

Wilmette Public Library Director's Report – October 21, 2025

Library Activities for September-October 2025

Anthony Auston, Director

Welcome Desk & Shelving (Manager Patsy deVuono)

The library saw 20,319 visitors in September, averaging 700 unique users each day.

Each morning, we empty the blue ILL bins onto the AMH. In September we emptied 266 bins, averaging about 13 bins per day.

In September we sent 60,135 items through the AMH, almost 5,000 more items than in August. 23,540 of those materials were sent to Circulation as exceptions – things that could not be read by the machine or which require special handling. We average around 2,000 items per weekday. Sunday's average is under 1,000.

Of special note, on September 3, the day the system came up after Vernon Area Library joined our consortium, we sent 10,901 items through the AMH. 2,654 of those were exceptions. An average Wednesday is around 2,000 materials. It was a busy day!

There were 391 items that were sent to mending in September. Each item has a tag in it that explains what is wrong with it. They are checked out to repair, bundled together and delivered to the various selectors to decide if they are worth mending.

We cleaned 30 discs this month. These are inspected before we clean them and then again after to make sure, they are usable. If they are, they get checked in from repair and are shelved. If they are still scratched, they go back to repair and to the selector for a final decision.

Vox Books and WonderBooks are all checked to ensure they are charged. If not, we have a charging station they are plugged into. In September, we charged 338 books.

The Welcome Desk answered 296 phone calls in September. 198 of those were direct transfers. 95 were reference questions and only 3 were directional questions. They helped patrons at the desk with 745 questions. 386 of those were directional and 358 were reference questions. The opening hours of each day are generally the busiest time, while the closing hours are the slowest part of the day.

The Welcome Desk handles other duties too. They hand out parking passes to patrons who are staying in the building for a long time. They take donations from patrons who want to drop them off (or this month, to give them other options while the Friends have paused material donations). They sign out the key to the auditorium and keep the log sheet for the PIC. They also keep track of Teacher Bags, made by Youth Services librarians for various area schools. The items are checked out and put in bags for the

teachers to pick up. The bags need to be signed-out so the right bags go to the right people. This September, 21 bags were signed out to 9 different schools.

The Genre Fiction Room has been shifted, and there is now only one row of shelving that has books on the bottom shelves. All of the other shelving in the room has been lowered to make it more accessible. Adult Services is currently weeding this collection.

The Fiction room has been shifted to open up the space. Thanks to recent weeding done by Adult Services, there was room to implement a number of space improvements. Every one of the tall shelving units now has a display shelf, making a window of sorts through the shelving and a place to promote titles in that aisle. Along the east wall we were able to make a whole line of display shelves. There are now thirty-six shelves that have displays on them. The shelving under the windows on the south wall holds the paperback romance books for the time being, and we were able to remove the tall bookcase on that wall to open up the space. This is the first time we have been able to have displays in this area; it looks nice and the books on display are being regularly checked out. The endcap signage has been updated, as well as StackMap.

Collections / Technical Services (Assistant Manager Shanti D'Costa)

In service of the Collection Revitalization Project, cataloging librarian Carly Stauss updated call numbers and locations for the remaining carts of travel hub books, as well as updating records for college and test preparation books (which were changed from teen nonfiction to adult nonfiction collections).

Additionally, Carly continued to update and create instructions in Technical Services team documents, reflecting changes to a range of collections, discontinuations/changes to prefixes and locations for staff and special reference books.

Processing assistant Laura Krimsin-Morales met with stakeholders and finalized updates to internal documentation to facilitate resolution of damaged items.

Laura and Technical Services assistant Emma Standard Solved an interesting processing problem this month. A new release titled *Mona's Eyes* had all of its reference pictures printed on the back of the book jacket/cover. The cover even unfolded to show more reference pictures. When the protective mylar covers were placed on the cover the reference pictures became completely inaccessible to patrons. With assistance from IT, DMS, YS, and AS we determined the best way to present the reference photos while still protecting the book for circulation. We scanned the images to create a booklet and placed clear pockets in the back of each book to hold the booklet before placing the protective mylar cover. It was a library-wide effort that proved valuable as another new book presented a similar processing challenge as well.

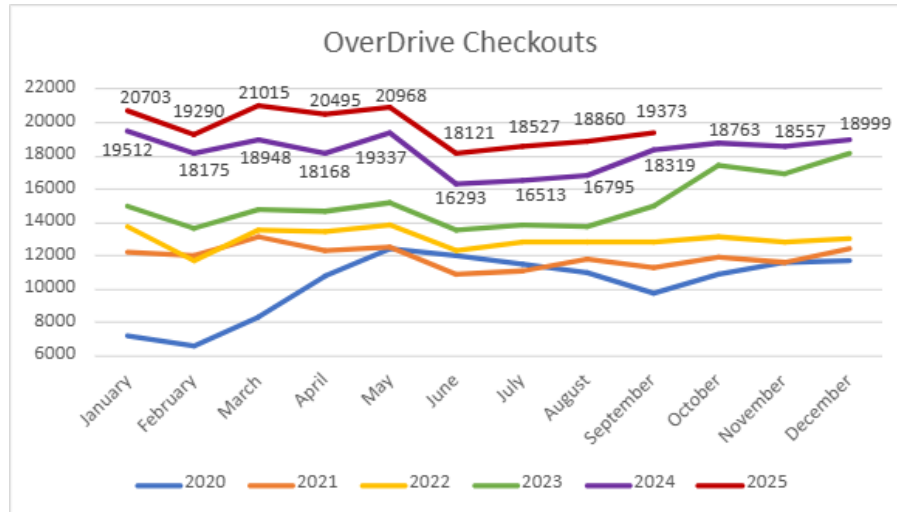
Assistant Manager Shanti D'Costa continued to work on alternative means of order fulfillment. In September, while negotiations were underway between our primary material vendor Baker & Taylor and their prospective buyer ReaderLink, we found out that B&T's warehouses were on pause, except for any inventory they had in stock. This resulted in a significant reduction in shipments for the month of September. In order to fulfill and keep up with the holds, additional copies, and hot picks, we had to aggressively seek out our other established vendors which we successfully accomplished. The work that we do in Technical Services is very intricately linked and relies on every level of the workflow to run smoothly and efficiently, be it cataloging, processing or acquisitions. Each member of the TS team has taken on additional tasks to ensure that both our collection management librarians and our patrons are satisfied, and we're grateful to our team for so willingly pitching in as needed and for keeping everything moving so that we can deliver materials to our patrons in a timely manner.

Digital Collections (Digital & Maker Services Manager Lauren Kelly)

September 2025 Digital Collections Highlights:

- Hoopla saw its highest usage ever for the third month in a row, at 1,855 borrows. The Hoopla digital media service allows you to instantly borrow movies, music, audiobooks, ebooks, comics, and TV shows to enjoy on your personal devices. For a tutorial and to access this service, visit: <https://www.wilmettelibrary.info/databases/hoopla-digital>
- The CLCD: Children's Literature Comprehensive Database saw very high usage in September, with 487 results generated. The CLCD is a comprehensive database for understanding, teaching, defending, and building the world of children's literature with over 1.2 million titles in its database, 630,000+ professional reviews from 50+ sources, 125,000 award-winning books across 1,300+ award programs, and reading program data with Lexile, Accelerated Reader, Reading Counts.
- Mango Languages had its highest recorded monthly usage at 194 sessions. Mango Languages offers dozens of language courses, plus English lessons in many languages and specialty courses that teach cultural differences. Learn more and access this resource here: <https://www.wilmettelibrary.info/databases/mango-languages>
- New York Times All Access has had record usage this month, with 6,173 sessions. Our previous high water mark for this resource was July 2025, with 4,441 sessions. Learn more about how to get free daily access to the digital edition of The New York Times, including News, Cooking, Games, Wirecutter, and The Athletic on our website: <https://www.wilmettelibrary.info/databases/new-york-times-online>
- The ProQuest: New York Times Historical database had an unusually strong month with 118 documents accessed. A typical month sees between 5 and 20 documents for this resource. Find the full range of our NYT resources here: <https://www.wilmettelibrary.info/online-resources/n>

OverDrive



19,373 checkouts in September:

- 9,357 eBooks (48.3%)
- 6,873 digital audiobooks (35.5%)
- 3,143 digital magazines (16.2%)

Top eBook titles by checkout:

1. Great Big Beautiful Life by Emily Henry – 49
2. Atmosphere by Taylor Jenkins Reid – 36
3. Broken Country by Clare Leslie Hall - 36
4. The Wedding People by Alison Espach – 31
5. My Friends by Fredrik Backman – 30

Top digital audio titles by checkout:

1. Great Big Beautiful Life by Emily Henry – 47
2. The Housemaid by Freida McFadden - 30
3. My Friends by Fredrik Backman – 29
4. The Correspondent by Virginia Evans – 28
5. Culpability by Bruce Holsinger - 27

The most popular magazines:

1. The New Yorker – 606
2. Guardian Weekly – 118
3. Us Weekly – 115
4. The Week Magazine – 108

Learn more about our OverDrive/Libby digital collections on our website:

<https://www.wilmettelibrary.info/databases/digital-library-illinois>

Circulation (Manager Matthew Hoffman)

Circulation began the month offline and in the middle of a database migration that welcomed Vernon Area Library (Lincolnshire/Vernon Hills) to CCS. The migration was complete on 9/3.

For the first time since 2022-2023, we had over 50,000 checkouts in September.

We welcomed 179 new cardholders in September, including 33 new D39 student cards.

ILL added a new book club for our new neighbors at the Optima Verdana.

We added a new school account for Baker Demonstration School, and renewed all other school cards through the June 2026 school year.

During Library Card Sign-Up Month, Circulation participated in several events: the Wilmette Block Party on 9/6 (Susan Karol & Matthew from Circ, Robin Sindelar from YS, Krista Hutley from AS), in which we issued out 15 library cards; Food Truck Mondays in Kenilworth on 9/8 (Matthew and Sarah Jo Zaharako of YS); and pop-up tabling on 9/11 (Matthew & Lydia Hanchett from DMS) & 9/24 (Susan Karol & Eti Berland from YS). The latter appearance, held in the vestibule, attracted over 50 patrons.



Susan Karol, Krista Hutley, and Robin Sindelar at the library booth at the Block Party



Eti Berland and Susan Karol in the vestibule

As part of community engagement, Matthew and Sarah Jo Zaharako were guests at the Human Relations Commission board meeting on September 8 at Village Hall, which was also the night of Food Truck Mondays. We shared some of the library initiatives with the HRC, such as the “Let’s Learn Together” agenda. The HRC also suggested community partners who might benefit by some of the library’s resources, particularly the police department. The meeting lasted about an hour and was productive in that we established stronger ties to this organization, which shares many of the same values and goals as the library.

Current and Past Physical Circulation by Fiscal Year

	2021/2022	2022/2023	2023/2024	2024/2025	2025/2026
July	59,462	59,742	60,736	58,994	58,004
Aug	21,368	59,932	62,545	56,891	52,109
Sept	64,184	53,587	49,229	44,457	51,763
Oct	50,538	53,994	55,226	59,304	
Nov	53,720	54,850	52,926	53,810	
Dec	51,141	51,452	53,499	51,956	
Jan	53,798	57,424	56,360	55,437	
Feb	49,767	52,127	54,534	51,350	
March	55,073	61,616	58,430	55,098	
April	53,537	54,517	54,773	52,102	
May	51,235	53,990	51,671	51,007	
June	55,012	56,630	56,941	54,569	
Total YTD	618,835	669,861	666,870	644,975	161,876



Matthew Hoffman and Lydia Hanchett promote Library Card Sign-up Month in the vestibule

Wilmette Public Library Monthly Statistics as a Whole For 9/2025	
Total Checkins	29,467
Checkout Stations	18,304
Leap Checkout and Renewal	9,169
Total Checkouts	28,171
Auto-renewal	22,625
Power PAC Renewal	354
Leap Checkout and Renewal	171
Checkout Stations	169
Total Renewals	23,592
Number of your Library's items checked out system-wide	27,333
Holds Placed through your interface	6,182
Holds placed for/by your patrons	7,246
Holds Held	7,456
Holds Checked out	6,442
Holds Cancelled	1,274
Holds Unclaimed	916
Number Of Items Currently Out	32,816
Unexpired Patrons on file	18,194

Wilmette Public Library 24/7 Pickup Lockers Monthly Statistics For 9/2025	
Total Checkouts	320
Wilmette Cardholder	102
CCS and/or Reciprocal Borrower Cardholder	36
Holds Held	381
Holds Unclaimed	11

Adult and Teen Services (Manager Cathleen Blair)

Progress on Goals

Develop and present valuable, outcome-oriented programs and events.



Teen Services Librarian Krista Hutley and School Engagement Librarian Eti Berland partnered with New Trier student Clara S. to raise awareness of the Little Free Art Gallery Clara installed outside the Wilmette Theater. Clara herself introduced the gallery idea to a large, enthusiastic crowd of children and families, who were then encouraged to create small artworks to fit into the gallery. The *Daily Northwestern* reported about Clara's project and mentioned her work with the library's program:

<https://dailynorthwestern.com/2025/10/02/city/high-schoolers-miniature-art-exchange-sparks-creativity-for-all-ages/>

Genealogy and Local History Librarian EvaAnne Johnson partnered with the North Suburban Genealogical Society to present "Applying for Dual Citizenship by Descent". Attendees were equipped with tools to investigate whether they were eligible for dual citizenship, and it was also an opportunity to promote some of the library's resources. In fact, the event inspired two individual genealogy one-on-one appointments for assistance in locating the genealogical documentation necessary for application.

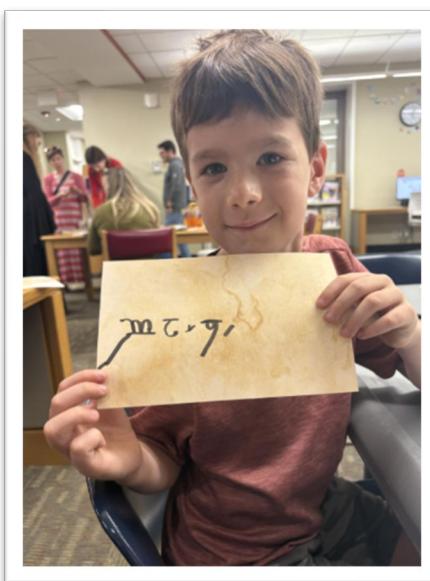


In a nod to the current Let's Learn Together theme of understanding neurodiversity, Business Librarian John Amundsen hosted "Bridging the Neurodiversity Employment Divide: Advancing Autism Inclusion in the Workforce." Presenter Tim Fox of The Precisionists, Inc. (TPI) explored how prospective employers can shift the conversation from "limitations" to "capabilities" and build confidence and motivation for neurodiverse job seekers.

Coffee & Business Conversations initiated the fall season with its best recorded attendance yet: seventeen local entrepreneurs gathered for networking and for an overview of the library's business resources, partnership opportunities, and the specific benefits of the Wilmette Public Library business card. Many attendees lingered after the event's conclusion, always a sure sign of a successful program.



Teen Services Librarian Krista Hutley facilitated a popular station at the Youth Services Department "Hobbit Day" program on September 19. Visitors were invited to learn how



to write their name in Elvish and to practice with parchment and brush pens. We later received report of a young participant who "especially loved learning how to write her name in Elvish. She went home and wrote everyone's name in Elvish and even created her own language!"

Digitize, preserve, and enhance access to rare and unique local history resources.

Librarians Ted Remus and Suzanne Arist completed indexing *Wilmette Life* for the year 1946. Because no other comprehensive indexing or digitization of *Wilmette Life* yet exists, this project supports researchers' discovery and request of obituaries from the newspaper without having to consult the microfilm. When we are able to fully digitize *Wilmette Life*, these entries will be matched to their corresponding obituaries, enhancing their discoverability via our digital collections.

Curate and promote quality collections in a variety of formats.

Visitors have adapted well to the reorganized adult and teen nonfiction collections on the lower level of the building. Now that all has been in place for a number of weeks, selectors have the task of monitoring those items being newly transitioned from Recent Arrivals to the general collection, ensuring that we protect the gains in access and discoverability that were achieved during the reflow.

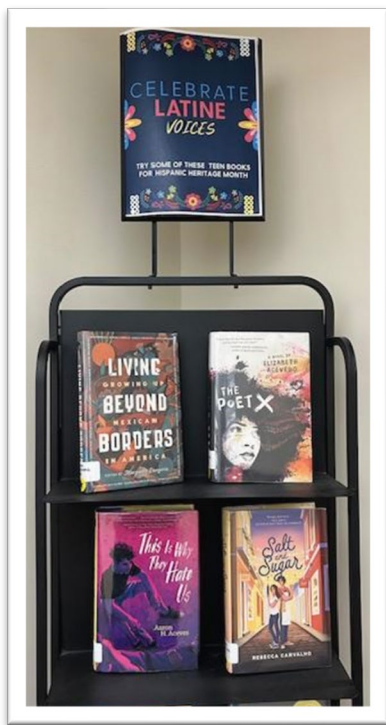
In readiness for our next collection shifts, media specialist (and Senior Services Librarian) Jillian McKeown continued rigorous assessment projects in the current audio-visual collections.

Highlight the wealth of resources offered in our building and collections in more accessible and visually appealing ways.

The Fiction Room has undergone several positive changes. As a result of collection evaluation, holdings were refined and space created to support window display shelves throughout the space, creating more opportunities for face-out promotion and discoverability of backlist fiction titles.

Popular mixed media displays this month included a "Sci-Fi September" focus on speculative media of all flavors and a strategically divided display of adaptations, with one side claiming "the book was better" and the other, "the movie was better".





This YA display of “Celebrate Latine Voices” is one example of adult and teen spotlights of materials in support of Hispanic Heritage Month, which began on September 15. Librarian Rachel Rothe also authored a web feature suggesting memoirs written by Hispanic authors.

Additional collection highlights included contemporary stories of Mythology, cheering the National Book Awards, and books that inspire us to “Get Outside!”

A September-themed display with a poignant Virginia Woolf quotation sparked several thoughtful interactions with both staff and materials, and a fun “The Life of a Showgirl” array heralded the release of a new Taylor Swift album of that title:



Rachel Rothe also curated multiple collection tie-ins to feature in partnership with the C&E in-person program series “House and Home”:



Prepare staff with professional development resources and leadership opportunities and support individual paths for career growth.

Assistant Manager Rachel Garcia has structured a strong start to the practicum partnership undertaken on behalf of student Melissa. In addition to coordinating orientations across multiple departments, Rachel and Melissa have identified outcome-specific objectives for this time of education, experience, and collaboration. Melissa attended her first adult book discussion, and coming weeks will include display design, an advisory entry on the library's reader blog, and contributing to an upcoming program.

Genealogy and Local History Librarian EvaAnne Johnson has joined the Board of the Illinois State Genealogical Society as a 2026 Director. The purpose of the Illinois State Genealogical Society is to stimulate an interest in the people who contributed to the establishment and development of the State of Illinois; to seek, preserve, and make available all information pertaining to individuals, families, and groups who lived in Illinois, recognizing the events that affected them; to inform people of the value of and the need for preserving family and local history for future generations; and to encourage and support local and regional genealogical societies.

EvaAnne Johnson attended the Annual Professional Management Conference, presented virtually by the Association for Professional Genealogists on September 18-19. While some presentations were specifically tailored for the genealogists who own private research businesses, many of the sessions were broad enough to be applicable to genealogy librarians as well. In particular, Eva found the four sessions about AI in genealogy to be interesting, as they provided insight into how professionals are using AI and ChatGPT in their professional lives, as well as the ethics of using AI and how to protect privacy when using AI in research. The opening session about advocating for records access was an eye-opener that gave insight into the particular struggles for record access, including at the local level. An advanced PowerPoint session and an advanced design strategy session taught her a few things that she can incorporate into future presentations at the library. Lastly, the sessions about using mitochondrial DNA for genealogical research and understanding translation services for genealogical research were very useful for background knowledge for when she is helping patrons during one-on-one sessions.

Additional Spotlight Activities

Public Desk Service

Adult Services staff answered 2602 questions at the service desk and in collection areas throughout September. As expected with a new school year, study room inquiries bounced back to represent 23% of interactions, though collection assistance maintained its place as most in-demand service at 45%. Though reference assistance remained largely steady at 25%, we did mark a significant rise in appointments and tutorials this month, specifically a gain of 89%.

Teen Services

Teen Volunteer Program: Teen Services Librarian Krista Hutley and School Engagement Librarian Eti Berland have undertaken revising the volunteer application for summer and school year volunteers, researching online schedulers to find the most efficient tool, creating an ongoing list of tasks for school year volunteers, and writing updates for the Volunteer page for the web site. They are also working with Digital & Maker Services Librarian Janet Piehl, who works with teen volunteers in the Studio and runs a concurrent program.



Gold Award Project: Gold Award project student Marie M. held the first meeting of high school students interested in volunteering in North Shore libraries on September 7. Krista Hutley is Marie's project advisor.

Outreach: In addition to serving at the Wilmette Block Party on September 6, Krista Hutley again partnered with Eti Berland to bring the library to the Wilmette Park District's last Sounds of Summer concert, "A Taylor Swift Experience", for Library Card Sign-Up Month. Children and families were excited about the bracelet making station, as well as the Taylor Swift coloring sheets. Krista and Eti estimate they interacted with close to 150 adults and children.

Collection and Advisory Services

Multiple departments were forced to be creative when a new fiction title, Mona's Eyes by Thomas Schlessler, contained a large fold-out poster of artwork on the inside of the book jacket. This posed a problem as the artwork and layout were each pertinent to the enjoyment of the novel but trapped under the plastic mylar cover of necessary library processing. Staff members from Adult Services, Technical Services, IT, Youth Services, and Digital and Maker Services worked together to find an innovative solution to this problem.

Observations from Patron Service

- A sample string-of-pearls research process, in which a series of small details consecutively lead to a satisfying answer: A request for an obituary came into the reference email for a gentleman whom the patron thought had passed in 1998 and that the obituary would have been published in the *Chicago Tribune*. After initial searches revealed nothing, Librarian Rachel Rothe was able to find the obituary for the gentleman's sister and conducted an Ancestry search using the additional siblings' names listed in her obituary. From there she found his obituary published in the *Naples Daily News* even though he passed away in Oak Park. Rachel was able to direct the patron to the Collier County Public Library's website, where they accept obituary requests from their *Naples Daily News* microfilm, with the foundation that their microfilm index showed that they did indeed have the obituary the patron was seeking.
- Comment from a regular patron: "I love coming to this library! Everyone is so warm and welcoming. I had just moved to Central Street in Evanston when that library closed. A friend who lived in Wilmette brought me to this library, and I've been coming ever since. You all are so helpful and wonderful!"
- Email message from a regular Teen Take & Make participant's parent: "Brie and I want to thank you all the effort you put into these projects. We truly appreciate it and enjoy them."

Additional program details and statistics are appended to this report.

Youth Services (Manager Andrea Vaughn Johnson)

Youth Services Programs

In September, Youth Services led 43 programs which were attended by 1,469 patrons. In addition, we offered 17 drop-in events, a favorite book vote activity to get ready for Freedom to Read Week, and two StoryWalks in Hibbard Park and Vattman Park. Below are a few highlights from our programming this month.

Nanny Appreciation Day

Youth Services staff celebrated our caregiver community on September 29 with a Nanny Appreciation Day coffee hour. This annual event helps build and maintain a strong partnership with caregivers and nannies, many of whom spend several hours a day in our library. They bring children to storytimes and programs, read books, and build community. The event was organized by Community Engagement Librarian Sarah Jo Zaharako with support from Andrea Vaughn Johnson, Ruth Bell, Diane dos Santos and the YS team.



We Are Free to Read

Youth Services honored Freedom to Read Week (aka Banned Books Week) by providing space for kids to vote for their favorite books. Visitors used heart stickers to show their love for books on the bulletin board.

Librarian Eti Berland contributed a blog article on our website (<https://www.wilmettelibrary.info/posts/we-are-free-read>) encouraging parents to explore a series of activities and conversation starters that can help their children understand their rights, celebrate the power of stories, and a love of books.

Hobbit Day

Preschool Outreach Librarian Ruth Bell organized a Hobbit Day celebration for the ages on Friday, September 19. Youth Services staff hosted activities such as button making (assisted by library helpers and volunteers), hobbit door creating, and Gollum's Riddle Walk. Welcome Desk and Shelving staff member Peter Sandstrom shared his performance (and teaching) skills as Gandalf reading aloud from *The Hobbit*. Teen Librarian Krista Hutley taught patrons how to write their names in Elvish. Patrons of all ages enjoyed this literary fandom experience, whether they made a special trip to the library to join or stumbled upon the Shire.

Later in the weekend, staff shared: "We had a family in on Sunday who loved Hobbit Day so much that they came in to get the picture book biography about Tolkien. The mom said the child (early elementary age?) especially loved learning how to write her name in Elvish. She went home and wrote everyone's name in Elvish and even created her own language! Well done, Hobbit Day crew--imagination was ignited!"





Meet Max, the Robot Dog

Families had a blast coming to the library to meet our little interactive robotic dog, Max! Youth Services Librarian Jennifer Lee created the program to bring intergenerational activities that are meaningful and fun for kids and adults (without worrying about fear of dogs or allergies). Jennifer shared books about pets, questionnaires for Max, coloring pages, and every participant got some one-on-one time with Max.

Tiny Art Party

On September 20, Teen Services Librarian Krista Hutley and School Engagement Librarian Eti Berland partnered with New Trier student Clara S. to raise awareness of the Little Free Art Gallery, which Clara installed outside the Wilmette Theater. Clara introduced the gallery idea to a large, enthusiastic crowd of children and families and then they created small artworks to fit into the gallery. According to a Daily Northwestern article, Clara shared her excitement that the library asked her to lead a “Tiny Art Party” to paint and make crafts, remarking, “I didn’t think anything like that would ever happen!”



Hispanic Heritage Month Scavenger Hunt

Youth Services hosted our newest hunt for titles that feature books for all ages by Hispanic & Latine creators. Children often shared connections to the books, shared that they had seen titles in their classrooms, and expressed interest in finding the books – and of course, loved completing the scavenger hunt for a sticker prize.

Youth Services Outreach

Library Card Sign-up Month

Staff hosted pop-up programs in the vestibule to promote Library Card Sign-up Month. On September 24, School Engagement Librarian Eti Berland joined Circulation Staff Susan Karol to engage our community in conversations about using their library cards, encourage new sign-ups, share resources, answer lots of questions, and give away library stickers and swag.

Are You Ready for It?

A Taylor Concert Experience Outreach

Leveraging our continuing partnerships with the Park District, Eti Berland and Krista Hutley attended the “Are You Ready for It? A Taylor Concert Experience” at Wallace Bowl in Gillson Park on Thursday, September 25. They provided a bracelet making activity that drew more than 150 attendees to their table, connecting the community to the library in new, unexpected ways.



School Accounts

All our K-8 school partners renewed their School Accounts in September for the school year. These accounts enable school staff to borrow library resources for classroom use. We have also added Baker Demonstration School to our list of school partners. This month we circulated 21 bags of materials at our Teacher Pick-up Spot at the Welcome Desk.

Romona Kindergarten Visit

We have begun our annual kindergarten visit season, which will take place from September-November on Mondays. On September 29, we hosted Romona Elementary School's kindergarten students for their annual field trip to the library, hosted by Eti Berland and Youth Services Associate Ann Santori. They gave each of the four classes a storytime and tour of the library. All staff helped ensure a successful and smooth visit – and helped our young visitors and

their caregivers feel welcome. In fact, one kindergarten student returned that night with his father and showed off his knowledge of the library space, expressing his confident use of the library – and his understanding that the library is for him.



Mother Goose at Avoca West
Youth Services Library Associate Diane dos Santos - in her Mother Goose persona - visited Avoca West's Kindergartens on Monday, September 29, a visit that is quickly becoming an annual tradition! This visit connects to the school's curricular unit on nursery rhymes, sharing the joy of rhyming, imagination, language, and stories!



Riddle Walk

Visitors to Mallinckrodt Park found our Riddle Walk in September, created by Youth Services Librarian Sheri Reda. Making your way from sign to sign, you could read and solve the riddles posted along the path.



Book Displays

National Hispanic Heritage Month was highlighted in the second floor hallway and the Junior High Room this month. We also promoted R U OK? Day (September 10 this year) by displaying books about tweens facing all kinds of struggles.



Digital & Maker Services (Manager Lauren Kelly)

Programs

Digital & Maker Services librarian Janet Piehl ran the Maker Garden in September, with the theme of “Bricks & Sticks.” Patrons are invited to design, build, and create with miniature toy bricks and bamboo poles.



Program Highlights

- This month Digital & Maker Services Associate Ethan Herdrich ran a massively popular program, Recognizing AI, on September 18th. The presentation gave strategies to identify AI generated images and videos. Ethan showed patrons tons of images and asked patrons to determine if they were real or AI generated. Patrons got quite good at identifying which was which. In general, we are seeing a high level of interest in programming on the topic of AI.
- This month Digital Services Assistant Annie Blackie ran her first library program, Microsoft Excel Basics, with 4 attendees. One patron had a specific project they wanted to complete in Excel for a volunteer group and the class went over the basic functions needed to complete the spreadsheet.
- Digital & Maker Services Assistant Manager Lydia Hanchett hosted Board Game Night on September 12th for 17 patrons. Fun was had by all, and several patrons asked when we'll be doing the next one.



Program Updates

- The DMS Team solidified and submitted programs for the November / December cycle. As always, we offer a mix of Maker, Digital Literacy, Online Resources, Gaming, and Coding programs for all ages.

The Studio

In September the Studio team had 476 interactions in the space. The usage patterns have shifted in the Studio with the start of the school year. We are seeing more activity between 3:30 and 6pm than over the summer, which saw 1-4pm as the more popular time.

Studio Projects and Patron Stories

- A teen volunteer used the Studio's sewing machine to alter her homecoming dress.
- The parent of a college student made name tag buttons for parents of her son's soccer team. During this interaction, Janet figured out how to print multiple button designs on one piece of paper, using the button software. The patron had the perseverance and patience to make 50+ buttons!
- A dad and daughter made temporary tattoos for the daughter's swim team. They used the Silhouette Cameo and temporary tattoo paper.
- A patron made waterproof stickers for his company's hard hats.
- Two elementary-age Studio regulars made some print-and-cut stickers to help plan their Halloween costumes.
- A young adult came in a couple times to alter jeans to be super-wide, with an eye to starting a business. Lydia Hanchett got him started on the sewing machine.
- A patron used the Silhouette Cameo and heat press to decorate a shirt for a boat race that she helped administer.



Studio Updates

- Janet Piehl continues to work on the teen volunteer program, both in the Studio and library-wide. She met with Eti Berland and Krista Hutley to discuss the general direction of the volunteer program, and they are working on aligning official policies with actual practices. She also started scheduling teen volunteers in the Studio on weekends and school days off.
- This month the team worked to get ready to launch the new embroidery machine, which is going live on 10/7. We are implementing certifications for patrons to be able to use the machine, and offering 1:1 bookings for staff help.
 - Lydia Hanchett revamped the instruction binder and trained all staff on the use of the machine



- Lydia also spearheaded the creation of new print assets associated with the machine, including a flyer and patron handout.
- Lauren Kelly updated the Studio webpage, built the appointment bookings site, and worked with C&E to promote the new machine.
- Doug McGillivray and Ethan Herdrich met this month to plan how to create an instructional video for the Embroidery.
- Digital Services Assistant Annie Blackie took next steps to plan the implementation of a knitting kit in the Studio. She made a proposal of supplies that will be needed, and decided on the introductory project for the kit.
- Lydia Hanchett created a Studio Project to accompany the upcoming Halloweek Studio program in late October. Patrons will have the opportunity to create felt animal ears headbands using the instructions and supplies provided.
- Janet Piehl started a Studio sticker book to replace our aging “Fan club” books. Patrons can put their creations in the book as well as trade stickers.



- Lauren Kelly worked with Graphic Design Coordinator Sarah Rose to design and launch a new flyer showcasing Dewey numbers for various crafting topics in our physical collection. This “Crafting Resources” flyer is now available in the Studio to connect patrons to print books in our collection, as well as on the Lower Level in the 700’s section.



- Lydia Hanchett and Doug McGillivray created a new seasonal display in the Studio.



3D Printing

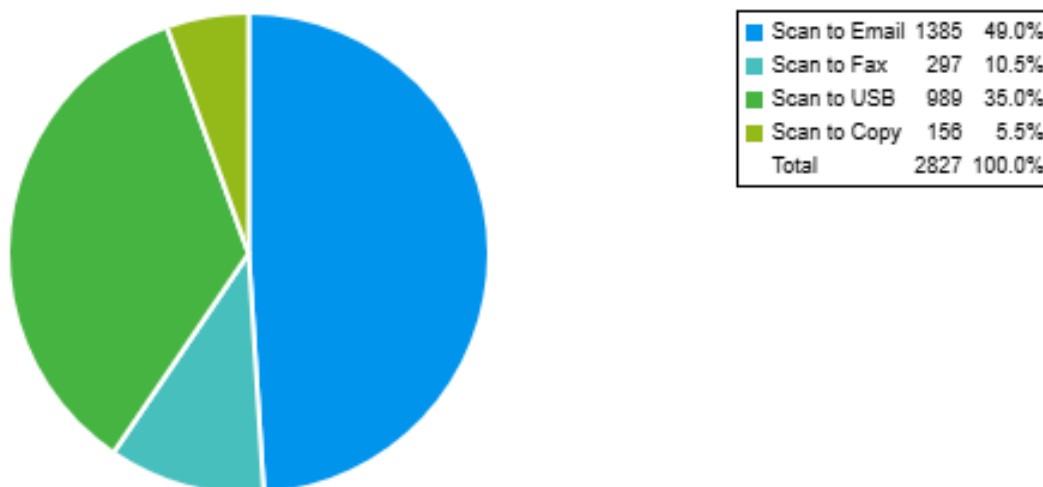
September Patron Prints: 90

This month we also 3D Printed 20 chess pawns for the Mighty Pawns chess club, led by Welcome Desk assistant Peter Sandstrom.

Technology Desk + DMS Department

Updates

- In September, DMS Staff had 860 interactions at the Technology Desk, a bit higher than average. Help topics included: understanding iCloud storage, editing and printing hebrew letters, viewing images on a medical CD, creating a chart in Excel, printing an out of state birth certificate, McAfee scam, learning AI prompt engineering with LinkedIn Learning, copying 11x17 maps, and more.
- In September, 2,827 pages were scanned at the Scan Station.



- The TBS computer management system also allows for usage reports. In September we had 1,473 computer sessions (all locations). This is right in the average number typically seen.
- The first floor patron printer was out of order for about two weeks in September due to a broken part. After a couple of days, IT worked to move the 2nd floor printer down to our area so patrons could continue to print without having to go upstairs. Though this was a major headache for our department, as well as for patrons, it went as smoothly as possible.
- Lydia Hanchett participated in tabling in the lobby as a part of Library Card Sign-Up Month.
- Finn Dos Santos worked to update pieces and image cards for some Library of Things items, the Wi-Fi hotspots and Nintendo Switches. They also worked with Technical Services Assistant Emma Standard on a new damage slip for LoT items.

- Lydia Hanchett put together a flyer for the Library of Things collection, which was distributed at the Wilmette Block Party and during Library Card Sign-Up Month tabling.
- Ethan Herdrich is working on updating the audio cassette digitization tutorial since the Audacity software updated and our guide is outdated.
- Lydia Hanchett created and applied additional labeling to the recently deployed device chargers to encourage patrons to return chargers when they're done using them, including a 3D printed tag that deters attrition.

Patron Stories

- This month Annie had a time-consuming patron interaction with a patron who had limited computer skills and wanted to print large versions of each Hebrew letter. Annie spent quite a bit of time with her showing her how to look up the letters on Google and adjust their size in a Word document. She needed a lot of help but then she was able to come in the next day and finish the project almost entirely on her own.
- Beth fielded a phone call with a patron who was having printing issues at home. She had replaced the black ink cartridge on her HP printer but the image she was trying to print was still faint. Beth instructed her to clean the nozzles, etc., but the print was no better. Beth then had her print a different document which came out fine, so they decided the image was the issue. The patron was a very upbeat person and so grateful for the help that she sang Beth a song!
- Ethan has been doing more 1:1 appointments lately. In September he worked with a patron a couple of times regarding using her MacBook to create photo books, which used to be an integrated feature from Apple but is now a 3rd party app. He also worked with a patron looking to unsubscribe from Apple services, iCloud and Apple Music. The patron had questions about alternatives to using those services.

Additional program details and statistics are appended to this report.

Communications and Events (Manager Sarah Beth Brown)

September Programming

Programming coordinator Jennifer Bartel scheduled a varied lineup of programs from music and nature to art history and sustainable living. Several events also aligned with broader cultural events, such as the Art Institute's exhibition and local environmental initiatives.

Cellist Alexa Muhly and Friends: Sunday Classical Concert: 53 patrons gathered for a live chamber music concert that delighted both seasoned and casual music lovers. This concert offered not only musical enrichment but a sense of community and shared cultural experience.

Fall Migration Bird Walk with Red Hill Birding: We were pleased to welcome Red Hill Birding back for a guided walk at Gillson Park. Over the course of 90 minutes, participants encountered 19 bird species and learned about local migration patterns.

Virtual Program Highlights:

Gustave Caillebotte and the Story of Impressionism

Art historian Jeff Mishur returned with a well-received lecture on Gustave Caillebotte, one of the founding French Impressionists. This lecture was scheduled to coincide with the Art Institute of Chicago's Caillebotte exhibit. Patrons appreciated the timing of the program and Jeff's insight, as well as his ability to zoom in on artistic details that might be missed in person.

Patron Feedback:

- "Excellent idea to give a presentation on special Art Institute exhibits. Virtual is great because he zoomed in for details."
- "Sponsor more and more and more of high-quality, high-interest talks like this one. Jeff is amazing and would be welcome any time."

The Language of Flowers in Asian Art

Presented by the Asian Art Museum of San Francisco, this program explored the symbolism of flowers such as lotus, cherry blossom, and rose across Asian cultures.

House & Home Series

Our House & Home series launched in September with a focus on sustainability, balance, and improving quality of life through intentional living. Adult Services staff curated related materials for in-library display and circulation to enrich patrons' experiences. Four programs were offered in September: How to Boost Sustainability at Home, Life Balance and the Swedish Philosophy of Lagom, Useful 3D Printed Objects for Home Improvement, and One-Pot Wonders: Cozy Meals with Less Mess. The final series program will take place in October.

In addition to providing the majority of our cultural programming for adults, Jennifer also worked began planning and coordination of late fall and winter events, including program scheduling, collaboration with other departments, and data compilation.

September Communications

This month, Communications & Events manager Sarah Beth Brown worked primarily on our November/December print newsletter, which will introduce this year's Children's Winter Reading Club and our 2026 Wilmette Reads theme, as well as our full slate of year-end programs for all ages. In addition to our standard newsletter content, we are excited this year to include our annual report as a center spread in the print newsletter. This allows the report to come immediately following the close of our fiscal year and subsequent financial audit, and puts the report directly in the homes of every Wilmette resident. The new format makes the information from the fiscal year more relevant and timely, as we work to accurately share our fiscal stewardship with the community. The newsletter and report will be mailed to homes in late October, and will also be included in the November monthly report.

Sarah Beth also continued to work on the necessary communications for the ongoing collection revitalization plan, including communications to patrons regarding the asbestos abatement and resulting closure of Books Down Under, as well as ensuring communications on our website were up-to-date with regards to the project.

As a department, we helped to run a number of cross-departmental initiatives in September. In support of Library Card Sign-up Month, we highlighted uses for your library card throughout the entire month, focused on engagement in our email newsletter and social media channels, largely spearheaded by content coordinator Lydia Fair. Promotions were primarily focused on reaching existing cardholders, ensuring that each person in their household has a card. We also prepared communications in support of Hispanic Heritage Month, which runs September 15-October 15, and shared information about this initiative on our website and in our digital communications. Our communications promoted librarian-curated booklists from Adult and Youth Services, resources in our digital collections, and the scavenger hunt in Youth Services.

Graphic designer Sarah Rose had quite a busy month. She was integral in helping to provide engaging graphics for the annual report on a tight timeline. She also worked with Adults Services on creating eye-catching visuals for Freedom to Read week, which launched in early October, including our first-ever oversized site-specific poster. In addition to these larger efforts, Sarah:

- Worked with Laura in TS to update the damage slip files
- Distributed our new custom vinyl stickers for use at The Block Party and beyond
- Created signs and graphics for the BDU closure and book donation pause due to construction
- Worked with Janet on reimagining and updating the instructions for the button maker in The Studio
- Updated and produced items for The Studio and DMS including a brand-new Crafting Resource handout
- Created new posters for display in the vestibule and the bulletin board, including for Library Card Sign Up Month

- designed and provided graphics, files, and design consulting as needed across numerous departments for use in the building, online, and in the community such as the 90 Second Newbery Film festival
- Produced, updated and/or replenished a number of printed materials such as our downloads and streaming informational handouts
- Joined the Library of Things Committee

Content Coordinator Lydia Fair was integral to the successful completion of the annual report, gathering statistics and assisting in the necessary number crunching. She also ensured that, during a busy month for our team, the regular flow of patron communication remained steady and trustworthy. Her work included:

- Sent weekly general newsletters, biweekly Youth Services newsletters, and an RA email in collaboration with Rachel Rothe on 9/8.
- Additional promotional highlights included social posts about the 9/11 Fall Migration Bird Walk and 9/19 Hobbit Day.
- Shared our October book groups with The Book Stall for inclusion in their promotions
- Published 6 posts to the staff blog, including writing a post on 9/24 spotlighting Muppet books/items in our collection to celebrate 70 years of the Muppets.
- Ongoing: organized and tagged photos on Google Drive/shared drive, took photos around the library, and in The Studio
- Ongoing: created evergreen digital slides spotlighting reading advisory, the Travel Hub, and the Digitization Station

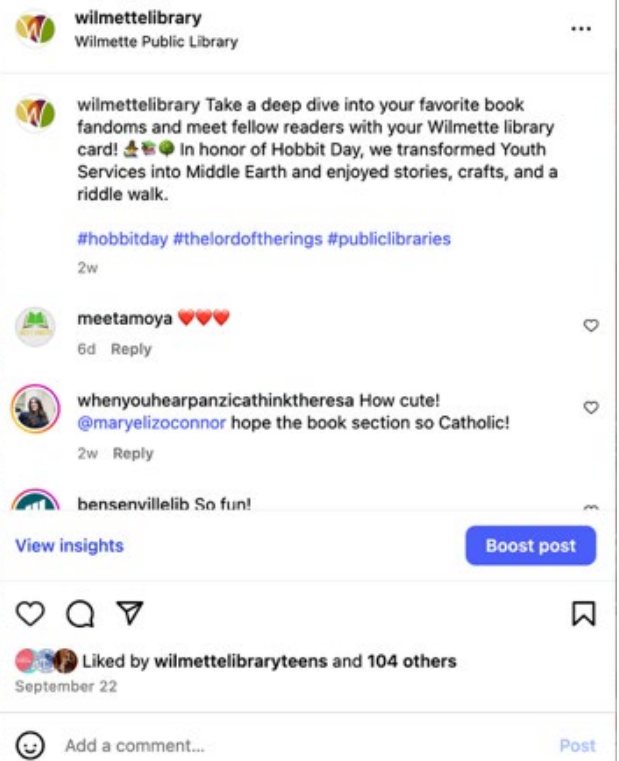
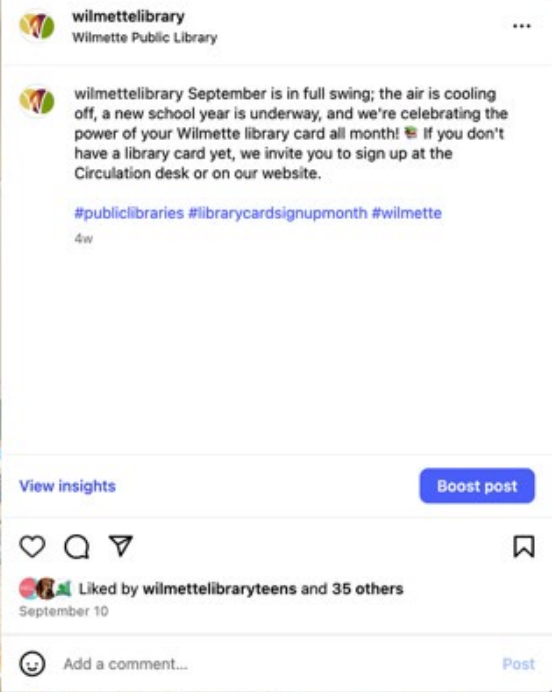
Email, Social Media, and Communications

Email newsletter statistics from September:

- 75,721 sends
- 1,428 clicks

A few of our more popular posts from September:





Connect with us!

- <https://www.facebook.com/wilmettelibrary/>
- <https://www.instagram.com/wilmettelibrary/>



Wilmette Public Library is at Wilmette Public Library.

Published by Lydia Wpl · September 3 · Wilmette ·

Last week, The New York Times mini crossword was placed behind a paywall. Luckily, you can still play for free plus unlock News, Cooking, The Athletic, and Wirecutter through the library. No subscription required!

Get started: wilmettelibrary.info/databases/new-york-times-online
#LibraryCardSignUpMonth



The New York Times Games



The Mini Crossword

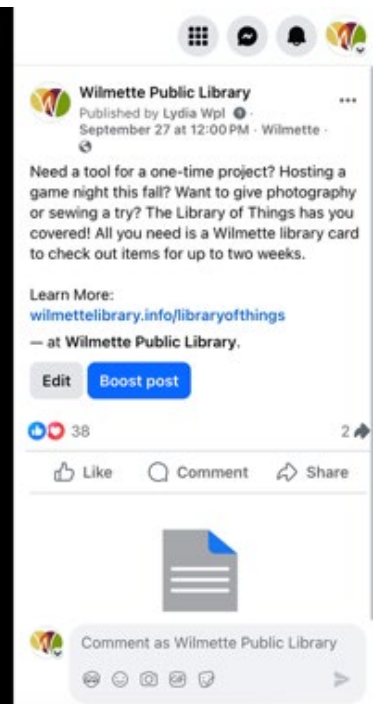
See insights and ads

Boost post



Wilmette Park District and 16 others

2



Information Technology (Manager Michael Pocrnich)

The first-floor patron printer stopped working late in the day on Friday, September 5. CVI assessed the issue promptly, ordered replacement parts, and took the printer back to their office for repair. The second-floor patron printer was moved to the first floor in the interim. CVI returned the repaired patron printer on Tuesday, September 23. With patrons printing over 10,000 pages each month, this printer sees significant use and warrants consideration as a contractually-managed device when we move to renew our copier lease in the future.

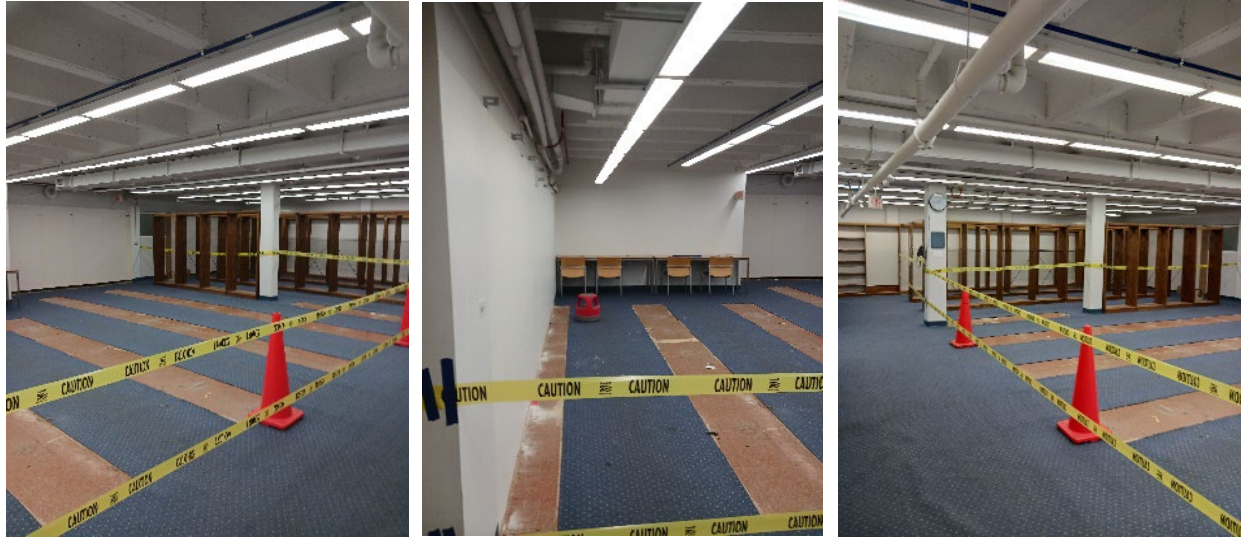
The final phase of the implementation of our recently upgraded computing hardware continues this fall with the migration to Windows 11. Testing began with the PCs in the IT department being upgraded first and a couple others for testing purposes. CVI built a new Windows 11 patron profile to be used on our patron PCs, which are scheduled to be upgraded during Staff Day on October 17. The remaining staff PC updates will be implemented by the end of November.

Facilities and Safety (Manager Marcos Levy)

Building Improvement

As part of the 2025-26 Collection Revitalization Project, the lower level north room (formerly known as the 900's room) Asbestos Abatement Project was completed this month, ahead of schedule, on September 12. Background information about the 2025 Asbestos Abatement Project is posted on the Projects and Initiatives section of our website (<https://www.wilmettelibrary.info/2025-asbestos-abatement>), while updates to affected operations (including redirection for material donations to the Friends of the Library Books Down Under shop) are included on a slide on the library's home page and a dedicated info page: <https://www.wilmettelibrary.info/posts/collections-move>. The north room space will remain closed through October, and re-open following the subsequent painting and re-carpeting of the space.

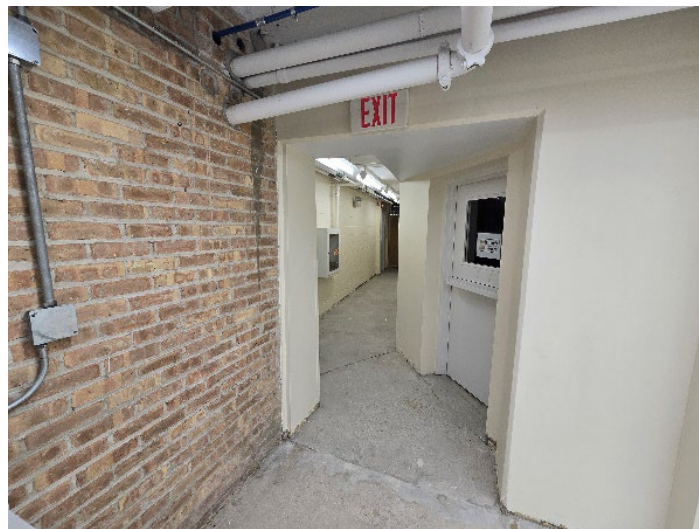
Following the outstanding work of our Adult Services, Shelving, and Technical Services teams earlier this summer, when the entire lower level adult/teen non-fiction collections were reorganized and consolidated together on the south side of the building, Facilities staff mobilized to facilitate completion of this project. This work first consisted of the north room's existing shelving demolition and storage in August in two phases by two teams. The first team was Hallett Movers, who primarily focused on the steel shelving. The second team was our impeccable Facilities crew, coordinated by Aarin Olson, with Michael Siwinski and Jim Kaspari, who removed the wooded shelving units.



With the shelving removed from the space, Midwest Environmental Consulting Services (MEC) and Kinsale Contracting Group partnered to systematically prepare our site and carefully remove the carpeting, floor tiles, and mastic. The team worked from 3pm-11pm to reduce impacts to library operations, and completed their work in just 5 days. They performed multiple air quality tests throughout the day, and communicated with staff throughout the project ensure our satisfaction.



After Kinsale removed their equipment, the opportunity to refresh the space was exercised. The walls were patched and painted. Staff also took this time to replace the outlets and covers.



Carpeting for the north room is expected to be delivered and installed in mid-to-late October. In the meantime, staff are stripping and waxing the floors in Books Down Under to help refresh the Friends space before their planned reopening in late October or early November.

HVAC

In the west portion of the building, we have a Dedicated Outside Air Supply (DOAS) that continually supplies fresh air to Circulation, Media, Recent Arrivals, Periodicals, and Teen areas. Inside the unit, the air filters were being sucked in to the unit prematurely. Hill Mechanical replaced the belt and installed wire straps for the filters to be held in place. They recommended our facilities team change the filters monthly in between the quarterly service that is part of our service agreement to avoid air restrictions from dirty filters.

Human Resources (Manager Michael Boone)

Recruitment

Technical Services

Director Anthony Auston, HR Manager Michael Boone, and the Technical Services team concluded after the most recent round of interviews for the Technical Services Manager position that we did not find a candidate who was the right fit for the department. Many applicants lacked direct management experience, which is a key requirement for the role. As a result, we have decided to repost the position and restart the search. The new application deadline is November 14, 2025.

Adult Services

We recently posted for a part-time Adult Services Librarian, scheduled for approximately 25 hours per week, including some evening shifts and required participation in a weekend rotation. In addition to providing reference and readers' advisory services, this role will include collection development and programming support, as well as outreach and engagement initiatives. We've received a promising number of applications and will begin identifying those we'd like to move forward with over the next few weeks.

Special projects

Paylocity Update

As shared in last month's board report, the Administrative team made the decision to defer the launch of our new HR/Payroll system, Paylocity, to November 14. This decision followed communication challenges and inconsistencies in both the system and training.

On September 30, 2025, the Administrative team met with members of our implementation team, including our new payroll team leader. During this kick-off meeting, we identified key areas where additional support is needed, such as developing a more intentional training strategy and reviewing our current payroll policies and practices to ensure alignment with the new system.

While this remains a complex undertaking, we are optimistic that the new team structure will better support a successful and smooth transition.

Paylocity Update

We've been hard at work preparing for the launch of our new HR and payroll system, Paylocity. Director Anthony Auston, Finance Manager Sandra Discepolo, HR Manager Michael Boone, and Finance Assistant Marti Bellefontaine have been actively participating in training sessions and implementation meetings to ensure a successful rollout.

All staff have registered in the new system and begun completing their assigned trainings on timesheet submission and time-off requests.

However, due to some system inconsistencies and the need for additional training, we've made the decision to postpone the original September 14 launch date by approximately one month. While a new launch date has not yet been finalized, we are working closely with our contacts at Paylocity to ensure a smooth and successful transition.

Staff Work Anniversaries in September

Name	Dept	Date of Hire	Service Years
Susan Kaplan-Toch	Youth Services	9/07/1999	26
Cary Suen	Circulation	9/12/2002	23
Linda Dahl	Circulation	9/03/2003	22
Suzanne Symanietz	Shelving	9/09/2013	12
Sarah Beth Brown	Communications	9/18/2013	12
Margaret Schatz	Adult Services	9/20/2015	10
Bob Rizzo	Facilities & Safety	09/15/2017	8
John Amundsen	Adult Services	09/01/2020	5
Sarah Jo Zaharako	Youth Services	09/01/2021	4
Katy Jacob	Adult Services	09/03/2021	4
Lydia Fair	Communications	09/06/2022	3
Ann Santori	Youth Services	09/15/2022	3
Eti Berland	Youth Services	09/26/2022	3
Michael Pocrnich	IT	09/26/2022	3

Select Staff Meetings & Workshops

Staff regularly attend conferences and developmental webinars, and are actively cultivating new skills through dozens of programs and workshops on a diverse range of topics, including:

- 9/3: Library of Things Working Group monthly meeting
- 9/3: Electronic Content Consortium Executive Committee monthly meeting (Lauren Kelly)
- 9/4: Leadership Team Meeting
- 9/5: RAILS for Seniors in Public Libraries Group (Jillian McKeown)
- 9/8: Wilmette Reads Working Group (Cathleen Blair, Rachel Garcia, Rachel Rothe)
- 9/8: Village of Wilmette Human Relations Commission monthly meeting (Matthew Hoffman, Sarah Jo Zaharako)
- 9/9: Skokie Valley Rotary Club (John Amundsen)
- 9/9: All Staff Meeting
- 9/11: Beyond Fidgets and Headphones: Serving Neurodivergent Families in the Library, Morton Grove Public Library (Sarah Jo Zaharako)
- 9/11: CCS Circ/Tech Advisory Meeting via Zoom (Matthew Hoffman)
- 9/11: Young Adult Services Forum (Krista Hutley)
- 9/11: Partner Meeting: Jim Axelrad of SCORE (John Amundsen)
- 9/11: Semiquincentennial Planning (Cathleen Blair, EvaAnne Johnson)
- 9/12: LACONI Unconference (Sarah Jo Zaharako, Andrea Vaughn Johnson)

9/15: Public Services Managers Meeting
9/16: Peer Advisory Group meeting (Andrea Vaughn Johnson)
9/16: CCS IT Technical Group meeting (Michael Pocrnich)
9/17: CCS Acquisitions Technical Group Meeting (Megan Brown, Shanti D'Costa)
9/18: CCS Public Access Services Advisory Group (Cathleen Blair)
9/18: Leadership Team Meeting
9/18: IDEA Committee Meeting
9/18: Partner Meeting: Haven Youth and Family Services (Krista Hutley, Sarah Jo Zaharako)
9/18-9/19: Association for Professional Genealogists Professional Management Conference (EvaAnne Johnson)
9/19: Links and Attachments: Think Before You Click (Susan Kaplan-Toch)
9/23: Tween Illinois Librarians Networking Group (Jennifer Lee)
9/24: Monthly PIC Meeting
9/26: LACONI YSS training at DuPage Children's Museum (Jennifer Lee)
9/29: Play Schemas for Inquiry-Based Learning, Early Childhood Investigations (Ruth Bell)
9/29: Partner Meeting: Mark Lieberman of SCORE (John Amundsen)
9/29: RUSA Award Chair Orientation (John Amundsen)
9/29: Association for Professional Genealogists Chicago Region (EvaAnne Johnson)
9/30: K-3rd Meet Up at Skokie Public Library (Jennifer Lee, Sheri Reda)

Attachments

- September circulation statistics by item and material collections
- September online resource statistics by title and category
- September program statistics

September 2025 Program Statistics

Dept	Staff	Title	Virtual?	Date	Time	Reg	Attend
AS	John Amundsen	Maximize Your Home's Value	In-Person	9/3/25	6:00 PM	Yes	18
AS	John Amundsen	Coffee & Business Connections	In-Person	9/5/25	9:00 AM	Yes	17
AS	Jillian McKeown	Dementia Caregiver Support Group (Virtual)	Virtual	9/8/25	7:00 PM	Yes	13
AS	Rachel Garcia	Classics & Contemporary Book Discussion	In-Person	9/9/25	10:30 AM	Yes	15
AS	John Amundsen	Bridging the Neurodiversity Employment Divide	In-Person	9/9/25	7:00 PM	Yes	26
AS	EvaAnne Johnson	Applying for Dual Citizenship by Descent (Virtual)	Virtual	9/13/25	1:00 PM	Yes	68
AS	Jillian McKeown	Wills, Trusts, and Estate Planning Basics	In-Person	9/15/25	7:00 PM	Yes	27
CE	Jennifer Bartel	Armchair Travels	In-Person	9/4/25	1:00 PM	No	15
CE	Jennifer Bartel	Gustave Caillebotte and the Story of Impressionism (Virtual)	Virtual	9/6/25	2:00 PM	Yes	85
CE	Jennifer Bartel	At Home Film Series (Virtual)	Virtual	9/9/25	7:00 PM	Yes	8
CE	Jennifer Bartel	Fall Migration Bird Walk	In-Person	9/11/25	9:00 AM	Yes	14
CE	Jennifer Bartel	How to Boost Sustainability at Home	In-Person	9/16/25	2:00 PM	No	5
CE	Jennifer Bartel	Finding the Clues: Then and Now with Steve Burns (Virtual)	Virtual	9/16/25	7:00 PM	Yes	5
CE	Jennifer Bartel	Life Balance and the Swedish Philosophy of Lagom	In-Person	9/18/25	1:00 PM	No	14
CE	Jennifer Bartel	Cellist Alexa Muhly and Friends	In-Person	9/21/25	2:00 PM	No	53
CE	Jennifer Bartel	The Language of Flowers in Asian Art (Virtual)	Virtual	9/25/25	7:00 PM	Yes	48
CE	Jennifer Bartel	One-Pot Wonders: Cozy Meals with Less Mess (Virtual)	Virtual	9/29/25	6:00 PM	Yes	62
DMS	Janet Piehl	Labelpalooza	In-Person	9/8/25	5:30 PM	Yes	4
DMS	Janet Piehl	Labelpalooza	In-Person	9/8/25	6:15 PM	Yes	2
DMS	Janet Piehl	Labelpalooza	In-Person	9/8/25	7:00 PM	Yes	3
DMS	Lydia Hanchett	Board Game Night	In-Person	9/12/25	7:00 PM	Yes	17
DMS	Lauren Kelly	Microsoft Excel Basics	In-Person	9/15/25	6:30 PM	Yes	4
DMS	Ethan Herdrich	Recognizing AI	In-Person	9/18/25	6:00 PM	Yes	6
DMS	Doug McGillivray	Python Calculator	In-Person	9/19/25	5:30 PM	Yes	
DMS	Ethan Herdrich	Minecraft Club	In-Person	9/22/25	4:30 PM	Yes	6
DMS	Lauren Kelly	Useful 3D Printed Objects for Home Improvement	In-Person	9/23/25	6:30 PM	Yes	5
DMS	Alejandro Barzallo	Google Docs & Drive (Virtual)	Virtual	9/26/25	5:00 PM	Yes	23
DMS	Janet Piehl	Sticker Lab: Waterproof Print-and-Cut Stickers	In-Person	9/29/25	5:30 PM	Yes	6
TEEN	Krista Hutley	Dungeons & Dragons	In-Person	9/6/25	1:00 PM	Yes	
TEEN	Krista Hutley	Teen Take & Make: Ribbon Photo Board (Take-Home Kit)	In-Person	9/12/25	12:00 AM	Yes	24
TEEN	Krista Hutley	Tiny Art Party	In-Person	9/20/25	2:00 PM	No	70
YS	Jennifer Lee	Meet Max, the Robot Dog	In-Person	9/4/25	5:30 PM	No	21
YS	Andrea Vaughn Johnson	Storytime in Mandarin Chinese	In-Person	9/6/25	10:00 AM	No	15
YS	Ruth Bell	Building with Bits and Bobs	In-Person	9/7/25	2:00 PM	No	49
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/9/25	9:30 AM	No	50
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/9/25	10:00 AM	No	40
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	9/9/25	4:00 PM	No	7
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/10/25	9:30 AM	No	43
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/10/25	10:00 AM	No	26
YS	Andrea Vaughn Johnson	Spanish-English Bilingual Storytime	In-Person	9/10/25	4:30 PM	No	10
YS	Andrea Vaughn Johnson	Pajama Storytime	In-Person	9/10/25	6:30 PM	No	14
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/11/25	9:15 AM	No	35
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/11/25	9:45 AM	No	21
YS	Sarah Zaharako	Art for Big Feelings	In-Person	9/11/25	4:00 PM	Yes	15
YS	Lisa Bigelow	Little Dabblers	In-Person	9/12/25	9:30 AM	No	29
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/13/25	10:00 AM	No	38

September 2025 Program Statistics

YS	Andrea Vaughn Johnson	Music x Gaming: Play Video Games to Make Music	In-Person	9/15/25	5:30 PM	Yes	6
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/16/25	9:30 AM	No	49
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/16/25	10:00 AM	No	35
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	9/16/25	4:00 PM	No	13
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/17/25	9:30 AM	No	30
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/17/25	10:00 AM	No	28
YS	Jennifer Lee	STEAM Lab: Autumn "Fossils"	In-Person	9/17/25	4:30 PM	Yes	10
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/18/25	9:15 AM	No	22
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/18/25	9:45 AM	No	32
YS	Sarah Zaharako	Nanny Appreciation Day	In-Person	9/19/25	9:30 AM	No	150
YS	Ruth Bell	Hobbit Day	In-Person	9/19/25	4:00 PM	No	70
YS	Jennifer Lee	Little Craft Hub	In-Person	9/20/25	10:00 AM	No	31
YS	Andrea Vaughn Johnson	The Mighty Pawns Chess Club	In-Person	9/21/25	2:00 PM	No	9
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/23/25	9:30 AM	No	54
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/23/25	10:00 AM	No	48
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	9/23/25	4:00 PM	No	7
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/24/25	9:30 AM	No	44
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/24/25	10:00 AM	No	32
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/25/25	9:15 AM	No	32
YS	Andrea Vaughn Johnson	Babytime	In-Person	9/25/25	9:45 AM	No	31
YS	Jennifer Lee	Hungry Crafters: Faces of Autumn	In-Person	9/25/25	6:30 PM	Yes	25
YS	Lisa Bigelow	Little Dabblers	In-Person	9/26/25	9:30 AM	No	35
YS	Lisa Bigelow	Lego Club	In-Person	9/26/25	4:00 PM	Yes	12
YS	Sarah Zaharako	Magnificent Minds: A Let's Learn Together Program	In-Person	9/27/25	10:00 AM	No	4
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/30/25	9:30 AM	No	52
YS	Andrea Vaughn Johnson	Family Storytime	In-Person	9/30/25	10:00 AM	No	48
YS	Andrea Vaughn Johnson	Story Explorers	In-Person	9/30/25	4:00 PM	No	15
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/2/25	9:30 AM	No	11
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/3/25	9:30 AM	No	50
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/4/25	10:30 AM	No	30
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/5/25	9:30 AM	No	20
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/9/25	10:30 AM	No	35
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/10/25	10:30 AM	No	30
YS	Andrea Vaughn Johnson	Babytime open play	In-Person	9/11/25	10:00 AM	No	26
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/15/25	9:30 AM	No	45
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/16/25	10:30 AM	No	30
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/17/25	10:30 AM	No	21
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/22/25	9:30 AM	No	20
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/23/25	10:30 AM	No	45
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/24/25	10:30 AM	No	20
YS	Andrea Vaughn Johnson	Babytime open play	In-Person	9/25/25	10:00 AM	No	18
YS	Andrea Vaughn Johnson	Drop-In Free Play	In-Person	9/29/25	9:30 AM	No	10
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/30/25	10:30 AM	No	54
YS	Andrea Vaughn Johnson	Family Storytime open play	In-Person	9/30/25	10:30 AM	No	49

10/01/2025

Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 09/2025

Collection	Material Type	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio
Fiction	Book	36,732	3,093	2,550	5,643	6,185	542	666	0.15
Fiction	Book Hot	644	899	2	901	901	0	1	1.40
Fiction	Book New	1,492	1,096	453	1,549	1,853	304	193	1.04
Fiction	CD	5	1	0	1	1	0	0	0.20
Fiction	CD Audiobook New	0	1	1	2	2	0	1	0.00
Fiction	DVD	7	0	0	0	0	0	0	0.00
Fiction	Large Print	4,364	339	225	564	661	97	64	0.13
Fiction	Large Print New	330	120	49	169	236	67	15	0.51
Magazines	Magazine	1,837	208	505	713	713	0	1	0.39
Magazines	Magazine New	123	0	0	0	0	0	0	0.00
Magazines	Microform	1	0	0	0	0	0	0	0.00
Magazines	Newspaper	1,098	0	0	0	0	0	0	0.00
Multimedia	Blu-ray	1,341	227	120	347	387	40	72	0.26
Multimedia	Blu-ray New	75	103	1	104	113	9	5	1.39
Multimedia	Book	2	1	0	1	1	0	0	0.50
Multimedia	Boxset	0	6	3	9	9	0	6	0.00
Multimedia	Boxset New	0	1	0	1	1	0	1	0.00
Multimedia	CD	6,833	324	246	570	757	187	89	0.08
Multimedia	CD Audiobook	2,187	145	107	252	278	26	33	0.12
Multimedia	CD Audiobook New	144	42	44	86	98	12	7	0.60
Multimedia	CD New	258	52	20	72	111	39	10	0.28
Multimedia	DVD	9,287	1,335	739	2,074	2,289	215	284	0.22
Multimedia	DVD New	209	269	35	304	310	6	33	1.45
Multimedia	Playaway	633	37	58	95	103	8	2	0.15
Multimedia	Playaway Audio New	42	18	14	32	36	4	1	0.76
Multimedia	VHS	148	0	0	0	1	1	0	0.00
Multimedia	Videogame	211	44	45	89	91	2	16	0.42
Multimedia	Videogame New	25	9	0	9	10	1	3	0.36
Nonfiction	Book	43,772	2,660	3,430	6,090	6,609	519	803	0.14
Nonfiction	Book Hot	237	237	0	237	237	0	0	1.00
Nonfiction	Book New	1,452	673	496	1,169	1,369	200	158	0.81
Nonfiction	Large Print	864	62	57	119	132	13	7	0.14
Nonfiction	Large Print New	59	14	8	22	31	9	2	0.37
Nonfiction	Scores / sheet music	0	2	5	7	7	0	2	0.00
Online	eAudiobook	69,079	0	0	0	0	0	0	0.00
Online	eBook	95,376	0	0	0	0	0	0	0.00
Online	eMagazine	5,986	0	0	0	0	0	0	0.00
Online	Online Resource	9	0	0	0	0	0	0	0.00
Other	AV equipment	4	44	0	44	44	0	0	11.00
Other	Bag	541	340	254	594	595	1	0	1.10
Other	ILL Material	0	59	3	62	62	0	0	0.00
Other	Mobile Hotspot	20	34	1	35	35	0	0	1.75
Other	Other	28	427	5	432	432	0	0	15.43
Other	Scores / sheet music	0	1	0	1	1	0	1	0.00
Other	Special Collection	152	123	1	124	124	0	0	0.82
Teen Fiction	Book	2,585	286	401	687	713	26	108	0.27
Teen Fiction	Book Hot	6	6	0	6	6	0	0	1.00
Teen Fiction	Book New	143	36	29	65	71	6	9	0.45
Teen Fiction	Large Print	0	2	1	3	3	0	2	0.00
Teen Multimedia	CD Audiobook	3	1	1	2	2	0	1	0.67
Teen Multimedia	Playaway	1	3	1	4	4	0	3	4.00
Teen Multimedia	Videogame	96	18	12	30	31	1	0	0.31
Teen Multimedia	Videogame New	15	6	0	6	7	1	0	0.40
Teen Nonfiction	Book	221	32	38	70	73	3	21	0.32
Teen Nonfiction	Book New	4	3	2	5	5	0	3	1.25
Teen Online	eAudiobook	1,086	0	0	0	0	0	0	0.00
Teen Online	eBook	1,817	0	0	0	0	0	0	0.00
Youth Fiction	Book	38,500	10,166	9,831	19,997	20,495	498	891	0.52
Youth Fiction	Book New	1,206	818	517	1,335	1,402	67	74	1.11
Youth Fiction	Large Print	175	22	40	62	66	4	1	0.35

Youth Fiction	Seasonal Book	2,083	326	1	327	329	2	3	0.16
Youth Magazines	Magazine	812	105	192	297	297	0	0	0.37
Youth Multimedia	Blu-ray	195	48	18	66	68	2	3	0.34
Youth Multimedia	Blu-ray New	12	9	0	9	10	1	1	0.75
Youth Multimedia	Book	30	3	2	5	5	0	3	0.17
Youth Multimedia	CD	338	36	21	57	62	5	2	0.17
Youth Multimedia	CD Audiobook	407	25	27	52	54	2	1	0.13
Youth Multimedia	DVD	1,425	334	240	574	583	9	27	0.40
Youth Multimedia	DVD New	54	50	2	52	53	1	1	0.96
Youth Multimedia	Kit	0	4	2	6	6	0	4	0.00
Youth Multimedia	MP3 Audiobook	0	2	1	3	3	0	2	0.00
Youth Multimedia	Multimedia Kit	0	4	1	5	5	0	4	0.00
Youth Multimedia	Other	0	1	4	5	5	0	1	0.00
Youth Multimedia	Other Audiobook	0	3	1	4	4	0	3	0.00
Youth Multimedia	Playaway	1,315	255	314	569	579	10	5	0.43
Youth Multimedia	Playaway Audio Hot	0	1	3	4	4	0	1	0.00
Youth Multimedia	Seasonal AV	127	10	0	10	10	0	0	0.08
Youth Multimedia	Videogame	823	252	289	541	549	8	6	0.66
Youth Multimedia	Videogame New	136	98	2	100	105	5	0	0.74
Youth Nonfiction	Book	15,167	1,926	1,958	3,884	4,022	138	268	0.26
Youth Nonfiction	Book New	403	196	163	359	367	8	10	0.89
Youth Nonfiction	Large Print	7	0	0	0	3	3	0	0.00
Youth Nonfiction	Seasonal Book	195	20	0	20	20	0	0	0.10
Youth Online	eAudiobook	1,532	0	0	0	0	0	0	0.00
Youth Online	eBook	2,896	0	0	0	0	0	0	0.00
Youth Online	Online Resource	7	0	0	0	0	0	0	0.00
Youth Other	Kit	11	2	0	2	2	0	0	0.18
Youth Other	Multimedia Kit	0	1	0	1	1	0	1	0.00
Youth Other	Other Audiobook	0	4	1	5	5	0	4	0.00
Youth Other	Special Collection	23	10	0	10	10	0	0	0.43
Youth Other	Videogame	0	1	0	1	1	0	1	0.00
Totals		359,463	28,171	23,592	51,763	54,865	3,102	3,940	0.14

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

10/01/2025

**Wilmette Public Library District
Activity At Wilmette Library Stations
Monthly Statistics For 09/2025**

Collection	Number Of Items	Local Charges	Local Renewals	Total	Total + Lender	CCS ILL Lender	CCS ILL Borrower	Ratio	Auto Renewal
Fiction	43,574	5,549	3,280	8,829	9,839	1,010	940	0.20	3,119
Magazines	3,059	208	505	713	713	0	1	0.23	496
Multimedia	21,395	2,613	1,432	4,045	4,595	550	562	0.19	1,334
Nonfiction	46,384	3,648	3,996	7,644	8,385	741	972	0.16	3,802
Online	170,450	0	0	0	0	0	0	0.00	0
Other	745	1,028	264	1,292	1,293	1	1	1.73	246
Teen Fiction	2,734	330	431	761	793	32	119	0.28	381
Teen Multimedia	115	28	14	42	44	2	4	0.37	14
Teen Nonfiction	225	35	40	75	78	3	24	0.33	37
Teen Online	2,903	0	0	0	0	0	0	0.00	0
Youth Fiction	41,964	11,332	10,389	21,721	22,292	571	969	0.52	10,060
Youth Magazines	812	105	192	297	297	0	0	0.37	191
Youth Multimedia	4,862	1,135	927	2,062	2,105	43	64	0.42	908
Youth Nonfiction	15,772	2,142	2,121	4,263	4,412	149	278	0.27	2,036
Youth Online	4,435	0	0	0	0	0	0	0.00	0
Youth Other	34	18	1	19	19	0	6	0.56	1
Totals	359,463	28,171	23,592	51,763	54,865	3,102	3,940	0.14	22,625

Item Count is where the Item Owning Library = YOUR LIBRARY

Local Charge is where the Station_Library = YOUR LIBRARY

Local Renewal is where the Station_Library = YOUR LIBRARY

Lender is where the Item Owning Library = YOUR LIBRARY and the Station_Library not = Item_Library

Borrower is where the Station_Library = YOUR LIBRARY and Item Owning Library not = Station_Library

The number of Auto Renewals is included in the numbers found in the Renewals Column

Product	Metric Captured	Category	Jul-25	Aug-25	Sep-25	Sep-24	FY25-26 YTD	FY 25-26 Avg	FY 24-25 YTD	FY24-25 Total	Cost per Use
AP Stylebook	Page Views	General Reference	48	18	0	0	66	22	36	116	\$ 1.73
Brainfuse	Database Usage	Online Learning	14	21	37	43	72	24	100	368	\$ 19.97
CLCD: Children's Literature	Results	General Reference	90	0	487	0	577	192	180	424	\$ 1.38
Consumer Reports	Page Views	General Reference	1217	981	768	1131	2966	989	3738	14367	\$ 0.19
Consumers' Checkbook	Logins	General Reference	14	15	4	1	33	11	10	47	\$ 6.43
CreativeBug	Total Views	Online Learning	32	5	26	66	63	21	207	509	\$ 2.26
DLIL eBooks	Checkouts	eBooks / AV	8760	8504	9357	9630	26621	8874	26204	118118	\$ 2.19
DLIL audiobooks	Checkouts	eBooks / AV	7041	7101	6873	6301	21015	7005	19048	78110	\$ -
DLIL magazines	Checkouts	Periodicals	2726	3255	3143	2388	9124	3041	6375	32310	\$ 0.03
EBSCO Database Package	Total Requests	General Reference	24	51	43	44	118	39	110	1091	\$ -
Encyclopedia Britannica	Documents + Media	General Reference	57	27	41	51	125	42	117	1639	\$ 0.64
Explore More Illinois	Uses	General Reference	44	69	7	0	120	40	17	210	\$ -
Facts on File (Infobase)	Total Views	General Reference	5	22	4	13	31	10	34	442	\$ 9.00
Find My Past	Total Views	Genealogy	70	10	12	132	92	31	178	1062	\$ 1.02
FirstSearch (OCLC)	Total Searches	General Reference	57	148	49	164	254	85	368	1503	\$ -
Gale Courses	Course Logins	Online Learning	4	2		7	6	2	10	82	\$ -
Gale Business Insights	Searches	Business / Finance	0	0	0	0	0	0	0	81	\$ 70.76
Gale Business: Entrepreneurship	Searches	Business / Finance	0	0	0	0	0	0	6	24	\$ -
Gale Business: Plan Builder	Searches	Business / Finance	0	0	0	0	0	0	44	80	\$ 69.44
Gale Directory Library	Searches	General Reference	2	0	0	1	2	1	16	59	\$ 87.89
Gale eBooks	Retrievals	General Reference	4	0	0	16	4	1	31	117	\$ 43.95
Gale General One File	Searches	General Reference	27	25	4	59	56	19	70	3143	\$ 3.88
Gale UDeMy	Lectures Completed	Online Learning	233	216	39	118	488	163	262	1067	\$ 3.09
Hoopla	Circulations	eBooks / AV	1814	1824	1855	1538	5493	1831	4736	19439	\$ -
Kanopy	Plays	eBooks / AV	1048	972	919	1019	2939	980	3067	11921	\$ -
LexisNexis (NexisUni)	Documents Accessed	Periodicals	74	98	33	7	205	68	186	979	\$ 5.36
LinkedIn Learning	Total Videos Viewed	Online Learning	125	183	155	182	463	154	416	3174	\$ 2.17
Local History Digital Collection	Page Views	Genealogy	4214	6632	16527	2648	27373	9124	7664	73817	\$ 0.04
Mango Languages	Total Sessions	Online Learning	138	164	194	178	496	165	415	1349	\$ -
Mergent Archives	Pages Viewed	Business / Finance	1	0		0	1	0	6	29	\$ 54.17
Mergent Intellect	Pages Viewed	Business / Finance	9	65	27	134	101	34	207	648	\$ 17.92
Morningstar	Record Views	Business / Finance	350	63	244	126	657	219	515	1887	\$ 4.15
Newsbank Chicago Community Collection	Full Text Views	Periodicals	266	127	71	6	464	155	69	1058	\$ 3.78
Newsbank Heritage Hub	Full Text Views	Genealogy	18	0	14	101	32	11	154	323	\$ 10.73
Newspaper Archive	Total Page Views	Periodicals	53	22	74	66	149	50	222	1273	\$ 4.23
New York Times Digital Edition	Usage Sessions	Periodicals	4441	3488	6173	1630	14102	4701	4857	26264	\$ 0.11
Niche Academy	Total Views	Online Learning	68	162	76	22	306	102	84	415	\$ 2.79
Novelist	Total Requests	General Reference	215	148	147	289	510	170	505	2560	\$ -
Oxford English Dictionary	Total Item Investigations	General Reference	1	1		6	2	1	61	348	\$ 6.08
Pebblego and Pebble Go Next	Article Views	General Reference	0	3	61	1	64	21	56	7082	\$ 0.30
PressReader	Issues Opened	Periodicals	558	625	500	492	1683	561	1748	8696	\$ 0.65
ProQuest: Ancestry Library Edition	Total Documents	Genealogy	641	373	466	412	1480	493	1731	6158	\$ 0.32
ProQuest: Chicago Tribune	Total Documents	Periodicals	101	121	184	228	406	135	567	1655	\$ 4.27

ProQuest: Chicago Tribune Historical	Total Documents	Periodicals	133	219	201	300	553	184	550	2825	\$ 1.64
ProQuest: CultureGrams	Total Pages Viewed	General Reference	50	3	22	5	75	25	58	254	\$ 5.48
ProQuest: Fold3	Total Documents	Genealogy	10	60	59	9	129	43	200	364	\$ 4.64
ProQuest: Heritage Quest	Total Documents	Genealogy	22	7	30	5	59	20	53	280	\$ 2.68
ProQuest: Newspapers.com	Total Documents	Periodicals	374	61	186	244	621	207	471	1713	\$ 3.66
ProQuest: New York Times	Total Documents	Periodicals	217	243	217	80	677	226	1300	2354	\$ 3.21
ProQuest: New York Times Historical	Total Documents	Periodicals	29	5	118	16	152	51	47	335	\$ 9.60
ProQuest: Research Library	Total Documents	Periodicals	119	59	92	55	270	90	199	1291	\$ 4.17
ProQuest: Wall Street Journal	Total Documents	Periodicals	421	451	550	703	1422	474	1992	6806	\$ 0.17
Record Information Service (Public Record)	Total Visitors	General Reference	151	159	157	163	467	156	493	1871	\$ 0.31
Reference Solutions (Reference USA)	Total Searches	Business / Finance	37	43	79	133	159	53	196	1067	\$ 8.21
Scholastic Teachables	Documents	General Reference	357	248	157	16	762	254	502	2863	\$ 0.32
S&P Net Advantage	Total Usage	Business / Finance	154	186	155	130	495	165	537	2068	\$ 7.12
Statista	Result Clicks	Business / Finance	51	8	1	106	60	20	348	504	\$ 31.47
Tumblebooks	Book Views	eBooks / AV	29	48	36	20	113	38	47	462	\$ 1.21
Value Line	Logins	Business / Finance	481	510	566	497	1557	519	1433	6178	\$ 0.57
Weiss Ratings	Page Views	Business / Finance	24	8	19	4	51	17	21	98	\$ 21.84
World Book	Content Views	General Reference	32	5	52	13	89	30	55	1745	\$ 1.26
OTHER											
App	Sessions	Library Technology	2100	1856	1828	1382	5784	1928	2831	18678	
Website	Sessions	Library Technology	18983	18046	18005	16051	55034	18345	34169	213958	
Scan EZ Scan Station	Pages Scanned	Library Technology	3321	2652	2827	3399	8800	2933	4742	45617	
Patron Computer Use	Sessions	Library Technology	1610	1717	1480	1550	4807	1602	3178	18041	

Category and Product	Metric Captured	July	August	September	Total
General Reference					
AP Stylebook	Page Views	48	18	0	66
CLCD: Children's Literature	Results	90	0	487	577
Consumer Reports	Page Views	1217	981	768	2966
Consumers' Checkbook	Logins	14	15	4	33
EBSCO Database Package	Total Requests	24	51	43	118
Encyclopedia Britannica	Documents + Media	57	27	41	125
Explore More Illinois	Uses	44	69	7	120
Facts on File (Infobase)	Total Views	5	22	4	31
FirstSearch (OCLC)	Total Searches	57	148	49	254
Gale Directory Library	Retrievals	2	0	0	2
Gale eBooks	Retrievals	4	0	0	4
Gale General One File	Retrievals	27	25	4	56
Novelist	Total Requests	215	148	147	510
Oxford English Dictionary	Total Item Investigations	1	1	0	2
Pebblego and Pebble Go Next	Article Views	0	3	61	64
ProQuest: CultureGrams	Total Pages Viewed	50	3	22	75
Public Records / Check Illinois	Total Visitors	151	159	157	467
Scholastic Teachables	Documents	357	248	157	762
World Book	Content Views	32	5	52	89
Periodicals					
DLIL magazines	Checkouts	2726	3255	3143	9124
LexisNexis - NexisUni	Retrievals	74	98	33	205
Newsbank Chicago Community Collection	Full Text Views	266	127	71	464
Newspaper Archive	Total Page Views	53	22	74	149
New York Times Digital Edition	Usage Sessions	4441	3488	6173	14102
PressReader	Issues Opened	558	625	500	1683
ProQuest: Chicago Tribune	Total Documents	101	121	184	406
ProQuest: Chicago Tribune Historical	Total Documents	133	219	201	553
ProQuest: Newspapers.com	Total Documents	374	61	186	621
ProQuest: New York Times	Total Documents	217	243	217	677
ProQuest: New York Times Historical	Total Documents	29	5	118	152

ProQuest: Research Library	Total Documents	119	59	92	270
ProQuest: Wall Street Journal	Total Documents	421	451	550	1422
Genealogy & Local History					
Find My Past	Total Views	70	10	12	92
Local History Digital Collection	Page Views	4214	6632	16527	27373
Newsbank Heritage Hub	Full Text Views	18	0	14	32
ProQuest: Ancestry Library Edition	Total Documents	641	373	466	1480
ProQuest: Fold3	Total Documents	10	60	59	129
ProQuest: HeritageQuest	Total Documents	22	7	30	59
Online Learning					
Brainfuse	Database Usage	14	21	37	72
CreativeBug	Total Views	32	5	26	63
Gale Courses	Enrollments	4	2	0	6
Gale UDeMy	Total Videos Viewed	233	216	39	488
LinkedIn Learning	Total Videos Viewed	125	183	155	463
Mango Languages	Total Sessions	138	164	194	496
Niche Academy	Total Views	68	162	76	306
Business / Finance					
Gale Business Insights	Full Text Retrievals	0	0	0	0
Gale Business: Entrepreneurship	Full Text Retrievals	0	0	0	0
Gale Business: Plan Builder	Retrievals	0	0	0	0
Mergent Archives	Pages Viewed	1	0	0	1
Mergent Intellect	Pages Viewed	9	65	27	101
Morningstar	Record Views	350	63	244	657
Reference Solutions	Total Searches	37	43	79	159
S & P Net Advantage	Total Usage	154	186	155	495
Statista	Searches	51	8	1	60
Value Line	Logins	481	510	566	1557
Weiss Ratings	Page Views	24	8	19	51
eBooks / AV					

DLIL eBooks	Checkouts	8760	8504	9357	26621
DLIL audiobooks	Checkouts	7041	7101	6873	21015
Hoopla	Circulations	1814	1824	1855	5493
Kanopy	Plays	1048	972	919	2939
Tumblebooks	Book Views	29	48	36	113
OTHER					
App	Sessions	2100	1856	1828	5784
Website	Sessions	18983	18046	18005	55034
Scan EZ Scan Station	Pages Scanned	3321	2652	2827	8800
Patron Computer Use	Sessions	1610	1717	1480	4807