	Article Views	General Reference	55	0	1	1794	208	74	1806	287	213	1310	1334	0	3	7082	590	387	\$ 0.29
PressReader	Issues Opened	Periodicals	645	611	492	586	558	701	989	1011	790	850	762	701	652	8696	725	10711	\$ 0.61
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	244	1075	412	253	411	365	171	230	447	1711	442	397	88	6158	513	7566	\$ 0.29
ProQuest: Chicago Tribune	Total Documents	Periodicals	135	204	228	249	227	69	80	86	49	100	156	72	113	1655	138	2824	\$ 3.72
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	134	116	300	338	345	197	205	221	283	314	232	140	347	2825	235	3023	\$ 1.59
ProQuest: CultureGrams	Total Pages Viewed	General Reference	23	30	5	0	68	18	26	45	22	3	10	4	4	254	21	2209	\$ 5.65
ProQuest: Fold3	Total Documents	Genealogy	19	172	9	0	45	38	7	6	19	0	45	4	119	364	30	537	\$ 3.61
ProQuest: Heritage Quest	Total Documents	Genealogy	37	11	5	14	12	5	32	0	41	54			9	211	18	2252	\$ 3.51
ProQuest: Newspapers.com	Total Documents	Periodicals	122	105	244	118	65	186	56	68	286	250	114	99	112	1713	143	1888	\$ 3.79
ProQuest: New York Times	Total Documents	Periodicals	615	605	80	121	108	62	58	55	118	207	158	167	46	2354	196	753	\$ 2.28
ProQuest: New York Times Historical	Total Documents	Periodicals	13	18	16	119	22	14	21	3	18	56	13	22	6	335	28	318	\$ 12.61
ProQuest: Research Library	Total Documents	Periodicals	57	87	55	116	137	161	147	97	154	38	133	109	82	1291	108	1315	\$ 4.25
ProQuest: Wall Street Journal	Total Documents	Periodicals	639	650	703	734	725	919	368	341	490	566	342	329	361	6806	567	6090	\$ 0.15
Record Information Service	Total Visitors	General Reference	169	161	163	168	159	144	151	164	140	150	152	150	160	1871	156	2169	\$ 0.31
Reference Solutions	Total Searches	Business / Finance	38	25	133	105	123	55	211	30	96	103	106	42	61	1067	89	859	\$ 7.93
Scholastic Teachables	Documents	General Reference	381	105	16	55	152	289	411	245	497	337	133	242	308	2863	239	1065	\$ 0.34

S&P Net Advantage	Total Usage	Business / Finance	207	200	130	195	95	91	183	359	169	175	150	114	160	2068	172	2935	\$	6.58
Statista	Result Clicks	Business / Finance	21	221	106	11	23	11	26	37	12	2	8	26	57	504	42	222	\$	13.49
Tumblebooks	Book Views	eBooks / AV	8	19	20	9	30	37	67	46	39	25	92	70	25	462	39	565	\$	1.38
Value Line	Logins	Business / Finance	480	456	497	477	506	546	524	556	517	548	570	501	490	6178	515	6234	\$	0.56
Weiss Ratings	Page Views	Business / Finance	13	4	4	4	4	4	14	5	17	4	20	5	8	98	8	237	\$	28.52
World Book	Content Views	General Reference	34	8	13	77	17	45	907	358	164	45	36	41	15	1745	145	460	\$	1.22
Library Infrastructure																				
Apple App Store	Sessions	Library Technology	1545	1286	1382	1410	1575	1370	1565	1315	1543	2047	1824	1816	1545	18678	1557			
Website	Sessions	Library Technology	17343	16826	16051	17564	17358	16812	20640	17098	18559	18071	18758	18878	17142	213958	17830			
Scan EZ Scan Station	Pages Scanned	Library Technology	2058	2684	3399	2500	3715	3940	6229	5079	5029	3136	4385	3463	1749	45617	3801			
Patron Computer Use	Sessions	Library Technology	1526	1652	1550	1519	1421	1304	1534	1394	1576	1505	1528	1532	1458	18041	1503			

Category and Product	Metric Captured	July	August	September	October	November	December	January	February	March	April	May	June	Total
General Reference														
AP Stylebook	Page Views	6	30	0	0	0	0	23	5	0	0	32	20	116
CLCD: Children's Literature	Results	0	180	0	81	0	0	50	0	78	0	28	7	424
Consumer Reports	Page Views	1414	1193	1131	1289	1673	985	1448	1184	1354	720	816	1160	14367
Consumers' Checkbook	Logins	3	6	1	7	9	0	1	1	5	6	3	5	47
EBSCO Database Package	Total Requests	10	56	44	35	149	117	173	158	66	172	105	6	1091
Encyclopedia Britannica	Documents + Media	42	24	51	64	65	80	788	178	120	107	52	68	1639
Explore More Illinois	Uses	8	14	3	1	11	11	4	6	3	18	82	73	234
Facts on File (Infobase)	Total Views	5	16	13	26	24	25	135	120	57	16	4	1	442
FirstSearch (OCLC)	Total Searches	100	104	164	170	159	56	129	123	83	329	71	29	1517
Gale Directory Library	Retrievals	15	0	1	0	7	2	1	0	4	29	0	0	59
Gale eBooks	Retrievals	14	1	16	6	13	0	1	11	12	22	8	13	117
Gale General One File	Retrievals	1	10	59	25	34	38	3	29	15	259	2586	32	3091
Novelist	Total Requests	58	158	289	175	270	279	301	242	170	92	374	152	2560
Oxford English Dictionary	Total Item Investigations	15	7	5	31	17	64	24	12	50	6	21	13	265
Pebblego and Pebble Go Next	Article Views	55	0	1	1794	208	74	1806	287	213	1310	1334	0	7082
ProQuest: CultureGrams	Total Pages Viewed	23	30	5	0	68	18	26	45	22	3	10	4	254
Public Records / Check Illinois	Total Visitors	169	161	163	168	159	144	151	164	140	150	152	150	1871
Scholastic Teachables	Documents	381	105	16	55	152	289	411	245	497	337	133	242	2863
World Book	Content Views	34	8	13	77	17	45	907	358	164	45	36	41	1745
Periodicals														
DLIL magazines	Checkouts	2113	1874	2388	2371	2777	2649	3052	2844	3108	3102	2970	3062	32310
LexisNexis - NexisUni	Retrievals	114	65	7	94	92	6	60	47	272	142	57	23	979
Newsbank Chicago Community Collection	Full Text Views	35	28	6	70	29	30	125	121	140	128	189	157	1058
Newspaper Archive	Total Page Views	118	38	66	99	102	99	334	47	115	34	66	155	1273
New York Times Digital Edition	Usage Sessions	1678	1549	1630	1824	1503	1596	1972	1783	2297	3603	2785	4044	26264
PressReader	Issues Opened	645	611	492	586	558	701	989	1011	790	850	762	701	8696
ProQuest: Chicago Tribune	Total Documents	135	204	443	249	227	69	80	86	49	100	156	72	1870
ProQuest: Chicago Tribune Historical	Total Documents	134	116	519	338	345	197	205	221	283	314	232	140	3044
ProQuest: Newspapers.com	Total Documents	122	105	481	118	65	186	56	68	286	250	114	99	1950
ProQuest: New York Times	Total Documents	615	605	53	121	108	62	58	55	118	207	158	167	2327
ProQuest: New York Times Historical	Total Documents	13	18	20	119	22	14	21	3	18	56	13	22	339
ProQuest: Research Library	Total Documents	57	87	84	116	137	161	147	97	154	38	133	109	1320
ProQuest: Wall Street Journal	Total Documents	639	650	524	734	725	919	368	341	490	566	342	329	6627
Genealogy & Local History														
Find My Past	Total Views	14	32	132	68	116	41	13	11	142	387	24	82	1062
Local History Digital Collection	Page Views	3560	1456	2648	6514	3042	6147	10629	4359	2952	13961	4015	14534	73817
Newsbank Heritage Hub	Full Text Views	28	25	101	18	31	2	21	19	18	13	22	25	323
ProQuest: Ancestry Library Edition	Total Documents	244	1075	412	253	411	365	171	230	447	1711	442	397	6158
ProQuest: Fold3	Total Documents	19	172	9	0	45	38	7	6	19	0	45	4	364
ProQuest: HeritageQuest	Total Documents	37	11	5	14	12	5	32	0	41	54	0	0	211
Online Learning														
Brainfuse	Database Usage	30	27	43	64	108	19	24	12	6	8	22	5	368
CreativeBug	Total Views	83	58	66	14	37	46	31	42	44	41	28	19	509
Gale Courses	Enrollments	1	2	7	10	17	20	8	13	4	0	0	0	82
Gale Peterson's Career & Test Prep	Sessions	13	13	0	0	7	5	2	3	0	0	0	0	43
Gale UDeMy	Total Videos Viewed	73	71	118	70	79	118	141	55	28	119	145	50	1067
LinkedIn Learning	Total Videos Viewed	164	70	182	235	202	68	580	656	335	330	289	63	3174
Mango Languages	Total Sessions	87	150	178	140	98	73	103	80	106	89	109	136	1349
Niche Academy	Total Views	22	40	22	23	23	35	41	36	39	84	8	42	415
Business / Finance														

Gale Business Insights	Full Text Retrievals	0	0	0	2	24	0	17	4	10	4	8	12	81
Gale Business: Demographics Now	Retrievals	0	0	2	0	0	0	0	0	0	0	0	0	2
Gale Business: Entrepreneurship	Full Text Retrievals	6	0	0	4	0	14	0	0	0	0	0	0	24
Gale Business: Plan Builder	Retrievals	44	0	0	15	0	21	0	0	0	0	0	0	80
Mergent Archives	Pages Viewed	3	3	0	9	3	0	3	2	2	0	0	4	29
Mergent Intellect	Pages Viewed	40	33	134	62	35	35	41	26	89	9	61	83	648
Morningstar	Record Views	91	298	126	37	84	54	304	274	54	219	142	204	1887
Reference Solutions	Total Searches	38	25	133	105	123	55	211	30	96	103	106	42	1067
S & P Net Advantage	Total Usage	207	200	130	195	95	91	183	359	169	175	150	114	2068
Statista	Searches	21	221	106	11	23	11	26	37	12	2	8	26	504
Value Line	Logins	480	456	497	477	506	546	524	556	517	548	570	501	6178
Weiss Ratings	Page Views	13	4	4	4	4	4	14	5	17	4	20	5	98
eBooks / AV														
DLIL eBooks	Checkouts	7988	8586	9630	9841	9451	9965	10981	10241	10926	10904	11173	8432	118118
DLIL audiobooks	Checkouts	6412	6335	6301	6551	6329	6385	6670	6205	6981	6489	6825	6627	78110
Hoopla	Circulations	1553	1645	1538	1548	1567	1590	1728	1528	1636	1700	1755	1651	19439
Kanopy	Plays	1097	951	1019	887	907	1214	914	1014	959	929	1157	873	11921
Tumblebooks	Book Views	8	19	20	9	30	37	67	46	39	25	92	70	462
OTHER														
App	Sessions	1545	1286	1382	1410	1575	1370	1565	1315	1543	2047	1824	1816	18678
Website	Sessions	17343	16826	16051	17564	17358	16812	20640	17098	18559	18071	18758	18878	213958
Scan EZ Scan Station	Pages Scanned	2058	2684	3399	2500	3715	3940	6229	5079	5029	3136	4385	3463	45617
Patron Computer Use	Sessions	1526	1652	1550	1519	1421	1304	1534	1394	1576	1505	1528	1532	18041

Product	Metric Captured	Category	Jul-25	Jul-24	FY25-26 YTD	FY 25-26 Avg	FY 24-25 YTD	FY24-25 Total	Cost per Use
AP Stylebook	Page Views	General Reference	48	6	48	48	6	116	\$ 1.90
Brainfuse	Database Usage	Online Learning	14	30	14	14	30	368	\$ 19.29
CLCD: Children's Literature	Results	General Reference	90	0	90	90	0	424	\$ 2.20
Consumer Reports	Page Views	General Reference	1217	1414	1217	1217	1414	14367	\$ 0.18
Consumers' Checkbook	Logins	General Reference	14	3	14	14	3	47	\$ 7.76
CreativeBug	Total Views	Online Learning	32	83	32	32	83	509	\$ 1.80
DLIL eBooks	Checkouts	eBooks / AV	8760	7988	8760	8760	7988	118118	\$ 2.19
DLIL audiobooks	Checkouts	eBooks / AV	7041	6412	7041	7041	6412	78110	\$ -
DLIL magazines	Checkouts	Periodicals	2726	2113	2726	2726	2113	32310	\$ 0.03
EBSCO Database Package	Total Requests	General Reference	24	10	24	24	10	1091	\$ -
Encyclopedia Britannica	Documents + Media	General Reference	57	42	57	57	42	1639	\$ 0.63
Explore More Illinois	Uses	General Reference	44	4	44	44	4	210	\$ -
Facts on File (Infobase)	Total Views	General Reference	5	5	5	5	5	442	\$ 8.94
Find My Past	Total Views	Genealogy	49	14	49	49	14	1062	\$ 0.91
FirstSearch (OCLC)	Total Searches	General Reference	16	100	16	16	100	1503	\$ -
Gale Courses	Course Logins	Online Learning	4	1	4	4	1	82	\$ -
Gale Business Insights	Searches	Business / Finance	0	0	0	0	0	81	\$ 70.76
Gale Business: Demographics Now	Retrievals	Business / Finance	0	0	0	0	0	2	\$ -
Gale Business: Entrepreneurship	Searches	Business / Finance	0	6	0	0	6	24	\$ -
Gale Business: Plan Builder	Searches	Business / Finance	0	44	0	0	44	80	\$ 69.44
Gale Directory Library	Searches	General Reference	2	15	2	2	15	59	\$ 85.98
Gale eBooks	Retrievals	General Reference	4	14	4	4	14	117	\$ 36.96
Gale General One File	Searches	General Reference	27	1	27	27	1	3143	\$ 3.83
Gale UDeMy	Lectures Completed	Online Learning	233	73	233	233	73	1067	\$ 3.26
Hoopla	Circulations	eBooks / AV	1805	1553	1805	1805	1553	19439	\$ -
Kanopy	Plays	eBooks / AV	1048	1097	1048	1048	1097	11921	\$ -
LexisNexis (NexisUni)	Documents Accessed	Periodicals	74	114	74	74	114	979	\$ 5.70
LinkedIn Learning	Total Videos Viewed	Online Learning	125	164	125	125	164	3174	\$ 2.23
Local History Digital Collection	Page Views	Genealogy	4214	3560	4214	4214	3560	73817	\$ 0.05
Mango Languages	Total Sessions	Online Learning	138	87	138	138	87	1349	\$ -
Mergent Archives	Pages Viewed	Business / Finance	1	3	1	1	3	29	\$ 48.15
Mergent Intellect	Pages Viewed	Business / Finance	9	40	9	9	40	648	\$ 15.74
Morningstar	Record Views	Business / Finance	350	91	350	350	91	1887	\$ 3.92
Newsbank Chicago Community Collection	Full Text Views	Periodicals	266	35	266	266	35	1058	\$ 4.26
Newsbank Heritage Hub	Full Text Views	Genealogy	18	28	18	18	28	323	\$ 6.89
Newspaper Archive	Total Page Views	Periodicals	53	118	53	53	118	1273	\$ 4.20
New York Times Digital Edition	Usage Sessions	Periodicals	4441	1678	4441	4441	1678	26264	\$ 0.14
Niche Academy	Total Views	Online Learning	68	22	68	68	22	415	\$ 3.85

Novelist	Total Requests	General Reference	215	58	215	215	58	2560	\$ -
Oxford English Dictionary	Total Item Investigations	General Reference		41	0	0	41	348	\$ 5.73
Pebblego and Pebble Go Next	Article Views	General Reference	0	55	0	0	55	7082	\$ 0.30
PressReader	Issues Opened	Periodicals	558	645	558	558	645	8696	\$ 0.65
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	641	244	641	641	244	6158	\$ 0.29
ProQuest: Chicago Tribune	Total Documents	Periodicals	101	135	101	101	135	1655	\$ 3.94
ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	133	134	133	133	134	2825	\$ 1.64
ProQuest: CultureGrams	Total Pages Viewed	General Reference	50	23	50	50	23	254	\$ 5.28
ProQuest: Fold3	Total Documents	Genealogy	10	19	10	10	19	364	\$ 3.83
ProQuest: Heritage Quest	Total Documents	Genealogy		37	0	0	37	211	\$ 4.41
ProQuest: Newspapers.com	Total Documents	Periodicals	374	122	374	374	122	1713	\$ 3.47
ProQuest: New York Times	Total Documents	Periodicals	217	615	217	217	615	2354	\$ 2.84
ProQuest: New York Times Historical	Total Documents	Periodicals	29	13	29	29	13	335	\$ 12.04
ProQuest: Research Library	Total Documents	Periodicals	119	57	119	119	57	1291	\$ 4.20
ProQuest: Wall Street Journal	Total Documents	Periodicals	421	639	421	421	639	6806	\$ 0.16
Record Information Service (Public Record)	Total Visitors	General Reference	151	169	151	151	169	1871	\$ 0.31
Reference Solutions (Reference USA)	Total Searches	Business / Finance	37	38	37	37	38	1067	\$ 7.94
Scholastic Teachables	Documents	General Reference	357	381	357	357	381	2863	\$ 0.35
S&P Net Advantage	Total Usage	Business / Finance	154	207	154	154	207	2068	\$ 7.09
Statista	Result Clicks	Business / Finance	51	21	51	51	21	504	\$ 12.73
Tumblebooks	Book Views	eBooks / AV	29	8	29	29	8	462	\$ 1.32
Value Line	Logins	Business / Finance	481	480	481	481	480	6178	\$ 0.58
Weiss Ratings	Page Views	Business / Finance	24	13	24	24	13	98	\$ 25.64
World Book	Content Views	General Reference	32	34	32	32	34	1745	\$ 1.28
						0	0		
OTHER									
App	Sessions	Library Technology	2100	1545	2100	2100	1545	18678	
Website	Sessions	Library Technology	18983	17343	18983	18983	17343	213958	
Scan EZ Scan Station	Pages Scanned	Library Technology	3321	2058	3321	3321	2058	45617	
Patron Computer Use	Sessions	Library Technology	1610	1526	1610	1610	1526	18041	

Category and Product	Metric Captured	July	Total
General Reference			
AP Stylebook	Page Views	48	48
CLCD: Children's Literature	Results	90	90
Consumer Reports	Page Views	1217	1217
Consumers' Checkbook	Logins	14	14
EBSCO Database Package	Total Requests	24	24
Encyclopedia Britannica	Documents + Media	57	57
Explore More Illinois	Uses	44	44
Facts on File (Infobase)	Total Views	5	5
FirstSearch (OCLC)	Total Searches	16	16
Gale Directory Library	Retrievals	2	2
Gale eBooks	Retrievals	4	4
Gale General One File	Retrievals	27	27
Novelist	Total Requests	215	215
Oxford English Dictionary	Total Item Investigations	0	0
Pebblego and Pebble Go Next	Article Views	0	0
ProQuest: CultureGrams	Total Pages Viewed	50	50
Public Records / Check Illinois	Total Visitors	151	151
Scholastic Teachables	Documents	357	357
World Book	Content Views	32	32
Periodicals			
DLIL magazines	Checkouts	2726	2726
LexisNexis - NexisUni	Retrievals	74	74
Newsbank Chicago Community Collection	Full Text Views	266	266
Newspaper Archive	Total Page Views	53	53
New York Times Digital Edition	Usage Sessions	4441	4441
PressReader	Issues Opened	558	558
ProQuest: Chicago Tribune	Total Documents	101	101
ProQuest: Chicago Tribune Historical	Total Documents	133	133
ProQuest: Newspapers.com	Total Documents	374	374
ProQuest: New York Times	Total Documents	217	217
ProQuest: New York Times Historical	Total Documents	29	29

ProQuest: Research Library	Total Documents	119	119
ProQuest: Wall Street Journal	Total Documents	421	421
Genealogy & Local History			
Find My Past	Total Views	49	49
Local History Digital Collection	Page Views	4214	4214
Newsbank Heritage Hub	Full Text Views	18	18
ProQuest: Ancestry Library Edition	Total Documents	641	641
ProQuest: Fold3	Total Documents	10	10
ProQuest: HeritageQuest	Total Documents	0	0
Online Learning			
Brainfuse	Database Usage	14	14
CreativeBug	Total Views	32	32
Gale Courses	Enrollments	4	4
Gale UDeMy	Total Videos Viewed	233	233
LinkedIn Learning	Total Videos Viewed	125	125
Mango Languages	Total Sessions	138	138
Niche Academy	Total Views	68	68
Business / Finance			
Gale Business Insights	Full Text Retrievals	0	0
Gale Business: Demographics Now	Retrievals	0	0
Gale Business: Entrepreneurship	Full Text Retrievals	0	0
Gale Business: Plan Builder	Retrievals	0	0
Mergent Archives	Pages Viewed	1	1
Mergent Intellect	Pages Viewed	9	9
Morningstar	Record Views	350	350
Reference Solutions	Total Searches	37	37
S & P Net Advantage	Total Usage	154	154
Statista	Searches	51	51
Value Line	Logins	481	481
Weiss Ratings	Page Views	24	24

eBooks / AV			
DLIL eBooks	Checkouts	8760	8760
DLIL audiobooks	Checkouts	7041	7041
Hoopla	Circulations	1805	1805
Kanopy	Plays	1048	1048
Tumblebooks	Book Views	29	29
OTHER			
App	Sessions	2100	2100
Website	Sessions	18983	18983
Scan EZ Scan Station	Pages Scanned	3321	3321
Patron Computer Use	Sessions	1610	1610